

Incident Response in Cybersecurity

SANS Incident Response Plan



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1. Preparation



The foundation of a successful incident response is preparation. This ensures quick and efficient action when a security event occurs.

- **Incident Response Team (IRT):** The IRT should comprise various specialists:
 - **Manager:** Oversees the response, ensuring coordination and effective communication.
 - **First Responders:** The frontline team members who assess and initially tackle the incident.
 - **Subject Matter Experts:** Individuals with deep knowledge in specific areas, such as network forensics, malware analysis, legal implications, and public relations.
- **Training:** Regular drills should simulate various attack scenarios, ensuring team readiness and refining procedures. This also helps in identifying gaps in the current response plan.
- **Tools & Infrastructure:**
 - **Detection Tools:** Intrusion Detection Systems (IDS), Security Information and Event Management (SIEM) tools, and endpoint detection and response (EDR) solutions.
 - **Communication Tools:** Encrypted channels for internal team communication.
 - **Forensic Tools:** For data collection and analysis.

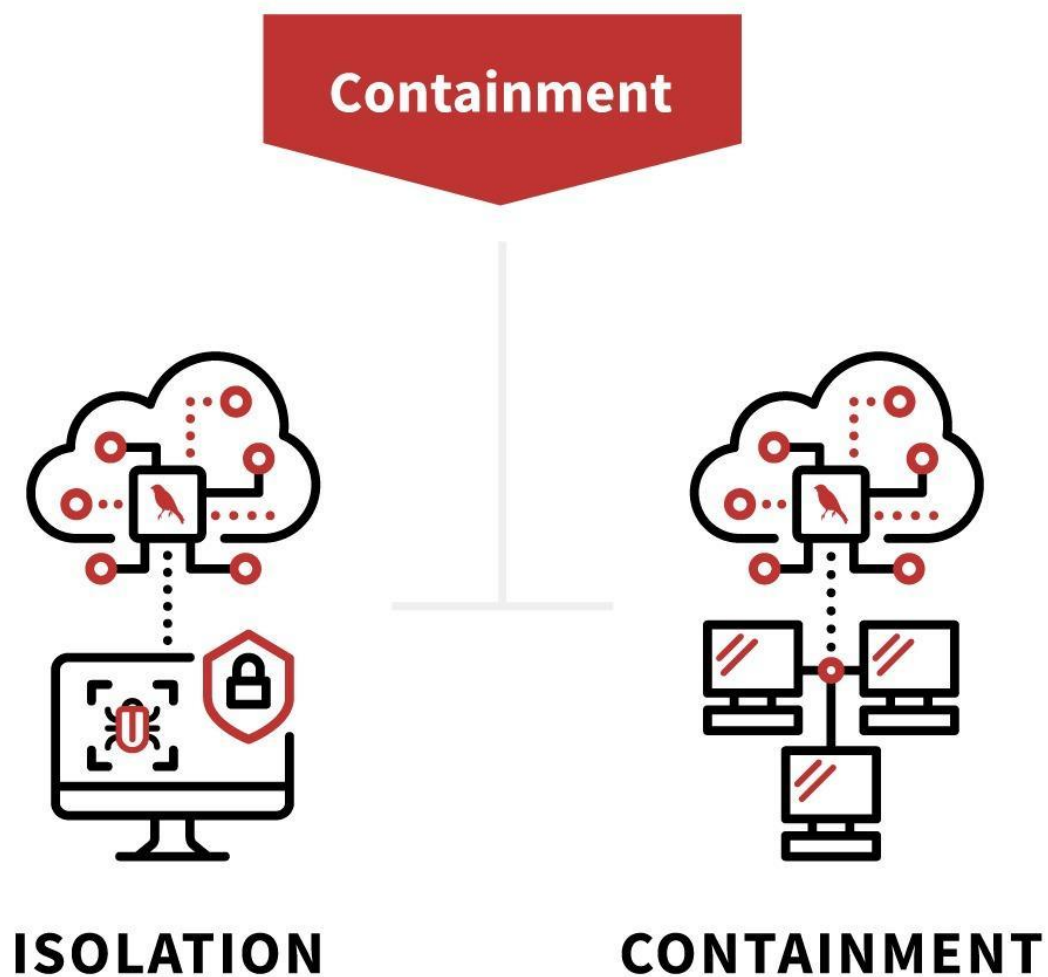
2. Identification



Recognizing an incident early can significantly reduce potential damage.

- **Detection Tools:** Regularly review logs and alerts from IDS and SIEM solutions.
- **Alert Triage:** Not all alerts indicate a genuine incident. The team must assess and prioritize them based on potential impact and validity.
- **Analysis:**
 - **Initial Analysis:** Understand the type of attack, its origin, and its potential impact.
 - **Scope Determination:** Identify affected systems and data.

3. Containment



Containment limits the immediate impact and stops further propagation.

- **Short-term containment:**
 - **Network Isolation:** Disconnect affected systems from the network.
 - **Account Suspension:** Temporarily suspend compromised user accounts.
- **Long-term containment:**
 - **Patching:** Apply security patches to vulnerabilities.
 - **Improved Security Measures:** Strengthen security configurations to prevent similar breaches.

4. Eradication



After containment, the root cause must be fully addressed.

- **Root Cause Analysis:**
 - **Threat Hunting:** Proactively search for signs of adversaries within the network.
 - **Vulnerability Assessment:** Identify and address security gaps.
- **Malware Removal:** Use advanced malware removal tools and techniques.

5. Recovery



Post-incident, systems are restored to operational status.

- **System Restoration:** This may involve reimaging systems, restoring from backups, or rebuilding systems.
- **Monitoring:** Enhanced monitoring after an incident ensures no remnants of the threat remain and confirms the integrity of systems.

6. Lessons Learned



A retrospective analysis is crucial for continuous improvement.

- **Debrief Meeting:** The IRT discusses what went right, challenges faced, and potential improvements.
- **Documentation:** Maintain a detailed incident report, including timelines, affected systems, response actions, and findings for future reference.
- **Plan Update:** Based on learnings, update the incident response plan, protocols, and tools.