

Selena Cortes



"Inside the six month period I was I was comfortable. I'll wait for six months. OK, 1 more month - I'll give them a grace month. OK, one month I'll wait, but after eight months I started freaking out."

Location : Ottawa, ON

Edu: M.A
Economics

ETA: 6 months

Waiting: 11 months

Bio

Selena is on a time-bound work permit in Canada and has applied for her Permanent resident status. She was hoping to receive her PR in 6 months as stated on the IRCC website. Now, into the 11th month without any updates, she's tried countless ways to contact IRCC regarding the state of her application but she has been unable to find any satisfactory answers.

Frustrations

- Checking the portal every day with no changes, updates, or responses
- Spending days trying to reach out to other applicants on social media
- Same automated generic responses from IRCC
- Not being able to get a meaningful response from IRCC through any contact channel

Needs

- A meaningful answer from IRCC
- To know about **her** file and not hear/read another automated response
- To know how much longer the process will take