**M&P for CADM Error**

**ISSUE:-** CADM Error: 27771001 Failed to find Port for port\_nb[902975349] and svc\_type\_cd[IP].

**Reference Ticket :** 000000243722777

**Resolution:**

1. check the order in GUI for halo or efms.
2. if the order is from HALO then ..

* Always check HALO with NEW START order

To check HALO order from IP order number use below query:

select \* from omx\_order\_status where sales\_order\_name =IP18005598

If the New start order is from HALO then inform user/interface application that

The order # NS is # (HALO Order:#) which is HALO order.

OMX will trigger the order to BGW and BGW will trigger the order to CADM.

In case of Disconnect if the order is from EFMS then check the NS order (is loaded in CADM or not) if loaded then, ask CADM that, port exists or not in CADM. if NO, then ask EFMS to clear the task.