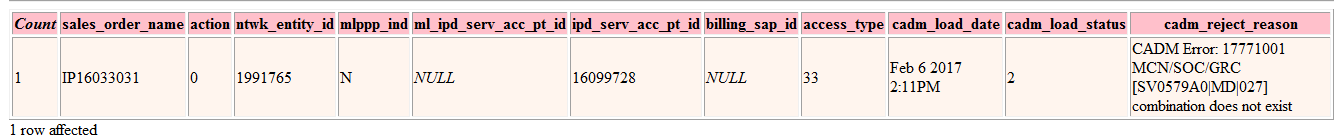
MCN Triplet issue

Sample TT: 000000227451617

CADM Error: 17771001 MCN/SOC/GRC [SV0579A0|MD|027] combination does not exist

Step:1) Run CADM reject query

select a.sales\_order\_name, a.action, a.ntwk\_entity\_id, l.mlppp\_ind, l.ml\_ipd\_serv\_acc\_pt\_id, cic.ipd\_serv\_acc\_pt\_id,l.billing\_sap\_id, cl.access\_type, ap.cadm\_load\_date, ap.cadm\_load\_status, ap.cadm\_reject\_reason from acty\_by\_so a,logical\_ip l,ip\_info ii,connection\_ip\_ckt cic,activity\_plus ap,ckt\_loc cl where a.activity\_id = ap.activity\_id and a.ntwk\_entity\_id = l.log\_ip\_id and a.sales\_order\_name like "IP%" and a.ntwk\_entity\_id = ii.log\_ip\_id and a.ntwk\_entity\_id = cic.log\_ip\_id and cl.ckl\_no = '2' and cl.circuit\_id = l.circuit\_id and a.ntwk\_entity\_id in (select ntwk\_entity\_id from acty\_by\_so where sales\_order\_name = "IP16033031" and valid\_ind ='Y' and cancel\_ind ='N' and activity\_type =27)



Step:2) Ask user to provide correct service triplets to be updated in USRP.

Step:3) Once user provides the correct service triplets to be updated in USRP. Engage USRP DEV Team.

Step:4) Once USRP DEV Team provides script, execute it.

Step:5) Ask EFMS to retrigger the order to CADM.

Step:6) Run CADM reject query again and check for the cadm\_reject\_reason, if it says data sent successfully means order has been retrigger to CADM successfully.