

MTA Subway Customer Journey-Focused Metrics

Data Dictionary

Data Label	Data Type	Data Description
month	DATE	The month in which the metrics are being calculated (yyyy-mm-dd).
division	TEXT	The A Division (numbered subway lines and S 42nd) and B Division (lettered subway lines).
line	TEXT	Each subway line (1, 2, 3, 4, 5, 6, 7, A, C, E, B, D, F, M, G, JZ, L, N, Q, R, W, S 42nd, S Rock, S Fkln).
period	TEXT	Represents both the peak and off-peak service periods.
num_passengers	NUMERIC	Total number of estimated passengers reported each month and on each line.
additional platform time	NUMERIC	The average estimated additional time in minutes (above scheduled time) customers wait for their train, reported each month and on each line.
additional train time	NUMERIC	The average estimated additional time in minutes (above scheduled time) customers spend onboard a train, reported each month and on each line.
total_apt	NUMERIC	The total number of estimated additional time in minutes (above scheduled time) customers wait for their train, reported each month and on each line.
total_att	NUMERIC	The total number of average additional time in minutes (above scheduled time) customers spend onboard a train, reported each month and on each line.
over_five_mins	NUMERIC	The estimated total number of customers whose journeys are not completed within 5 minutes of the scheduled time, reported each month and on each line.
over_five_mins_perc	PERCENT	The estimated percentage of customers whose journeys are not completed within 5 minutes of the scheduled time, reported each month and on each line.
customer journey time performance	PERCENT	The estimated percentage of customers whose journeys are completed within 5 minutes of the scheduled time, reported

		each month and on each line.
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