

## ITIL 4 Foundation

**Total score: 37.00 out of 40.00.**

**Percentage Score: 93%.**

Congratulations!! You passed the exam.

Candidate Name	Yash Bunkar
Candidate Number	9980047541746675
Assessment Test Code	100434465288_en
Examination Date	Mar 04 2024 15:07:47
Test Report Date	Mar 04 2024 16:26:57
Total score	37.00
Maximum score	40.00
Percentage Score	93%
Assessment Result Label	Passed

Topic Description	Number of awarded marks	Number of possible marks	Success Rate
ITIL4F_1 - Understand the key concepts of service management	5.00	5.00	<div style="width: 100%;"><div style="width: 100%;">100.00%</div></div>
ITIL4F_2 - Understand how the ITIL guiding principles can help an organization adopt and adapt service management	5.00	6.00	<div style="width: 83.33%;"><div style="width: 83.33%;">83.33%</div></div>
ITIL4F_3 - Understand the four dimensions of service management	2.00	2.00	<div style="width: 100%;"><div style="width: 100%;">100.00%</div></div>
ITIL4F_4 - Understand the purpose and components of the ITIL service value system	1.00	1.00	<div style="width: 100%;"><div style="width: 100%;">100.00%</div></div>
ITIL4F_5 - Understand the activities of the service value chain, and how they interconnect	2.00	2.00	<div style="width: 100%;"><div style="width: 100%;">100.00%</div></div>
ITIL4F_6 - Know the purpose and key terms of 15 ITIL practices	7.00	7.00	<div style="width: 100%;"><div style="width: 100%;">100.00%</div></div>
ITIL4F_7 - Understand 7 ITIL practices	15.00	17.00	<div style="width: 88.24%;"><div style="width: 88.24%;">88.24%</div></div>
<b>Total score</b>	<b>37.00</b>	<b>40.00</b>	<div style="width: 92.5%;"><div style="width: 92.5%;">92.5%</div></div>

Please note that the results are provisional and subject to the final verification of PeopleCert