# **Production Logs**

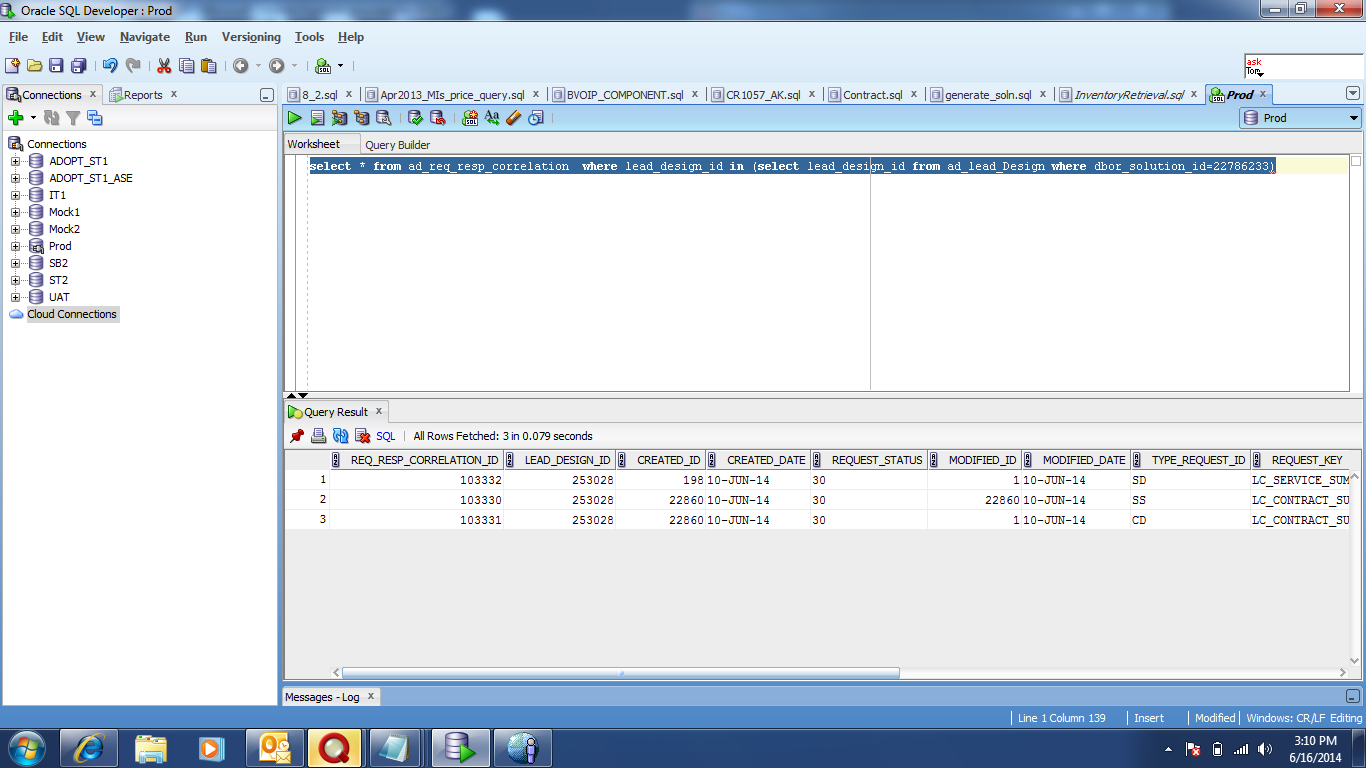
Transactions of data between ADOPT and other applications are stored on two different sets of productions logs. These logs are the Catalina logs and the adopt.log logs.

1. GetALP (GetALPContractRepositoryQueryResponse)
2. CD (ContractInventoryDetailsReadRequest and ContractInventoryDetailsWriteRequest)
3. SIS (ServiceInventorySummaryRequest and ServiceInventorySummaryResponse)
4. SD (ServiceInventoryDetailReadRequest, ServiceInventoryDetailAcknowledgementResponse, and ServiceInventoryDetailsWriteRequest)
5. ASOC (BVOIPMultiSkinnySvcAvailResponse and BVOIPMultiSkinnySvcAvailRequest)
6. JSON logs
7. SetPSP (PricingScenarioPackageWriteRequest/PricingScenarioPackageWriteResponse )
   1. FileInfoWriteRequest/FileInfoWriteResponse triggered
8. SetSPP (SolutionProjectPackageWriteRequest/Response )/ ManageSalesOrderDetailsRequest/Response

### How to pull CD Log (ContractInventoryDetailsReadRequest and Response)

1. Get solution id from issue description.
2. Then use this query:-

*select \* from adopt.ad\_req\_resp\_correlation where lead\_design\_id in (select lead\_design\_id from adopt.ad\_lead\_Design where dbor\_solution\_id=22786233) ;*



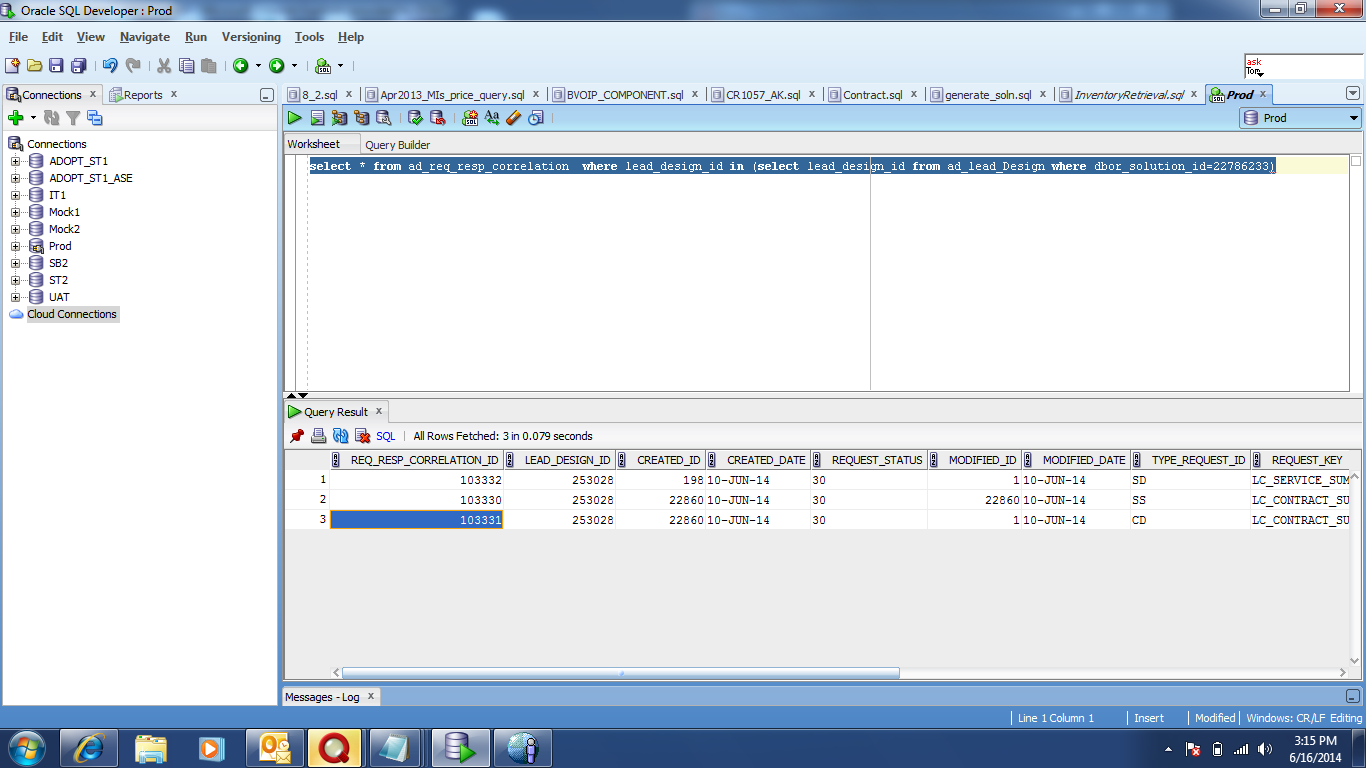
1. In Type\_request\_id column have 3 type of values:-

CD -- Contract Inventory details

SD-- Service Inventory Details

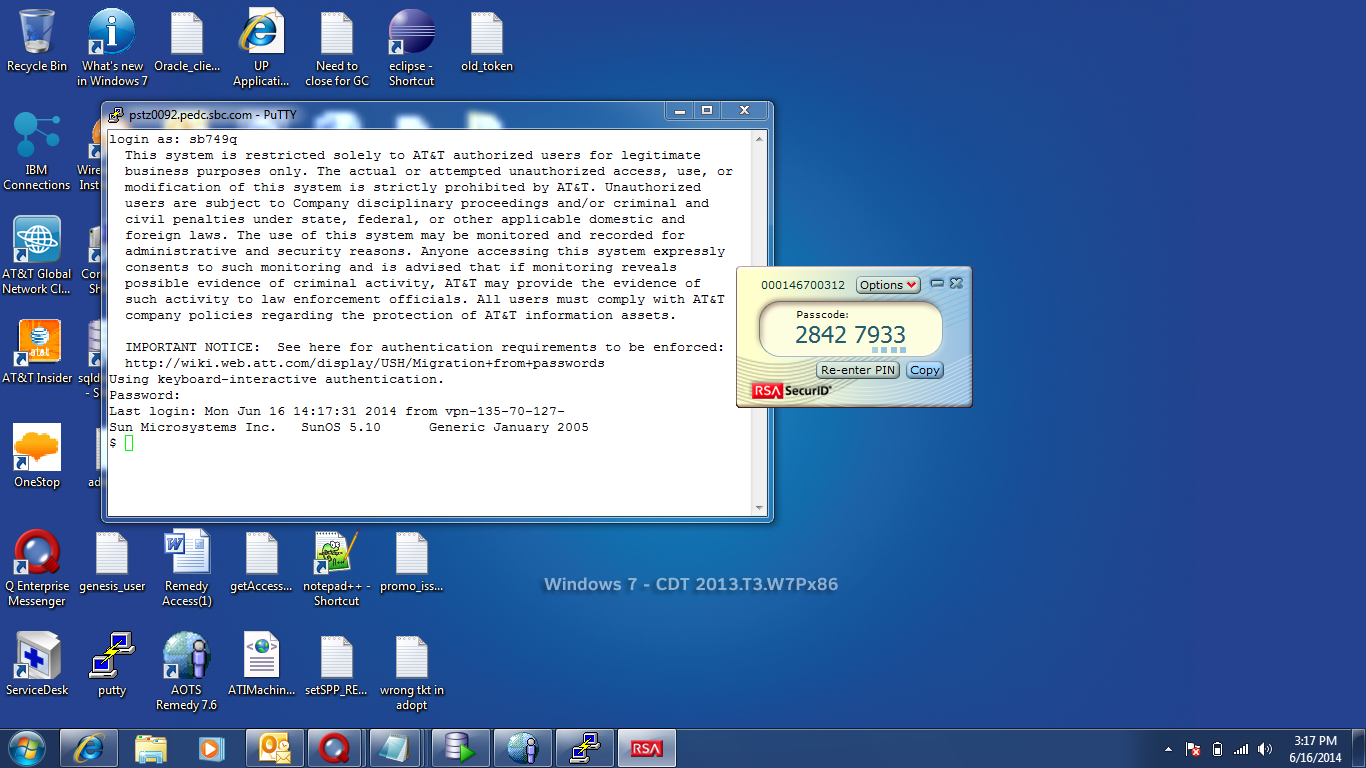
SS-- Service Summary

1. Pick Req\_resp\_correlational\_id number for CD in this case.



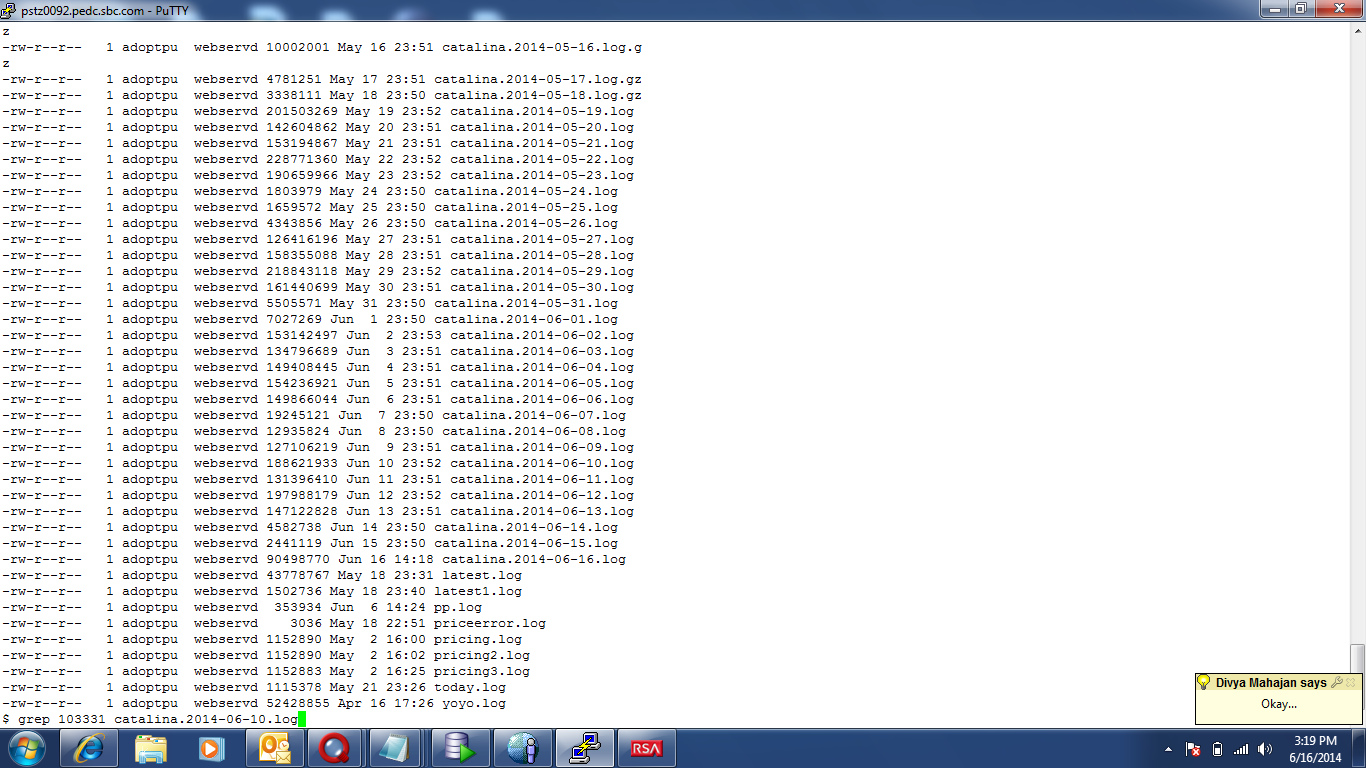
Example here Req\_resp\_correlational\_id number is 103331

1. Now go to unix box [pstz0092.pedc.sbc.com](http://pstz0092.pedc.sbc.com)
2. Put att UID and pass code from token



1. Change shell using ssh pstz0092.pedc.sbc.com.
2. Then again provide pass code from token.
3. Then change directory using cd command.

Example here: cd /usr/local/add-on/production\_staging/prod\_logs/bhdc/adopt



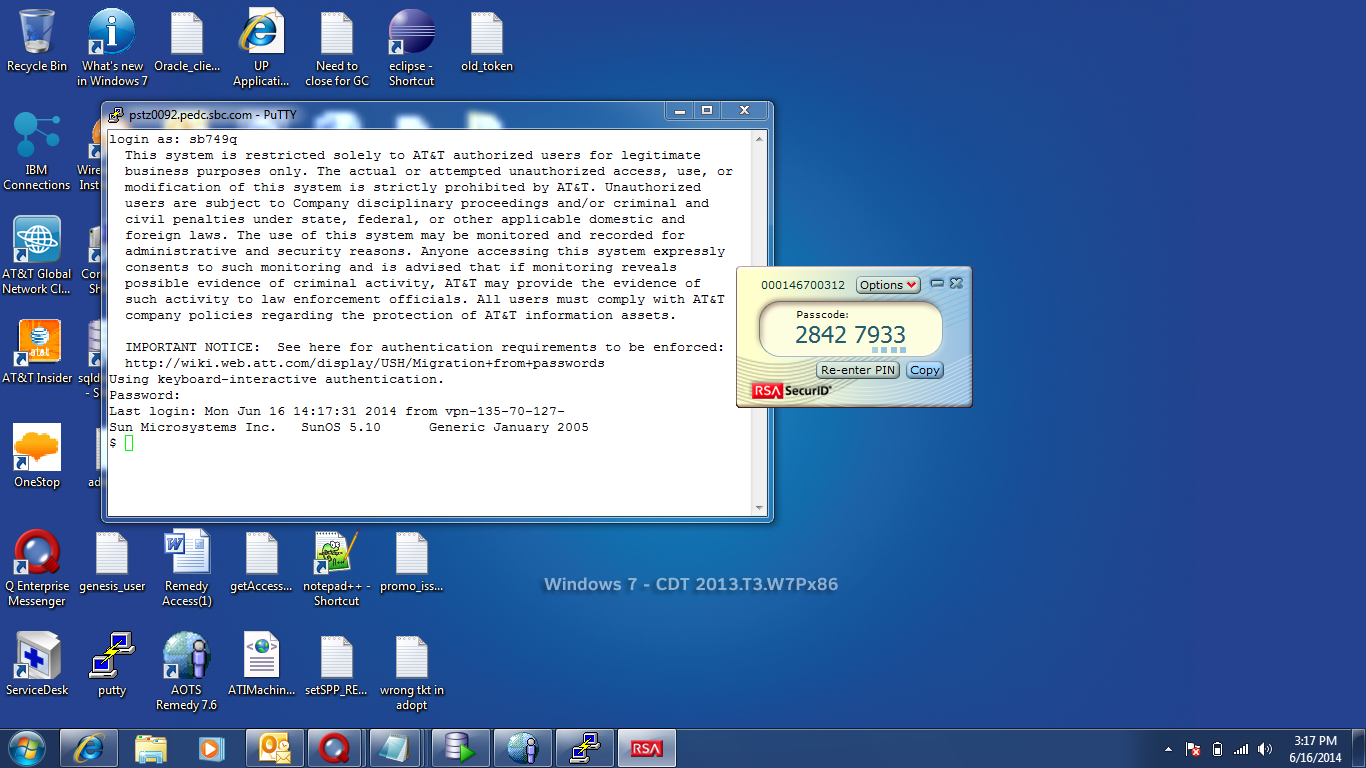
1. Now to fetch Log use grep command.

Example here: grep 103331 catalina.2014-06-10.log

1. **How to pull SD Log (ServiceInventoryDetailReadRequest and ServiceInventoryDetailAcknowledgementResponse)**
2. Get solution id from issue description.
3. Then use the below query:

*select \* from adopt.ad\_req\_resp\_correlation where lead\_design\_id in (select lead\_design\_id from adopt.ad\_lead\_Design where dbor\_solution\_id=22786233) ;*

1. Pick Req\_resp\_correlational\_id or **MIS contract ID** number for SD in this case.
2. Now go to unix box [pstz0092.pedc.sbc.com](http://pstz0092.pedc.sbc.com)
3. Put att UID and pass code from token



1. Then cd /usr/local/add-on/production\_staging/prod\_logs/bhdc/adopt
2. Now to fetch Log use less command.Example here:- less catalina.log

### To Pull SS logs

SS Log stands for ServiceInventorySummaryRequest and ServiceInventorySummaryResponse.

1. Get solution id from issue description.
2. Open Solution and copy Contract Id. Example here it is MIS153362.
3. Now similarly fetch the log using grep command in Putty.

For example grep MIS153362 catalina.2014-07-25.log

1. But this command will not fetch ERROR logs as Error log will not contain Contract ID so in order to check error log use less command.

Example less catalina.2014-07-25.log

1. **To Pull SetSPP (solutionProjectPackageWriteResponse)**

This log is generated when user clicks on release project/Order Solution. So this log is generally used to check if Project is released.

1. Get solution id from issue description.
2. Then use the below query:

select sor.sor\_project\_id, sor.dbor\_project\_id dborSorId, sor.project\_name projName, sor.status\_id,sor.project\_descr projDescr,

ld.dbor\_solution\_id solutionId, lk.description status, sor.created\_date createDate, sor.project\_number projectNumber,

ld.lead\_design\_id leadDesignId, ld.solution\_type solutionType, al.ccid ccid

--ADOPT\_SOR\_UTILS.fn\_has\_custom\_design(sor.sor\_project\_id) as customDesign

from adopt.ad\_sor\_lead\_design\_project sor, adopt.ad\_lead\_design ld, adopt.ad\_lookup\_data lk, adopt.ad\_lead al

where sor.lead\_design\_id = ld.lead\_design\_id

and ld.lead\_id = al.lead\_id

and lk.dataset\_name = 'SOR\_STATUS'

and sor.status\_id = lk.item\_id

and ld.dbor\_solution\_id=92315678 ;

1. Copy DborsorId
2. Now similarly fetch the log using grep command in Putty.

### To Pull SetPSP Logs (PricingScenarioPackageWriteRequest and PricingScenarioPackageWriteResponse) EDF PSP

This log is generated when user clicks Generate Contract button. So this log is generally used to check if Contract was generated.

1. Get solution id from issue description.
2. Then use the below query:
3. select dbor\_price\_scenario\_id from adopt.ad\_lead\_design\_price\_scenario where lead\_design\_id in (select lead\_design\_id from adopt.ad\_lead\_design where dbor\_solution\_id=23328555);
4. Copy dbor\_price\_scenario\_id .
5. Now similarly fetch the log using grep command in Putty.