

Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण | |
|---|--|
| Bid End Date/Time/बिड बंद होने की तारीख/समय | 20-03-2025 16:00:00 |
| Bid Opening Date/Time/बिड खुलने की तारीख/समय | 20-03-2025 16:30:00 |
| Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से) | 180 (Days) |
| Ministry/State Name/मंत्रालय/राज्य का नाम | Ministry Of Communications |
| Department Name/विभाग का नाम | Department Of Telecommunications (dot) |
| Organisation Name/संगठन का नाम | Bharat Sanchar Nigam Limited Portal(bsnl) |
| Office Name/कार्यालय का नाम | Maharashtra Telecom Circle |
| क्रेता ईमेल/Buyer Email | mgbhuth1971@bsnl.co.in |
| Item Category/मद केटेगरी | Facility Management Services - LumpSum Based - Telecom Offices and Premises; Maintenance Upkeep of Telecom Infrastructure etc; Consumables to be provided by buyer |
| Contract Period/अनुबंध अवधि | 1 Year(s) |
| Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष | 3 Year (s) |
| MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट | No |
| Startup Exemption for Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है | Yes |
| Document required from seller/विक्रेता से मांगे गए दस्तावेज़ | Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer |
| Do you want to show documents uploaded by bidders to all bidders participated in bid?/ | No |
| Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया | Yes |
| RA Qualification Rule | 50% Lowest Priced Technically Qualified Bidders |

| Bid Details/बिड विवरण | |
|--|-----------------------------|
| ITC available to buyer/क्रिेता के लिए उपलब्ध आईटीसी | Yes |
| Type of Bid/बिड का प्रकार | Two Packet Bid |
| Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय | 5 Days |
| Estimated Bid Value/अनुमानित बिड मूल्य | 19479159.16 |
| Evaluation Method/मूल्यांकन पद्धति | Total value wise evaluation |
| Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है | Yes |

EMD Detail/ईएमडी विवरण

| | |
|-----------------------------|----------------|
| Advisory Bank/एडवाइजरी बैंक | Bank Of Baroda |
| EMD Amount/ईएमडी राशि | 389584 |

ePBG Detail/ईपीबीजी विवरण

| | |
|--|----------------|
| Advisory Bank/एडवाइजरी बैंक | Bank Of Baroda |
| ePBG Percentage(%) /ईपीबीजी प्रतिशत (%) | 5.00 |
| Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने). | 30 |

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

AGM
01ST FLOOR D-WING ADMIN BLDG, BSNL CIRCLE OFFICE JUHU ROAD SANTACRUZ WEST MUMBAI-54
(Agm Cpc)

MII Compliance/एमआईआई अनुपालन

| | |
|-------------------------------|-----|
| MII Compliance/एमआईआई अनुपालन | Yes |
|-------------------------------|-----|

1. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
4. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

If the buyer has mentioned MSE purchase preference in ATC then service provider is required to upload necessary documents for MSE purchase preference for verification by the buyer during evaluation.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता :

Price Breakup - [1737541129.xlsx](#)

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Details of the premise:[1740383049.pdf](#)

Scope of work:[1740383059.pdf](#)

Facility Management Services - LumpSum Based - Telecom Offices And Premises; Maintenance Upkeep Of Telecom Infrastructure Etc; Consumables To Be Provided By Buyer (1)

Technical Specifications/तकनीकी विशिष्टियाँ

| Specification | Values |
|---------------------------------|--|
| Core | |
| Type of Premises | Telecom Offices and Premises |
| Type of services required | Maintenance Upkeep of Telecom Infrastructure etc |
| Cost for Consumables/ Materials | Consumables to be provided by buyer |
| Service component | Maintenance Upkeep of Telecom Infrastructure etc |
| Addon(s)/एडऑन | |

Input Tax Credit(ITC)/इनपुट कर क्रेडिट(आईटीसी) and/ तथा Reverse Charge(RCM)/रिवर्स प्रभार (आरसीएम) Details

| ITC on GST/जीएसटी पर इनपुट कर क्रेडिट | ITC on GST Cess/जीएसटी उपकर कर क्रेडिट |
|---------------------------------------|--|
| 100% | 100% |

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता | To be set as 1 | Additional Requirement/अतिरिक्त आवश्यकता |
|----------------|---|--|----------------|--|
| 1 | Yadnyadatta Ramkrishna Gudhe | 444601,BSNL Doorsanchar Bhavan, Near HPO, Amravati | 1 | N/A |

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें**1. Generic**

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

3. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Note 1: **LABOUR LAWS:** By bidding to this tender (BD); the contractor/tenderer/bidder expressly declares that he is conversant with all the following rules/regulations/acts/laws. During the performance of the works the contractor shall at his own cost and initiative fully comply with all the provisions of:

- Payment of Wages Act - 1936
- Minimum Wages Act - 1948
- Employees Liability Act - 1938
- Workmen's Compensation Act - 1932
- Industrial Dispute Act - 1932
- Industrial Dispute Act - 1947
- Contract Labour (Regulation & Abolition) Act - 1970
- Contract Labour (Regulation & Abolition) Central Rules - 1971
- EPF and Misc Provisions Act - 1952
- Employees Provident Fund Scheme - 1952

And all Rules/Regulations/Acts/Laws of Central/State Govt. and subsequent time to time modifi

ations, amendments to the said acts/rules/laws.

Note 2. Checklist/ Documents to be submitted by the bidder is given below.

| Sr.No | A) The bidder shall furnish the following documents in Technical Bid :- |
|-------|---|
| 1a | Annual audited Balance sheet and Profit & loss statement duly certified by CA during the FY 2023-24, FY 2022-23 and any one year out of the preceding three FYs i.e. 2019-20, 2020-21, 2021-22 . |
| 1b | ITR for the FY 2023-24, FY 2022-23 and any one year out of the preceding three FYs i.e. 2019-20, 2020-21, 2021-22. |
| 2 | The authorized signatory of Company/Proprietorship /Partnership firms has to submit the duly verified specimen signatures by firm's bankers with bank's details(preferably on firm's letter head) |
| 3 | Copy of DD/ Bankers Cheque/ Original receipt issued by AO (Cash/Claims), BSNL Maharashtra Circle Office, Mumbai-54, against payment of EMD if submitted at Cash counter as mentioned in ATC. |
| 4 | Attested copy of PAN card of the tenderer |
| 5 | Attested copy of valid GST registration and undertaking on letterhead that the bidder is not blacklisted by GST along with evidence/proof showing latest status of GST certification. Kindly note that if GSTN registration is not in active status while evaluating, the bid will be rejected and evaluation will not be done. |
| 6 | Attested copy of EPF registration & declaration as per Appendix II |
| 7 | Attested copy of ESI registration & declaration as per Appendix III |
| 8 | Attested copy of experience certificate as per eligibility condition |
| 9 | Solvency certificate from the banker of the Bidder for 30% of the estimated bid value of the tender. The solvency certificate shall not be older than six months from the date of tender upload on Gem portal. |
| 10 | Declaration as per Section - 6(B) duly signed and attested regarding no near relative |
| 11 | Bid form (Section-9) duly signed and attested |
| 12 | Power of Attorney in prescribed format section 7(I),if not applicable then declaration |
| 13 | Regarding Declaration for EMD/Tender Fee exemption for NSIC/MSE bidder As per Section 7(G) along with MSME/URN registration certificate.. |

| | |
|----|--|
| 14 | Bidder's Profile & Questionnaire duly filled & signed as per proforma attached in Section 8. |
| 15 | Labour license for any of ongoing works, and if not available at the time of bid submission or there are no ongoing works, enclose a declaration letter mentioning that labour license will be obtained on award of contract within stipulated period as & when required |
| 16 | Article or "Memorandum of Association" or "Partnership Deed" or proof of sole "Proprietorship" vis. "Shop & Estt. Act License", etc. as the case may be (if applicable). |
| 17 | Clause by clause compliance OR Statement of deviations, AS PER format given in 7(F) |
| 18 | Undertaking & declaration duly filled & signed (Format at Section 6 (A)). |
| 19 | Proof of address as mentioned in clause-4 (i) of Section-1 i.e. "The bidder having office/Branch office/work location/Regional office in Maharashtra State only can apply in this tender." |

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.

12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---