Order not found for parameters passed in:

# Version History

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| --- | --- | --- | --- |
| Version# | Date | Summary of Changes | Author |
| 1.0 | 27/12/18 | Created Document | Shivangi Pandey |

**Problem Description:**

**Case First:**

**If User getting error at the time of NAD complete :** **Order not found for parameters passed in [WSCaller.makeCall].**

**Action Required**

* **Check the order in OC table.**

select \* from workflow\_dba.lpp\_order lo where lo.external\_parent\_order\_value = 'VS18086033';



* **Here order completed that’s why user getting error .**
* **Just mark the port order pending in OC table.**

update workflow\_dba.lpp\_order set Status='Pending' where order\_id='1001656387';



* **After that just try for NAD complete from Icore GUI**
* **Issue will fix and no need to open tier 3**

**Case Second:**

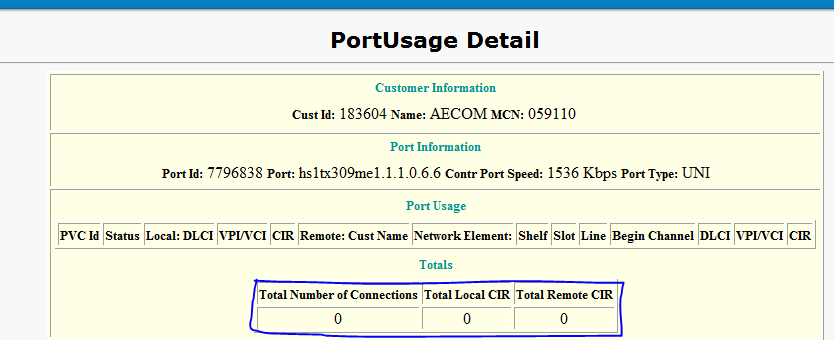
**Error Information: Error executing expression (releaseresources:getSDID( $gLPPData/wfservprov:VLAN, $gLPPData/wfservprov:Port )). Reason: An empty sequence is not allowed as the result of function releaseresources:getSDID() [WSCaller.makeCall]**

**Check points:**

* **First check the PVC is deleted or not**

**Open port order and click on “Usage” Link**





**Total Number of Connections should be “Zero”**

* **Check the configlest on the paid should be HDSC download**

**SELECT GENERATION\_TIMESTAMP,CONF\_ID, CONFIGLET\_STATUS, CONFIGLET\_TYPE,REPLACEDBYCONF\_ID, DOWNLOAD\_TIMESTAMP,**

**ORDER\_NUM,PORTASSIGNMENT,C.INTERFACE\_STRING, C.VPN\_ID,EQPTID,SUPPORTED,DOWNLOAD\_STATUS,VALIDATION\_STATUS,EDITUSER ,EDITDATE**

**FROM CONFIGLETS C**

**--WHERE ORDER\_NUM IN ( 1344491)**

**WHERE PORTASSIGNMENT IN**

**(**

**12073974**

**)**

**ORDER BY GENERATION\_TIMESTAMP DESC;**

**Workaround:**

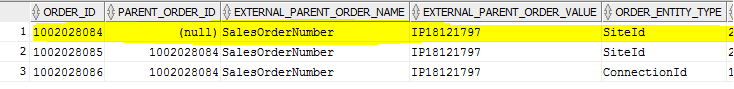
* **Mark task summary as Completed**

**UPDATE WORKFLOW\_DBA.ORDER\_TASK\_STATE OTS SET OTS.TASK\_STATUS='Initial' --, OTS.STATUS\_REASON = null**

**--Valid status : 'Initial', 'InProgress', 'Failed', 'Completed','RolledBack'**

**WHERE OTS.ORDER\_TASK\_STATE\_ID IN (46290971);**

**Note:Need to update parent order also Completed**



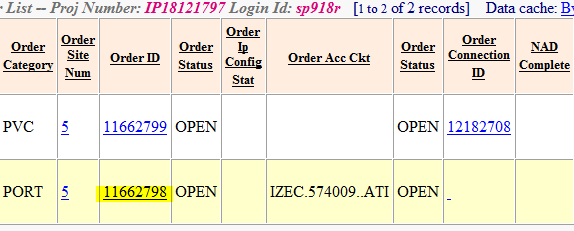
* **Update OC table as Completed**

**UPDATE WORKFLOW\_DBA.LPP\_ORDER SET STATUS = 'Completed' , MODIFIED\_DATE=sysdate --Valid status : 'Pending', 'Cancelled', 'Completed'**

**WHERE ORDER\_ID = 1000069799;**

* **Update lpp\_order\_id as null from the order table in icore**

UPDATE ORDER SET LPP\_ORDER\_ID=NULL  
WHERE ORD\_ID = [11662798](javascript:var%20w=window.open('http://icoreweb.noc.att.com:5020/servlet/Client.OrderMgmt.Order?MODE=Detail&ORDERID=11662798','detailPage');if%20(isNaN(w.opener.screenX))%20%7bw.resizeTo(screen.width,screen.height);%7dw.moveTo(w.opener.screenX,w.opener.screenY);w.focus();)



* **Ask To user for NAD compete the order**
* **After NAD order will close and Need to update lpp\_order\_id as previous value**

UPDATE ORDER SET LPP\_ORDER\_ID=[11662798](javascript:var%20w=window.open('http://icoreweb.noc.att.com:5020/servlet/Client.OrderMgmt.Order?MODE=Detail&ORDERID=11662798','detailPage');if%20(isNaN(w.opener.screenX))%20%7bw.resizeTo(screen.width,screen.height);%7dw.moveTo(w.opener.screenX,w.opener.screenY);w.focus();)  
WHERE ORD\_ID = [11662798](javascript:var%20w=window.open('http://icoreweb.noc.att.com:5020/servlet/Client.OrderMgmt.Order?MODE=Detail&ORDERID=11662798','detailPage');if%20(isNaN(w.opener.screenX))%20%7bw.resizeTo(screen.width,screen.height);%7dw.moveTo(w.opener.screenX,w.opener.screenY);w.focus();)

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