



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2025/B/6101884 Dated/दिनांक : 05-05-2025

Bid Document/ बिड दस्तावेज़

Bid I	Details/बिड विवरण
Bid End Date/Time/बिड बंद होने की तारीख/समय	26-05-2025 16:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	26-05-2025 16:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs
Department Name/विभाग का नाम	Central Armed Police Forces
Organisation Name/संगठन का नाम	Central Reserve Police Force (crpf)
Office Name/कार्यालय का नाम	Dte. Genl.
क्रेता ईमेल/Buyer Email	digit@crpf.gov.in
Total Quantity/कुल मात्रा	5
Item Category/मद केटेगरी	Tools for Data recovery from HDD , Tools for Data recovery from RAID , Tools for Data recovery from SSD , PASSWARE KIT , HIGH END SERVER
GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS	Data Recovery Tools with Hardware, SSD and RAID
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Backup Appliance with Backup / Recovery and Replication for Data Centre
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	DATA RECOVERY TOOLS
BOQ Title/बीओक्यू शीर्षक	DATA RECOVERY TOOLS AND PASSWARE KIT
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	50 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No

Bid Details/बिड विवरण		
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria, Past Performance, Bidder Turnover, Certificate (Requested in ATC), OEM Authorization Certificate, Additional Doc 1 (Requested in ATC), Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No	
Past Performance/विगत प्रदर्शन	30 %	
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes	
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders	
Type of Bid/बिंड का प्रकार	Two Packet Bid	
Primary product category	Tools for Data recovery from HDD	
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days	
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No	
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation	
Arbitration Clause	Yes (<u>Arbitration clause document</u>) as per DoE OM No.F.1/2/2024-PPD dated 03.06.2024 Arbitration should not be routinely included in contracts	
Mediation Clause	No	

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	207000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	38

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी:

DIG (EQUIPMENT) DTE

Dte. Genl., Central Armed Police Forces, Central Reserve Police Force (CRPF), Ministry of Home Affairs (Amit Taneja)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
- 3. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023. OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
- 4. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the

Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted. 5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

- 6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 30% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
- 7. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Tools For Data Recovery From HDD

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Vijay Kumar	110003, DIRECTORATE GENERAL, CRPF, CGO COMPLEX, BLOCK NO.1, 3RD FLOOR, LODHI ROAD, NEW DELHI	1	75

Tools For Data Recovery From RAID

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Vijay Kumar	110003,DIRECTORATE GENERAL, CRPF, CGO COMPLEX, BLOCK NO.1, 3RD FLOOR, LODHI ROAD, NEW DELHI	1	75

Tools For Data Recovery From SSD

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Vijay Kumar	110003,DIRECTORATE GENERAL, CRPF, CGO COMPLEX, BLOCK NO.1, 3RD FLOOR, LODHI ROAD, NEW DELHI	1	75

PASSWARE KIT

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Vijay Kumar	110003,DIRECTORATE GENERAL, CRPF, CGO COMPLEX, BLOCK NO.1, 3RD FLOOR, LODHI ROAD, NEW DELHI	1	75

HIGH END SERVER

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	<u>View File</u>
BOQ Detail Document	<u>View File</u>

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Vijay Kumar	110003,DIRECTORATE GENERAL, CRPF, CGO COMPLEX, BLOCK NO.1, 3RD FLOOR, LODHI ROAD, NEW DELHI	1	75

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity \div Original quantity) \times Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

DIG (IT) DTE DIRECTORATE GENERAL CRPF 3RD FLOOR, BLOCK-1 CGO COMPLEX, LODHI ROAD DELHI-110003

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 5 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

5. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

6. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

7. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

8. Generic

IT equipment shall be IPv6 ready from day one.

9. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

- (a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-
 - (i) Inhibit the desires and designed function of the equipment.
 - (ii) Cause physical damage to the user or equipment during the exploitation.
 - (iii) Tap information resident or transient in the equipment/network.
- (b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

10. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

11. Generic

Scope of supply includes Training: Number of employees to be trained

10 , Place for Training INT BRANCH, 5TH FLOOR, BLOCK-1 , CGO COMPLEX, LODHI ROAD, DELHI-110003 and Duration of training 3 days.

12. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price:

All accessories and tools required for smooth functioning of the solution as per bid requirement

13. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

14. Generic

Without prejudice to Buyer's right to price adjustment by way of discount or any other right or remedy available to Buyer, Buyer may terminate the Contract or any part thereof by a written notice to the Seller, if:

- i) The Seller fails to comply with any material term of the Contract.
- ii) The Seller informs Buyer of its inability to deliver the Material(s) or any part thereof within the stipulated Delivery Period or such inability otherwise becomes apparent.
- iii) The Seller fails to deliver the Material(s) or any part thereof within the stipulated Delivery Period and/or to replace/rectify any rejected or defective Material(s) promptly.
- iv) The Seller becomes bankrupt or goes into liquidation.
- v) The Seller makes a general assignment for the benefit of creditors.
- vi) A receiver is appointed for any substantial property owned by the Seller.
- vii) The Seller has misrepresented to Buyer, acting on which misrepresentation Buyer has placed the Purchase Order on the Seller.

15. Scope of Supply

Scope of supply (Bid price to include all cost components): Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances required (if any)

16. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

17. Purchase Preference (Centre)

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

18. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

19. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

20. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

21. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

DIG(EQUIPMENT) DTE CRPF

payable at

STATE BANK OF INDIA, SECTOR-1, R K PURAM BRANCH, NEW DELHI-110066, IFSC-SBIN0001076

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

22. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

DIG(EQUIPMENT) DTE CRPF

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

23. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of

DIG(EQUIPMENT) DTE CRPF

payable at

STATE BANK OF INDIA, SECTOR-1, R K PURAM BRANCH, NEW DELHI-110066, IFSC- SBIN0001076

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

24. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

25. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

DIG(EQUIPMENT) DTE CRPF

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

26. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

27. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

ISO 9001 AND ISO 27001 or equivalent indian certifications

28. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 2 years for the offered products at the rate not more than 15 % of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Annually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of

Final contract price

(Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 3% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

29. Warranty

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

30. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG).Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imberse the cost of such service / rectification to the Buyer.

31. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

A) <u>EMD / BID SECURITY DECLARATION:-</u>

i. The Bidders have to submit EMD/Bid security for the value specified in the Bid Documents either in the f

orm of Demand Draft/Banker Cheque/FDR duly pledged in the name as mentioned in Bid document/Bank Gu arantee from any commercial bank.

- ii. Physical copy of EMD is to be deposited **within 5 days** from the bid submission end date with The DIG (I T), Directorate General CRPF, 3rd Floor, Block-1, CGO Complex, Lodhi Road, Delhi-110003. Non receipt of physical copy of EMD will be treated as non-submission and such bidder will be disqualified without assigning a ny reason
- iii. MSME OEM or system integrators registered with Udyog Aadhar and NSIC or Central Purchase organizations are exempted from EMD have to submit signed 'Bid Security Declaration' as per format given below on Firm/Company letter head. MSE or firms registered with the Central Purchase organizations are required to submit their registration certificates in support of their request for exemption from EMD along with Bid security Declaration. However, as per clarification issued by DC MSME vide letter dated 22/03/2022, traders/Distributors/Sole agents / Work contracts are not eligible for benefits under MSME category.
- iv. Non submission of EMD as per Bid requirement or Bid Security Declaration along with supporting docum ents for exemption from EMD by MSE or other exempted bidders, will be treated as unresponsive and disqualified from further procurement process as per para 7.3.1(ii) of Manual for procurement of goods 2017.

v. Bid Security format:-

Bid Security Declaration

(on Bidders Letter-head)

Bidder's Name______

[Address and Contact Details]

Bidder's Reference No.______ Date.........

To

The President of India, through

The DIG(IT)

Directorate General CRPF

3rd Floor, Block-1, CGO Complex

Lodhi Road, Delhi-110003

Ref: Your Tender / Bid Document No. ______ dated ______ for procurement of _______

Subject:-Bid Security Declaration

Sir/ Madam

We, the undersigned, solemnly declare that:

We understand that according to the conditions of this Tender Document, the MSE vendors registere d with NSIC/KVIC or such Central procuring agencies/Ministries and STARTUPS registered with DPIIT are exempted from submission of Earnest Money Deposit. Accordingly, we M/s eligible for exemption from EMD and relevant documents/certificates are attached. Accordingly we hereby declare that:-

We unconditionally accept the conditions of this Bid Security Declaration. We understand that we shall stand automatically suspended from being eligible for bidding in any tender in Procuring Organisation for **2 yea**

rs from the date of opening of this Bid if we breach our obligation(s) under the tender conditions if we:

- 1) withdraw/ amend/ impair/ derogate, in any respect, from our bid, within the Bid validity; or
- 2) being notified within the bid validity of the acceptance of our bid by the Procuring Entity:
 - (a) refused to or failed to produce the original documents for scrutiny or the required Performance Security within 15 days from the date of issue of supply order/contract.
 - (b) Fail or refuse to sign/accept the contract.

We know that this bid-security Declaration shall expire if the contract is not awarded to us, upon:

- 1) receipt by us of your notification
 - (a) of cancellation of the entire tender process or rejection of all bids or
 - (b) of the name of the successful bidder or
- 2) forty-five days after the expiration of the bid validity or any extension to it.

(Signature with date)	
(Name and designation)	
Duly authorized to sign bid	for and on behalf of
[name & address of Bidder	and seal of company]
Dated on day of .	[insert date of signing]
Place	l insert place of signing

B) Successful Bidder can submit the performance security of 3% of the contract value for a period of 3 8 months in the form of FDR/PBG which is allowed as per GTC of GeM, in the name of DIG (EQUIPMENT) DTE as per the format given below. Bidder has to upload scanned copy/ proof of Performance Guarantee within 15 days of award of contract besides handing over the physical copy to the BUYER. Non submission of Performance guarantee within 15 days will accounts to breach of contract and EMD will be forfeited besides cancellation of contract.

Bank Guarantee Format for Performance Security

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- 1	v

The President of India, through

The DIG(Equipment)

Directorate General CRPF

3rd Floor, Block-1, CGO Complex

Lodhi Road, Delhi-110003

Whereas...... (Name and address of the contractor) (hereinafter called "t he contractor") has undertaken, in pursuance of contract no date............. to supply (description of goods and Works/ Services) (hereinafter called "the contract").

And Whereas you have stipulated it in the said contract that the contractor shall furnish you with a bank gua rantee by a Commercial bank for the sum specified therein as security for compliance with its obligations as

And Whereas we have agreed to give the contractor such a bank guarantee.
Now Therefore we hereby affirm that we are guarantors and responsible to you, on behalf of the contractor, up to a total of
We hereby waive the necessity of your demanding the sail debt from the contractor before presenting us wit h demand.
We further agree that no change or addition to or other modification of the terms of the contract to be performed thereunder or of any of the contract documents which may be made between you and the contractor shall in any way release us from any liability under this guarantee, and we hereby waive notice of any such change, addition, or modification.
This guarantee shall be valid until theday of20
Our*(Name & Address of the*(branch) is li able to pay the guaranteed amount depending on the filing of a claim and any part thereof under this Bank Guarantee only and only if you serve upon us at our* branch a written claim or demand and rec eived by us at our* branch on or before Dt otherwise, the bank shall be discharged of all liabilities under this guarantee after that.
(Signature of the authorized officer of the Bank)
Name and designation of the officer
Seal, name & address of the Bank and address of Branch

*Preferably at the headquarters of the authority competent to sanction the expenditure for the procurement of goods or at the concerned district headquarters or the state headquarters.

C) Format of various forms:-ATTACHED

per the contract;

- D) Apart from above, any undertaking requested in Bid Specific Buyer Added ad ditional terms conditions is also required to be provided by the participating Bidd er.
 - E) Bidder should also accept the Bid Specific Buyer Added additional terms co nditions in their letter head duly signed with date and office seal.
 - F) Non submission of certificates / under takings as per Bid requirement as pe r the format and duly signed with date and office seal will be treated as unres ponsive and their participation is summarily rejected.
 - G) Supply orders provided as proof of experience should invariably contain va lue of the items along with CRAC or work completion certificate issued by the buyer to be uploaded on GeM. Contract /supply order without value of the ite m/Masked purchased orders and without work completion certificate will not b e considered as experience.

- H) The Bidder has to provide at least one Purchase order or GeM Contract of s elling the similar item/products to Central or State govt offices or PSUs for asc ertaining price reasonability.
- I) Data sheet of the offered products to be uploaded with bid documents and same should be available with all the bid required technical specification on p ublic domain.
- J) Item will be treated as received only after successful installation and final acc eptance.
- K) LD Charges: Delivery Period/Time shall be deemed to be essence of the Contract and delivery must be completed not later than such date. If the Seller/Ser vice Provider fails to deliver any or all of the Goods/Services within the origina l/re-fixed delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless cove red under Force Majeure conditions, @ 0.5% of the contract value of delayed quantity per week or part of the week of delayed period as pre-estimated da mages not exceeding 5% in case of normal delays and 10% in case of inordin ate delay. In ordinate delay as defined in the para 9.3.3 is- "Inexcusable delays of more than one-fourth (25%) of the total completion period shall be treat ed as inordinate delays. Such inordinate delays will be treated as a breach of contract and shall be noted as deficient performance and held against the contractor in future tenders."aa
- L) SLA Clause:- After having been notified of the defects/service requirement du ring warranty period, Seller/OEM has to complete the required service/rectific ation of fault within 24 hours. If the Seller/OEM fails to complete the service/re ctification within defined time limit, a penalty of 2% of the procurement cost of the unit cost i.e Node/Tool shall be charged per day against the seller. The buyer shall have the right to get the service/rectification done from alternate sources at the risk and cost of the seller besides forfeiture of PBG. Seller shall be liable to reimburse the cost of such service/rectification to the Buyer.
- M) The OEM/bidder has to arrange PoC/demonstration of their offered solution if requested by the buyer during technical evaluation on short notice.
- N) The bidder should submit an undertaking that the price offered is as per gen eral terms and conditions of the GeM i.e the price offered is not higher than the MRP and lower rate than the offered price is not available in local market.
- O) Offered product should comply to the following technical specification. Point to point Compliance/deviation if any, to be submitted by the bidder/ OEM on the letter head with bid documents.
 - 1. Tools and hardware for data recovery from HDD with 3 years subscription/Support= 01 No.

Make and model of offered product		
Description	Parameter	Compliance (Yes / N o with deviation det ails)
	The instrument should be capable of performing the following actions	
	1) Diagnose the HDD in technological mode	
	2) Verify and recover the HDD service area	
	3) Read-write Flash ROMs area	
	4) Load service information access program - LDR	

	5) Modify HDD heads configuration tables	
	6) Review defect tables (P-list, G-list, T-list, etc)	
Functionality DE	7) Hide found defects of magnetic surface	
SCRIPTION	8) Recalculate (initialize) translator	
	9) Change configuration and identification parameters	
	10) Reset logs and S.M.A.R.T parameters	
	11) Watch and reset HDD passwords	
	12) Work with the Data extractor	
	13) The device should have a Simplified semi-automate	
	d mode to perform regular diagnostics	
	14) The device should be able to perform basic copying	
	, hashing, SMART Diagnostics in a standalone mode wit hout any connection to the host computer	
	The device should be an External Device with USB 3.0 i	
	nterface to attach to Host Computer/Laptop.	
	It should have 2 active licenses to be used on two com	
	puters as and when required.	
	Should have USB 3.0 (Host), Port 0 (PCIe / SATA), Port 1 (SATA), Port 2 (SATA)	
	The device should have 4 independent Power Ports for	
	powering up the Hard Drives.	
	All the above mentioned power ports should have Over	
	-Voltage and Current Overload protection in built to kee p the atached devices safe.	
	The device ahould have in built current measurement f	
Hardware specif ication	or all the power ports	
ication	The device should have in built memory to save logs, u sername, date, time etc	
	SATA (Serial ATA) and ATA (IDE) interfaces for numerou	
	s hard disk vendors such as Seagate, Western digital, Fu	
	jitsu , Samsung, Maxtor, Quantum, IBM (HGST), HITACHI	
	I,TOSHIBA.	
	Capacities of hard drives from 40 GB and more (without upper limit) and various form factors:3.5" – desktop driv	
	es ,2.5" and 1.8 " - laptop drives and 1.0" -portable driv	
	es with compact Flash interfaces	
	The device should provide simultaneous connections fo r all drives connected.	
	External Portable Main Device unit	
	2) PC USB TERMINAL 3 adapter	
	3) SATA-micro SATA adapter	
	4) PC-FUJ.SATA adapter	
	5) PC-SAMSUNG adapter	
	6) PC-SEAG.SATA adapter	
	7) PC-SEAGATE adapter	
	8) PC-TOSH.SATA adapter	
	9) PC-WD 3.5" adapter	
PC kit should in	10) PC-WD 2.5" adapter	
clude these type	11) M.2 PCIe NVMe SSD/M.2 SATA SSD adapter	
s of controller, a dapter and cabl	12) ATCS, ATDA probe unlock	
es	13) USB 2.0 cable 14) USB 3.0 cable	
	14) USB 3.0 Cable 15) SATA/POWER cable	
	16) Power supply unit	
	17) IDC10 (30 cm) cable	
	18) PC-SATA-PATA adapter	
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	19) SATA-mSATA adapter	
	20) software and resource database	
	21) User manual	
	22) Hard Case to keep and carry the equipment safely	
Supported OS PI atforms	Windows XP, Windows Vista, Windows 7, Windows 8, W indows 10; x86, x64	
Warranty	3 year Comprehensive including Spares for Wear & Tear of the parts.	
Training	Detailed training should be provided to get a comprehe nsive understanding of the product functionality	

2. Tools for data recovery from RAID with 3 years subscription/Support = 01 No

Make and mod	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
Description	Parameter	Compliance (Yes / N o with deviation de tails)
	The Solution shall include additional software license for RAID Recovery from the same OEM supplying above har dware.	
	It must be able to auto-detect various types of RAID con figurations: It must be able to define the array parameters without h	
	aving an access to the faulty HDD in the array.	
	It shall use the 3 ports available for HDD on hardware m entioned above and shall also be able to utilise addition al HDD ports of the motherboard of the host computer t o be included in a single task.	
	It shall be able to handle the damaged HDDs in the RAI D, Defining the array configuration, Array assembly and logical recovery of data from it.	
	It shall be able to perform:	
Tools should ha	1) Full or partial data copy from any HDD included in the RAID	
functionalities	2) Define and use a virtual translator for any HDD in the RAID or the whole virtual RAID,	
	3) Manage and interact with the specialized utility for H DDs connected to the hardware ports and control power supply management, reset commands, choice of reading command, etc.	
	4) Full control over reading parameters, choice of reading command, building the head map, etc.	
	It should also have an ability to skip the faulty HDD while building a array and/or to use data taken from a copy.	
	It shall be able to make Virtual RAID and help in underst anding the map of used sectors, a data map of the requi red catalogues, a necessary file map, or a metadata ma p.	
	It must be able to build a "Sub-map" of sectors to be rea d from the damaged HDD from a map built from rest of working HDDs.	
Warranty	3 Years Software Maintenance with Technical Support a nd Hardware warranty as per OEM policy.	
Training	Detailed training should be provided to get a comprehe nsive understanding of the product functionality	

3. Tools for data recovery from SSD with 3 years subscription/Support = 01 No

	ita recovery from SSD with 3 years subscription/Supp of offered product	- 01 NO
Description	Parameter	Compliance (Yes / No with deviation d etails)
Tools should ha ve features and functionalities	1) The Solution should be able to deal with damaged M. 2 NVMe SSD's. 2) It should be able to Diagnose the status of or the da mage caused to M.2 NVMe SSD's 3) It should be able to recover the data from the diagno sed damaged M.2 NVMe SSD's Should support data recovery from SSD Drives Should be able to repair and diagnosis and for data recovery from SSDs with SATA, PATA, mSATA, M.2 NVMe and M.2 (NGFF) interfaces using suitable adapters. 1) Should support the minimum manufacturers (but not limited to) as quoted herein: OCZ, Corsair, Crucial, RunC ore, A-DATA, G.Skill, Micron, Plextor, Intel, Samsung, Se agate, SanDisk, Kingston, Smartbuy, Silicon Power, PNY, AMD, Lexar, Transcend, Patriot, GoodRam, Kingspec, To shiba, etc. 2) Should allow to perform service operations, to re-writ e the drive's microcode, to get direct access to memory chips, to carry out low-level formatting blocking the damaged cells and placing their addresses into the defect table, and to perform many other useful operations. 3) Supported capacities from 32 GB and more (without upper limit) Should allow following operations: 1) Can verify and restore the SSD's service Information 2) read and write the content of the SSD's ROM 3) load the microcode into the drive's RAM 4) emulate the translator operation in order to get access to user data 5) view the password and reset the password that was e arlier set on an SSD 6) provide direct access to the content of memory chips (it makes unsoldering unnecessary) 7) diagnose an SSD in factory mode 8) verify and restore the SSD's service information 9) Read and write the content of the SSD's ROM 10) Load the microcode into the drive's RAM 11) View the logs of hidden defects (P-page, G-page) 12) Perform low-level formatting to hide the discovered defects 13) Change the configuration and identification paramet ers	etalis)
Addl Functionali ty	As there are background processes running in many hig h profile SSD's which end up damaging the valuable dat a, this tool should allow the user to turn off background processes in an SSD to prevent data damage	
Warranty	3 Years Software Maintenance with Technical Support a nd Hardware warranty as per OEM policy.	
Training	Detailed training should be provided to get a comprehe nsive understanding of the product functionality	

4. Password Recovery Tool with 3 years subscription/Support = 01 No

Make and model of offered product		
Description	Parameter	Compliance (Yes / N o with deviation de tails)
Offered tools sh ould have featur es and functiona lities	Password recovery for over 370 file types	
	Recovery of passcodes for over 900 mobile devices	
	Full disk decryption	
	Decryption of Macs with Apple T2 Security Chip	
	Decryption of WD My Passport and My Book HDD	
	Decryption of Lenovo ThinkPad with BitLocker TPM	
	Live memory analysis	
	Hardware acceleration on GPU	
	Distributed password recovery with 10 Agents for Wind ows, Linux, Amazon Cloud, and Microsoft Azure	
Warranty	3 Years Software Maintenance with Technical Support a nd Hardware warranty as per OEM policy.	
Training	Detailed training should be provided to get a comprehe nsive understanding of the product functionality	

5. High end server = 01 No.

Make and model of offered product			
Description	Parameter	Compliance (Yes / No with deviation details)	
Form Factor:	All in one PC (Table top model)		
Processor Make:	Intel / AMD		
Number of Cores per Pr ocessor:	24 or higher		
Processor Base Frequen cy (GHz):	2.4 or higher		
Processor Description:	Intel Xeon Gold Series 5222 or higher and equi valent AMD processor		
Number of Sockets pop ulated with the Processors:	2		
Chipset Number	Intel C624 or higher		
Graphic Card Description:	nVIDIA Quadro P1000 4GB or higher		
Operating System :	Windows 11 Pro		
RAM Size (GB):	64 or higher		
Number of Internal Bays populated with PCle Drive:	2		
Capacity of each PCle D rive (GB):	512 or higher		
Type of Hard Disk:	NVMe SSD		
Number of Ethernet Por ts:	2		
Display Availability:	Integrated Monitor		
Display Size (cm):	72- 81 or higher		
Display Type:	Non Touch or better		
Display Resolution (Pixe ls):	1920 x 1200 or better		
Redundant Power Suppl y:	Yes		

Warranty 3 Years comprehensive onsite OEM warranty	
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32. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The

Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---