

Task	Click Path	Observations	Quotes	Task Completion
Write the task number and directions here.	Record what path the participant took to complete the task.	Note down behaviors, opinions, and attitudes along with any errors, issues, or areas of confusion.	Note any significant quotes (positive and negative).	Choose if the task was: 1 - easy to complete 2 - completed but with difficulty 3 - not completed
Prompt 1: Open the app using the link provided in the mail we sent on your mobile, and order a meal at your home. Please talk to me about your thought process while doing it.	Open the app>Login>>order food>>home delivery>set location>Food Item>add to cart>Proceed to pay>Select payment method>Home	- participant was frustrating while click on search in map - He looks confusing to decide where to click to select item in the menu	"Hey, I have to login or sign in?" "I dont know how to set location here but let me click on set location for now!" "Which item i should click here?" " Ah..What if I want to remove this item ..I guess they will fix it later!"	2
Prompt 2: Next, can you please reserve a table for three people at 6 pm tomorrow.	Open the app>login>Reserve Table>A1>Select table>Date>Tomorrow date>Time>OK>Reserve Table>Get Resevation Receipt>Home	- Participapnt was going very fast and easily through out the process -Participant was little confused while on date and time selection stage.	"I got it! I know how to do that" "Wait, How do I know the tabel I want is available or not? is there any way to cheak that?" "Ok let me go ahead , hey Its showing confirmation, I liked that." "Haha, how do I select 6pm its fixed!"	1
Prompt 3: Please order a meal for takeaway at 3 pm today.	Login>Order Food>TakeWay>Select time>OK>Select Dish>Add to cart>Edit cart>Proceed to Pay>Payment method>Home	- He was easily understanding the steps seems little confusing on time selection -At selecting the items he was trying and error method to figure out which one is clickable	"Ok, so now I have to select Take away option" "Ah again how do I select time ?" "Yes I know now what to do! its easy."	1
(Experiace): How did you feel about the overall experience of the application.	N/A	- He was exited to share feedback	"The experiance was good! It was simple and easy to use "	-
(Follow Up) What did you like & dislike about it?Any Suggestions?	N/A	-	"Well the location setting I guess need work but I know there are gonna more options so it would begreat. another thing I liked is the was the confirmation page showing the order details."	-

Himanshu				
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Prompt 2: Next, can you please reserve a table for three people at 6 pm tomorrow.	Open the app>login>Reserve Table>A1>Select table>Date>Tomorrow date>Time>OK>Reserve Table>Get Resevation Receipt>Home	-He was trying to scroll the menu and was following tryal and error to find call to actions. -He figured out easily how to set date and time but looks little confused at the same stange	"So let me try log in again. yes it is taking me to the same page. Interesting!" "I selected table but wait, it would be better if somehow I can select how many Guest I have." "Oh How can I go back to select other timing. Ah I cant Select but ya I can go back Nice."	2
Prompt 3: Please order a meal for takeaway at 3 pm today.	Home > back > back > TakeWay>Select time>OK>Select Dish>Add to cart>Edit cart>Proceed to Pay>Payment method>Home	-He figured out quickly that he is on hmone and he has to go back now to select service method	"I know how to do this I have seen option before." "I supposed to go back. Ya got it" "It was an easy one." "I guess the time selecting will be some how scrollable later."	1
(Experience): How did you feel about the overall experience of the application.	N/A	- Nuteral body language and happy	"It was fun." "The flow was easy to understand."	-
(Follow Up 1) What did you like & dislike about it?Any suggestins?	N/A	-	"I liked how there are saperated simply understandable flow for each task." "A feature to add no. of guest will be helpful I guess."	-

Ramesh				
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Prompt 1: Open the app using the link provided in the mail we sent on your mobile, and order a meal at your home. Please talk to me about your thought process while doing it.	Open the app>Login>>order food>>home delivery>set location>Food Item>add to cart>Proceed to pay>Select payment method>Home	-particiapant was looking familier with such apps -he was trying to use the search option often	"I used to search food dirctly but ah.. its not workig." "I like that the menu will categorized, i liked that." "Oh, there are 3 payment methods showing, well dont know which one it is but anyey let me go with this one..yes and its done!!"	1
Prompt 2: Next, can you please reserve a table for three people at 6 pm tomorrow.	Back>back >back>Reserve Table>A1>Select table>Date>Tomorrow date>Time>OK>Reserve Table>Get Resevation Receipt>Home	-participant figured out easily how to go back and start new task -He was looking frustrated while selecting the table	"Ya, so let me go back and ya here it is reserve table. got it." "Ok so I am selecting a table..wait what? How do I know that the table is available or not?" "Is there any way so that I can add guest Numbers." "I can add date and time here, well I use to type it out but ya, this is not working now but also good."	2
Prompt 3: Please order a meal for takeaway at 3 pm today.	Home > back > hamburger>Track my order>TakeWay>Select time>OK>Select Dish>Add to cart>Edit cart>Proceed to Pay>Payment method>Home	- The participant looks frustrated because by mistake he direct went to the cart. -Looks distracted by clicking on hamburger menu	"Let me go back again to the service selection..Oh I can also go there by these three lines here, interesting." "Oh there are more option too.. here I can set up my profile too." "Oops I got distracted I have to order aa take away meal." "Well again the time setting is not working."	2
(Experiance): How did you feel about the overall experience of the application.	N/A	-Participant looks satisfied with the experiance and eager to give feedback.	- "I often use such apps so I can say the experiance was good and easy to complete tasks." - "I would like to see the complete product soon."	-
(Follow Up): What did you like & dislike about it?Any suggestins?	N/A	-	"One thing I liked about it was its simplicity and other features like track my order and feedback because I found mostly Such apps are chaotic." "I think you need some work on the features you showed in the othe options feedback etc."	-

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Prompt 1: Open the app using the link provided in the mail we sent on your mobile, and order a meal at your home. Please talk to me about your thought process while doing it.	Open the app>Login>>order food>>home delivery>set location>Food Item>add to cart>Proceed to pay>Select payment method>Home	- Participant didnt know she suppose to Log in or Sign in. -Participant was trying to scroll horizontally and vertically on the home screen or menu screen	"I think I can see more dishesh down here..oops I cant scroll here I can see the halp images but cant scroll." "Well here I can see explore but I cantextlore!" "Anyway, do only one item id clickable for noe, Its Oky." "Oh I like that, I can review what I have ordered, Ah.. but what if I have to cancel some item?"	1
Prompt 2: Next, can you please reserve a table for three people at 6 pm tomorrow.	Open the app>login>Reserve Table>A1>Select table>Date>Tomorrow date>Time>OK>Reserve Table>Get Resevation Receipt>Home	-Participant gone to login screen again -Participant was looking confused at table reservation and came back to time and date slection	"Hey, what the hell, I did'nt selected any date and time and it is letting me go further to reserve table, I guess it should remaind me or somehow tell me that the date and time selection is necessary. " "Oh its showing confirmation, thats good." "Aha..It gave me QR code, Nice."	2
Prompt 3: Please order a meal for takeaway at 3 pm today.	Home > back > back>TakeWay>Select time>OK>Hamburger>Track My order>bcak>Profole>back>Select Dish>Add to cart>Edit cart>Proceed to Pay>Payment method>Home	- The participant was looking curious - Participant was going little fast She figured out that she does not suppose to go to the log in screen again	"I guess I know how to do that, let me get back to the services." "Wait what is inside this?.. Oh there are more features..nice..oh Iguess I can I track may order oh but its not working properly now I guess...oh I can also see the profile page. " "Oops I think I have to complete the task.. oh itse the same process now." "I was thinking it will give me the QR code for this one too."	2
(Experiacne): How did you feel about the overall experience of the application.	N/A	- No any special signs to note while getting feedback.	"At some places things are not clickable for now but the overall experiance was smooth for me "	-
(Follow Up): What did you like & dislike about it?Any suggestins?	N/A	-	"I liked the feature of tracking orders and at the end of task of table reservation I get the QR code as a reciept or confirmation it would be great if I get the same one for ordering take away food too. "	-

Nisha				
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Prompt 1: Open the app using the link provided in the mail we sent on your mobile, and order a meal at your home. Please talk to me about your thought process while doing it.	Open the app>Login>order food>go to menu> back>back> home delivery>Search location>set location>Search Item>Food Item>add to cart>Proceed to pay>Select payment method>Home	<ul style="list-style-type: none"> - The participant was looking excited for the task -The participant was frustrated while trying to scroll down - She was using search bar often 	<p>"I am on log in page I think I can type here in the final version." "Nice, I can go to menu if I don't want to order but only explore."</p> <p>"I think the search bar is not working."</p>	1
Prompt 2: Next, can you please reserve a table for three people at 6 pm tomorrow.	Back>back >back>Reserve Table>A1>Select table>Date>Tomorrow date>Time>OK>Reserve Table>Get Reservation Receipt>Home	<ul style="list-style-type: none"> - The participant completed task very quickly - Was little confused on the table selection 	<p>"Hey, how should I know the table is reserved or not. or I can't see any way to write here how many members we are coming."</p> <p>"Oh, the QR code! I like that."</p>	1
Prompt 3: Please order a meal for takeaway at 3 pm today.	Home>back>back>Order Food>TakeWay>Select time>OK>Select Dish>Add to cart>Proceed to Pay>Payment method>Home	<ul style="list-style-type: none"> - The participant completed the task in fast and easy way. 	<p>"It's easy one. It is just to select other service method and maybe rest should be the same. yeah it is.."</p> <p>"Yeah the time selection is fixed, but I hope it functions properly in the final version."</p>	1
(Experience): How did you feel about the overall experience of the application.	N/A	<ul style="list-style-type: none"> - The participant was excited 	<p>"The overall experience was simple and smooth, yes, I stuck sometimes but I know this is not the final version of the product so it will be fixed."</p>	-
(Follow Up): What did you like & dislike about it? Any suggestions?	N/A	-	<p>I liked how easy it was to perform task and the features you added separately, I also liked the QR code shown at the end. I would like to use its polished version.</p>	-