

**Profile**

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Detail-oriented individual with strong interpersonal and analytical skills, holding 2.1 Honours in MSc Business Analytics. Experienced in hospitality, technical writing, and documentation within the fintech and energy sectors. Proficient in problem-solving, process improvement, and cross-functional collaboration. Seeking to transition into data analytics, business analytics, project management, consultation or similar roles.

**Education**

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**MSc. Business Analytics - University of Limerick**  
Limerick | 08/2024 | 2.1 Honours

**B.E. Mechanical Engineering - University of Mumbai**  
Mumbai | 06/2019 | 2.1 Honours

**Experience**

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**Accommodation Assistant / Clayton Hotel / Dublin (Part-time)** **09/2024 - Present**

- Managed and restocked linens across guest rooms and public areas, ensuring inventory levels met operational demands.
- Ensured cleanliness and hygiene of guest rooms and communal spaces according to hotel standards.
- Collaborated with housekeeping staff to streamline room turnover, improving efficiency and guest satisfaction.

**Crew Member / McDonalds / Limerick (Part-time)** **11/2023 – 08/2024**

- Provided friendly and efficient service to customers, taking orders accurately, handling special requests, and resolving complaints to ensure a positive dining experience.
- Prepared food items according to company standards, ensuring quality, hygiene, and safety protocols were strictly followed.
- Adapted to varying work shifts, including night shifts, maintaining high performance levels and reliability across different hours.

**Technical Writer / In-Solutions Global Ltd./ Mumbai** **09/2022 - 08/2023**

- Developed high-quality documentation that is appropriate for its intended audience. Worked with internal teams to obtain an in-depth understanding of the product and the documentation requirements.
- Analysed existing and potential content, focusing on reuse and single-sourcing opportunities.
- Created and maintained the information architecture.

**Documentation Engineer / Citec Engineering India Pvt. Ltd. / Mumbai** **01/2020 - 09/2022**

- Prepared comprehensive plant operation manuals for Wärtsilä's energy business, ensuring adherence to industry standards.
- Developed maintenance, installation and operation manuals for various power plant modules.
- Published over 200 comprehensive operation and maintenance manuals for Wärtsilä power plants and marine engines, assuring adherence to industry standards and client requirements.

**Tools and Technology**

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CMS (Content Management System), XML, Arbortext Editor, Microsoft Office, Confluence, Document360, Adobe Illustrator, MS Visio, Jira, R Studio, Python, Power BI, Tableau, MySQL, SAP, SolidWorks, AutoCAD

**Skills**

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Project management, API Documentation, User requirement gathering, Cross-functional collaboration, Stakeholder relationship management, Agile methodologies, Report writing, Data visualization, Decision-making, Communication skills, Time management skills, Analytical skills

**Publication**

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- Latent cooling system (2019) - International Journal of Scientific and Engineering Research
- Solar thermal air conditioner using liquid desiccant dehumidification and IEC (2019) - JETIR.