

EXPERIENCE

SAP Fieldglass

July 2020 - Present

Junior UX Design Associate - iXp Intern

Chicago, IL

- Researched and designed for the B2B SaaS web application SAP Fieldglass
- Analyzed business cases and designed high-fidelity mockups
- Conducted user research, designed new interaction features, and built high-fidelity interactive prototypes, advocating for the needs of real users
- Participated in the data visualization design of the SAP Analytics Cloud implementation on SAP Fieldglass

Center for Academic Innovation

May 2019 - Dec 2019

UX Design Intern

Ann Arbor, MI

- Designed the Atlas web application (Data Visualization Tool) course collections feature and the schedule builder feature targeted to 20,000+ users
- Helped to design Atlas's design system, researched and designed new data visualization patterns and interaction patterns
- Designed interaction features for Problem Roulette web application(Online quiz platform): Dashboard Redesign, Research Manager Redesign, Challenge Mode Feature, Improve Problem Editing Experience, etc

Mission Throttle — Multidisciplinary Design Program

Jan 2019 - Aug 2019

UX Designer - Part Time

Ann Arbor, MI

- Collaborated on a multidisciplinary student team to design a web-based application for mission-driven organizations that enable efficient communication and data tracking
- Created interview protocol and conducted stakeholder and user interviews to establish design goals and created user personas
- Applied Agile design principles, created wireframes and built low-fidelity and high fidelity prototype of the app

EDUCATION

M.S in Information Human-Computer Interaction

University of Michigan - Ann Arbor, School of Information

April, 2020 GPA: 3.75

B.S in Architecture

University of Michigan - Ann Arbor, Taubman College of Architecture

April, 2018 GPA: 3.56

PROJECTS

Google

Jan 2019 - Apr 2019

UX Researcher — 4-month Project-based Course

- Conducted a usability research project to understand usage and attitude of Google Assistant among user age 16-26
- Leveraging 1-1 interview, survey, competitive analysis, card sorting, usability tests, heuristic evaluation research methods.

Citizen Interaction Design Program - City of Ferndale

Jan 2019 - Apr 2019

Product Designer

- Designed and prototyped a web-based application which integrated the various reporting streams and outputs information that can improve DPW's efficiency and citizen reporting efficacy

UX METHODS

Interaction Design
User Interview
Wireframe
High Fidelity Prototype
Heuristic Evaluation
Usability Testing
Storyboarding
Motion Design
Data Visualization

TOOLS

Sketch
InVision
Figma
Principle
Adobe Photoshop
Adobe Illustrator
Adobe XD
Adobe After Effect

PROGRAMING LANGUAGE

HTML
CSS
JavaScript