



Bid Number/बोली क्रमांक (बिड संख्या)<sup>:</sup> GEM/2025/B/6160418 Dated/दिनांक : 24-04-2025

## Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण		
Bid End Date/Time/बिड बंद होने की तारीख/समय	05-05-2025 09:00:00	
Bid Opening Date/Time/बिंड खुलने की तारीख/समय	05-05-2025 09:30:00	
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)	
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Health And Family Welfare	
Department Name/विभाग का नाम	Directorate General Of Health Services	
Organisation Name/संगठन का नाम	Central International Health Division Dte Ghs	
Office Name/कार्यालय का नाम	Aiport Health Organization Bangalore	
क्रेता ईमेल/Buyer Email	karteekv.89@gov.in	
ltem Category/मद केटेगरी	Manpower Outsourcing Services - Fixed Remuneration - Healthcare; Public Health Specialist; Post Graduate , Manpower Outsourcing Services - Fixed Remuneration - Healthcare; Staff Nurses; AS PER SCOPE OF WORK DOCUMENT ATTACHEDBSc Hons in Nursing from a recognized university , Manpower Outsourcing Services - Fixed Remuneration - Healthcare; HEALTH INSPECTOR; AS PER SCOPE OF WORK DOCUMENT ATTACHED Bachelor Degree in any discipline from any recognized University or institute ii Diploma in Sanitary Inspector or health Inspec , Manpower Outsourcing Services - Fixed Remuneration - Admin; LDC; 12th Class Pass from a recognized Board , Manpower Outsourcing Services - Fixed Remuneration - Healthcare; HEALTH ASSISTANT; 12th Class Pass from a recognized board	
Contract Period/अनुबंध अवधि	10 Month(s) 4 Day(s)	
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	100 Lakh (s)	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	1 Year (s)	
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes	

Bid C	Petails/बिड विवरण
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिंड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	7332577
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

#### EMD Detail/ईएमडी विवरण

Ηí		
П		
П	Reguired/आवश्यकता	No
ш	rtedan ed/shataarth	INO I
ΙI		

#### ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	Bank Of Baroda
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	12

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

### Beneficiary/लाभार्थी :

Airport Health Officer

Aiport Health Organization Bangalore, Directorate General of Health Services, Central International Health Division Dte GHS, Ministry of Health and Family Welfare (Airport Health Officer Bengaluru)

#### MII Compliance/एमआईआई अन्पालन

MII Compliance/एमआईआई अनुपालन	Yes

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
- 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
- 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost: or
- 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

#### Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

The Bidder should have executed at least X No. projects with contract value not less than (Rs) yy for each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years:NA

The Bidder should have executed at least X No. projects with supply of xx..no. of manpower in each contract of providing manpower services to Central/ State Government Departments/ Public Sector Undertakings/ Autonomous Bodies in last N financial years:NA

Geographic Presence: Office registration certificate:KARNATAKA

In case, the buyer wants to retain some of the existing resources then buyer is needed to upload the list of resources along with the quantity of each type or resource to be continued by the successful bidder/service provider under the new contract as per the T&C of new contract concluded on the basis of this bid along with approval of Competent Authority.: <a href="mailto:1745324539.pdf">1745324539.pdf</a>

Scope of work & Job Description: 1745324848.pdf

This Bid is based on Quality & Cost Based Selelction (QCBS) . The technical qualification parameters are :-

Parameter Name	Max Marks	Cutoff Marks	Qualification Methodology Document

Security Clearance Certificate for the Agency from Bureau of Civil Aviation Security (BCAS)/Undertaking to obtain Security Clearance Certificate for the Agency from Bureau of Civil Aviation Security within one month of award of contract	25	10	<u>View File</u>
Approval for security Program specific to any Airport/ Undertaking to obtain approval for security program for the concerned airport/airports within two months of award of contract	30	15	<u>View File</u>
Availability of Office of the Service Provider in the state of Consignee/ undertaking to start an office in the concerned state within one month of award of contract	10	05	<u>View File</u>
Details of Person in Charge of Operations for region along with contact details/ Undertaking to appoint a person in Charge of Operations for region along with contact details	05	03	<u>View File</u>
Bidders Financial Standing Certificate	05	05	<u>View File</u>
Toll free number and Escalation Matrix	05	03	View File
Average Annual Turnover (set as minimum 50% of the bid estimated value)	10	10	<u>View File</u>
Experience in supply of Outsourced Manpower at Central Govt./State Govt./PSUs	10	04	<u>View File</u>

**Total Minimum Qualifying Marks for Technical Score:** 55

**QCBS Weightage(Technical:Financial):**30:70

## Manpower Outsourcing Services - Fixed Remuneration - Healthcare; Public Health Specialist; Post Graduate ( 2 )

Specification	Values
Core	
Type of Function	Healthcare
List of Profiles	Public Health Specialist
Educational Qualification	Post Graduate

Specification	Values		
Specialization	AS PER SCOPE OF WORK DOCUMENT ATTACHED MD Community Medicine Preventive Social Medicine Community Health Administration		
Post Graduation	Required		
Specialization for PG	AS PER SCOPE OF WORK DOCUMENT ATTACHED MD Community Medicine Preventive Social Medicine Community Health Administration		
Experience	AS PER SCOPE OF WORK DOCUMENT ATTACHED		
State	NA		
District	NA		
Zipcode	NA		
Addon(s)/एडऑन	Addon(s)/एडऑन		
	Additional Details/अतिरिक्त विवरण		
Designation	Public Health Specialist		

## Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-------------------	------------------------------------------------------------------	-------------	---------------------------------------	------------------------------------------------

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Lakshmi Karteek V	560300,Airport Health Organization, Level-2, Pre Immigration, International Arrival, Kempegowda International Airport, Bangalore.	2	Basic monthly pay (INR) exclusive of GST: 120666 Bonus (INR Monthly): 0 EDLI (INR Monthly): 0 EPF Admin Charges (INR Monthly): 0 Estimated Number of Overtime Hours per Resource per Month: 0 Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST): 0 Optional Allowances 1 (INR Monthly): 0 Optional Allowances 2 (INR Monthly): 0 Optional Allowances 3 (INR Monthly): 0 Provident Fund (INR Monthly): 0 Frovident Fund (INR Monthly): 0 ESI (INR Monthly): 0 ESI (INR Monthly): 0 Tenure/ Duration of Employment (In Months): 10.13

# Manpower Outsourcing Services - Fixed Remuneration - Healthcare; Staff Nurses; AS PER SCOPE OF WORK DOCUMENT ATTACHEDBSc Hons In Nursing From A Recognized University ( 2 )

Specification	Values
Core	
Type of Function	Healthcare
List of Profiles	Staff Nurses
Educational Qualification	AS PER SCOPE OF WORK DOCUMENT ATTACHEDBSc Hons in Nursing from a recognized university
Specialization	Nursing

Specification	Values		
Post Graduation	Optional		
Specialization for PG	Nursing		
Experience	AS PER SCOPE OF WORK DOCUMENT ATTACHED		
State	NA		
District	NA		
Zipcode	NA		
Addon(s)/एडऑन	Addon(s)/एडऑन		
	Additional Details/अतिरिक्त विवरण		
Designation	Designation Staff Nurse		

## Consignees/Reporting Officer/परेषिती /रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-------------------	------------------------------------------------------------------	-------------	---------------------------------------	------------------------------------------------

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Lakshmi Karteek V	560300,Airport Health Organization, Level-2, Pre Immigration, International Arrival, Kempegowda International Airport, Bangalore.	2	Basic monthly pay (INR) exclusive of GST: 46410 Bonus (INR Monthly): 0 EDLI (INR Monthly): 0 EPF Admin Charges (INR Monthly): 0 Estimated Number of Overtime Hours per Resource per Month: 0 Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST): 0 Optional Allowances 1 (INR Monthly): 0 Optional Allowances 2 (INR Monthly): 0 Optional Allowances 3 (INR Monthly): 0 Provident Fund (INR Monthly): 0 ESI (INR Monthly): 0 ESI (INR Monthly): 0 ESI (INR Monthly): 0 Tenure/ Duration of Employment (In Months): 10.13

Manpower Outsourcing Services - Fixed Remuneration - Healthcare; HEALTH INSPECTOR; AS PER SCOPE OF WORK DOCUMENT ATTACHED Bachelor Degree In Any Discipline From Any Recognized University Or Institute Ii Diploma In Sanitary Inspector Or Health Inspec.. (2)

Specific ation	Values	
Core		
Type of Function	Healthcare	
List of Profiles	HEALTH INSPECTOR	

Specific ation	Values
Educatio nal Qualificat ion	AS PER SCOPE OF WORK DOCUMENT ATTACHED Bachelor Degree in any discipline from any recognized University or institute ii Diploma in Sanitary Inspector or health Inspector or Sanitary Health Inspector from a recognized Board
Specializ ation	Science
Post Graduati on	Optional
Specializ ation for PG	Science
Experien ce	AS PER SCOPE OF WORK DOCUMENT ATTACHED
State	NA
District	NA
Zipcode	NA
Addon(s)	/एडऑन
	Additional Details/अतिरिक्त विवरण
Designati on	HEALTH INSPECTOR

## Consignees/Reporting Officer/परेषिती / रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-------------------	------------------------------------------------------------------	-------------	---------------------------------------	------------------------------------------------

<b>S.No.</b> /क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Lakshmi Karteek V	560300,Airport Health Organization, Level-2, Pre Immigration, International Arrival, Kempegowda International Airport, Bangalore.	2	Basic monthly pay (INR) exclusive of GST: 46410 Bonus (INR Monthly): 0 EDLI (INR Monthly): 0 EPF Admin Charges (INR Monthly): 0 Estimated Number of Overtime Hours per Resource per Month: 0 Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST): 0 Optional Allowances 1 (INR Monthly): 0 Optional Allowances 2 (INR Monthly): 0 Optional Allowances 3 (INR Monthly): 0 Provident Fund (INR Monthly): 0 Frovident Fund (INR Monthly): 0 ESI (INR Monthly): 0 ESI (INR Monthly): 0 Tenure/ Duration of Employment (In Months): 10.13

## Manpower Outsourcing Services - Fixed Remuneration - Admin; LDC; 12th Class Pass From A Recognized Board ( $\bf 1$ )

Specifi cation	Values
Core	
Type of Function	Admin
List of Profiles	LDC

Specifi cation	Values	
Educatio nal Qualifica tion	12th Class Pass from a recognized Board	
Specializ ation	A Typing speed of 35 words per minute in English or 30 words per minute in Hindi on computer 35 words per minute and 30 words per minute correspond to 10500 key depression per hour or 9000 key depression per hour on an average of 5 key depressions	
Post Graduati on	Optional	
Specializ ation for PG	A Typing speed of 35 words per minute in English or 30 words per minute in Hindi on computer 35 words per minute and 30 words per minute correspond to 10500 key depression per hour or 9000 key depression per hour on an average of 5 key depressions	
Experie nce	AS PER SCOPE OF WORK ATTACHED	
State	NA	
District	NA	
Zipcode	NA NA	
Addon(s)	)/एडऑन	
	Additional Details/अतिरिक्त विवरण	
Designa tion	LDC	

## Consignees/Reporting Officer/परेषिती /रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-------------------	------------------------------------------------------------------	-------------	---------------------------------------	------------------------------------------------

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती /रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Lakshmi Karteek V	560300,Airport Health Organization, Level-2, Pre Immigration, International Arrival, Kempegowda International Airport, Bangalore.	1	Basic monthly pay (INR) exclusive of GST: 27846 Bonus (INR Monthly): 0 EDLI (INR Monthly): 0 EPF Admin Charges (INR Monthly): 0 Estimated Number of Overtime Hours per Resource per Month: 0 Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc & excluding GST): 0 Optional Allowances 1 (INR Monthly): 0 Optional Allowances 2 (INR Monthly): 0 Optional Allowances 3 (INR Monthly): 0 Provident Fund (INR Monthly): 0 ESI (INR Monthly): 0 ESI (INR Monthly): 0 Tenure/ Duration of Employment (In Months): 10.13

## Manpower Outsourcing Services - Fixed Remuneration - Healthcare; HEALTH ASSISTANT; 12th Class Pass From A Recognized Board ( 6 )

Specification	Values	
Core		
Type of Function	Healthcare	
List of Profiles	IEALTH ASSISTANT	
Educational Qualification	2th Class Pass from a recognized board	
Specialization	Experience in vector control activities in private or government organizations	
Post Graduation	Optional	

Specification	Values			
Specialization for PG	Science			
Experience	AS PER SCOPE OF WORK DOCUMENT ATTACHED			
State	NA			
District	NA			
Zipcode	NA			
Addon(s)/एडऑन				
Additional Details/अतिरिक्त विवरण				
Designation	HEALTH ASSISTANT			

## Consignees/Reporting Officer/परेषिती /रिपोर्टिंग अधिकारी

Consignee S.No./क्र. सं. परेषिती/रिपोर्टिंग अधिकारी	Address/ਧਗ	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
-----------------------------------------------------------------	------------	---------------------------------------	------------------------------------------------

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Resources to be hired	Additional Requirement/अतिरिक्त आवश्यकता
1	Lakshmi Karteek V	560300,Airport Health Organization, Level-2, Pre Immigration, International Arrival, Kempegowda International Airport, Bangalore.	6	<ul> <li>Basic monthly pay (INR) exclusive of GST: 23205</li> <li>Bonus (INR Monthly): 0</li> <li>EDLI (INR Monthly): 0</li> <li>EPF Admin Charges (INR Monthly): 0</li> <li>Estimated Number of Overtime Hours per Resource per Month: 0</li> <li>Remuneration per resource per hour for Overtime Hours (Including all applicable allowance etc &amp; excluding GST): 0</li> <li>Optional Allowances 1 (INR Monthly): 0</li> <li>Optional Allowances 2 (INR Monthly): 0</li> <li>Optional Allowances 3 (INR Monthly): 0</li> <li>Provident Fund (INR Monthly): 0</li> <li>ESI (INR Monthly): 0</li> <li>ESI (INR Monthly): 0</li> <li>Tenure/ Duration of Employment (In Months): 10.13</li> </ul>

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

- 1. Experience Certificate for the supply of the same to any Govt/ PSU/ any renowned private organisation along with Supply/ Purchase Order.
- 2. If the agency is registered under MSME or NSIC, then EMD exemption certificate needs to be enclosed.
- 3. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

#### 4. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the

state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

#### 5. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

#### 6. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

#### 7. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

#### 8. Payment

**PAYMENT OF SALARIES AND WAGES:** Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

#### 9. Past Project Experience

**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

#### 10. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

#### 11. Buyer Added Bid Specific SLA

File Attachment Click here to view the file.

#### 12. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

#### Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.

- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्त</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्ते is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---