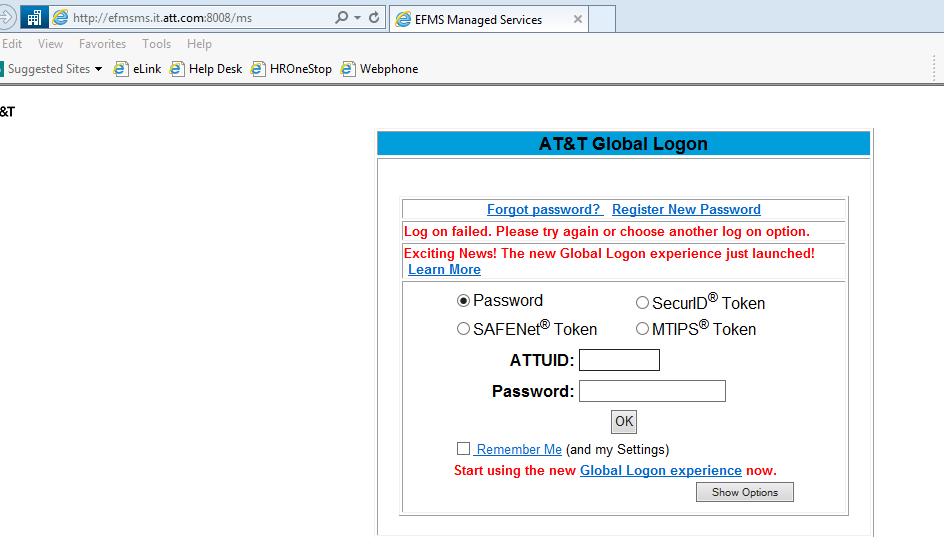
**How to open Service request in MS GUI**

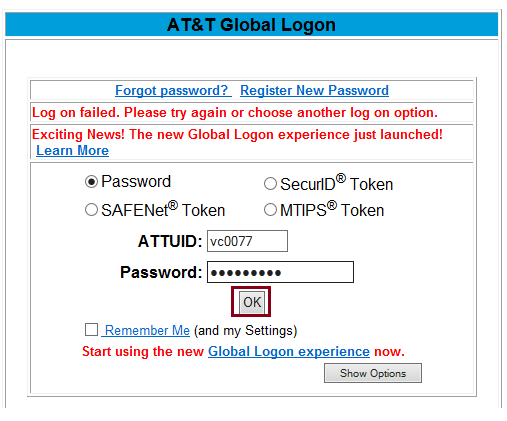
**Step 1:** Copy and paste URL link in Browser.

<http://efmsms.it.att.com:8008/ms>

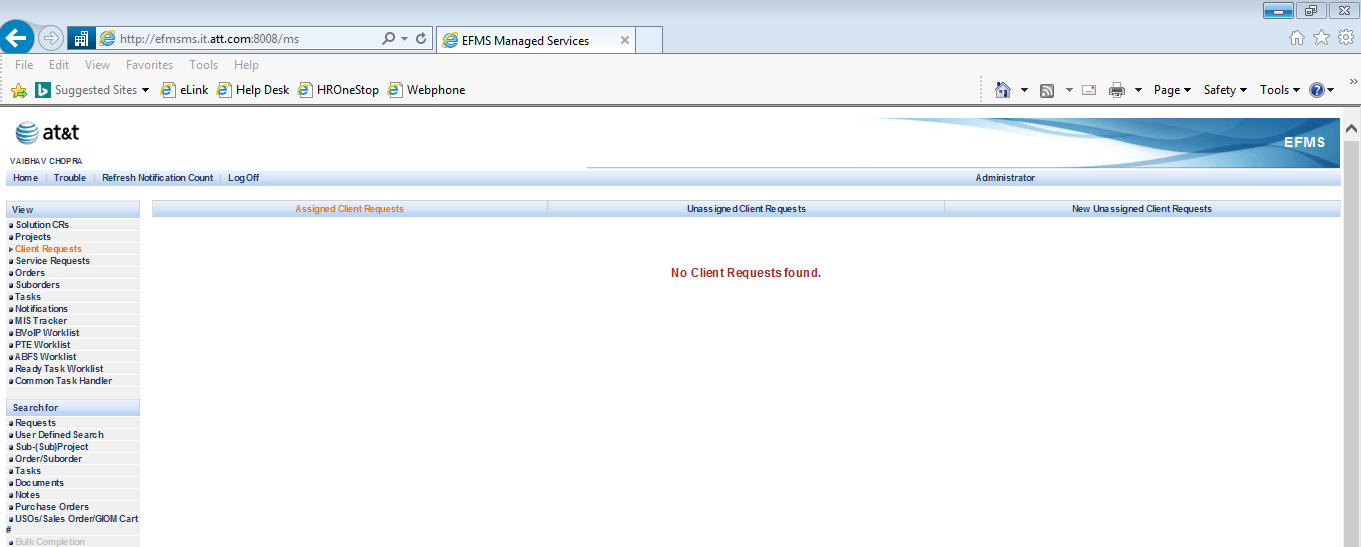
**Step 2:** Enter user ATTUID and Password in box as shown in image below.



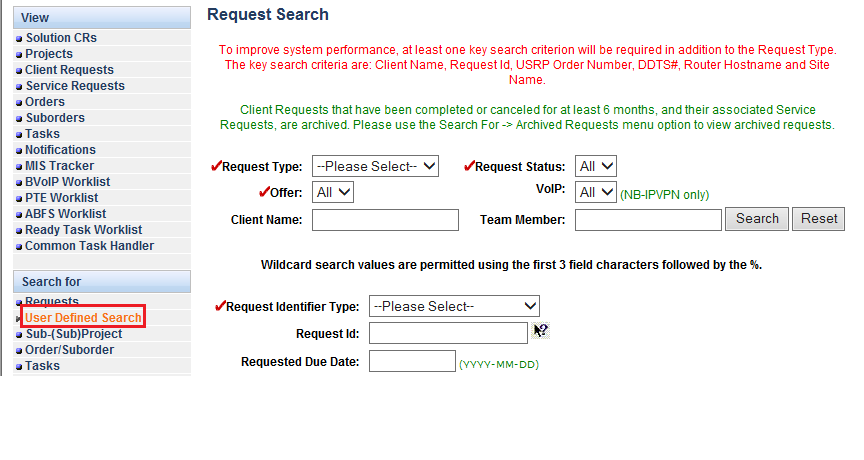
**Step 3:** After entering ATTUID and password in box, press OK button



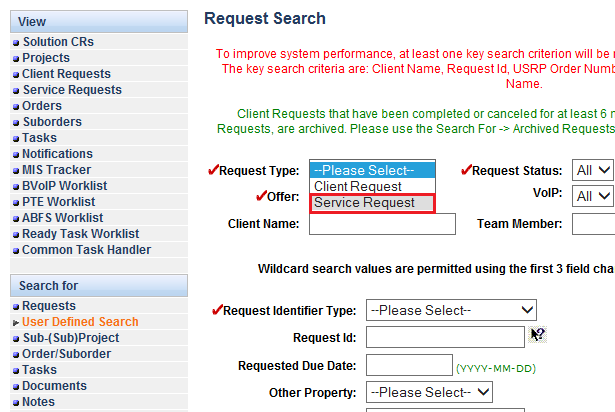
**Step 4:** Front interface of MS GUI will be displayed as shown in below image.



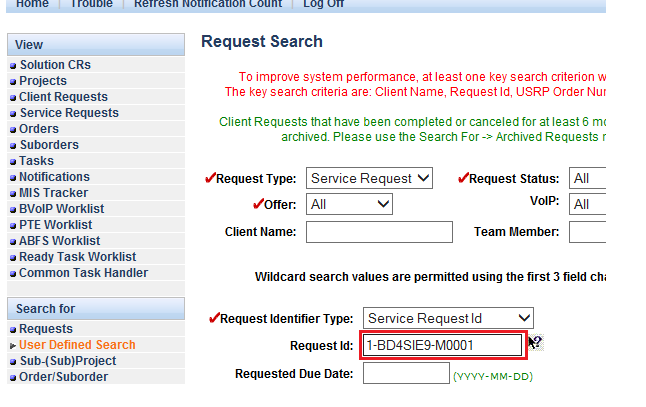
**Step 5:** Click on **User Defined Search**.



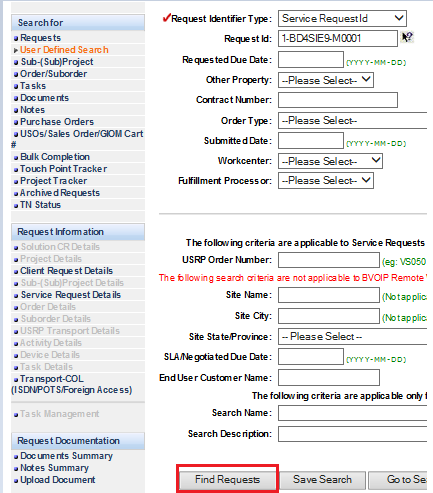
**Step 6:** Click on Request Type option and select **Service Request** option from bar.



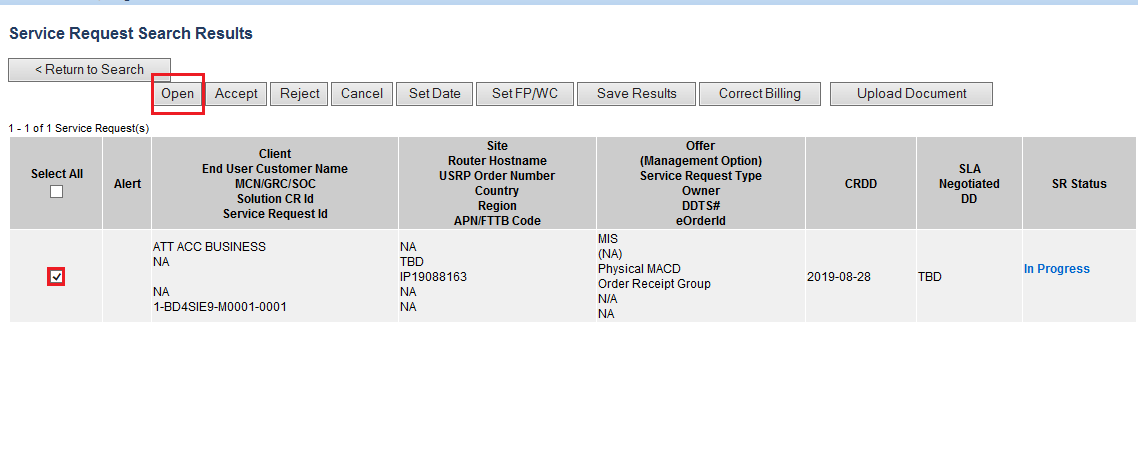
**Step 7:** Write service request ID no. in **Request Id bar**.



**Step 8**: Click on **Find Requests** tab to open Service request ID.



**Step 9:** Service request search results will be displayed, click on **open** tab after tick the box to open service request id.



**Step 10:** Service request ID will be displayed with all tabs and information.

