Step-by-Step Guide to Creating an Assistant

Step 1: Give Name to Assistant

Choose a unique and identifiable name for your assistant. This name will represent your assistant during conversations.

Step 2: First Message

Set a greeting message for your assistant. For example: 'Hello', 'Good morning', or 'Hi, how are you?'. This is the first impression of your assistant to the user.

Step 3: Define Prompt (How the Bot Behaves)

This step defines the behavior of your assistant. The prompt includes instructions on how the assistant should interact with the user. Below is an example JSON prompt:

```
{
  "steps": [
    {
      "type": "text",
      "content": "Hello, this is the sayali from Techjar Technologies. How are you doing today? I'm c
    },
    {
      "type": "user_input",
      "content": "Please select your language preference: English or Hindi",
      "normalize": {
        "english": "English",
        "eng": "English",
        "en": "English",
        "hindi": "Hindi",
        "hin": "Hindi",
        "hi": "Hindi"
      },
      "save_as": "language"
    },
    {
      "type": "branch",
      "condition": "language",
      "cases": {
        "English": [
          {
            "type": "text",
            "content": "Thank you! Let's continue in English. Are you currently looking for a job or
          },
          {
            "type": "user_input",
            "content": "Are you looking for a job? (Yes/No)",
            "normalize": {
              "yes": "Yes",
              "y": "Yes",
              "yeah": "Yes",
              "interested": "Yes",
              "no": "No",
              "n": "No",
              "not interested": "No"
            },
            "save_as": "job_interest"
          }
        ],
        "Hindi": [
          {
            "type": "text",
            "content": "Shukriya! Hum ab Hindi mein baat karenge. Kya aap abhi job ke liye interested
          },
          {
```

```
            "type": "user_input",
            "content": "Kya aap job ke liye interested hain? (Yes/No)",
            "normalize": {
              "haan": "Yes",
              "han": "Yes",
              "yes": "Yes",
              "interested": "Yes",
              "nahi": "No",
              "na": "No",
              "no": "No"
            },
            "save_as": "job_interest"
          }
        ]
      }
    }
  ]
}
```

Step 4: Upload Knowledge Base (Optional)

You can upload a knowledge base if you want your assistant to have access to additional information, documents, or FAQs. This helps the assistant answer questions more effectively.

Step 5: Click Create Assistant

Once all details are provided, click on the 'Create Assistant' button to complete the setup. Your assistant is now ready to interact with users.