- It was observed that 4 out of 5 participants had trouble selecting time. This means that the time selection is not working properly for most users.
- 2. It was observed that 4 out of 5 participants were not able to add multiple similar items or remove items from the cart. This means that add and remove items feature is required for almost all users.
- 3. It was observed that 4 out of 5 participants were confused about whether the table they are selecting is available or not. This means that most of the users want to know the table availability.
- 4. It was observed that 3 out of 5 participants were looking for the option to add dishes to the favorites. This means that the majority of users want a way to save their favorite dishes.
- 5. It was observed that 5 out of 5 participants navigated the service selection to select a new task again and again. This means that it was taking a long to most of the users to complete the task.
- 6. It was observed that 3 out of 5 participants looking for an option to add no. of guests in table selection. This means that users want a way to add the no. of guests while reserving a table.