**OCX Cleanup using DB Scripts:**

Sample Order ID : 304387121

UCPE / Device Name : FIOMYSHEL170101UJZZ01

**Step #1: To Identify the Service Group for the above mentioned order id :**

select Parent\_order\_unit from pocx\_omsown.tborder\_action where order\_unit\_id In ('304387121') order by reference\_number;

**Output: 304387120 [ Service Group]**

**Step #2: To Identify the Service Orders associated with above returned Service Group:**

select \* from pocx\_omsown.tborder\_action where order\_id In ('304387120') order by reference\_number;

**Output: 304387121, 304387123 [ Service Order]**

**Step #3 : To identify the device name / CPE Name for the above Service Orders[ If not mentioned in USH Ticket]**

select order\_action\_id,service\_id , Service\_type from pocx\_omsown.tbap\_item where order\_action\_id in ('304387121','304387123');

FIOMYSHEL170101UJZZ01 – CPE Device

FIOMYSHEL170101UJRT01 – VNF Device

**Step #4: Execute the below DB Scripts which correct service orders mentioned in where clause**

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**OMX Cleanup using DB Scripts:**

**Step #1: To find the Device name in OMX**

select \* from AFFUSER\_HALO.oss\_attribute\_store where value in('FIOMYSHEL170101UJZZ01','FIOMYSHEL170101UJRT01');

**Step #2 : To update the host names with prefix dummy in OMX DB**

update AFFUSER\_HALO.oss\_attribute\_store set value = concat('Dummy\_',value) where value in('FIOMYSHEL170101UJZZ01','FIOMYSHEL170101UJRT01');

**OMX-R Cleanup using DB Scripts:**

**Step #1: To find the order action, order status in OMX R for the Service Order ID - 304387121,304387123**

select order\_action\_status,product\_state,order\_status,modified\_by from reports.order\_action\_information where ORDER\_NUMBER in('304387121','304387123')

update REPORTS.order\_action\_information set order\_action\_status='CA', product\_state='CA', order\_status='CA' , modified\_by ='USH\_272023817'

where ORDER\_NUMBER in ('304387123','304387121');