

User Testing Observations I made:

Tested ages 17-60 and made valuable observations.

- The first being user's clicking on widgets in their dashboard trying to add their income there.
- When on category or transactions they don't take in the full screen instead try to type into the label instead of pressing the bright green button
- Users wanted to see their password and confirm password to ensure they typed it correctly.
- Users glazed over the pdf download button
- Didn't know what the start and end date was for.
- Some but not all users didn't understand which option (income vs expense) they were choosing when adding a category
- Users didn't know how to get emojis for their icon.

Bugs Encountered

If the date range start date is later then the end date for example start 2023 end is 2022 the program stops working.

Summary of questions asked

Users all suggested this would help them solve the problem of where their money is going, they oftentimes don't know where it's going as bank statements don't group their transactions into categories. Some users who were more experienced with computers suggested it was easy to figure out once they explored all the pages while others suggested it was difficult because there were no steps on how to work the program. All users agreed categorizing their transactions and viewing it in their dashboard worked well for them. Some suggested they would like to see help features and bank integration. When asked if they can change anything about the app they all agreed on adding an instructions page.

My Plan

I plan to first allow users to check their passwords when first registering. I then plan to add a little pop up that goes to every page. If they click on it it will explain how to work or do things in the app along with definitions of what a dashboard is etc.

I will then change the button to 'Create a new category' instead of '+ category'.

Then I will make the pdf button say 'download report' instead of 'pdf download'.

I will add what to press to get access to emojis and I will probably change the income to expense button to be green when they click on it instead of white. Lastly I will add what the date picker is used for.

