

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	07-05-2025 13:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	07-05-2025 13:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Railways
Department Name/विभाग का नाम	Indian Railways
Organisation Name/संगठन का नाम	Central Railway
Office Name/कार्यालय का नाम	Central Railway Stores Deptt
क्रैता ईमेल/Buyer Email	srdmm@pa.railnet.gov.in
Item Category/मद केटेगरी	Custom Bid for Services - Supervision and monitoring all the housekeeping cooking gradening activities in the ORH and Maintaining all the activities in the ORH and Maintaining all the activities in working condition Maintaining the register of check i.. , Custom Bid for Services - Sweeping all the rooms daily Cleaning of floor tiles using good fragrance liquid cleaning of toilet sears with good quality liquid toilet cleaner like Harpic etc or any other disinfect Cleaning of wash basin mirrors sanitary .. , Custom Bid for Services - Cooking Tea Coffee Snacks Lunch Brakfast dinner etc on predecided rates Serving fresh water Serving Tea Coffee Snacks Lunch Breakfast dinner etc on predecided rates Dusting and cleaning refrigerators cooking gas or any other.. , Custom Bid for Services - Washing of Bed sheet or Quilt Cover , Custom Bid for Services - Washing of Pillow Cover , Custom Bid for Services - Washing of Towels , Custom Bid for Services - Washing of Curtain of Different Sizes , Custom Bid for Services - Washing of Blanket Wollen Dry Cleaning

Bid Details/बिड विवरण	
Similar Category/समान श्रेणी	<ul style="list-style-type: none"> Cleaning, Sanitation and Disinfection Service - Outcome Based Cleaning, Sanitation and Disinfection Service - Outcome Based Cleaning, Sanitation and Disinfection Service - Outcome Based Cleaning, Sanitation and Disinfection Service - Outcome Based Cleaning, Sanitation and Disinfection Service - Outcome Based Cleaning, Sanitation and Disinfection Service - Outcome Based Cleaning, Sanitation and Disinfection Service - Outcome Based Cleaning, Sanitation and Disinfection Service - Outcome Based Cleaning, Sanitation and Disinfection Service - Outcome Based
Contract Period/अनुबंध अवधि	2 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	<p>Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC)</p> <p>*In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer</p>
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	31853786.8
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज़ ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	637100

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	30

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Sr.DFM/PA

Central Railway Stores Deptt, Indian Railways, Central Railway, Ministry of Railways
(Senior Divisional Finance Manager)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Instruction To Bidder:[1744177758.pdf](#)

Pre Qualification Criteria (PQC) etc if any required:[1744177851.pdf](#)

Scope of Work:[1744177985.pdf](#)

Payment Terms:[1744178654.pdf](#)

Penalties:[1744180335.pdf](#)

Quantifiable Specification / Standards of The Service/ BOQ:[1744180620.pdf](#)

Project Experience and Qualifying Criteria Requirement:[1744180701.pdf](#)

Any other Documents As per Specific Requirement of Buyer -2:[1744181274.pdf](#)

Any other Documents As per Specific Requirement of Buyer -1:[1744181385.pdf](#)

Introduction about the project /services being proposed for procurement using custom bid functionality:[1744181448.pdf](#)

GEM Availability Report (GAR):[1744181692.pdf](#)

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload:[1744188587.pdf](#)

This Bid is based on Least Cost Method Based Evaluation (LCS). The technical qualification parameters are:-

Parameter Name	Max Marks	Min Marks	Evaluation Document	Seller Document Required
TECHNICAL EVALUATION	100	60	View file	Yes

Total Minimum Passing Technical Marks: 60

Custom Bid For Services - Supervision And Monitoring All The Ousekeeping Cooking Gradening Activities In The ORH And Maintaining All The Activities In The ORH And Maintaining All The Activities In Working Condition Maintaining The Register Of Check I.. (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Supervision and monitoring all the ousekeeping cooking gradening activities in the ORH and Maintaining all the activities in the ORH and Maintaining all the activities in working condition Maintaining the register of check in and out of the occupancy

Specification	Values
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Birendra Kumar Das	411001,OFFICE OF SR SECTION ENGINEER (WORKS) NEAR RAILWAY COURT, MALDHAKKA CHOWK, PUNE	1	N/A

Custom Bid For Services - Sweeping All The Rooms Daily Cleaning Of Floor Tiles Using Good Fragrance Liquid Cleaning Of Toilet Searns With Good Quality Liquid Toilet Cleaner Like Harpic Etc Or Any Other Disinfect Cleaning Of Wash Basin Mirrors Sanitary .. (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Sweeping all the rooms daily Cleaning of floor tiles using good fragrance liquid cleaning of toilet sears with good quality liquid toilet cleaner like Harpic etc or any other disinfect Cleaning of wash basin mirrors sanitary fitting geysers with suita
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Birendra Kumar Das	411001,OFFICE OF SR SECTION ENGINEER (WORKS) NEAR RAILWAY COURT, MALDHAKKA CHOWK, PUNE	1	N/A

Custom Bid For Services - Cooking Tea Coffee Snacks Lunch Brakfast Dinner Etc On Predecided Rates Serving Fresh Water Serving Tea Coffee Snacks Lunch Breakfast Dinner Etc On Predecided Rates Dusting And Cleaning Refrigerators Cooking Gas Or Any Other.. (1)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Cooking Tea Coffee Snacks Lunch Brakfast dinner etc on predecided rates Serving fresh water Serving Tea Coffee Snacks Lunch Breakfast dinner etc on predecided rates Dusting and cleaning refrigerators cooking gas or any other appliance procured in kit
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Birendra Kumar Das	411001,OFFICE OF SR SECTION ENGINEER (WORKS) NEAR RAILWAY COURT, MALDHAKKA CHOWK, PUNE	1	N/A

Custom Bid For Services - Washing Of Bed Sheet Or Quilt Cover (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Washing of Bed sheet or Quilt Cover
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Birendra Kumar Das	411001,OFFICE OF SR SECTION ENGINEER (WORKS) NEAR RAILWAY COURT, MALDHAKKA CHOWK, PUNE	1	N/A

Custom Bid For Services - Washing Of Pillow Cover (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Washing of Pillow Cover
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Birendra Kumar Das	411001,OFFICE OF SR SECTION ENGINEER (WORKS) NEAR RAILWAY COURT, MALDHAKKA CHOWK, PUNE	1	N/A

Custom Bid For Services - Washing Of Towels (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Washing of Towels
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Birendra Kumar Das	411001,OFFICE OF SR SECTION ENGINEER (WORKS) NEAR RAILWAY COURT, MALDHAKKA CHOWK, PUNE	1	N/A

Custom Bid For Services - Washing Of Curtain Of Different Sizes (1)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Washing of Curtain of Different Sizes
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Birendra Kumar Das	411001,OFFICE OF SR SECTION ENGINEER (WORKS) NEAR RAILWAY COURT, MALDHAKKA CHOWK, PUNE	1	N/A

Custom Bid For Services - Washing Of Blanket Wollen Dry Cleaning (1)**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
Core	
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	Washing of Blanket Wollen Dry Cleaning
Regulatory/ Statutory Compliance of Service	YES
Compliance of Service to SOW, STC, SLA etc	YES
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	Additional Requirement/अतिरिक्त आवश्यकता
1	Birendra Kumar Das	411001,OFFICE OF SR SECTION ENGINEER (WORKS) NEAR RAILWAY COURT, MALDHAKKA CHOWK, PUNE	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

3. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the

Bid document, ATC and Corrigendum if any.

5. **Forms of EMD and PBG**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Senior Divisional Finance Manager, Central Railway, Pune Division
payable at
Pune

. Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

6. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

Senior Divisional Finance Manager, Central Railway, Pune Division
. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

7. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

Senior Divisional Finance Manager, Central Railway, Pune Division
payable at
Pune

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

8. **Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Senior Divisional Finance Manager, Central Railway, Pune Division
A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

9. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1.This Tender is Floated for the Work of "Housekeeping and Maintenance of Officer' s Rest House at Sanga m Park & Sub ordinate Rest House at TDRD Sport complex under ADEN/M/PA and Officer's Rest House at M iraj and Kolhapur un der ADEN/MRJ on activity basis for 02 Years(i.e. 730 days) ".

Estimated Cost – Rs.3,18,53,786.79/- Incl GST.

EMD Cost- Rs 6,37,100/-

E-PBG- 5% Of the Contract Value.

2. This Bid Document Contain total 04 Schedules . Details pertaining to each of them is attached in the Tab

- Quantity Bifurcation The Total Cost of 04 Schedules is Rs.3,18,53,786.79/- Incl GST.. Bidder is advised description and scope of Work mentioned against Each Schedule and Quote Accordingly.

3. Technical Evaluation of the Bidder will be On the Basis of the Following 05 Document:

A Undertaking Certificate (On Rs 100/- Stamp Paper)

B. Annexure-R (Declaration for employment /partnership etc of Retired Railway employee)

C. Work Experience Certificate

D. Turnover Certificate

E. Liquidity Certificate

Above explained as:

(A) Undertaking Certificate : (Detailed Document Attached in Prequalification Criteria Tab- Page 01/02)

Bidders shall submit an affidavit on Rs 100/- stamp paper as per format given in Annexure-“V”

****Affidavit without notary name and notary registration number are considered as invalid. It is to be noted that a fresh affidavit is to be made particularly for this tender. The affidavit should be made by the authorized person of the bidder with proper Power of Attorney to do so. The bidders shall submit an affidavit on Rs 100 /- stamp paper to the effect that all the documents submitted by her along with her bid are true. This shall be mandatory in all bids.**

*****The bid shall be summarily rejected if the bidder fails to submit this undertaking along with the bid. ******

(B) Annexure-R: (Detailed Document Attached in Prequalification Criteria Tab- Page 02/02)

Bidder shall submit Annexure-R for Declaration for employment /partnership etc of Retired Railway employee.

(C) WORK EXPERIENCE CERTIFICATE :

(Detailed Document Attached in Prequalification Criteria Tab)

The bidder should have satisfactorily completed in the last three previous financial years and the current financial year up-to the date of opening of the tender, One similar single service contract** for a minimum of 35% of advertised value of the bid. *Completed service contract includes on-going service contract subject to payment of bills amounting to at least 35% of the advertised value of the bid.

Any Work involving Housekeeping services and / or cooking of food in Railway catering/ Running Room /Railway rest house/ Training Institutions / Camping Coaches of Track Machines or Outsourcing of services for Maintenance and Upkeep of Track Machines”. Work done for government, PSU and semi government organization & Certificate from public listed company/ private company / Trusts having annual turnover of Rs. 5 00 crore and above subject to the same being issued from their Head Office by a person of the company duly enclosing his authorization by the Management for issuing such credentials will also be considered. Work experience certificate from private individual shall not be accepted.

Notes:

Experience Certificate from client firm for completed/on-going similar service contracts with satisfactory performance, giving all the details of the work such as name of work, nature/scope of contract, actual completion cost and actual date of completion, payment received, for the completed work/on-going work, penalty imposed, etc.

*****IMPORTANT NOTE*****

1. Bidder shall submit all available Work Experience certificates from the client firms, of value 35% and more of advertised value of tender. The certificate should indicate the nature/scope of contract, actual completion cost and actual date of completion for such contract.

2. If the certificates are for composite work i.e. contains other items of services along with similar work the client's certificate should clearly mention amount of similar work and total bills paid separately.

******The client's certificate should also mention the ***Penalty*** imposed for the period of bill amount. For on-going work, details of value of work done up to the last day of the previous month of tender submission**

will only be considered.****

(D) T-1 -Financial Turnover : The bidder should have an aggregate financial turnover not less than 1.5 times the advertised Bid value during the last three previous financial years and in the current financial year up to the date of opening of the tender. The audited balance sheet reflecting financial turnover certified by chartered accountant with her stamp, signature and membership number shall be considered.

Note:

Financial data for last three audited financial years and current financial year has to be uploaded by the tenderer along with audited balance sheets. If last year financial statement is not audited, TDS certificate of the bidder (26AS) for deductions under item 194C i.e. contractual receipt for the last year and current year only will be considered.

(E) T2- Liquidity : The bidder should have access to or has available liquid assets, lines of credit and other financial means to meet cash flow that is valued at 5% of the estimated bid value net of applicant's commitments for other contracts. The audited balance sheet and/or banking reference certified by chartered accountant with her stamp, signature and membership number shall be submitted by the bidder along with bid .

Banking reference should contain in clear terms the amount that bank will be in a position to lend for this work to the applicant. In case the Net Current Assets (as seen from the Balance Sheets) are negative, only the Banking references will be considered. Otherwise the aggregate of the Net Current Assets and submitted Banking references will be considered for working out the Liquidity.

The banking reference should be from a Scheduled Bank in India and it should not be more than 03 months old as on date of submission of bids.

4. Marking Scheme For the Bidder (Detailed Document Attached in Prequalification Criteria Tab/LCS Tab):

Bidders shall be Evaluated on the basis of Credentials submitted by the Bidder and Marks shall be Allotted to Each Bidder on the Basis of Credentials- The Scheme for Marking is Attached in the Marking Scheme Document (LCS Tab).

*In two packet system of bidding, each bidder shall be assigned score for their technical bid. The system of assigning score shall be as per the table (Attached in the Doc Uploaded).*** Bidders whose score shall be 60 or above shall be qualified for consideration of their financial bids *** Bidder who does not meet the minimum qualification score of 60 shall not be considered further for opening of their financial bids and their bids shall not be considered further for award of the tender. In case, the evaluated financial offers of two or more technically qualified bidders are Lowest and same, then the Bid of the bidder who is technically more sound (having scored higher marks in evaluation of technical bid as shall be considered as the lowest. If the marks in the evaluation of technical bids of the lowest bidders are also found to be equal, then the bid of the bidder with the higher cumulative annual financial turnover over the last three years and the current financial year shall be considered as the lowest.*

5. Railway Service GCC-2018 With Latest Amendments shall be Applicable to this Contract.

6. Price Variation Clause is not admissible in this contract since the work is on Area/Activity.

7. If the penalty imposed exceeds 50% of the applicable maximum penalty (as per the revised value of the contract), a PG equivalent to 25% of the applicable PG shall be forfeited. If the penalty imposed exceeds 75% of the applicable maximum penalty, a PG equivalent to 50% of the applicable PG shall be forfeited. The PGs shall be encashed after the completion of the contract.

Applicable Maximum Penalty for this work is 16% of contract value

8. The service provider shall be responsible for ensuring compliance with the provisions related to Labour Law [Central/State] and specially Minimum Wages Act, Payment of Wages Act, P F, ESI Act, Payment of Bonus Act, Contract Labour [R&A] Act, Workmen Compensation Act, Motor Vehicle Act, Motor Transport Workers Act, 1961 etc. and any other relevant acts as applicable at present or in future during the tenure of the contract and as may be enforced from time to time. Onus of compliance of all the applicable Laws/Acts/Rules shall rest with the service provider only and the buyer will not be liable in any manner.

9. E-PBG Submission: 5% (Five Percent) E-PBG (issued by Nationalized/ Schedule Bank) is to be submitted within 15 days from the award of contract to this office. After 15 days penal interest of 15% per annum shall be charged for delay beyond 15 days upto 90 days. After 90 Days from issue of contract if no E-PBG submitted contract will be cancelled on seller account (As Per GEM)

****Conditions for Timeline of submission of E-PBG to be read as 30 days instead of 15 days under "FORMS OF EMD &E-PBG" as per Service GCC 2018 clause no.4.11.1.****

10. EXEMPTION OF EMD: As per Railway Board's L. No. 91/M(C)/137/23 dtd.05.12.2014 & 18.12.2014, following benefit is given to Micro and Small Enterprises (MSEs): MSE's registered with the agencies mentioned below for the item tendered, will be exempted from payment of EMD :

i) District Industries Centers

ii) Khadi and Village Industries Commission

iii) Khadi and Village Industries Board

iv) Coir Board

v) National Small Industries Corporation

vi) Directorate of Handicraft and Handloom

vi) Any other body specified by Ministry of MSME. The MSEs shall be required to enclose with their offer the proof of their being MSE registered with any of the agencies mentioned above and must also indicate the terminal validity date of their registration; failing which, such offers will not be considered valid.

11. No fresh documents will be considered Post opening of Bid.

12. For any queries kindly contact consignee on Mobile No. (Mr. ANAND TEMBEKAR, SSE(Drg)- 7410086839.

13. Quantities operated in excess of 125% but up to 140% of the agreement quantity of the concerned item, shall be paid at 98% of the rate awarded for that item in that particular tender and Quantities operated in excess of 140% but up to 150% of the agreement quantity of the concerned item shall be paid at 96% of the rate awarded for that item in that particular tender.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export

experience.

11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---