



# Yany Gonzalez Yepez

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I am a Software Engineering student with a strong technical skill set and a passion for customer service. I am looking for a position where I can apply my customer service experience and my ability to adapt to new challenges, contributing to a collaborative work environment.

## Academic background

### University Studies:

Fundación Universitaria Compensar, Colombia

**Degree:** Software Engineering

**Duration:** 5 years

**Starting year:** February 2021

**Status:** Completed

### Technical Studies:

Fundación Universitaria Compensar, Colombia

**Degree:** Technology in Web and Mobile Application Development

**Duration:** 2 years

**Starting year:** 2021

**Status:** Completed

### Certifications:

Harvard University

CS50's Introduction to Artificial Intelligence with Python

**Completion year:** 2024

Oracle Academy

Database Foundations

**Completion year:** 2023

National University of Colombia

Diploma in Programming and Coding

**Duration:** 6 months

**Completion year:** 2022

Oracle Academy

Java Fundamentals

**Completion year:** 2022

## Programming languages

-HTML, CSS, JavaScript, Git, Java, Dart, React, Flutter,  
SQL: Intermediate level

-Python, PHP, Typescript: Basic level

## Work experience

### 38 GRADOS LAB

Remote, Part-time

**Position:** Mobile/Web Developer

**Duties:** Developed responsive web with React.js and Firebase. Deployed mobile Flutter applications.

Collaborated with clients on requirements gathering

**Immediate superior:** Alejandro Prieto

**Phone:** +52 1 744 193 2766

**Start date:** January 2, 2023

**End date:** At present

### LA QUINTA INN & SUITES by WYNDHAM

Rock Hill, North Carolina

**Position:** Front Desk Agent

**Duties:** Welcoming guests upon arrival and assisting with check-in and check-out procedures. Managing reservations, handling guest inquiries, and ensuring a pleasant stay by providing exceptional customer service

by providing exceptional customer service

**Immediate superior:** Kristin Hall (Office Manager)

**Phone:** +1 803 579 6979

**Start date:** March 15, 2025

**End date:** At present

### NAYA SPORT

Bogotá, Colombia

**Position:** Secretary

**Duties:** I collaborated in a sportswear micro-business, serving customers and making quotations, which taught me to handle sales situations, provide excellent customer service, and manage basic transactions.

service, and manage basic transactions.

**Immediate superior:** Yanitza Yepez

**Phone:** +57 317 470 3402

**Start date:** July 19, 2020

**End date:** March 06, 2023

## Skills

-Highly Adaptable

-Proactive

-Excellent collaborator

-Google Workspace and mobile application development.

-First mobile and responsive design

-Languages (CEFR):

-Spanish: C2

-English: C1