

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	06-06-2025 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	06-06-2025 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Civil Aviation
Department Name/विभाग का नाम	Airports Authority Of India (aai)
Organisation Name/संगठन का नाम	Airports Authority Of India
Office Name/कार्यालय का नाम	Aai Corporate Head Quarters New Delhi
क्रेता ईमेल/Buyer Email	buyer3.aai.delhi@gembuyer.in
Item Category/मद केटेगरी	Data Recovery and Data Wiping Service - Data Recovery; Desktop; Logical (deletion, formatting of drive or data not visible)
Contract Period/अनुबंध अवधि	1 Month(s) 5 Day(s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No

Bid Details/बिड विवरण	
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	3 Days
Estimated Bid Value/अनुमानित बिड मूल्य	35505
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.

2. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in

India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

3. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

4. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Data Recovery And Data Wiping Service - Data Recovery; Desktop; Logical (deletion, Formatting Of Drive Or Data Not Visible) (1)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Service	Data Recovery
Type of Device	Desktop
Data Recovery Type	Logical (deletion, formatting of drive or data not visible)
Different types of OS	Windows
Type of storage	SATA
Size of storage	500GB to 1TB
Method of Data Wiping	Not Applicable
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Estimated number of device	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Estimated number of device	Additional Requirement/अतिरिक्त आवश्यकता
1	Rahul Gupta	110003,AIRPORTS AUTHORITY OF INDIA DIRECTORATE OF CNS(OM) A-BLOCK, RAJIV GANDHI BHAWAN, SAFDARJUNG AIRPORT, NEW DELHI	1	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Buyer Added Bid Specific Scope Of Work(SOW)

Text Clause(s)

Details of Hard Disk:

1. **Make & Model:** SEGATE and BarraCuda COMPUTE, ST 1000DM010
2. **Capacity:** 1 TB
3. **SN:** Z9AXDE1K
4. **PN:** 2EP102-500
5. **Device condition** - Not Working
6. **Device warranty** - Out of Warranty
7. **Device inspected (by external/3rd party/others):** Yes
8. **Factory seal of device broken (Device tampered)** - Yes

Additional terms and conditions:

1.The Bidder should submit a signed undertaking on their official company letter head that bidder will ensure 100% data security and confidentiality of all recovered data and storage media. The Bidder shall not disclose any recovered data to any third party under any circumstances.

2.The Bidder must submit a signed undertaking on their official company letterhead, confirming their unconditional acceptance of all the terms and conditions specified in the Additional Terms and Conditions (ATC) of the bid.

3.Data recovery should be performed in certified clean room data recovery labs in controlled environment. The Bidder should provide a certificate verifying the Class Clean Room lab's certification by clean room service provider. If the Bidder does not operate a certified lab, they must submit an authorization certificate from a certified lab with which they have a partnership, along with the lab's certification.

4.The Bidder shall collect the storage media from the buyer's office or location and return it after data recovery, within the timeframe specified by the Buyer upon notification.

5.Data delivery mode: Spare Media provided by Buyer for copying of recovered data at buyer premises. Arrangement of copying recovered data at buyer premises shall be made by bidder/Service Provider. The old hard disk, irrespective of its condition, must also be returned to the buyer.

6.The Bidder shall make every reasonable effort to retrieve data from the HDD. However, if data recovery is not feasible, the Bidder must provide media analysis report.

7.Payment for the data recovery service shall be made after successful verification of the retrieved data. No advance payment shall be made.

8.In the event that no data is recovered from the HDD, no payment for the data recovery service will be made. However, in such cases an inspection charge of Rs. 1000 (inclusive of taxes) will be payable for the inspection of the HDD device subject to invoice raised by bidder.

9.Common IP Addresses: Bidders may please note that GeM is capturing and showing the IP addresses

used by the Buyer and the Bidder(s) /Seller(s). The received bids having matching/common IP address with either Bidder(s)/Seller(s) or Buyer, shall be outrightly rejected & shall not be considered for further evaluation.

2. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

3. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Details of Hard Disk:

1. **Make & Model:** SEGATE and BarraCuda COMPUTE, ST 1000DM010
2. **Capacity:** 1 TB
3. **SN:** Z9AXDE1K
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5. **Device condition** - Not Working
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7. **Device inspected (by external/3rd party/others):** Yes
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Additional terms and conditions:

1.The Bidder should submit a signed undertaking on their official company letter head that bidder will ensure 100% data security and confidentiality of all recovered data and storage media. The Bidder shall not disclose any recovered data to any third party under any circumstances.

2.The Bidder must submit a signed undertaking on their official company letterhead, confirming their unconditional acceptance of all the terms and conditions specified in the Additional Terms and Conditions (ATC) of the bid.

3.Data recovery should be performed in certified clean room data recovery labs in controlled environment. The Bidder should provide a certificate verifying the Class Clean Room lab's certification by clean room service provider. If the Bidder does not operate a certified lab, they must submit an authorization certificate from a certified lab with which they have a partnership, along with the lab's certification.

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4. **Buyer Added Bid Specific SLA**

Text Clause(s)

1.The Bidder shall collect the storage media from the buyer's office or location and return it after data recovery, within the timeframe specified by the Buyer upon notification.

2.Data delivery mode: Spare Media provided by Buyer for copying of recovered data at buyer premises. Arrangement of copying recovered data at buyer premises shall be made by bidder/Service Provider. The old hard disk, irrespective of its condition, must also be returned to the buyer.

3.The Bidder shall make every reasonable effort to retrieve data from the HDD. However, if data recovery is not feasible, the Bidder must provide media analysis report.

4.Payment for the data recovery service shall be made after successful verification of the retrieved data. No advance payment shall be made.

5.In the event that no data is recovered from the HDD, no payment for the data recovery service will be made. However, in such cases an inspection charge of Rs. 1000 (inclusive of taxes) will be payable for the inspection of the HDD device subject to invoice raised by bidder.

5. Generic

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

O/o General Manager (CNS -Com)
Airports Authority of India
Rajiv Gandhi Bhawan Safdarjung Airport
New Delhi
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6. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export

experience.

11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---