

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	26-05-2025 12:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	26-05-2025 12:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Power
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Ntpc Limited
Office Name/कार्यालय का नाम	Cg
क्रेता ईमेल/Buyer Email	buyer523.nl.mp@gembuyer.in
Item Category/मद केटेगरी	Custom Bid for Services - 800060969 Job Contract for Housekeeping services at NTPC Tapovan
Similar Category/समान श्रेणी	<ul style="list-style-type: none"> Manpower Outsourcing Services - Minimum wage
Contract Period/अनुबंध अवधि	2 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	3 Days

Bid Details/बिड विवरण	
Estimated Bid Value/अनुमानित बिड मूल्य	11528897.74
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	ICICI
EMD Amount/ईएमडी राशि	100000

ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

NTPC Ltd.
NTPC Ltd , Western Region-II Head Quarter , Plot No. -87, Sector-24, Atal Nagar, Nava Raipur , Raipur,
Chhattisgarh, PIN code: 492018
(Ntpc Ltd.)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price

within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Introduction about the project /services being proposed for procurement using custom bid functionality:[1747310191.pdf](#)

Instruction To Bidder:[1747310201.pdf](#)

Scope of Work:[1747310214.pdf](#)

Penalties:[1747310232.pdf](#)

Quantifiable Specification / Standards of The Service/ BOQ:[1747310238.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1747310264.pdf](#)

Payment Terms:[1747310309.pdf](#)

Any other Documents As per Specific Requirement of Buyer -2:[1747310327.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1:[1747310331.pdf](#)

GEM Availability Report (GAR):[1747310335.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1747310339.pdf](#)

Custom Bid For Services - 800060969 Job Contract For Housekeeping Services At NTPC Tapovan (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	800060969 Job Contract for Housekeeping services at NTPC Tapovan
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Devendra Singh Garbyal	246443, Tapovan Vishnugad Hydro Power Project, Alaknanda Vihar, Ravigram, Joshimath, Distt. Chamoli - 246443 Uttarakhand	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

A. Bidders are requested to refer the. Additional Terms & Conditions (ATC) of this tender comprises the following documents.

Section	Documents	Placement at GEM Portal
I	Invitation for Bids (IFB)/Tender Enquiry/Notice Inviting Tender (NIT)	Introduction About The Project /Services Being Proposed For Procurement Using Custom Bid Functionality
II	Instructions to Bidders (ITB)	Instruction To Bidder
III	General Conditions of Contract (GCC)	Project Experience And Qualifying Criteria Requirement
IV	Special Conditions of Contract (SCC)	Payment terms
V	Technical Specifications and Bid Drawings	Scope of Work
VI	Schedule of Quantities (SOQ) / Bill of Quantities (BOQ)	Quantifiable Specification / Standards of The Service/ BOQ

VII	Forms and Procedures (including contract agreement format)	Any other Documents As per Specific Requirement of Buyer -1
VIII	Debarment Policy	Penalties
IX	Annexure-3L	Any other Documents As per Specific Requirement of Buyer -2

B. IMPORTANT INFORMATION MAY BE NOTED (महत्वपूर्ण जानकारी)

BIDS are liable to be rejected on non- submission of following documents duly signed. (निम्नलिखित दस्तावेजों को जमा न करने पर BIDS को अस्वीकार कर दिया जाएगा)

i) BID Security /EMD or Valid UDYAM (उद्यम) or EMD exemption certificate certificate –Attachment-1.

C. Bidders are required to submit the documents (dully filled) as mentioned in the CHECKLIST at GeM portal. For mats of these documents can be referred from Section-VII, “Forms and Procedures”.

D. For ready reference, Qualify Requirement is placed below. Bidders की जानकारी के लिए, Qualifying Requirement को नीचे सलगन किया गया है (Refer NIT Clause 3.0):

Bidders who wish to participate in subject tender should be enlisted in NTPC’s enlistment “MP-03 Packages having scope of works of deployment of manpower (which only includes deployment of manpower as defined at ‘2A’ and ‘2B’ of QR-SOW available on vdc web portal <https://vdc.ntpc.co.in>) and contracts pertaining to Housekeeping/ Sanitation/ Area Cleaning/ Grass cutting/ Area Upkeeping/ Drain cleaning/ Pit Cleaning at NTPC Stations/Projects/Sites/ Offices (MP-03) (Enlistment Category: From Rs. 20 Lacs upto Rs. 4 Crs.)” after Tranche CT1_2024 (MP-03) (Cat: 1) ” after Tranche CT1_2024)

Accordingly, bidders are required to submit copy of MP-03 enlistment certificate along with their bids.

Annualized cost estimate for subject tender is Rs. 48,85,126.00/- (excluding GST).

Bidder’s Execution Capacity / Average Annual Turnover (AATO) (minimum of both) as per enlistment **MP-03** (calculated as per Standard Terms and Conditions (STC) of Enlistment), should be more than or equal to the annualized cost estimate indicated above to participate in subject tender.

Bids received from bidders not meeting the above qualification criteria shall be rejected.

Matching of IP addresses : Recently, IP address functionality introduced in GeM portal. The primary objective of this new feature is to identify collusion activities between sellers by capturing their IP addresses. During the technical evaluation stage, **in case of common IP address of a seller with any other seller as popped up in a tender by GeM portal, all such bids shall be liable for rejection.**

E. Check List

Sl. No.	FORMS & PROCEDURE (Section VII)	Document Required	Action required
1	Attachment 1:	<p>Bid Security / EMD (as per ITB Clause No. 14.0)</p> <p>(i) Bank Guarantee/Insurance Surety Bond, strictly in the format provided in the tender document, Amount as per NIT, validity as per tender document.</p> <p>OR</p> <p>(ii) MSE (UDYAM only) certificate towards exemption of Bid Security / EMD (As applicable).</p>	<p>To be uploaded online & Original</p> <p>BG/ISB to be submitted physically.</p> <p>OR</p> <p>MSE (UDYAM only) certificate towards exemption of Bid Security / EMD (As applicable) to be uploaded online</p>
2	Attachment 2:	Authority to Sign the bid	To be uploaded online
3	Attachment 6:	General Declaration of Bidder	To be uploaded online
4	Attachment 7:	Electronic Fund Transfer (EFT) Authorization Form	IF NTPC vendor code not allotted.
5	Attachment 8:	Details of PF, ESI, PAN and GSTIN Return	To be uploaded online duly filled
6	Signed copy of ATC	Signed copy of ATC	To be uploaded on online
7		Schedule of Quantities & Prices i.e. Financial Bid (Price Bid)	To be filled online on GeM portal

3. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.

2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---