

## Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	12-05-2025 13:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	12-05-2025 13:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs
Department Name/विभाग का नाम	Central Armed Police Forces
Organisation Name/संगठन का नाम	Border Security Force
Office Name/कार्यालय का नाम	West Bengal
क्रेता ईमेल/Buyer Email	qm93bn@bsf.nic.in
Total Quantity/कुल मात्रा	5
Item Category/मद केटेगरी	Split Air Conditioning Unit IS 1391 (Part 1)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	1 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	2 Lakh (s)
Years of Past Experience Required for same/similar service/इन्हें/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	2 Year (s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Certificate, OEM Certificate *In case any bid is rejected, the bidder shall be eligible for execution of the contract.
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Past Performance/विगत प्रदर्शन	50 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Comprehensive Maintenance Charges Required	Yes
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	Split Air Conditioning Unit

Bid Details/बिड विवरण	
<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	2 Days
<b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>	No
<b>Estimated Bid Value/अनुमानित बिड मूल्य</b>	200000
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise
<b>Financial Document Required/वित्तीय दस्तावेज की आवश्यकता है।</b>	Yes
<b>Arbitration Clause</b>	No
<b>Mediation Clause</b>	No

#### EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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#### ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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#### MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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#### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the year, in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Auditor in case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the bidder shall be taken into account for this criteria.
2. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered shall be the manufacturer / OEM of the product offered or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated in the tender document. Delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity of the product. The highest value should meet this criterion.
3. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the year, in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Auditor in case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover of the OEM shall be taken into account for this criteria.
4. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated on the basis of the Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its amendments. In respect of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders and resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of the purchase preference, documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. The bidder shall be taken into account for this criteria. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected bidder's price).

be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for M 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved. 5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on 6. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cum supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest 7. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergent

## Split Air Conditioner Including Green AC, Wall Mount Type (V2) ( 1 pieces )

### Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम कैटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	
Description/Application	Description	Split
Generic	<b>Classification By Function</b>	Cooling
	<b>Nominal Marketing Cooling Capacity (in Ton) {Hint: 1 Ton= 3000 Kcal/Hr, Tolerance +/-10%}</b>	2 Ton
	<b>Star Rating (ISEER value range)</b>	3 Star
Refrigerants	<b>Eco-friendly Refrigerant</b>	Yes
	<b>Refrigerant Ozone Depletion Potential is Zero</b>	Yes
Green AC Related Environment Friendly Requirement	<b>Compliance to Green AC related environmental friendly features complied</b>	No
Warranty/Service	<b>Comprehensive Warranty on Air Conditioner/Machine (in years)</b>	1
	<b>Warranty on Compressor (in years)</b>	5, 10
	<b>Installation/Commissioning</b>	With
	<b>Number of free services during the Comprehensive Warranty on Air Conditioner/Machine</b>	2 services
Certifications	<b>Mandatory compliance / conformity to relevant ISS</b>	As per and as

Comprehensive Maintenance	
Warranty of required product	5 Year
Comprehensive Maintenance Duration (Post Warranty)	5 Year

\*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog specifications

### Additional Specification Parameters - Split Air Conditioner Including Green AC, Wall Mount Type (V2) ( 1

Specification Parameter Name	
Split AC 02 ton Voltas	Split AC 02 ton Voltas

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	20%
Number of days allowed for ICT after site readiness communication to seller	20 Days

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Applicable Specification Document	<a href="#">View</a>
Applicable Drawing Document	<a href="#">View</a>
Verified and Signed Tp document	<a href="#">View</a>

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता
1	Seyiekietuo Zatsu	734008,93 BN BSF, BAIKUNTHPUR, SALUGARA.

#### Split Air Conditioner Including Green AC, Wall Mount Type (V2) ( 2 pieces )

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#### Technical Specifications/तकनीकी विशिष्टियाँ

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	
Description/Application	Description	Split
	Application	A Spl heati etc a
Generic	Classification By Function	Cooli
	Nominal Marketing Cooling Capacity (in Ton) {Hint: 1 Ton= 3000 Kcal/Hr, Tolerance +/-10%}	1.5 T
	Star Rating (ISEER value range)	3 Sta
Refrigerants	Eco-friendly Refrigerant	Yes

Specification	Specification Name/विशिष्टि का नाम	
	Refrigerant Ozone Depletion Potential is Zero	Yes
Green AC Related Environment Friendly Requirement	Compliance to Green AC related environmental friendly features complied	No
Warranty/Service	Comprehensive Warranty on Air Conditioner/Machine (in years)	1
	Warranty on Compressor (in years)	10 O
	Installation/Commissioning	With
	Number of free services during the Comprehensive Warranty on Air Conditioner/Machine	2 ser
Certifications	Mandatory compliance / conformity to relevant ISS	As pe and a

Comprehensive Maintenance	
Warranty of required product	5 Year
Comprehensive Maintenance Duration (Post Warranty)	5 Year

\*Warranty displayed under the AMC/CMC Details section will supersede the warranty displayed under the catalog sp

#### Additional Specification Parameters - Split Air Conditioner Including Green AC, Wall Mount Type (V2) ( 2

Specification Parameter Name	
Split AC 1.5 Ton Voltas	Split AC 1.5 Ton Voltas

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	20%
Number of days allowed for ICT after site readiness communication to seller	20 D

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Applicable Specification Document	<a href="#">View</a>
Applicable Drawing Document	<a href="#">View</a>
Verified and Signed Tp document	<a href="#">View</a>

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

S.No./क्र.सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता
1	Seyiekietuo Zatsu	734008,93 BN BSF, BAIKUNTHPUR, SALUGARA.

**Unitary Air Conditioner (Window AC) (V2) As Per IS 1391 (Part 1) ( 1 pieces )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

[\\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification](#)

Specification	Specification Name/विशिष्टि का नाम	
STANDARDS	BEE Star rating of the product (in Nos)	4, 5
GENERIC	Nominal Marketing capacity as per BEE Star Rating Label (hint: 1 Ton = 3000 Kcal/Hr, Tolerance +/- 10%) (in Ton)	2
	Technology of air conditioner	Inver
CONSTRUCTION	Classification by function	Cooli
MATERIAL	Material of Evaporator	Copp
	Material of Condensor	Copp
WARRANTY	Warranty on compressor (in Years)	10 (f
INSTALLATION	Type of installation	Stand

**Additional Specification Parameters - Unitary Air Conditioner (Window AC) (V2) As Per IS 1391 (Part 1)**

Specification Parameter Name	
Window AC 02 Ton LG	Window AC 02 Ton LG

\* Bidders offering must also comply with the additional specification parameters mentioned above.

**Installation Commissioning and Testing (ICT) details for the above item:**

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	20%
Number of days allowed for ICT after site readiness communication to seller	20 D

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्र**

S.No./क्र.सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता
1	Seyiekietuo Zatsu	734008,93 BN BSF, BAIKUNTHPUR, SALUGARA.

### Unitary Air Conditioner (Window AC) (V2) As Per IS 1391 (Part 1) ( 1 pieces )

#### Technical Specifications/तकनीकी विशिष्टियाँ

\* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	
STANDARDS	BEE Star rating of the product (in Nos)	3, 4,
GENERIC	Nominal Marketing capacity as per BEE Star Rating Label (hint: 1 Ton = 3000 Kcal/Hr, Tolerance +/- 10%) (in Ton)	1
	Technology of air conditioner	Non I
CONSTRUCTION	Classification by function	Cooli
MATERIAL	Material of Evaporator	Copp
	Material of Condensor	Copp
WARRANTY	Warranty on compressor (in Years)	5 (fo
INSTALLATION	Type of installation	Stand

#### Additional Specification Parameters - Unitary Air Conditioner (Window AC) (V2) As Per IS 1391 (Part 1)

Specification Parameter Name	
Window AC 01 Ton Voltas	Window AC 01 Ton Voltas

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Installation Commissioning and Testing (ICT) details for the above item:

% of Product Cost Payable on Product Delivery	70%
Min Cost Allocation for ICT as a % of product cost	20%
Number of days allowed for ICT after site readiness communication to seller	20 D

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र.सं.	Consignee Reporting/Officer/परेषिती/रिपोर्टिंग अधिकारी	Address/पता
1	Seyiekietuo Zatsu	734008,93 BN BSF, BAIKUNTHPUR, SALUGARA.

#### Special terms and conditions-Version:3 effective from 21-02-2025 for category Split Air Conditioner Incl

- (I) As per latest Version of STC document "STC- Split Air Conditioner Including Green AC, Wall Mount Type (V2

(II) BEE Star Rating (Central Ministries/ Departments while procuring shall ensure that the items carry 5 star c

Hint: Central Ministries/ Departments while procuring electrical appliances notified by Department of Expendit Efficiency (BEE). In this regard, DoE OM No.26/6/2012-PPD dated 21.01.2013 may also be seen by the buyer f

[https://doe.gov.in/files/circulars\\_document/OM\\_energy\\_ElecAppl.pdf](https://doe.gov.in/files/circulars_document/OM_energy_ElecAppl.pdf)

#### Special terms and conditions-Version:1 effective from 04-10-2023 for category Unitary Air Conditioner (

- STC FOR UNITRY AIR CONDITIONER (WINDOW AC)

- **Scope of installation and Commissioning for Window AC**

- Mounting/Fitting of Window AC, with necessary alignment work, in already made window
- Suitable electric wiring upto 3 meters length between Window AC and Power Socket / voltage
- Testing for satisfactory working without any abnormal noise as well as leakage test of entire system

- Following are not included in the scope of supply for Window AC

- Carpentry work for making the window frame and fixing of wooden fram
- Switches/ Sockets / Plug Tops / Voltage Stabilize/Drain Pipe

### Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

- Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25% increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the order and in cases where option clause is exercised during the extended delivery period the additional time s (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. I period. The Purchaser may extend this calculated delivery duration up to the original delivery period while ex

- Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goo

- Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consig service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one evidence of having Functional Service Centre.

- Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

- Buyer Added Bid Specific ATC



1. The warranty period on ACs is usually more than a year, with some parts gel
2. Installation, shifting charges and other charges to be included by seller
3. Star rating - 5 star
4. Comprehensive warranty on AC/machine (in year) - 01
5. Warranty on compressor (in year) - 10
6. Number of free service during the comprehensive warranty on Air conditioner mac

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issi
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exer
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category i
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attache](#)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifyir
10. Seeking experience from specific organization / department / institute only or from foreign / export experienc
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case m
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid ter Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional te same must be added through bunching category based items or by bunching custom catalogs or bunching a l

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer i reply to such representations.

## Additional Clause For Comprehensive Maintenance Charges

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the period commencing from date of the successful completion of warranty period, Service personnel shall visit each corner once in six months or as per user requirement. Cost of consumables shall not be included in CMC.Further there will be extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula.A 10% discounting rate per year
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by
- 6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges available.Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
- 7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted in /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are to consumables) also in product Cost.
- 8.The CMC functionality shall be available in bid only and no direct RA shall be applicable.In case of bid to R/A decision available while creating bids with CMC charges.

8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depreciation warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specification depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected

- CMC charges for 1st year after warranty period- Percentage to be indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
- CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
- CMC charges for 4th year after warranty period - Percentage to be indicated- A4
- CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC  
8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by form the variables

- (i) Number of years for which CMC required.
- (ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \{ (A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4}) \}$   
C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1,A2, A3, A4& A5 shall be taken into account and A4 and A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9.Since CMC charges are to be paid only later for each year during CMC period,applicable performance guarantee and CMC Charges.

10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable and shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide bank guarantee for CMC shall be forfeited.

11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by L1 bidder and shall be matched individually.

12.The CMC Contract shall be an offline contract to be handled by buyer.The payment of CMC will be made on quarterly basis as per para 1 above.

13.CMC Charges are inclusive of all the charges for Transportation, Lodging, Boarding, all insurances including third party cost of spares and damaged parts. Purchaser does not have any liability, whatsoever, over and above the cost of CMC

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts including The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1946, contract and Buyer may take suitable action**

[This Bid is also governed by the General Terms and Conditions](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पंजीकृत होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कार्यवाही

---Thank You/धन

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