ZAUWAR YASH

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EDUCATION

Master of Science - Computer Science

University of North Texas - Denton, TX

Bachelor of Technology - Electrical and Electronics Engineering

B. V. Raju Institute of Technology - Telangana, India

SKILLS

- Middleware Administration
- Apache Web Server, Apache Tomcat
- Business Continuity Plan & Disaster Management
- Oracle EBS Reporting

- Azure Devops
- F5 Load Balancer
- ELK Logging and monitoring stack
- Infor CPQ Enterprise Quoting
- Jenkins, CICD, SVN & GitHub

Aug 2021- May 2023

2013-2017

- Cloud Services
- Web Content Management Systems
- Shell Scripting

WORK EXPERIENCE:

IT BUSINESS ANALYST - 06/2022 to 08/2022, Overhead Door Corporation - Lewisville, TX

- Conduct business process analysis and identify critical issues and gaps for an established organizational process.
- Worked on various formats of templates like RTF, Excel, CSV.
- Developed SQL queries and packages based on requirement to increase user experience.
- Addressed challenges by users and proposed reporting standards for more efficient reporting in Oracle EBS.

SYSTEM ENGINEER - from 04/2018 to 08/2021, Tata Consultancy Services - Mumbai, India

- Proposed technical feasibility solutions for new system designs and suggested options for performance improvement
- Provide architectural and practical guidance to software development to improve resiliency, efficiency, performance, and costs.
- Responsible for Managing Infrastructure for application hosting more than 500,000 employees in the organization and 10,000,000+ access requests each day.
- Resolved conflicting design and system requirements during new equipment installation, providing uninterrupted operations during integration & migration of datacenter hardware.
- Work with product operations team to resolve trouble tickets, developing and running scripts, and troubleshooting services in a hosted environment.
- Reengineered company's systems setup, establishing automated server generation routines, optimizing system performance, installing upgrades/patches, establishing system monitoring, and maintaining security protocols.
- Troubleshoot network and production issues and perform root-cause analysis
- Deploying and environment implementations on Private & Microsoft Azure Cloud.
- Automate data collection with Unix scripts to reduce manual labor.
- Led migration of data center from On Premise to Cloud.
- Maintained 99% uptime with carefully designed disaster recovery solutions.

Key Achievements:

- Awarded with On-the-Spot Award for fixing critical issues for CXO's of the company.
- Elected from project for automating using shell scripts for major cloud update across organization.
- Awarded with Best Team Player for innovative ideas in problem solving.
- Received appreciations from SPOCs from various geography for Knowledge sharing and assisting in regards of application usage.

CERTIFICATIONS

- Certified in completing the course requirements for "Develop Websites and Components in Adobe Experience Manager" in May-2019 by Adobe Digital Learning Services.
- Udemy Certified "Microsoft Azure Fundamentals AZ 900" in June 2020.
- Organizational Certifications on Continuous Integration, Continues Delivery & Continuous Management.

EXTRACURRICULAR ACTIVITES

• I was the <u>co-organizer</u> for independently organized TED event – TEDxBVRIT.

Additional Links: Linkedin