## **Dataset description**

Variable

CustID Mobile\_num Churn

Age

Payment\_Period

Product Cust\_Tenure EducationField

Gender

Overall\_cust\_satisfation\_score

Cust\_Designation

CC\_Satisfation\_score

Cust\_MaritalStatus
Cust\_Income
Agent\_Tenure
Complaint
YTD\_contact\_cnt

Due\_date\_day\_cnt Existing\_policy\_count Miss\_due\_date\_cnt **Details** 

unique customer identifier mobile number of customer Customer churn indicator Age of the customer

Payment frequency of the customer in a year

Type of Product Customer Tenure

Highest education of the customer

Customer Gender

Overall customer satisfaction score
Designation of the customer in the current

organization

Satisfaction score of customer towards customer

care service

Customer marital status Customer monthly income Tenure of the acquisition agent Weather customer raise a complaint

Number of time company contact to the customer

for Xsell the products

Number of days left for due date

Number of existing policy of the customer Count of instance, when customer miss the due

date of payment