

# MediFlow: Healthcare Staff Optimization

## Web-Based Intelligent Scheduling Platform

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# Outline

# Healthcare Staffing Challenge

## The Problem

Healthcare facilities face critical challenges in staff scheduling:

- **Patient demand** varies throughout the week
- **Staff availability** is constrained
- **Cost optimization** while maintaining service quality
- **Bottleneck identification** in patient flow

## Solution Approach

Integrated web platform combining:

- Integer Linear Programming for staff optimization
- M/M/c Queue Theory for bottleneck analysis
- Modern web interface for real-time configuration

# Integer Linear Programming Formulation

## Decision Variables

$x_{is} \in \{0, 1\}$  : Staff member  $i$  works shift  $s$

## Objective Function

$$\text{Minimize: } \sum_{i \in \text{Staff}} \sum_{s \in \text{Shifts}} c_i \cdot x_{is}$$

where  $c_i$  is the cost per shift for staff member  $i$

## Key Constraints

- Shift requirements:  $\sum_i x_{is} \geq R_s$  for each shift  $s$
- Max hours:  $\sum_s x_{is} \leq H_i$  for each staff  $i$
- Availability:  $x_{is} = 0$  if staff  $i$  unavailable for shift  $s$

# Queue Theory Integration

## M/M/c Queue Model

- $\lambda$  : Patient arrival rate (patients/hour)
- $\mu$  : Service rate per staff (patients/hour)
- $c$  : Number of servers (staff members)
- $\rho = \frac{\lambda}{\mu \cdot c}$  : Traffic intensity

## Bottleneck Detection Criteria

- **Critical:**  $\rho \geq 0.95$  (System overload)
- **Warning:**  $0.85 \leq \rho < 0.95$  (High congestion)
- **Caution:**  $0.75 \leq \rho < 0.85$  (Moderate load)
- **Healthy:**  $\rho < 0.75$  (Normal operation)

# Technology Stack

## Backend

- **Flask**: REST API server
- **PuLP**: LP optimization
- **SimPy**: Queue simulation
- **Python 3.11**: Core logic

## Frontend

- **Bootstrap 5**: UI framework
- **JavaScript**: Interactive logic
- **CSS3**: Modern animations
- **JSON**: Data exchange

## Three-Tier Architecture

Presentation Layer → Business Logic → Data Layer

# Feature 1: Patient Flow Simulator

## Functionality

Real-time simulation of patient flow with bottleneck detection

### Inputs

- Arrival rates by department
- Service times per stage
- Number of staff per station
- Simulation duration

### Outputs

- Queue lengths
- Wait times
- Utilization ( $\rho$ )
- Bottlenecks

```
# Traffic intensity calculation
rho = arrival_rate / (service_rate * num_staff)
bottleneck = "Critical" if rho >= 0.95 else "Healthy"
```

# Feature 2: Staff Rota Optimizer

## Functionality

Automated staff scheduling using Integer Linear Programming

## Interactive Configuration

- **Checkbox interface:** Select available shifts (Mon-Fri, AM/PM)
- **Cost input:** Set cost per shift for each staff member
- **Max hours:** Define weekly hour limits
- **Shift requirements:** Specify minimum staff per shift

## Intelligent Features

- **Infeasibility detection:** Identifies impossible schedules
- **Cost minimization:** Finds optimal assignment
- **Constraint validation:** Real-time feasibility check

# Feature 3: Checkbox-Based Input System

## Problem Solved

Previous text-based input caused parsing errors and typos

## Modern Solution

Each staff member gets a card with:

- 10 checkboxes (5 days × 2 shifts)
- Select All / Clear All buttons
- Cost and max hours inputs
- Visual feedback on selection

```
// Collect configuration from checkboxes
const availability = [];
document.querySelectorAll('.shift-checkbox:checked')
  .forEach(cb => availability.push(cb.value));
config.staff[name].availability = availability;
```

# Feature 4: Infeasibility Analysis

## Intelligent Error Handling

When optimization fails, system provides detailed analysis

### 4 Types of Issues Detected

- 1 **Insufficient Staff:** Not enough people available
- 2 **No Flexibility:** Staff can't cover required shifts
- 3 **Overworked Staff:** Hours exceed maximum limits
- 4 **Capacity Shortfall:** Total capacity below demand

### Actionable Suggestions

- "Increase Tech\_D's max\_hours from 40 to 56"
- "Add availability for Nurse\_A on Mon\_AM, Tue\_AM"
- "Hire 1 additional staff member"

# Feature 5: Real-Time Configuration Testing

## Test Without Saving

Users can validate configurations before committing changes

### Workflow

- 1 Modify staff availability
- 2 Click "Test Configuration"
- 3 View feasibility results
- 4 Adjust if infeasible
- 5 Save when satisfied

### Benefits

- No data corruption
- Instant feedback
- Iterative refinement
- Risk-free exploration

# Feature 6: Modern UI/UX Design

## Visual Design Elements

- **Gradient backgrounds:** Purple-blue color scheme
- **Glass morphism:** Translucent navbar effects
- **Smooth animations:** 60 FPS transitions
- **Toast notifications:** Non-intrusive feedback
- **Color-coded results:** Red (critical), Yellow (caution), Green (healthy)

## Responsive Design

- Tab-based navigation (Simulator — Optimizer — Configuration)
- Card-based layouts for staff management
- Mobile-friendly Bootstrap grid system
- Accessible form controls with labels

# Web UI Demo: Patient Flow Simulator

## Interactive Simulation Interface

**Navigation:** Three-tab system with Simulator as first tab

### Input Section

- Arrival rate ( $\lambda$ ) slider
- Service rate ( $\mu$ ) input
- Number of staff (servers)
- Simulation duration
- Large "Run Simulation" button

### Results Display

- Color-coded bottleneck badges
- Queue length metrics
- Average wait time
- Utilization ( $\rho$ ) percentage
- Traffic intensity calculation

## Visual Feedback System

**Critical** ( $\rho \geq 0.95$ ) — **Warning** ( $0.85 \leq \rho < 0.95$ ) — **Caution**  
( $0.75 \leq \rho < 0.85$ ) — **Healthy** ( $\rho < 0.75$ )

# Web UI Demo: Staff Rota Optimizer

## Checkbox-Based Configuration Interface

**Design:** Card-based layout with one card per staff member

### Staff Configuration Card Features

- **Staff Name Header:** Color-coded by role (Nurse/Technician)
- **10 Shift Checkboxes:** Mon\_AM, Mon\_PM, Tue\_AM, ..., Fri\_PM
- **Quick Actions:** "Select All Shifts" and "Clear All Shifts" buttons
- **Cost Input:** Cost per shift (numeric field with \$ prefix)
- **Max Hours Input:** Weekly hour limit (numeric field)
- **Add/Remove Buttons:** Dynamically manage staff members

### Optimization Results

**Success:** Green cards showing staff-shift assignments + total cost

**Failure:** Red alert with specific issues + Yellow suggestions card with actionable fixes

# Future Enhancements & Production Deployment

**Priority:** Deploy to Production Server

**Current:** Local Flask development server (localhost:5001)

**Target:** Public cloud deployment with production WSGI server

## Deployment Options

AWS/Azure/GCP EC2/VM with Gunicorn + Nginx + SSL (Let's Encrypt)

Heroku/Render Quick Git-based deployment with auto-scaling

Docker + K8s Containerized deployment with orchestration

## Model Improvements

- Stochastic optimization  
(handle uncertainty)
- Multi-objective optimization  
(cost + fairness)
- Time-varying arrival rates

## Platform Enhancements

- PostgreSQL/MySQL backend
- JWT authentication system
- Mobile app (iOS/Android)
- ML demand forecasting

# Dynamic Configuration Reload

## Problem

Configuration changes weren't reflected in optimization results

## Solution

`get_current_config()` function reloads from file each time

```
1 def get_current_config():
2     """Reload config from file to get latest changes"""
3     with open('config.json', 'r') as f:
4         return json.load(f)
5
6 def run_optimisation():
7     config = get_current_config() # Fresh data every time
8     # ... optimization logic ...
```

## Impact

Users can modify configurations and see immediate results

# Infeasibility Analysis Engine

```
1 def analyze_infeasibility(config):
2     issues = []
3     suggestions = []
4
5     # Check 1: Insufficient staff
6     available_staff = len(config['staff'])
7     max_requirement = max(config['shift_requirements'].values())
8     if available_staff < max_requirement:
9         issues.append("Insufficient staff available")
10        suggestions.append(f"Hire {max_requirement - available_staff} more staff")
11
12     # Check 2: No flexibility (staff can't cover shifts)
13     for shift in config['shift_requirements']:
14         available_for_shift = [s for s, data in config['staff'].items()
15                                if shift in data['availability']]
16         if len(available_for_shift) < config['shift_requirements'][shift]:
17             issues.append(f"Not enough staff available for {shift}")
18
19     # ... more checks ...
20
21     return {"issues": issues, "suggestions": suggestions}
```

# REST API Endpoints

## Core API Routes

POST /api/simulate Run patient flow simulation

POST /api/optimize Execute staff optimization

POST /api/config/test Test configuration feasibility

GET /api/config Retrieve current configuration

PUT /api/config Update and save configuration

```
1 @app.route('/api/optimize', methods=['POST'])
2 def optimize():
3     result = run_optimisation()
4     if result['status'] == 'infeasible':
5         analysis = result['analysis']
6         return jsonify({"status": "infeasible",
7                         "issues": analysis['issues'],
8                         "suggestions": analysis['suggestions']})
9     return jsonify({"status": "success",
10                   "assignments": result['assignments']})
```

## 1 Scientific Bottleneck Detection

- Replaced arbitrary thresholds with M/M/c traffic intensity
- Little's Law validation:  $L = \lambda \cdot W$
- Four-level classification system

## 2 Error-Proof Input Interface

- Checkbox-based selection eliminates parsing errors
- Visual feedback with select all/clear all
- Zero typing required for shift selection

## 3 Intelligent Infeasibility Handling

- Automatic constraint conflict detection
- Specific, actionable suggestions with exact values
- Real-time feasibility testing

# User Experience Enhancements

## Workflow Improvements

- **Automatic tab switching:** Results appear in correct tab
- **Null safety:** All DOM operations validated
- **Toast notifications:** Non-blocking status updates
- **Loading indicators:** Clear feedback during processing
- **Color coding:** Instant visual status recognition

## Developer Experience

- **Clean separation:** Frontend/Backend clearly divided
- **RESTful design:** Standard HTTP methods and JSON
- **Modular architecture:** Easy to extend and maintain
- **Comprehensive testing:** 10 test cases documented

# Example: Feasible Schedule

## Input Configuration

- 4 staff members (2 Nurses, 2 Technicians)
- Each available Mon-Fri, both AM/PM shifts
- Max hours: 40 per week
- Shift requirements: 2 staff per shift

## Optimization Result

- **Status: FEASIBLE**
- Total cost: \$2,400
- All shifts covered
- No staff exceeds 40 hours
- Balanced workload distribution

# Example: Infeasible Schedule

## Input Configuration

- Nurse\_A availability: Only Wed-Fri (reduced from Mon-Fri)
- Other staff: Unchanged
- Same shift requirements: 2 staff per shift

## System Response

- **Status: INFEASIBLE**
- **Issue:** Tech\_D needs 56 hours but max is 40
- **Suggestion 1:** Increase Tech\_D's max\_hours to 56
- **Suggestion 2:** Add Nurse\_A availability for Mon/Tue
- **Suggestion 3:** Hire additional staff member

# Validation Through Testing

## Test Suite Coverage

10 comprehensive test cases covering:

- **Feasible scenarios:** Standard, minimal, full, distributed (6 cases)
- **Infeasible scenarios:** Understaffed, overworked, no flexibility (3 cases)
- **Edge cases:** Last-minute changes (1 case)

## Validation Results

- All feasible cases produce valid schedules
- All infeasible cases correctly detected with explanations
- Configuration changes properly reflected in results
- No JavaScript errors in browser console
- Checkbox interface prevents all input errors

## Operational Benefits

- **Cost reduction:** Automated optimization saves planning time
- **Quality assurance:** Bottleneck detection prevents service degradation
- **Flexibility:** Easy configuration changes for dynamic needs
- **Transparency:** Clear explanations for infeasible schedules

## Technical Achievements

- Integration of optimization and simulation
- User-friendly web interface with modern design
- Robust error handling and validation
- Production-ready with comprehensive testing

Thank You

# MediFlow: Healthcare Staff Optimization

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Project Repository

GitHub: <https://github.com/Yash04dsr/MSL304-Assignment>

*Questions?*