

» A.P. SHAH INSTITUTE OF TECHNOLOGY

HACKSCRIPT 6.0

Sponsored by: Data Science Wizards (DSW)



# Opportunity Statement 1

## Description:

Develop a QA-BOT that analyzes and evaluates the real-time performance of voice agents by processing their interactions, identifying key metrics (such as accuracy, sentiment, and responsiveness), and providing actionable insights to enhance customer service quality.

## Required Solution:

### Input:

- Real-time audio data from voice agents' customer interactions.
- Call transcripts and metadata (duration, sentiment, keywords).
- Predefined performance metrics (e.g., response time, tone, accuracy).

### Output:

- Performance scores and insights for each voice agent.
- Alerts for critical issues (e.g., negative comments, long pauses).

# Opportunity Statement 2

## Description:

Develop a method to detect and identify instances of forgery in a document by analyzing its content, structure, and any signs of tampering or unauthorized modifications.

## Required Solution:

- Identify signs of forgery or tampering in a document.
- Analyze content, structure, and inconsistencies to detect unauthorized modifications.
- Ensure document authenticity and integrity.
- Provide a reliable method for forgery detection.



**Thank You!**  
**All the Best! »»**

 **India | Ireland | USA**



**+353 894015233**

**+91 96640 56847**



**[contact@datasciencewizards.ai](mailto:contact@datasciencewizards.ai)**



**[www.datasciencewizards.ai](http://www.datasciencewizards.ai)**