**Job Profile**

08P - Systems Administration

**The Role**

As a System Administrator at Kyndryl, you’ll solve complex problems and identify potential future issues across the spectrum of platforms and services. You’ll be at the forefront of new technology and modernization, working with some of our biggest clients – which means some of the biggest in the world.  
  
There’s never a typical day as a System Administrator at Kyndryl, because no two projects are alike. You’ll be managing systems data for clients and providing day-to-day solutions and security compliance. You’ll oversee a queue of assignments and work directly with technicians, prioritizing tickets to deliver the best solutions to our clients.  
  
One of the benefits of Kyndryl is that we work with clients in a variety of industries, from banking to retail. Whether you want to broaden your knowledge base or narrow your scope and specialize in a specific sector, you can find your opportunity here. You’ll also get the chance to share your expertise by recommending modernization options, identifying new business opportunities, and cultivating relationships with other teams and stakeholders. Does the work get challenging at times? Yes! But you’ll collaborate with a diverse group of talented people and gain invaluable management and organizational skills, which will come in handy as you move forward in your career.  
  
Your future at Kyndryl  
Every position at Kyndryl offers a way forward to grow your career, from Junior System Administrator to Architect. We have opportunities for Cloud Hyperscalers that you won’t find anywhere else, including hands-on experience, learning opportunities, and the chance to certify in all four major platforms. One of the benefits of Kyndryl is that we work with clients in a variety of industries, from banking to retail. Whether you want to broaden your knowledge base or narrow your scope and specialize in a specific sector, you can find your opportunity here.

**Who You Are**

You’re good at what you do and possess the required experience to prove it. However, equally as important – you have a growth mindset; keen to drive your own personal and professional development. You are customer-focused – someone who prioritizes customer success in their work. And finally, you’re open and borderless – naturally inclusive in how you work with others.

Required Technical and Professional Expertise

* 10-14 years of experience on Terraform Developer and gitactions.
* 4+ years of experience using automated pipelines that create and destroy infrastructure on as needed basis
* 4+ years experience working with public cloud providers (Azure is a Plus)
* Experience in creating, managing, and deploying Terraform modules
* 4+ years of experience with Agile, Kanban, or Lean methodology
* 3+ years of experience with logging, monitoring, and event detection on cloud or distributed platforms
* Experience managing configuration, build and deployments for enterprise software solutions.
* Experience building CI/CD pipelines and experience working with a GitOps pipeline Build, manage, and support CI/CD orchestration pipelines for Terraform and deploy/test across environments
* Experience with version control or source code repositories to include: GitHub, BitBucket, Artifactory, and Nexus
* Experience working with ServiceNow Understanding of network fundamentals, APIs and HTTP protocol
* Experience with HashiCorp Sentinel and writing sentinel policies
* Experience with HashiCorp Vault and Consult Integrate with enterprise tools and environment standards Collaborate with Application teams and onboard new application platforms onto the Ansible framework and author playbooks
* Ability to understand critical issues and bring appropriate resolution to complex issues
* High degree of professionalism, self-motivation and problem-solving attitude Excellent communication skills - written and spoken.

Preferred Technical and Professional Experience

* Automation experience, especially IaaS (infrastructure as a code)
* Vulnerability management
* Microsoft Active Directory and federation services
* Proficiency in setting up and managing GitHub Actions workflows for building effective and efficient CI / CD process.
* Experience in setting up Self hosted Actions Runners and install approved software.
* Integration of GitHub Actions with other external tools like Ansible, BlueCat, VMWare stack, Dell Storage stack

**Being You**

Diversity is a whole lot more than what we look like or where we come from, it’s how we think and who we are. We welcome people of all cultures, backgrounds, and experiences. But we’re not doing it single-handily: Our Kyndryl Inclusion Networks are only one of many ways we create a workplace where all Kyndryls can find and provide support and advice. This dedication to welcoming everyone into our company means that Kyndryl gives you – and everyone next to you – the ability to bring your whole self to work, individually and collectively, and support the activation of our equitable culture. That’s the Kyndryl Way.