

## **Module-4**

1. What is troubleshooting?

ans: Trouble shooting is the process of dignosis and solving computer error or technical problems like ram,os etc.

2. Do a practical to change the administrator account forge password.

ans: done.

3. How do you troubleshoot a computer with no display on screen?

ans: First slolt check in and see keyboard light is showing or not, if keyboard light is not on and display is not showing there is a ram error. Remove ram from ram slot. Clean dust from slot and clean with eraser. Fit ram properly on ram slot.

4. You get the blue screen of death?

ans: W get blue screen error when we found below problem is system : ram frequency mismatch, malware detect in system, os crashed or anytype of os mismatch and storage device crashed.

5. Do a practical to repair OS.

ans: done.

6. Do a practical to repair boot file

ans: done.

7. DO a practical to recover deleted file

ans: done.

8. Do a practical to recover the formatted file

ans: done.

9. Do practical to recover data from the os Corrupted file

ans: done.

10. What is the basic troubleshooting for printer?

ans: First is check power cable and usb connection check also printer is on and not paper jams, clean lead and keep update driver, Set default printer.

11. What are the basic troubleshooting for laptop? check the laptop

which is not starting up practical to disassemble the laptop and

change the corrupted ram practical to change the cartridge of the

printer

ans: If your laptop doesnot turn on at all, you could be facing issues connected to the battery motherboard, or power cord of course, the first thing you should do is plug it in for a new minutes to see whether it will charge. try using a different power cord in case something is wrong with the one you always use.