Data Analysis Report

Fermi Estimation

To estimate the potential market size for electric vehicles (EVs) in a given region:

• Problem Statement Breakdown:

- o Determine the number of households in the target area.
- o Estimate the percentage of households interested in purchasing an EV.
- o Calculate the average budget these households are willing to allocate for an EV.
- Multiply the potential customer base by the target price range to estimate potential profit.

Data Sources

• Data Collection:

o The dataset EV_Data.csv was used, which contains survey responses regarding preferences and perceptions about EVs.

Data Pre-processing

• Steps and Libraries Used:

- o Imported necessary libraries: NumPy, pandas, seaborn, matplotlib, sklearn, and statsmodels.
- Handled missing values, standardized column names, and removed inconsistent data entries.
- o Encoded categorical variables and scaled numerical features for clustering.
- o Libraries used: pandas, sklearn.preprocessing, sklearn.compose, sklearn.pipeline, seaborn, matplotlib.

Segment Extraction

• ML Techniques Used:

- K-Means clustering was applied to segment the dataset into five clusters based on selected features.
- o StandardScaler and OneHotEncoder were used for preprocessing.

Profiling and Describing Potential Segments

• Cluster Profiles:

1. Young Urban Professionals:

 Moderate family size (average 4 members), single, graduates, prefer EVs, own Hyundai, willing to spend <15 lakhs.

2. Affluent Urban Singles:

 Large family size (average 7 members), single, graduates, prefer EVs, own Hyundai, willing to spend <15 lakhs.

3. Tech-Savvy Post Graduates:

 Moderate family size (average 4 members), single, post-graduates, prefer EVs, own Tata, willing to spend <15 lakhs.

4. Young Urban Singles with Limited Budget:

• Small family size (average 1 member), single, graduates, prefer EVs, own Tata, willing to spend <15 lakhs.

5. Mixed Urban Families:

 Moderate family size (average 4 members), married, graduates, prefer EVs, own Tata, willing to spend <15 lakhs.

Selection of Target Segment

• Optimal Segments:

• Focus on segments 1 and 3 due to their higher willingness to spend and positive perception of EVs.

Customizing the Marketing Mix

• Product:

o Emphasize the economic benefits and advanced features of EVs.

• Price:

Target pricing around 15 lakhs to match the budget range of the selected segments.

• Place:

o Focus marketing efforts in urban areas like Pune.

• Promotion:

- Use digital marketing and social media campaigns to reach tech-savvy and affluent singles.
- Highlight endorsements and testimonials from satisfied customers in similar demographics.

Potential Customer Base and Early Market Profit Calculation

Calculation:

- Potential Customer Base = Estimated number of interested households in urban areas.
- o Target Price Range = 15 lakhs.
- Potential Profit = Potential Customer Base * Target Price Range.

Most Optimal Market Segments

• Optimal Market Segments:

- o Affluent Urban Singles
- Tech-Savvy Post Graduates

Link to GitHub Profile

• GitHub Profile with Codes and Datasets

This report should provide a comprehensive overview of the data analysis process, segment profiling, and strategic recommendations for targeting specific customer segments in the EV market.

Marketing Plans Customized for Each Segment

Marketing Plan: Young Urban Professionals

1. Segment-Specific Messaging:

- **Key Benefits**: Emphasize the convenience, efficiency, and environmental benefits of EVs for urban living.
- o **Technology Focus**: Highlight advanced features like smart connectivity, navigation systems, and autonomous driving capabilities.
- o **Urban Mobility Solutions**: Position EVs as part of a holistic urban mobility solution, integrating with public transportation and ride-sharing services.
- Lifestyle Appeal: Appeal to the tech-savvy and environmentally conscious lifestyle of young professionals.

2. Channel Strategy:

- Social Media Advertising: Target advertising on platforms like LinkedIn,
 Instagram, and Twitter, focusing on urban professionals and tech enthusiasts.
- Content Marketing: Develop engaging content such as urban lifestyle blogs, city guides, and EV comparison articles.
- o **Partnerships**: Collaborate with urban lifestyle brands, tech startups, and coworking spaces to reach the target audience.

3. **Product Customization**:

- Urban Commuter Packages: Offer packages tailored to urban commuting needs, including features like city parking assistance, fast charging capabilities, and compact design options.
- o **Subscription Services**: Introduce subscription-based models for urban mobility solutions, allowing access to a fleet of EVs on-demand.

4. Customer Experience:

- o **Urban Test Drive Events**: Organize test drive events in urban areas, allowing young professionals to experience EVs in their daily commute environment.
- Digital Concierge Service: Provide personalized digital assistance for urban mobility planning, including route optimization, charging station recommendations, and maintenance reminders.

5. Measurement and Optimization:

- o **KPIs**: Track metrics like website traffic, engagement rates on social media, and conversion rates for urban professional-specific campaigns.
- User Feedback: Gather feedback from young urban professionals through surveys, focus groups, and social media interactions to continuously refine marketing strategies.

Marketing Plan: Affluent Urban Singles

1. Segment-Specific Messaging:

- Luxury Lifestyle Appeal: Position EVs as a premium lifestyle choice, emphasizing luxury features, high-end design, and exclusive ownership experiences.
- o **Performance and Innovation**: Highlight cutting-edge technology, performance capabilities, and customization options for discerning customers.
- o **Environmental Consciousness**: Appeal to the eco-conscious values of affluent consumers, emphasizing the environmental benefits of EVs.

2. Channel Strategy:

- o **High-End Publications**: Advertise in luxury lifestyle magazines, upscale digital publications, and premium travel websites.
- **VIP Events**: Host exclusive VIP events, product launches, and test drive experiences at luxury venues and private clubs.
- o **Influencer Partnerships**: Collaborate with influential figures in luxury lifestyle, fashion, and automotive industries to endorse EVs.

3. **Product Customization**:

- Bespoke Options: Offer bespoke customization options for affluent customers, including custom paint colors, premium interior materials, and personalized design features.
- Concierge Services: Provide personalized concierge services for VIP customers, including white-glove delivery, VIP service appointments, and exclusive event invitations.

4. Customer Experience:

- Personalized Showroom Experience: Create luxurious showroom experiences with personalized consultations, virtual reality tours, and immersive brand experiences.
- Exclusive Ownership Benefits: Offer exclusive ownership perks such as priority servicing, VIP event access, and concierge maintenance services.

5. Measurement and Optimization:

- o **Brand Perception**: Monitor brand sentiment and perception among affluent consumers through social listening tools and customer surveys.
- ROI Analysis: Measure the return on investment for luxury-focused marketing initiatives, including customer acquisition cost and customer lifetime value analysis.

Marketing Plan: Tech-Savvy Post Graduates

1. Segment-Specific Messaging:

o **Innovative Technology**: Highlight the technological advancements and cuttingedge features of EVs, catering to the preferences of tech-savvy individuals.

- Environmental Sustainability: Emphasize the environmental benefits and ecofriendly aspects of EVs, aligning with the values of environmentally conscious post-graduates.
- o **Convenience and Connectivity**: Showcase the convenience and connectivity features of EVs, such as smart integration with smartphones, navigation systems, and remote control capabilities.

2. Channel Strategy:

- Digital Platforms: Utilize digital channels such as online forums, tech blogs, and YouTube channels to reach the target audience of tech enthusiasts and postgraduates.
- University Partnerships: Collaborate with universities and educational institutions to host tech-focused events, workshops, and hackathons centered around EV technology and innovation.
- o **Tech Influencers**: Engage with tech influencers and thought leaders in the EV and sustainability space to endorse EVs among the target audience.

3. **Product Customization**:

- Tech Integration Packages: Offer tech integration packages with EVs, including features like advanced infotainment systems, augmented reality displays, and over-the-air software updates.
- Customizable Tech Options: Provide customizable options for tech enthusiasts to personalize their EV experience, such as customizable dashboard displays, voice-activated controls, and app-based vehicle customization.

4. Customer Experience:

- Tech Demo Events: Organize tech demo events where post-graduates can experience the latest EV technology firsthand, including virtual reality demos, interactive displays, and test drives of tech-enhanced EV models.
- Tech Support Services: Provide dedicated tech support services for postgraduates, including online forums, troubleshooting guides, and tech-focused customer service representatives.

5. Measurement and Optimization:

 Engagement Metrics: Track engagement metrics such as website visits, video views, and social media interactions among the tech-savvy post-graduate segment.

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Tech Adoption Rates: Monitor the adoption rates of tech-centric features and innovations among the target audience to gauge the effectiveness of marketing efforts and product offerings.

Marketing Plan: Young Urban Singles with Limited Budget

1. Segment-Specific Messaging:

- Affordability: Emphasize the affordability and cost-effectiveness of EVs compared to traditional fuel vehicles, catering to the budget-conscious preferences of young urban singles.
- Sustainability on a Budget: Highlight the environmental benefits and long-term cost savings of EV ownership, appealing to the eco-conscious values of the segment.
- o **Practical Urban Mobility**: Position EVs as practical and convenient urban mobility solutions, ideal for daily commuting and city living.

2. Channel Strategy:

- Digital Advertising: Utilize digital advertising channels such as social media, search engine marketing, and online marketplaces to reach the target audience of budget-conscious urban singles.
- Community Outreach: Engage with local community organizations, youth groups, and urban advocacy groups to promote EV adoption and sustainability initiatives among young urban singles.
- Affordable Transportation Platforms: Partner with ride-sharing and car-sharing platforms to offer discounted rates and promotions for young urban singles interested in trying EVs.

3. **Product Customization**:

- Entry-Level Models: Offer entry-level EV models with affordable pricing options and flexible financing plans tailored to the budget constraints of young urban singles.
- Cost-Saving Features: Highlight cost-saving features such as low maintenance requirements, government incentives, and reduced fuel costs associated with EV ownership.

4. Customer Experience:

- Affordable Test Drive Events: Host affordable test drive events and promotional
 offers for young urban singles to experience EVs firsthand and learn about the
 benefits of electric mobility.
- Budget-Friendly Financing Options: Provide flexible financing options and leasing programs designed to accommodate the financial situations of young urban singles, including low down payments and extended repayment terms.

5. Measurement and Optimization:

- Conversion Rates: Track conversion rates and lead generation metrics from marketing campaigns targeting young urban singles to assess the effectiveness of messaging and channel strategies.
- Customer Satisfaction: Monitor customer satisfaction levels and feedback from young urban singles to identify areas for improvement and optimization in product offerings and customer experience initiatives.

Marketing Plan: Mixed Urban Families

1. Segment-Specific Messaging:

- o **Family-Friendly Features**: Highlight the family-friendly features of EVs, such as spacious interiors, advanced safety technology, and child-friendly amenities, catering to the needs of mixed urban families.
- Cost Savings and Long-Term Value: Emphasize the long-term cost savings and financial benefits of EV ownership, including reduced fuel costs, maintenance expenses, and potential government incentives.
- Environmental Consciousness: Appeal to the environmental values of mixed urban families by showcasing the eco-friendly aspects and sustainability benefits of EVs for future generations.

2. Channel Strategy:

- Family-Oriented Events: Partner with family-oriented organizations, parenting groups, and community centers to host family-friendly events and workshops promoting EV awareness and adoption.
- Digital Parenting Platforms: Utilize digital parenting platforms, mommy blogs, and family-focused social media channels to reach mixed urban families with targeted content and advertisements about EVs.
- Local Community Sponsorships: Sponsor local community events, school programs, and family activities to increase brand visibility and engagement among mixed urban families in the target market.

3. **Product Customization**:

- Family-Focused Packages: Offer family-focused customization packages with EVs, including options for child safety seats, entertainment systems, and storage solutions tailored to the needs of mixed urban families.
- o **Multi-Purpose Vehicles**: Showcase multi-purpose EV models with versatile seating configurations, adaptable cargo space, and practical features designed to accommodate the dynamic lifestyle of mixed urban families.

4. Customer Experience:

- o **Family Test Drive Events**: Organize family-friendly test drive events and interactive experiences where mixed urban families can explore EV models, participate in activities, and learn about the benefits of electric mobility.
- Family Concierge Services: Provide personalized concierge services and family-friendly amenities at EV dealerships, such as play areas for children, refreshment stations, and dedicated family advisors to assist with vehicle selection and customization.

5. Measurement and Optimization:

- o **Family Engagement Metrics**: Track engagement metrics and interactions with marketing campaigns and events targeting mixed urban families, including website visits, event attendance, and social media engagement.
- Family Satisfaction Surveys: Conduct satisfaction surveys and feedback sessions
 with mixed urban families to gather insights and identify opportunities for
 improvement in product offerings and customer experience initiatives.