## CSC 510 SE Proj1b1

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TiffinTrail — Smarter routes, Warmer meals.

## Reflection on ChatGPT vs. Claude for 1a1 deliverables

The ChatGPT and Claude reports highlight different layers of what our 1a1 deliverable was missing. ChatGPT's feedback was more practical and operational: it focused on edge stakeholders (e.g., seniors, supply chain partners), unaddressed stakeholder conflicts (customer vs. regulators, restaurant vs. drivers), and gaps in breadth of use cases (privacy, accessibility, fraud detection). It emphasized concrete examples we could easily add to strengthen completeness.

Claude's feedback, in contrast, was structural and analytical. It noted the absence of stakeholder prioritization, success metrics, relationship mapping, communication channels, and risk/mitigation strategies. It also pointed out broader business context issues like revenue model, market analysis, and regulatory detail. Claude pushed for frameworks (matrices, diagrams, quantitative analysis) rather than just more examples.

In summary, ChatGPT highlighted content gaps we could patch quickly, while Claude called out the lack of a systematic analytical framework that would make the document resemble a professional stakeholder analysis. Seeing both together shows that our 1a1 is solid in coverage, but could be deepened with structured analysis and business context if we wanted to elevate it beyond baseline expectations.

Total Cost of LLM usage: \$0.