

Affinity Diagram

Usability study of Lo-fi Prototype

Date & Time

Confusing selection date & time.

Time is fixed!

Time selection this format is nice.

Time selection not working in

Cart

No Option for removing Item.

How can I order multiple similar items?

What if I dont want this item

A way to cancel items

Who to add more items?

Table Selection

How do I know the table I'm selecting is available.

Feature to add No. of guests.

Table availability unknown.

Not showing the table is available or not.

How do I add No. of guests?

Letting user go further without date & time

is table already reserved?

Navigation

I have to go back to do new task.

Frustration due to go back again.

Its boring to go back again!

Oh so go back again!

I have to go back to the service section

Favourites

A feature of favourites would be great

a Way to add items to my favourite

I want to save my items for quick order.

Menu

Non clickable items

Non scrollable items

Search bar not working.

I used to search Food directly.

I cant search.

Confirmation page

I liked that

Oh its giving confirmations !