🔧 Blueprint → Build – [Customer Feedback]

🎯 Purpose & Scope

What's the core objective of this AI agent framework?
- The aim of this agent is to reduce manual work for the person who looks after the feedbacks segregates them and sends them onto a specific department.

How will I know it's working?
- If the manual task reduces by at least 30% I know that this agent is successful in working.

⚡ Trigger

Kab ya kaise start hoga mera agent?
- The agent will start when the person will fill the feedback form so it will be a form trigger.

🤖 Actions

Kaunse kaam automate hone wale hai?
 - The agent will automatically determine analyze the feedback and send it on the respective groups allotted for the sorting of those feedbacks also it will mail back to the customer if the feedback is negative or the customer has a complaint.

Kya ek se zyada workflow banane padenge?
- I don't think so it will be needed to make more than one workflow.

🗺️ Workflow Mapping

Pura step-by-step flow kya hoga?

Person fills the —--> The form goes to our agent—---> The agent analyzes the form —-----> The agent then divides the form into the categories like - Complain, complement and Request feature —-----> The agent then sends a message on the slack groups who are responsible for the query of output —------> The agent even notifies the customer.

Branching points kaha aayenge?
- An LLM that will decide whether the feedback is a request for the feature a compliment or a complaint. If it is a complaint the output will directly go to the complaint department if it is a feature update it will go to the concern department and if it's a compliment it will go to the owners department also if it is a complaint then the customer will be notified through mai.

🧰 Tool Selection

Kya-kya apps ya services chahiye isko build karne ke liye?
Slack + Airtable + Gmail + Calculator + LLM (Advance Agent Node) + Switch node