**PAID issue**

**Sample Ticket** – 000000228037934

**Problem Description -** Need USRP to update the MLPPP Virtual Link Data/IP Switch Data with the correct PAID for the following orders, so that subsequent transaction to INSTAR don't fail. Thank you.

MLPPP Circuit:

IP17010655 - Correct PAID: 9446262

IP17010710 - Correct PAID: 9382610

IP17011423 - Correct PAID: 9290090

PROB\_DESC: EFMS is getting INSTAR Tier Error (Failed Automated Task: Get IP Data from INSTAR 10030 and INSTAR GetPortState 10030 / Error Condition: Cannot find Port) due to wrong PAID.

**Solution:**

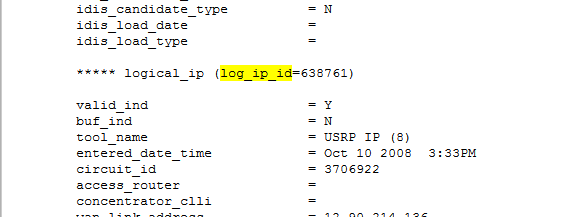
Step 1. Check the current value for the PAID in USRP DB using following Query:

select ml\_ipd\_port\_asgmt\_id from logical\_ip where log\_ip\_id IN (log\_ip\_id, buf\_log\_ip\_id)

Step 2. WA – Update table - logical\_ip with the correct PAID provided by the user.

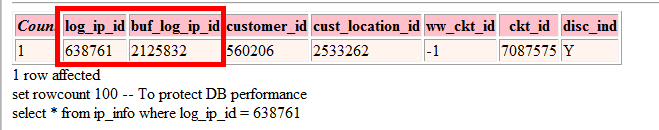
update logical\_ip set ml\_ipd\_port\_asgmt\_id=XXXXXXXXX where log\_ip\_id IN (log\_ip\_id, buf\_log\_ip\_id)

\*\*\*\* Log Ip ID of any order can be found in DSOTS - <http://usrp.web.att.com:8008/cgi-bin/display_sales_order>



\*\*\*\* For the Buf Log IP ID use query:

Select \* from ip\_info where log\_ip\_id = 638761



Step 3. If the order is Ethernet order, T1,T2 (other than MLPPP order)

Update the table - connection\_ip\_ckt with correct PAID using following query:

update connection\_ip\_ckt set ipd\_port\_asgmt\_id = XXXXXXX where log\_ip\_id IN(log\_ip\_id, buf\_log\_ip\_id)

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