

# Electronic identities and electronic signatures

Björn Scharin and Anna Amundberg

# Presentation

- Introduction and presentation of The Swedish Post and Telecom Authority (PTS)
- Background of the eIDAS regulation
- Regulation vs Directive
- Electronic ID
- Trust services and service providers
- European Digital Identity Wallet
- Implementing legal acts
- About the trust services
- Questions

# The Swedish Post and Telecom Authority (PTS)

## Our vision

Secure and accessible communication for Sweden.

## Our operating concept

Through cooperation, promotional efforts, regulation and supervision, we contribute to a safe, digital transition.



# Section for Digital and Trust Services

- eIDAS regulation
  - Trusted services
- The NIS act
  - Digital infrastructure and digital services
- Data retention in the Electronic Communications act



# PTS is guided by the following

- EU primarily through directives and regulations.
- The Swedish Parliament (Riksdagen) and the Swedish Government:
  - Laws and Ordinances
  - Committee Terms of Reference and Instructions
  - Government Assignments
- PTS reports to the Ministry of Finance

# Background

# History

- 1999/93/EC signature directive harmonized legislation in EU
- Evaluation of the directive – market and legal aspects of electronic signatures
  - Harmonization in theory but not in practice
- Service directive
  - Commission decision that every member state shall recognize qualified electronic signatures and advanced electronic signatures based on a qualified certificate
- Studies and Mandate to CEN and ETSI to standardize
- eIDAS regulation 2016
- Revised eIDAS regulation 21 May 2024



# eIDAS regulation

- Regulation vs directive
- Purpose of the eIDAS regulation



# Why is the difference between an EU regulation and an EU directive important?

It has relevance for the understanding of the legal effect that the eIDAS regulation has on national legislation.



# Regulation

Regulations are legal acts that **apply automatically and uniformly** to all EU countries as soon as they enter into force, without needing to be transposed into national law. They are binding in their entirety on all EU countries.

# Directive

Directives **lay down certain results that must be achieved**, but each Member State is free to implement the directive into national law in a way that suits them. Implementation must take place within a certain deadline or the Commission may initiate infringement proceedings.

# Purpose of the eIDAS regulation

- Create a European internal market for trust services.
- Ensure an adequate level of security.
- Increase trust in electronic transactions in the single market through a common level of security.
- Ensure access to public services in other MSs, where electronic identification are available.
- Non-discrimination (legal status).
- Provide and recognise European Digital Identity Wallets.

# The eIDAS regulation regulates

- eID, European Digital Identity Wallets, trust services and trust service providers
- Internal Market Principle: Recognition of trust services from other Member States
- Legal recognition of trust services (non-discrimination)
- General requirements. (Detailed requirements can be issued by the European Commission in cooperation with the Member States through implementing acts.)

# Exceptions from eIDAS regarding trust services

- Closed systems.
- Aspects related to the conclusion and validity of contracts or other legal obligations where there are national or Union requirements in regards to form.



# Implementing acts

- Legally binding acts set by the Commission to ensure that EU law is applied uniformly.
- The implementing acts more detailed than the eIDAS regulation.
- Implementing acts will refer to standards from ETSI and CEN.
- If Commission refer to a standard – complying with the standard leads to a presumption of compliance with the regulation.

# eID AS

**Cross border recognition  
of electronic identification**

**Trust services for electronic  
transactions in the internal  
market**



# PTS current mandate

- Supervisory body for trust services and trust service providers.
- Verify conformity assessment reports once a QTSP notifies their intention to start providing qualified trust services.
- Supervise trust service providers and trust services.
- Receive incident reports.
- Publish the national trusted list.
- Issue secondary legislation.
- Cooperation with other responsible national authorities.

# Electronic identification

The background of the slide is a blue-tinted photograph of a rural landscape. In the foreground, there is a field of tall grass. In the middle ground, a small house with a chimney is visible on a slight rise, accompanied by several trees. The sky is a deep blue with some light clouds.

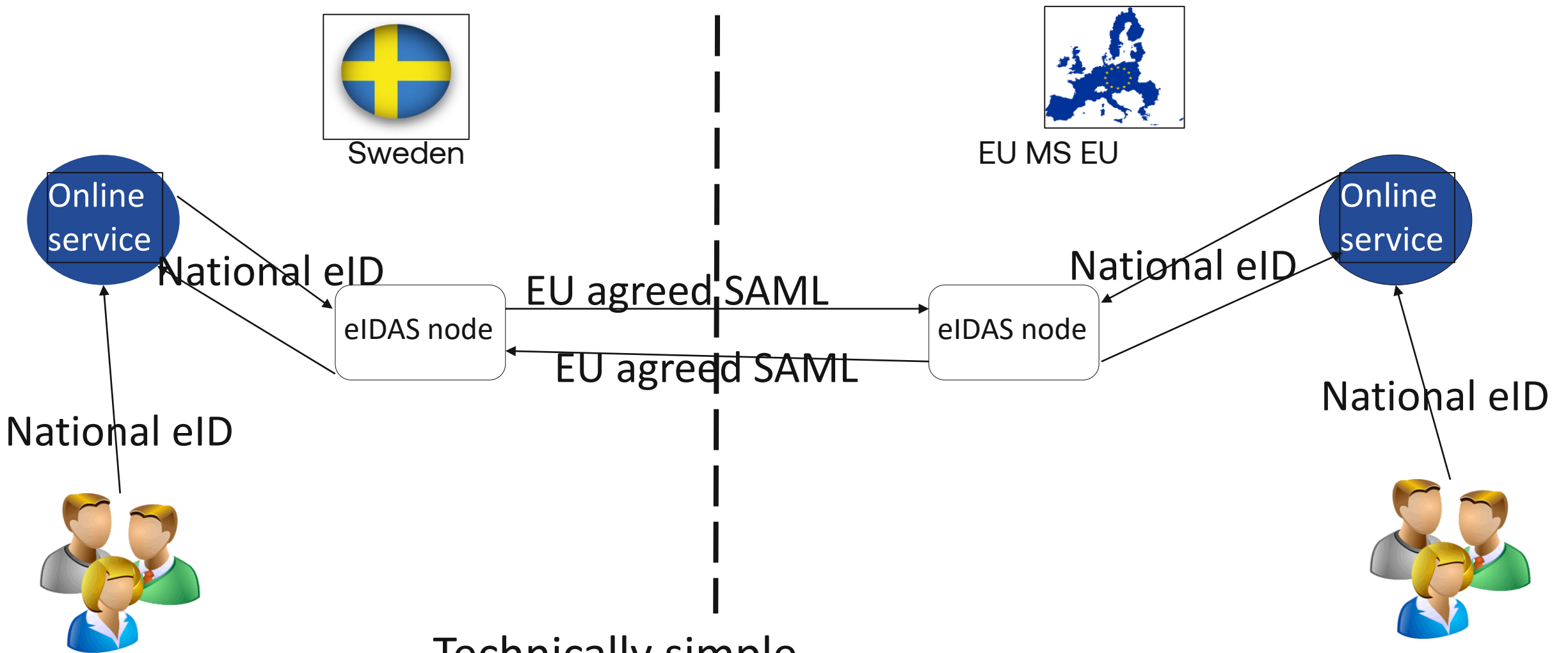
# Electronic identification (eID)

- Mutual recognition of national systems for electronic identification
- Mandatory for a Member State to notify at least one eID system
- To be recognized, a system should be notified to the European Commission
- If a system is notified it means obligations and liability for the notifying member states
- System that could be notified should meet the security level substantial or high
- Security checked through a peer review process or cybersecurity certification
- Notifying an eID system means that it could be used cross border in EU

# eID cooperation network

- A cooperation network is setup to coordinate
- National eID-system checked through a peer review process
- Incident reporting through the cooperation network
- The responsible authority in Sweden for eID and the cooperation network is The Agency for Digital Government (DIGG)





Technically simple

Difficult to get attribute to ambiguously  
identifying a person

# Trustlevels for eID

eIDAS	Sweden	Content	Gap eIDAS and Sweden
<b>High</b>	4	<ul style="list-style-type: none"> <li>• High trust level</li> <li>• Face to face registration at a meeting</li> <li>• Hardware credential</li> <li>• Strong authentication</li> </ul>	<ul style="list-style-type: none"> <li>• Similar but 4 requires face to face meeting every five year</li> </ul>
<b>Substantial</b>	3	<ul style="list-style-type: none"> <li>• High trust</li> <li>• Based on face to face</li> <li>• Strong authentication</li> </ul>	<ul style="list-style-type: none"> <li>• No difference</li> </ul>
<b>Low</b>	2	<ul style="list-style-type: none"> <li>• Some trust</li> </ul>	<ul style="list-style-type: none"> <li>• No difference</li> </ul>

# Personal identity minimum dataset

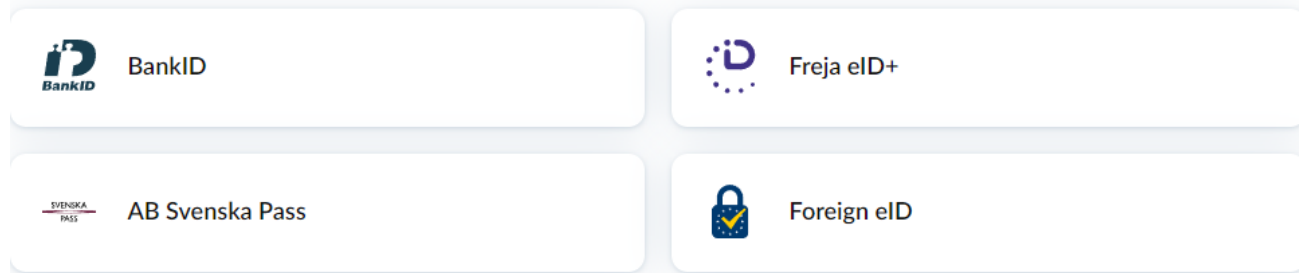
Mandatory minimum dataset
First name
Surname
Date of birth
Voluntary minimum dataset
Name at birth, first and sur name
Place of birth
Current address
Sex
Other (attributes)
<i>"Bilateral agreements"</i>

**"Minimum dataset"**

There is also  
a table for  
organizations  
minimum  
dataset

# What will the Swedish public sector do as a minimum

## 1. Lägga till "Foreign eID"



## 3. Visa välkomstmeddelande

Welcome!  
Your eID is recognised

What can be done could be  
depending on authorization

# Sweden –notified eID schemes

- BankID,
  - Freja eID+
  - EFOS (for public sector employees)
- 
- BankID and Freja are peer reviewed and can be used cross boarder

# **Trust services and trust service providers according to eIDAS**



# What's a trust service?

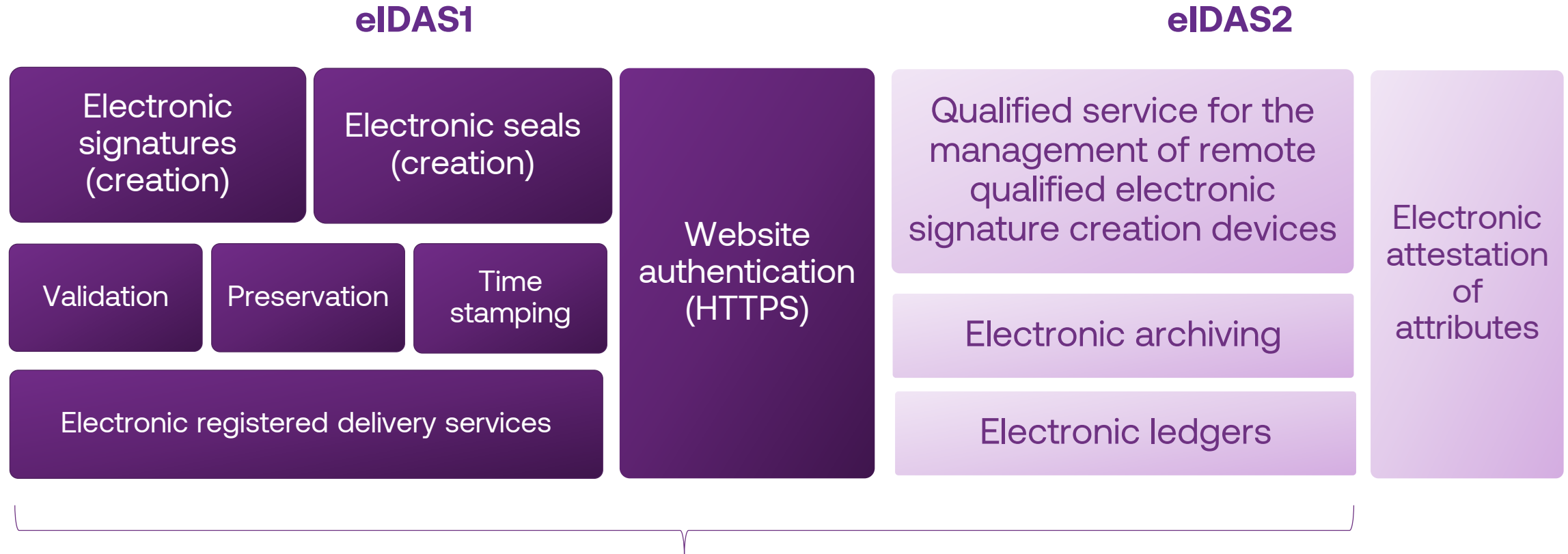
Trust services are services that are meant to increase trust in electronic correspondence – such as the exchange of electronic documents – for example through electronic signatures or seals, which are linked to certificates issued by trusted issuers.

# Definition of trust service

Trust service means an electronic service normally provided for remuneration which consists of:

- (a) the creation, verification, and validation of **electronic signatures**, **electronic seals** or **electronic time stamps**, **electronic registered delivery services** and **certificates** related to those services, or
- (b) the creation, verification and validation of **certificates for website authentication**; or
- (c) the preservation of **electronic signatures**, **seals** or **certificates** related to those services.

# Trust services



**Two levels of trust:**

**Trust Service provider (TSP) & Qualified Trust Service provider (QTSP)**

# Obligations for TSPs according to eIDAS

- Security requirements: Have appropriate policies and take corresponding measures to manage legal, business, operational and other direct or indirect risks to the provision of the non-qualified trust service, which shall, notwithstanding Article 21 of NIS2, include at least measures relating to:
  - (i) registration and onboarding procedures for a trust service;
  - (ii) procedural or administrative checks needed to provide trust services;
  - (iii) the management and implementation of trust services.
- Liable for damage – normal burden of proof.
- Obligation to report security incident Post incident supervision.

# Obligations for QTSPs according to eIDAS

- Obligation to notify supervisory body, together with a conformity assessment report issued by a Conformity Assessment Body (CAB).
- Mandatory conformity assessments and audits.
- Security requirements:
  - same as TSPs
  - additional requirements regarding identification methods, sufficient financial resources, trustworthy systems, termination plans, record keeping, etc.
- Liable for damage – reversed burden of proof
- Obligation to report security incident.
- Planned and post incident supervision.

# European Digital Identity Wallet

A blue-tinted landscape photograph of a rural scene. In the foreground, there is a field of tall grass. In the middle ground, a small house with a chimney is visible on the right, and a large, dark evergreen tree stands next to it. To the left, there are more trees and a small structure. The sky is a deep blue with some light clouds.

# All member states shall ensure that

- ✓ All natural and legal persons in the union shall have a secure and trusted and seamless cross border access to public and private services
- ✓ The issuance, usage and revocation of wallets shall be free of charge for natural persons
- ✓ The usage of the wallet shall be voluntary for the user and the user shall have full control of their data



# The EU Digital Identity Wallet



## Free use for all citizens

Provided by Member States, all EU citizens may use it for free on a voluntary basis

## Accepted throughout the Union

Recognised by private and public service providers (relying parties) for all transactions that require authentication

## Secure and privacy oriented

Citizens can control and protect their identity, personal data and digital assets

# European Digital Identity Wallets shall be provided by Member States

- a) Directly by a Member State
- b) Under a mandate from a Member State
- c) Independently of a Member State but recognised by that Member State

# Core functionalities of the EU Digital Identity Wallet



## Identification/ Authentication

Disclose identity data  
required for accessing  
public and private services  
(relying parties)



## Store and present attestations of attributes

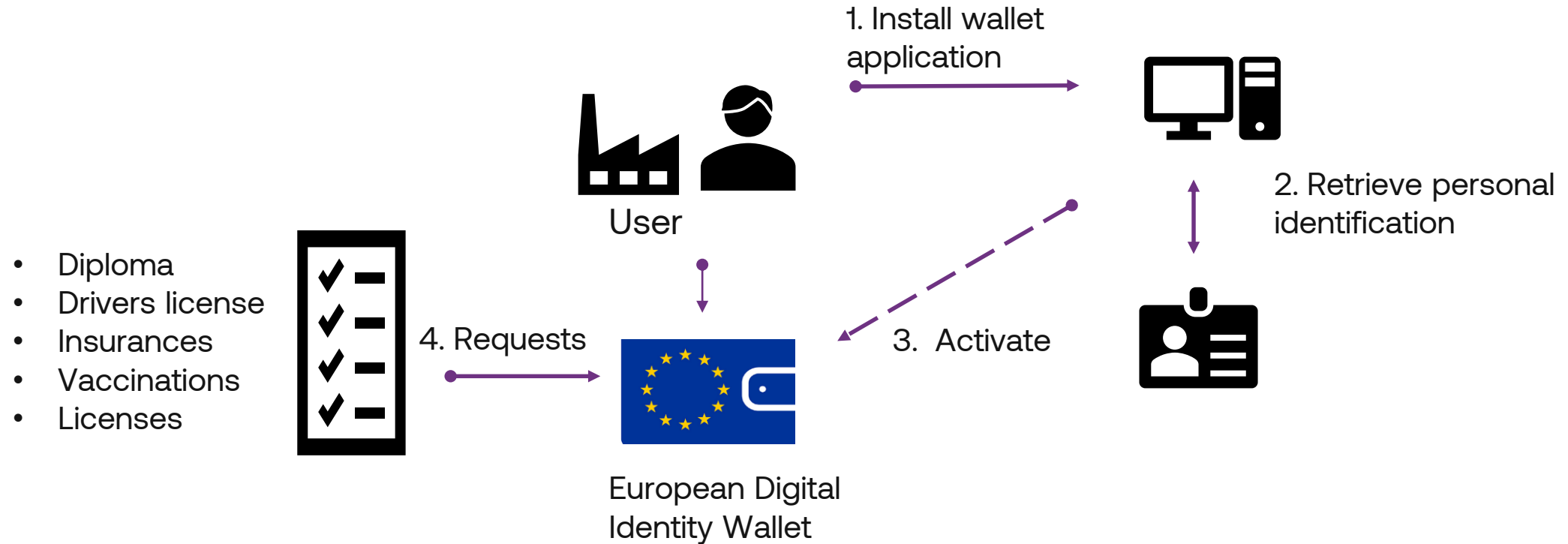
E.g. present educational  
diplomas/reports for  
enrolling at university;  
present your driving license  
for renting a car



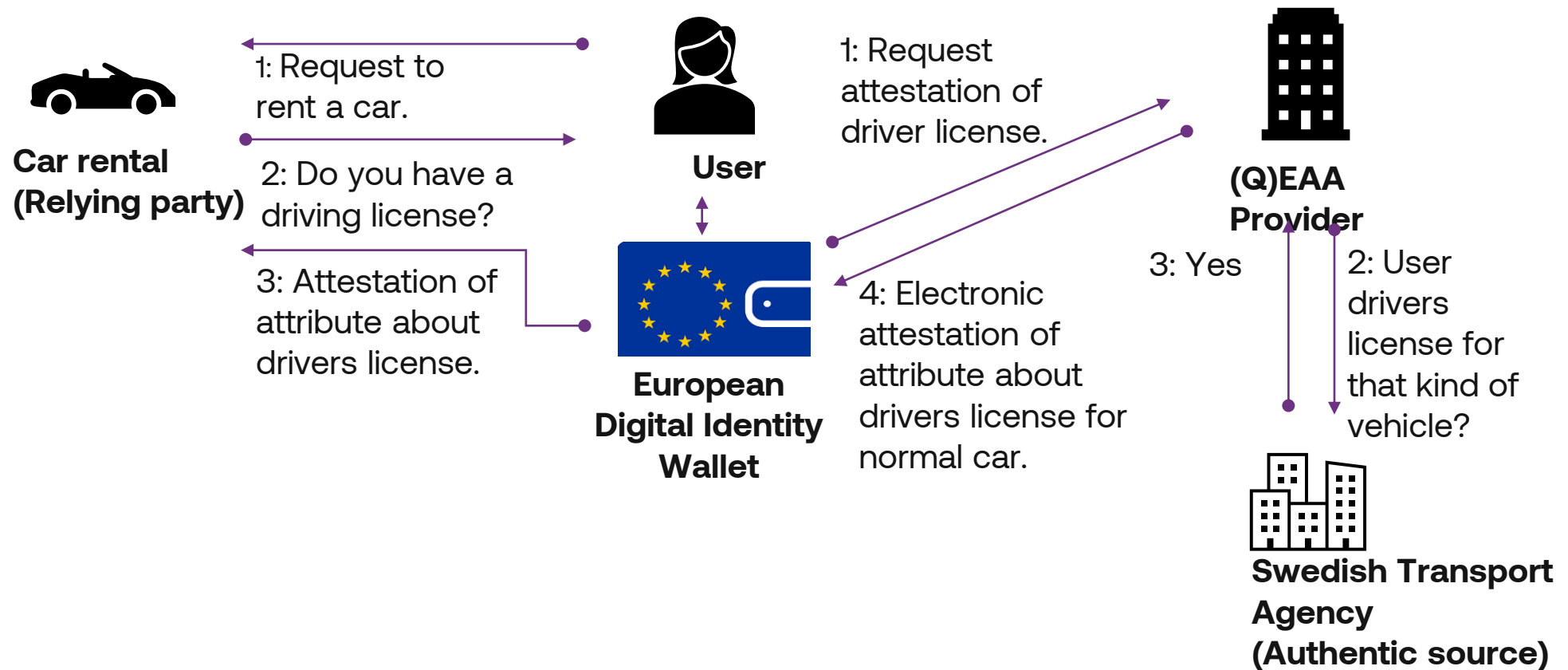
## Sign/seal electronically

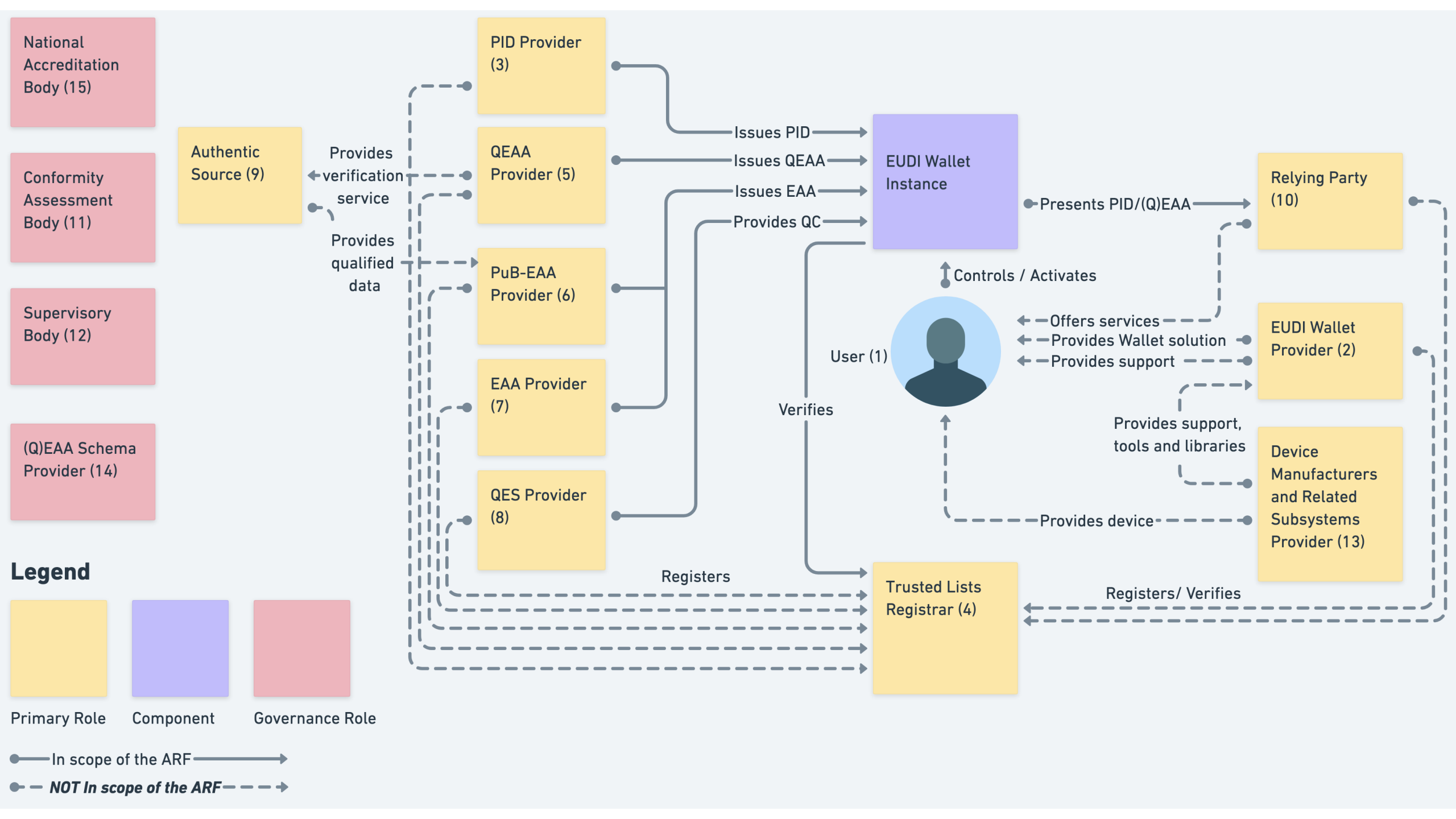
E.g. sign an employment  
contract to start a new job;  
authorise a payment

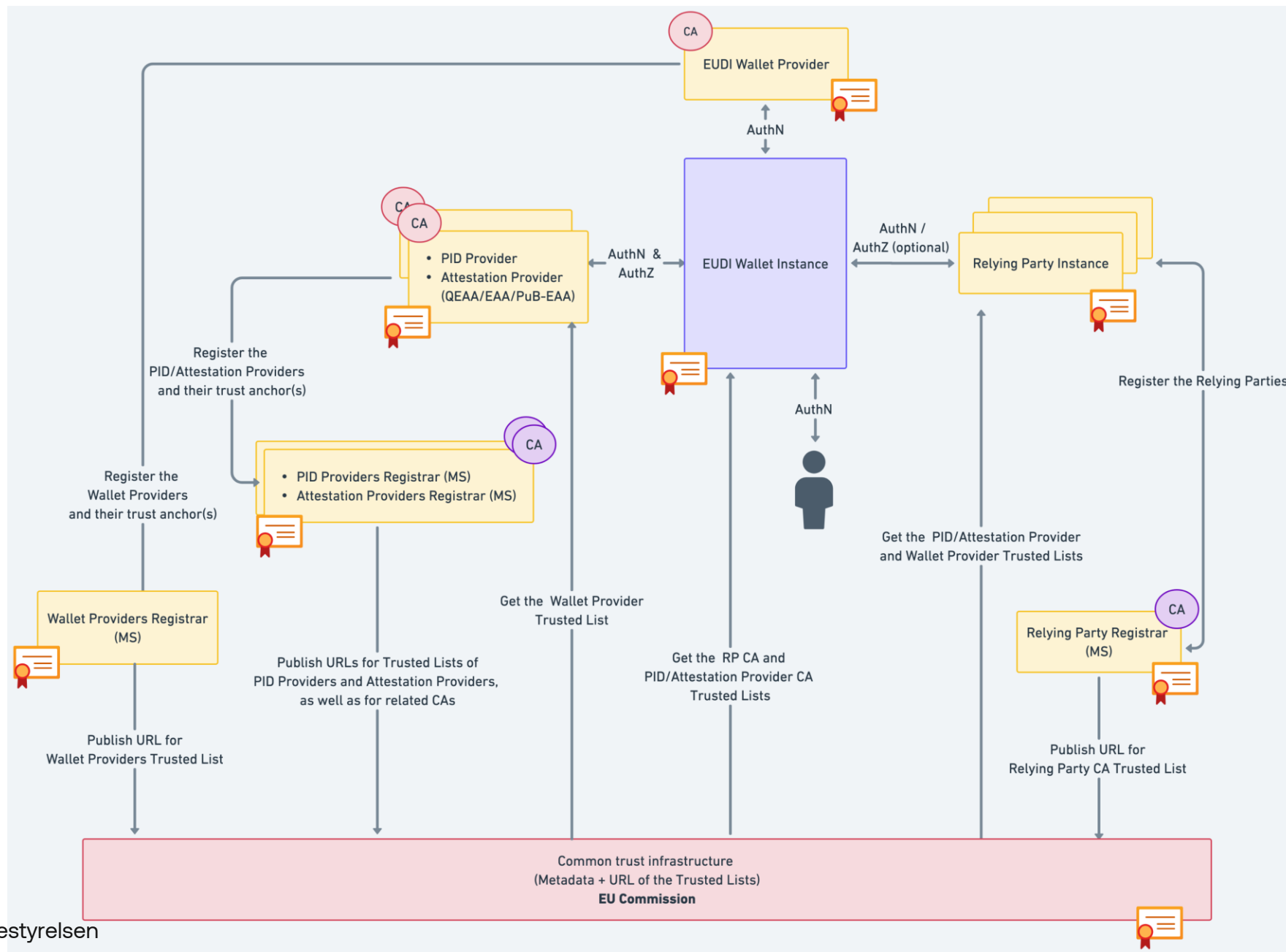
# A European Digital Identity Wallet

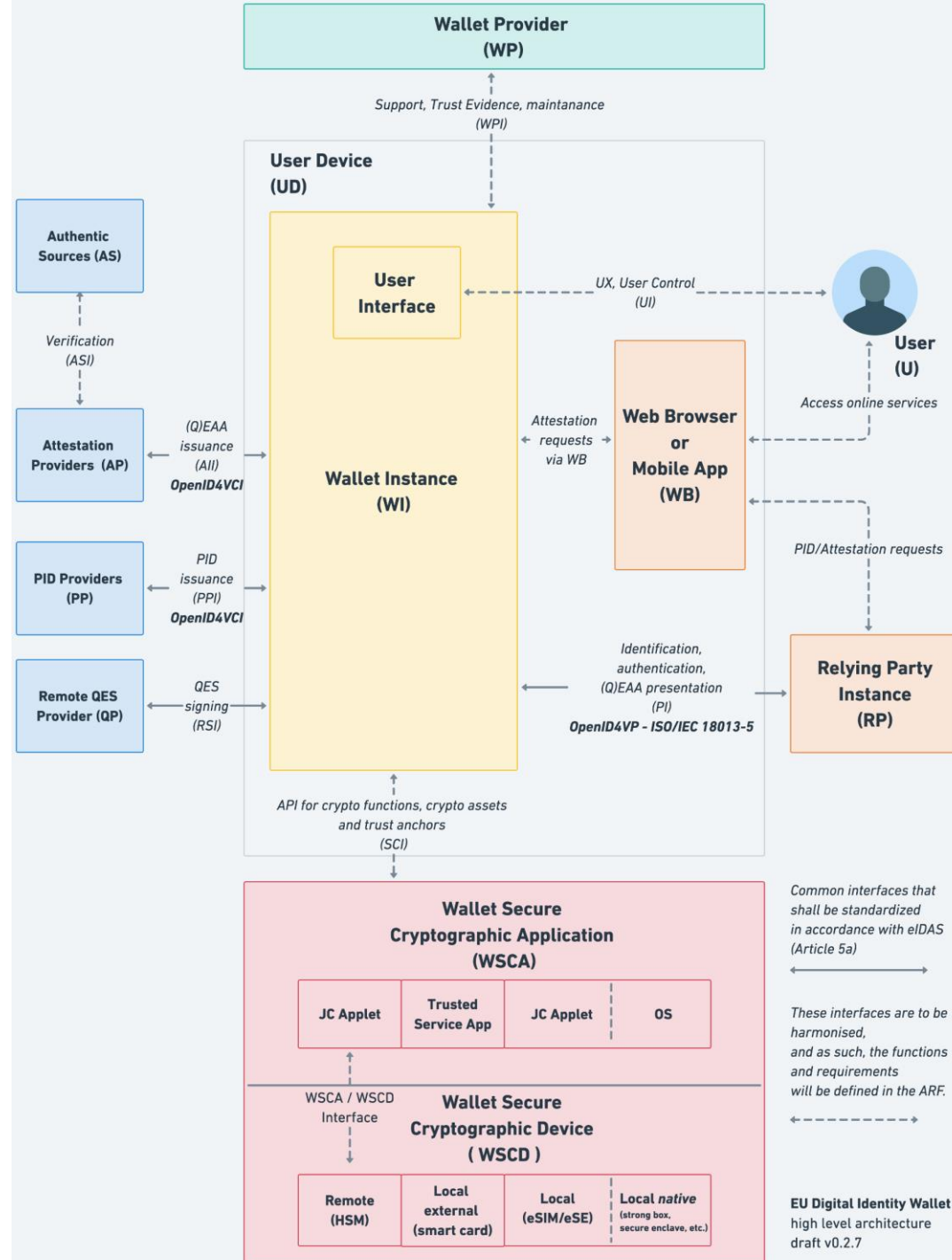


# Using a European Digital Identity Wallet











# Responsibilities within Sweden for the EUDI

- Agency for digital government (Digg), provide and recognise wallets
- Digg provide personal identification data for natural persons
- Swedish Companies Registration office provide personal identification data for legal persons
- The Swedish Defence Material Administration cybersecurity certification of wallets
- Swedish Post and Telecom Authority, supervision of wallets and register of relying parties to the wallet

# Timeline for the European Digital Identity Wallet

Once the first implementing acts enters in to force the MS have 24 month to provide wallets.

**20 May 2024**  
eIDAS2 entered  
in to force

**21 November 2024**  
First set of implementing  
acts for the wallets

**Nov/dec 2026**  
Start of usage of  
wallets

# EU Digital Identity Wallet Milestones



## Legislative Process

Adoption - Ongoing work on Implementing Acts (IAs)

**Publication of the Regulation in the Official Journal on April 30** and entry into force on 20 May 2024



## Wallet technical specification

Published ARF 1.3, pending ARF 1.4

**Published the Architecture Reference Framework (ARF) 1.3**, on [GitHub](#) for public feedback - to be followed by version 1.4. in May



## Wallet Prototype (Template)

Released first libraries and software components

**Published first release of libraries and software components on [GitHub](#)**, to be followed by regular releases based on feedback from pilots and updates to the ARF



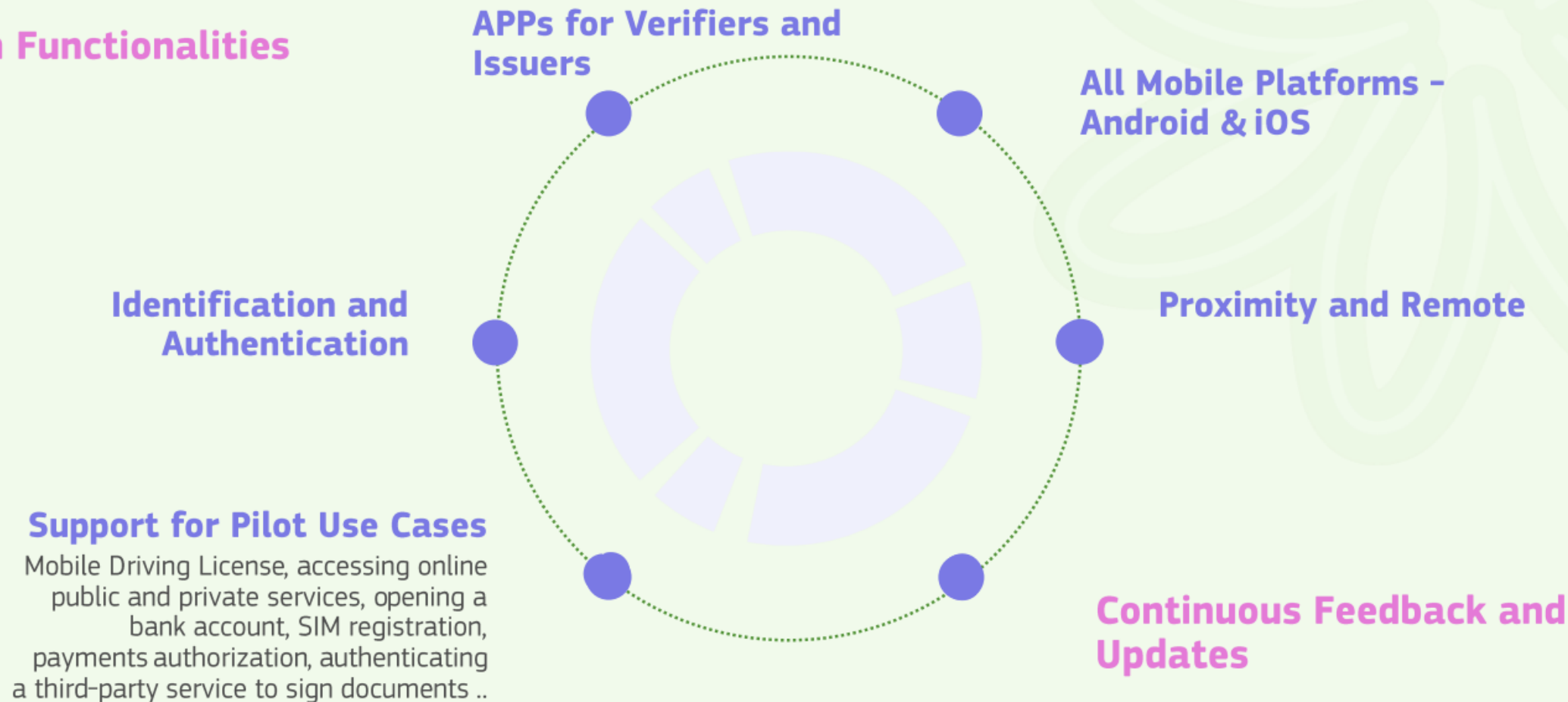
## Large-Scale Pilots

Approaching 1-year milestones and deliverables

The 4 LSPs are **working towards 1-year milestones and deliverables**

# Wallet Prototype Codes published 7 March ([GitHub](#))

## Main Functionalities



# Use-cases



- **Mobile Driving Licences (mDL)** – for online and physical interactions



- **Opening a Bank Account** – to verify a user's identity when opening a bank.



- **SIM Registration** – Wallet to prove their identity in pre- and post-paid SIM card contract registration



- **eSignatures** – provide a secure digital signature when signing contracts online



- **Accessing government services** – to file taxes or apply for supports



- **ePrescription** – identifying and providing details of prescription to a pharmacies



- **Payments** – store credentials and facilitate payments in account-to-account and card-based transactions



- **Travelling** – quick airplane boarding and quick border crossings (e.g. by a storing Digital Travel Credentials)



- **Organisational Digital** – business-to-government or business-to-business interactions



- **Freedom of Movement** – social security documents such as European Health Insurance Card



- **Education/Professional Qualification** – educational qualification or professional

# Piloted

Piloted by Large Scale Pilots



A set of Nordic and Baltic countries who, together with Italy and Germany, who are developing a large-scale pilot for the payment use case in the EU Digital Wallet.

**# PAYMENTS**



Potential is a secure digital ID that will allow citizens to quickly and securely prove their identity as part of their online citizenship procedures.

**# MOBILE DRIVING LICENSE**

**# ACCESS GOV SERVICES**

**# OPEN BANK ACCOUNT**

**# HEALTH**

**# CONTRACTS**

**# SIM REGISTRATION**



The EWC aims to harness EU digital identity benefits for Digital Travel Credentials across Member States, building on the Reference Wallet Application for this specific use case.

**# PAYMENTS**

**# TRAVEL**

**# ORGANISATION ID**



DC4EU supports the education and social security sectors by integrating cutting-edge digital services across Europe within a cross-border trust framework.

**# EDUCATION**

**# SOCIAL SECURITY**





# Ready ?

**Visit our website and  
discover how the  
Wallet works.**

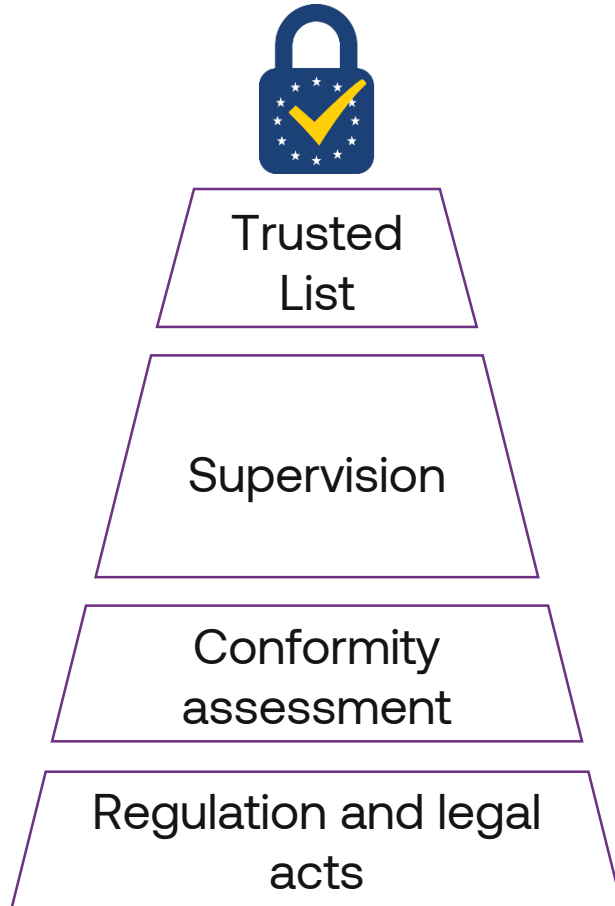


# Regulated trust services and trust model for trust services

A blue-tinted landscape photograph of a rural scene. In the foreground, there is a field of tall grass. In the middle ground, a small house with a chimney is visible on the left, and a large, dark evergreen tree stands on the right. The background shows a distant horizon under a cloudy sky.



# Trust model for qualified trust service provider



## Trusted List

Current technical and legal status

## Supervision

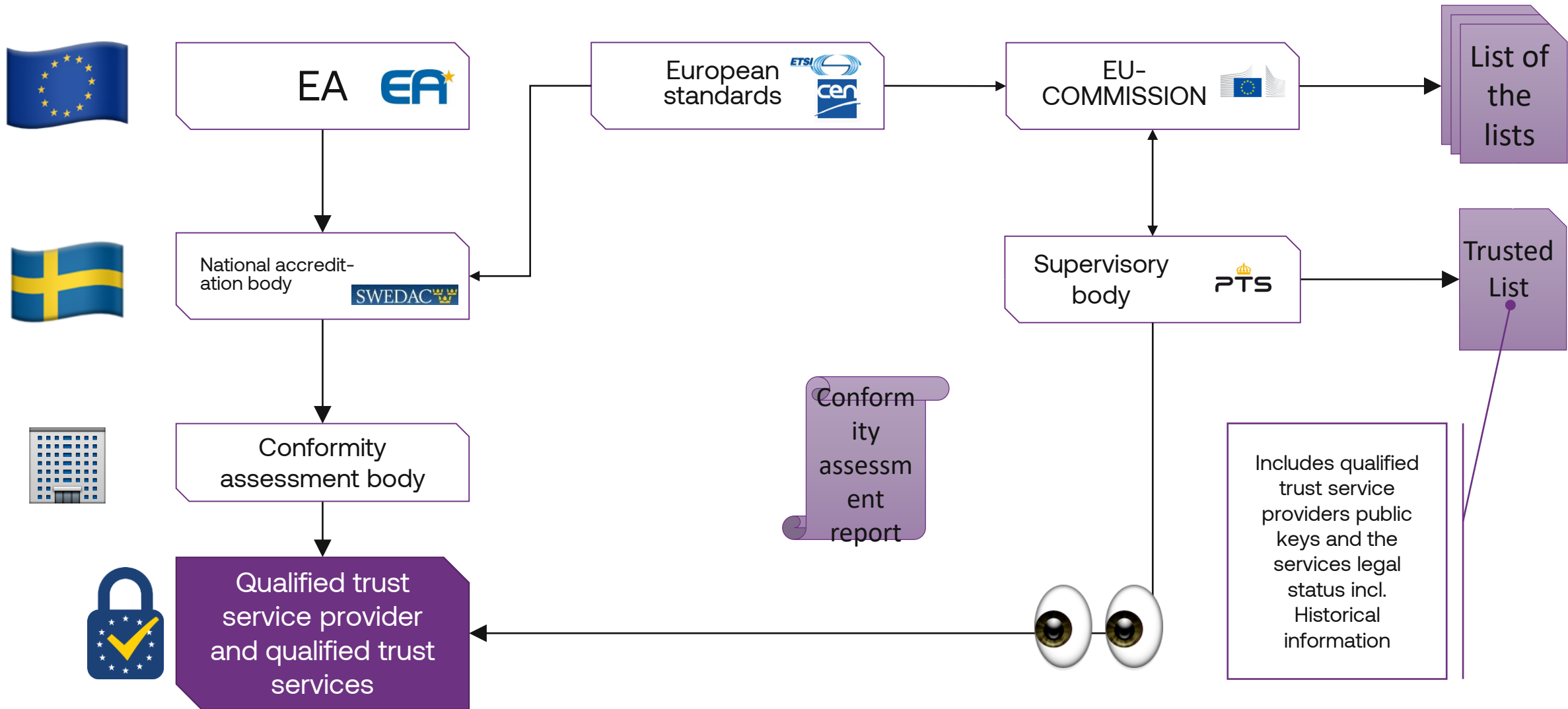
QTSP under post-incident and thematic supervision

## Conformity assessment

- IT-products (HSM-module, QSCD etc.)
- Conformity assessment of provider and trust service

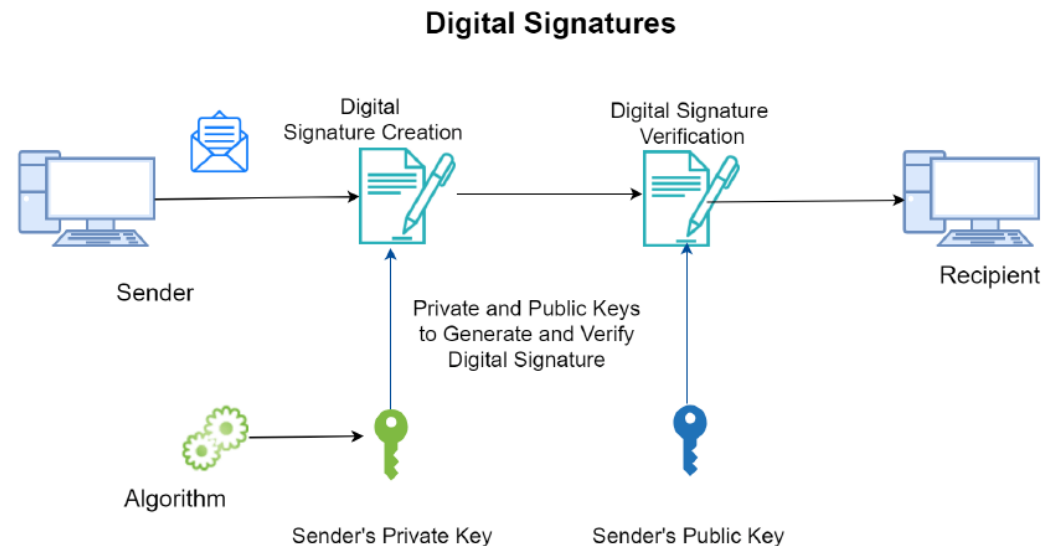
## Regulation and legal acts

- eIDAS-regulation
- National eIDAS-law
- PTS guidelines



# Electronic signatures

- Basic electronic signature
  - A name under an e-mail or fax
- Advanced electronic signature
- Qualified electronic signatures



# Advanced electronic signatures

An advanced electronic signature shall meet the following requirements:

- (a) it is uniquely linked to the signatory;
- (b) it is capable of identifying the signatory;
- (c) it is created using electronic signature creation data that the signatory can, with a high level of confidence, use under his sole control; and
- (d) it is linked to the data signed therewith in such a way that any subsequent change in the data is detectable.

# Qualified electronic signatures

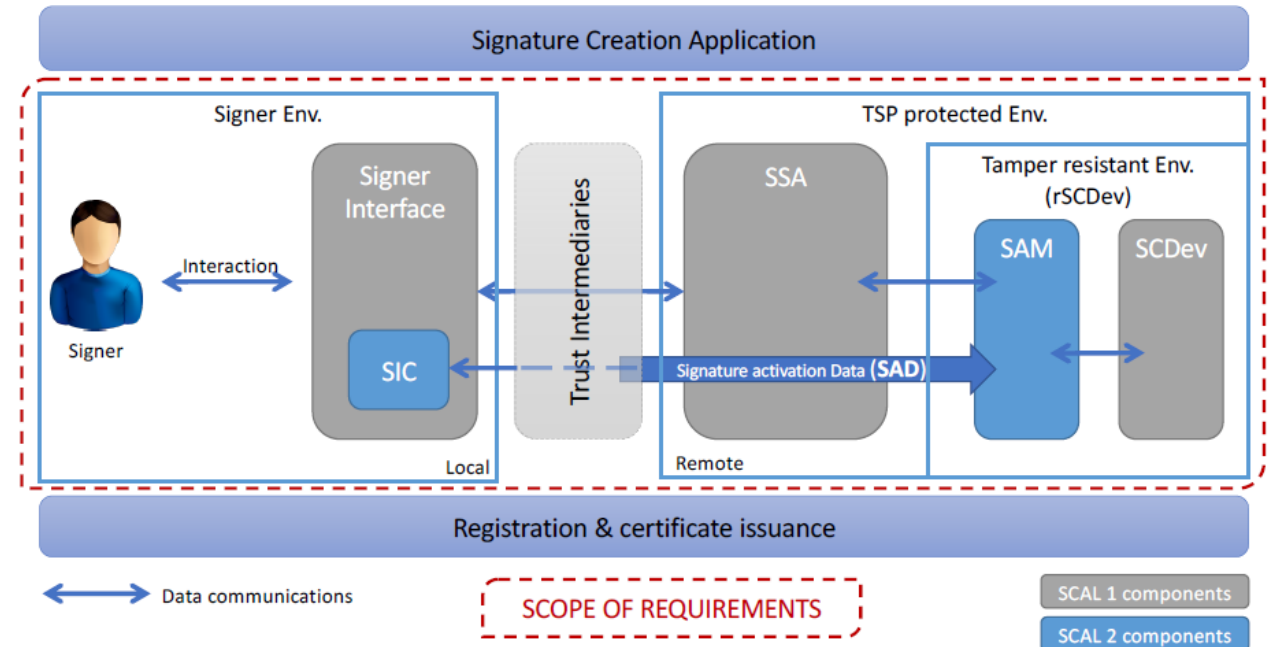
- A qualified electronic signature is an advanced electronic signature
- Done by a qualified signature creation device based on a qualified certificate for electronic signatures



# Qualified signature and seal creation device

## QSCD

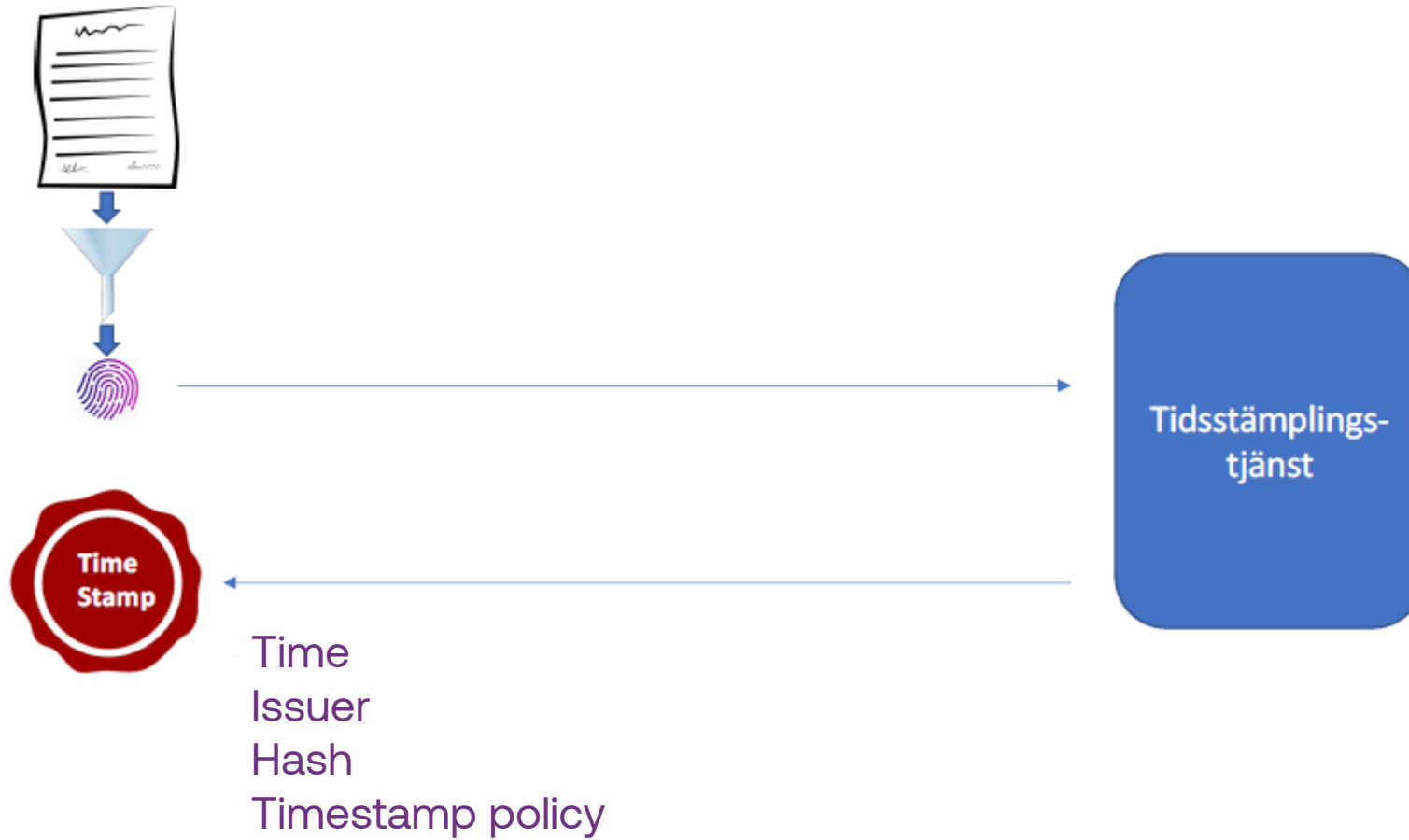
- A device that meets the requirements in the regulation
- A protected storage or generator for cryptographic keys
- A smart card or hardware security module (HSM)
- Evaluated according to standardized common criteria protection profiles
- The profiles that shall be used in an implementing decision on standards for security assessments of QSCD



# Electronic seals

- It is basically the same as signatures but for organisations
- The regulation includes advanced and qualified electronic seals
- The difference between the advanced electronic signature and seal is that the certificate used for the signature is issued to a physical person and for seals to an organisation

# Timestamping





# Validation services

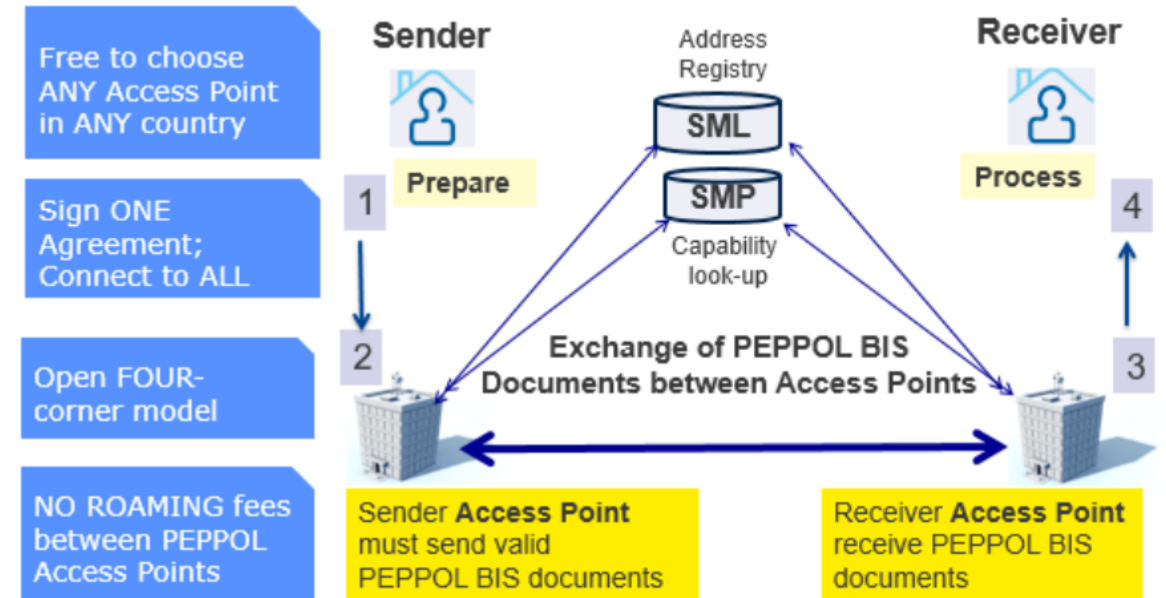
- The issuer of the certificate for seal or signature is trusted
- Is the certificate valid or was it valid when signed or sealed
- Is the certificate revoked or was it revoked when the signature or seal was created
- Is the signed content unchanged since the seal or signature
- Deliver the result in a trusted way, signed or sealed by the validation service

# Preservation services

- When algorithms are no longer trusted
- Use different technology to keep a signature or seal secured long time
- procedures and technologies capable of extending the trustworthiness of the qualified electronic signature beyond the technological validity period

# Electronic registered delivery services

- a service to transmit data between third parties by electronic means
- provides evidence relating to
  - the handling of the transmitted data,
  - proof of sending and receiving the data,
  - protection of transmitted data against the risk of loss, theft, damage or any unauthorised alterations



# Certificate for website authentication

- QWAC - means an attestation that makes it possible to authenticate a website and links the website to the natural or legal person to whom the certificate is issued
- eIDAS regulation as complementary to CA-browser forum
- Problem to show that a QWAC are used

# Electronic archiving

- Securing electronic documents
- Ensuring the data are preserved that they are safeguarded against loss and alteration
- Changes to medium and form are accepted

# Electronic ledgers

- Secure origin of data
- Unique sequential chronological ordering of data records in the ledger
- Record data so any subsequent change to the data is detectable and ensuring the integrity over time

# Electronic attestation of attributes

- Issues attestation of attributes to a wallet at the request of the user
- Make it possible to validate the attestations of attribute
- Make it possible to revoke attestations of attributes
- Could be done by the authority responsible for the authentic source or other trusted third parties

# Electronic attestation of attributes

Same legal effect as lawfully issued attestations in paper format and recognized by member states

1. Address;
2. Age;
3. Gender;
4. Civil status;
5. Family composition;
6. Nationality or citizenship;
7. Educational qualifications, titles and licenses;
8. Professional qualifications, titles and licenses;
- 8a. Powers and mandates to represent natural or legal persons
9. Public permits and licenses;
10. For legal persons, financial and company data.



# **Qualified service for the management of remote qualified electronic signature creation devices**

- A service where a qualified trust service provider generates, manages or duplicates the electronic signature or seal creation data, on behalf of a signatory or seal creator.
- Managing QSCD:s for users or other QTSP:s
- Holding a secure environment for HSM:s where users can authenticate to reach their private keys
- Could be used together with the wallet to enable qualified electronic signatures

# eIDAS2 and NIS2

# eIDAS and NIS2

- Trust service providers fall within the scope of the NIS2 Directive.
- Provisions regarding security, incidents and supervision are now regulated both by NIS2 and eIDAS2.
- NIS2 was supposed to have been transposed into national law on October 18 at the latest throughout the EU. This has not happened in Sweden.
- The cybersecurity obligations laid down in NIS2 should be considered to be complementary to the requirements imposed on trust service providers under eIDAS.

# Why are trusted services covered by NIS?

- NIS2 regulates measures to achieve a high common level of cyber security within the Union, with the aim of improving the functioning of the internal market.
    - Recital 84 NIS2 states that due to the cross-border nature of trusted services, they should be subject to a high degree of harmonisation at Union level.
  - Trusted service providers should be able to benefit from the legal framework established by NIS2.
    - Designation of a CSIRT unit responsible for incident handling.
    - Participation of relevant competent authorities in the activities of the cooperation group and the CSIRT network.
- (CSIRT =Computer Security Incident Response Team)

# Supervision is carried out by?

- eIDAS = Supervisory body
- NIS = Competent authority

# NIS2 and eIDAS security requirements and incident reporting

- Article 19 of eIDAS, which contained security requirements and rules regarding incident reporting, expired on October 18, 2024.
- NIS2 was supposed to replace Article 19 of eIDAS but the Swedish implementation is delayed.
- During the wait for implementation of NIS2 we have:
  - Article 19a eIDAS for non-qualified trust service providers
  - Article 24 (24.2 fa och fb)
  - The Commission Implementing Regulation (EU) 2024/2690. Which is a NIS2 implementing regulation.

# NIS2 essential or important entity

- NIS2 divides trust service providers into:
  - Essential entities
  - Important entities
- Essential and important entity have different requirements where essential entities have the hardest requirements.
- Qualified trust service providers are considered essential entities.
- (Non-qualified) Trust service providers can either be essential or important entities depending on their size.
- There is also the possibility to specifically designate an entity as essential.

# New obligation for trust service providers

- Under NIS2 entities are required to submit information about themselves to the competent authorities.
- Thanks to this, in the future we will know which companies provide trust services covered by eIDAS.
- Proposal that a penalty fee can be decided in case of non-reporting.



The background of the slide is a blue-tinted photograph of a coastal scene. In the foreground, there are large, dark, rounded rocks. Beyond the rocks is a calm body of water that stretches to the horizon. In the distance, a range of low mountains or hills is visible under a clear sky. The overall color palette is monochromatic, consisting of various shades of blue and purple.

# Summary

# Summary

- There is a difference between a regulation and a directive (legal force)
- eIDAS is a regulation = **applies automatically and uniformly**
- eIDAS consists of three parts: eID, trust services and EUDIW
- There must be mutual recognition of notified national eID-systems and trust services in the EU.
- Two levels of trust services:
  - eIDAS = Non-qualified trust service provider and qualified trust service provider
  - NIS2 = Essential and important entities
- Qualified trust service providers and essential entities have stricter rules.



**Thank you for your attention!**

**Questions?**

**[bjorn.scharin@pts.se](mailto:bjorn.scharin@pts.se)**  
**[anna.amundberg@pts.se](mailto:anna.amundberg@pts.se)**