



Yany Gonzalez Yepez

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I am a Software Engineering student with a strong technical skill set and a passion for customer service. I am looking for a position where I can apply my customer service experience and my ability to adapt to new challenges, contributing to a collaborative work environment.

Academic background

University Studies:

Fundación Universitaria Compensar, Colombia

Degree: Software Engineering

Duration: 5 years

Starting year: February 2021

Status: Completed

Technical Studies:

Fundación Universitaria Compensar, Colombia

Degree: Technology in Web and Mobile Application Development

Duration: 2 years

Starting year: 2021

Status: Completed

Certifications:

Harvard University

CS50's Introduction to Artificial Intelligence with Python

Completion year: 2024

Oracle Academy

Database Foundations

Completion year: 2023

National University of Colombia

Diploma in Programming and Coding

Duration: 6 months

Completion year: 2022

Oracle Academy

Java Fundamentals

Completion year: 2022

Programming languages

-HTML, CSS, JavaScript, Git, Java, Dart, React, Flutter, SQL: Intermediate level

-Python, PHP, Typescript: Basic level

Work experience

38 GRADOS LAB

Remote, Part-time

Position: Mobile/Web Developer

Duties: Developed responsive web with React.js and Firebase. Deployed mobile Flutter applications.

Collaborated with clients on requirements gathering

Immediate superior: Alejandro Prieto

Phone: +52 1 744 193 2766

Start date: January 2, 2023

End date: At present

LA QUINTA INN & SUITES by WYNDHAM

Rock Hill, North Carolina

Position: Front Desk Agent

Duties: Welcoming guests upon arrival and assisting with check-in and check-out procedures. Managing reservations, handling guest inquiries, and ensuring a pleasant stay by providing exceptional customer service

Immediate superior: Kristin Hall (Office Manager)

Phone: +1 803 579 6979

Start date: March 15, 2025

End date: At present

NAYA SPORT

Bogotá, Colombia

Position: Secretary

Duties: I collaborated in a sportswear micro-business, serving customers and making quotations, which taught me to handle sales situations, provide excellent customer service, and manage basic transactions.

Immediate superior: Yanitza Yepez

Phone: +57 317 470 3402

Start date: July 19, 2020

End date: March 06, 2023

Skills

-Highly Adaptable

-Proactive

-Excellent collaborator

-Google Workspace and mobile application development.

-First mobile and responsive design

-Languages (CEFR):

-Spanish: C2

-English: C1