

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	18-06-2025 12:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	18-06-2025 12:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Home Affairs
Department Name/विभाग का नाम	Central Armed Police Forces
Organisation Name/संगठन का नाम	Border Security Force (bsf)
Office Name/कार्यालय का नाम	Force Head Quarter Bsf New Delhi
क्रैता ईमेल/Buyer Email	comdteqpt@bsf.nic.in
Total Quantity/कुल मात्रा	63
Item Category/मद केटेगरी	Digital Chairman unit with display , Dual Digital Delegate unit with display , Dual Digital Delegate unit without display , High Directive Microphones , Fully Digital IP based Control unit , System Server , Management software
GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS	Audio Conferencing System
GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS	Audio Mixer (V2), Revolving Chair (V4), Audio Video Cable, Portable PA System, Video Conferencing MCU, Audio Digital Signal Processor, Cloud Video Conferencing Software, Video Conferencing Media Encoder, Counter Communication System, Video Conferencing End Point
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> PA Mixer
BOQ Title/बीओक्यू शीर्षक	Audio Conferencing System
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	49 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	98 Lakh (s)

Bid Details/बिड विवरण	
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC),Compliance of BoQ specification and supporting document *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	10 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	H1-Highest Priced Bid Elimination
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	Digital Chairman unit with display
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	7 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Estimated Bid Value/अनुमानित बिड मूल्य	9800000
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	294000

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	62

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

DDO

Force Head Quarter Bsf New Delhi, Central Armed Police Forces, Border Security Force (BSF), Ministry of Home Affairs
(Ddo)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
3. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
4. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of

"Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.

5. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

6. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.

7. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

8. Preference to Make In India products (For bids < 200 Crore): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.

[OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

9. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

10. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

11. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

12. Reverse Auction would be conducted amongst all the technically qualified bidders except the Highest quoting bidder. The technically qualified Highest Quoting bidder will not be allowed to participate in RA. However, H-1 will also be allowed to participate in RA in following cases:

- If number of technically qualified bidders are only 2 or 3.
- If Buyer has chosen to split the bid amongst N sellers, and H1 bid is coming within N.
- In case Primary product of only one OEM is left in contention for participation in RA on elimination of H-1.
- If L-1 is non-MSE and H-1 is eligible MSE and H-1 price is coming within price band of 15% of Non-MSE L-1
- If L-1 is non-MII and H-1 is eligible MII and H-1 price is coming within price band of 20% of Non-MII L-1

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
02-06-2025 11:00:00	Block-9, Room No.-302, 3rd Floor, CGO Complex, Lodhi Road, New Delhi

Digital Chairman Unit With Display

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Chandra Prakash	110003,DDO FHQ BSF , BLOCK NO. 10, CGO COMPLEX, LODHI ROAD, NEW DELHI - 110003	5	30

Dual Digital Delegate Unit With Display

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Chandra Prakash	110003,DDO FHQ BSF , BLOCK NO. 10, CGO COMPLEX, LODHI ROAD, NEW DELHI - 110003	16	30

Dual Digital Delegate Unit Without Display

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Chandra Prakash	110003,DDO FHQ BSF , BLOCK NO. 10, CGO COMPLEX, LODHI ROAD, NEW DELHI - 110003	9	30

High Directive Microphones

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Chandra Prakash	110003,DDO FHQ BSF , BLOCK NO. 10, CGO COMPLEX, LODHI ROAD, NEW DELHI - 110003	30	30

Fully Digital IP Based Control Unit

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Chandra Prakash	110003,DDO FHQ BSF , BLOCK NO. 10, CGO COMPLEX, LODHI ROAD, NEW DELHI - 110003	1	30

System Server

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Chandra Prakash	110003,DDO FHQ BSF , BLOCK NO. 10, CGO COMPLEX, LODHI ROAD, NEW DELHI - 110003	1	30

Management Software

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Chandra Prakash	110003,DDO FHQ BSF , BLOCK NO. 10, CGO COMPLEX, LODHI ROAD, NEW DELHI - 110003	1	30

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$, subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

- The following specification parameters of Audio Conferencing System or better are required to be complied by firm:

S/No.	Parameter	Specification
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1.	Digital Chairman unit	<p>7" capacitive touchscreen Unobtrusive pluggable microphone Built-in two-way loudspeaker Video, meeting content and internet access Add functionality via software and 3rd party/custom apps Agenda and meeting data browsing. Document Retrieval Like MS Word, Excel, Power Point, Pdf, Plain Text etc. - Internet browsing. - Live video (e.g. showing the current speaker). - Meeting management for the chair person. - Headphones volume control. - Possibility for adding 3rd party android app. - Functionality can be increased by adding software. - Priority button for temporary muting delegates. Microphone on/off button or request-to-speak button. Microphone mute or chairperson priority button. Indicators showing: microphone on state, request-to-speak and possible-to-speak. Hot plug-and-play 2x RJ45 compatible connection for system communication and power. Connection in Daisy Chain or Star Configuration</p>
2.	Digital Delegate unit	<p>The extended discussion device shall have a 4.3-inch touch screen and it shall be completely software upgradable. It shall have a lot of features including independent dual-use for language selection and voting. Upgradable with software to enable two participants to share a device and listen to proceeding in two different languages. The 4.3 inch capacitive touch screen shall inform participants of the proceedings and increases meeting efficiency by displaying the current speaker and delegates in the request list. The device shall have the following features and benefits:</p> <ul style="list-style-type: none"> • Single-use and chairperson can be configured via the PC configuration software application. • Supports star and loop-through connection. • capacitive multi-touch screen for displaying: <ul style="list-style-type: none"> - Multiple user interface languages in original characters. - Speaker list and Request list.
3.	High Directive Microphone	<p>The 'pluggable high-directive microphone' shall be a stylish high-directive microphone that shall give the user a clear view of the meeting room, due to its unobtrusive design. The high-directive microphone shall contain two precisely positioned capsules to give it a high-directive response. This shall make it possible to have a larger speaking distance than normal from the microphone, even in noisy conditions. The microphone shall have the following features and benefits:</p> <ul style="list-style-type: none"> • Discrete microphone for user convenience. • High-directive response. • Ultra-low noise. • Low susceptibility to interference from mobile phones. <p>The microphone shall have the following controls and indicators:</p> <ul style="list-style-type: none"> • Red or green illuminator. Red shall indicate that the microphone is active; green shall indicate that the request-to-speak is accepted. <p>Frequency Bandwidth 100 Hz – 15 kHz according IEC60914 Dynamic range > 96 dB • Microphone Height < 4.5"</p>

4.	GOOSE NECK MICROPHONE	<p>The “pluggable long stem microphone” with adjustable stem, shall be a stylish and ergonomically designed microphone that can be positioned to suit the user.</p> <p>The microphone shall have a unidirectional response that shall provide optimum performance, even in noisy conditions or acoustical challenging rooms.</p> <p>The microphone shall have the following features and benefits:</p> <ul style="list-style-type: none"> • Built-in pop and windshield. • Adjustable stem (suitable for situations where people want to speak standing upright). • Low susceptibility to interference from mobile phones. • Possibility to hot swap microphones. <p>Bandwidth 125 Hz – 15 kHz ,according IEC60914</p> <p>Dynamic range > 100 dB</p> <p>Nominal input 85 dB SPL</p> <p>Maximum input 115 dB SPL</p> <p>Equivalent noise 15 dB SPL</p>
5.	Fully digital IP based control unit	<p>Controller should be IP based and it shall be responsible for routing, controlling and processing the audio and supplies power to the multimedia devices. It includes an intelligent adaptive acoustic feedback suppressor, echo cancellation and two 5-band parametric equalizers for optimal speech intelligibility</p> <ul style="list-style-type: none"> - Zero network configuration - Completely IP based which is fully compatible to the Ethernet (IEEE802.3) and should support industry standard audio protocols like Dante/ AES <p>Shall support all types of topology : loop in loop out, closed loop connectivity with cable redundancy and star connection</p> <ul style="list-style-type: none"> - Standby mode to be environment friendly - Mains switch on the rear to power on the audio powering switch. - Ground-lift switch. - Led on the front to show: green (power on), amber (standby), blinking (no connection to the system). - Ethernet led's yellow and amber for each socket. - Independent powered sockets; a short circuit on one socket does not influence the other sockets. - Supports hot plug and play system <p>Power consumption 530 W</p> <p>System supply 48 Vdc</p> <p>Total power supply 3x 144 W + 15 W</p> <p>Frequency response 30 Hz – 20 kHz</p> <p>THD at nominal level < 0.1 %</p> <p>Dynamic range > 95 dB</p> <p>Signal-to-noise ratio > 95 dB</p> <p>2 three-pole XLR balanced audio line inputs with galvanic separation</p> <p>4 RCA unbalanced audio line inputs</p> <p>2 three-pole XLR balanced audio line outputs with galvanic separation</p> <p>4 RCA unbalanced audio line outputs</p> <p>Mains power supply auto ranging input</p> <p>1 socket with Ethernet without power</p> <p>3 sockets with Ethernet with high power supply (144W)</p> <p>1 socket with Ethernet with low power supply (15 W)</p>

6.	System Server	<p>SITC of Pre-installed and configured Windows Server OS, software and DHCP server to reduce installation time, The System server is a workstation based solution that provides the highest level of performance with a remarkably small device with below specification or better</p> <ul style="list-style-type: none"> • Intel® Core™ i7 processor • 16 GB DDR4 SDRAM (2 x 8 GB) • 256 GB HP Drive PCIe® SSD • 2x 1 Gbps Ethernet adapters <p>With 2 Ethernet ports to separate the conference network from the office network</p> <p>Solid state disk to reduce boot time and increase reliability</p> <p>power supply 180 W, 89% efficiency,</p> <p>Supply voltage 100-240 VAC, 50-60 Hz Rated</p> <p>input current 2.5 A</p>
7.	Management Software	<p>Software for Multimedia unit, for Conference systems management, for synoptic microphone control via a virtual mimic of room layout, where microphones can be controlled in real time. For addition/Deletion/management of conference units and Camera Control etc. complete as required.</p>
8.	IP Conference System 25 mtr Patch Cord which can provide power, Control and data on single cable.	<p>Cable of 25mtrs with connectors</p> <p>The System Network Cables are terminated at both ends with RJ45 like connectors with additional power pins.</p> <p>Dimensions (dia.) ≥ 6.35 mm</p> <p>Material - TPE</p> <p>Bend radius ≤ 40mm</p> <p>Shall be same make as conference system OEM/ OEM Recommended</p>
9.	IP Conference System 2 mtr Patch Cord which can provide power, Control and data on single cable.	<p>Cable of 2mtrs with connectors</p> <p>The System Network Cables are terminated at both ends with RJ45 like connectors with additional power pins.</p> <p>Dimensions (dia.) ≥ 6.35 mm</p> <p>Material - TPE</p> <p>Bend radius ≤ 40mm</p> <p>Shall be same make as conference system OEM/ OEM Recommended.</p>
10.	IP Conference System 5 Mtr Patch Cord which can provide power, Control and data on single cable.	<p>Cable of 5mtrs with connectors</p> <p>The System Network Cables are terminated at both ends with RJ45 like connectors with additional power pins.</p> <p>Dimensions (dia.) ≥ 6.35 mm</p> <p>Material - TPE</p> <p>Bend radius ≤ 40mm</p> <p>Shall be same make as conference system OEM/ OEM Recommended</p>
11.	IP Conference System 10 Mtr Patch Cord which can provide power, Control and data on single cable.	<p>Cable of 10mtrs with connectors</p> <p>The System Network Cables are terminated at both ends with RJ45 like connectors with additional power pins.</p> <p>Dimensions (dia.) ≥ 6.35 mm</p> <p>Material - TPE</p> <p>Bend radius ≤ 40mm</p> <p>Shall be same make as conference system OEM/ OEM Recommended</p>

12	DUAL DIGITAL DELEGATE UNIT (WITHOUT DISPLAY)	<p>The discussion device shall have the following features and benefits:</p> <ul style="list-style-type: none"> - Supports star and loop-through connection. - Dual-use functionality enabled by use of software. - Audio mute button - Encryption ensures that information within the system remains confidential <p>The device shall have a headphone connection and independent volume control (on both sides of the device), so the speaker can be heard clearly even when there is excessive background noise</p> <p>Frequency response 100 Hz – 20 kHz (-3 dB at nominal level)</p> <p>THD at nominal level < 0.1 %</p> <p>Dynamic range > 90 dB</p> <p>Signal-to-noise ratio > 90 dB</p> <p>Operating temperature 5 °C to +45 °C</p>
13	INSTALLATION	Installation, testing & commissioning of complete system on site, integrating previously installed speakers & amplifier(layout will be given at the time of installation)

2. The List of Audio Conferencing System with complete accessories to be supplied is as under: -

S.No.	Name of the item	Qty (Nos)
(i)	Digital Chairman unit with display	05
(ii)	Dual Digital Delegate unit with display	16
(iii)	Dual Digital Delegate unit without display	09
(iv)	High Directive Microphones	30
(v)	High Directive IP based Control unit	01
(vi)	System Server	01
(vii)	Management software	01

- Disclosure of origin of country of OEM.
- Country of origin and year of manufacture should be labelled on Audio Conferencing System.
- Guarantee / Warranty for Audio Conferencing System with accessories should be **05 Years** from the date of completion of installation and commissioning of the equipment.
- Certificate will be provided by the firm/supplier /OEM that the product is meeting all specifications & parameters of Audio Conferencing System (Specification) mentioned above at Sr. No.1

7. **Training:** 02 days free training for operational use and Practical training on minor repair & maintenance of equipment to be provided by the L-1 firm at FHQ BSF HQ, Block No 10, CGO Complex, Lodhi Road, New Delhi. It is mandatory that L-1 firm will repeat the syllabus of free training for minimum 3 times for proper utilization of Audio Conferencing System and better understanding of Personnel.
8. **Proof of Concept (POC):** - Proof of Concept (POC) is required to be demonstrated by the participated firms in presence of BSF Board of Officers at conference hall at FHQ BSF HQ, Block No 10, CGO Complex, Lodhi Road, New Delhi after receipt of intimation from BSF. The firm representative will also demonstrate the parameter/specifications before Board of Officers as per specification as mentioned in the ATC at Srl No. 1.
9. Bidder shall submit the relevant documents/ certificate related to their offered product for claim of Local supplier as per Make in India order dated 16.09.2020 & amended time to time.
10. If the bidder is claiming exemption from EMD, they are required to submit "Bid Security Declaration" in accordance with Department of Expenditure OM No. F.9/4/2020-PPD dated 12 Nov 2020 along with bid acceptance, if they Withdraw or modify their bids during period of validity etc., they Will be suspended for the period of TWO Years (02 Year). Format of Bid Security Declaration is attached **as Appendix - A** in Buyer Added Bid Specific ATC. In case Bid Security declaration (BSD) is not submitted as per proforma enclosed. Bid shall be rejected/disqualified during the initial scrutiny.
11. Guideline vide CVC circular no. 03/01/12 dated 13.01.2012 will be followed i.e.: -
 - a) In a tender, either the Indian agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same item/product in the same tender.
 - b) If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same tender for the same item/product.
12. The past performance criteria may be evaluated on the basis of supply of same or similar category or equipment during last three financial years.
13. As per OM No. F.No. 6/18/2019-20-PPD dated 23rd July 2020, requirement of Registration, any bidder from a country which shares a land border with India will be eligible to bid in any procurement whether of goods, service (including consultancy services and non-consultancy services) or works (including turnkey projects) only if the bidder is registered with the Competent authority for the purpose of registration under this order shall be Registration Committee constituted by the Department for promotion of Industry. (Please upload the certificate if whether any bidder participated from a country shares a land border with India as per **Appendix- 'D'**).
14. The following sellers / bidders are exempted for submission of EMD. However, they should submit Bid Security Declaration Certificate as per proforma mentioned at Buyer Added Bid Specific ATC in their letter head.
 - (a) Micro & Small enterprises MSEs, who are manufacturer of the primary product category or service provider of the primary service category are admissible for exemption of EMD (Bid Security).
 - (b) Other categories i.e. start-up, KVIC, ACASH, WDO, Coir Board, TRIFED, Kendriya Bhandar, Sellers having ATO of Rs. 500 Crore, Seller holding BIS License, Central / State PSUs are also exempted for EMD. However, in lieu of EMD, Bid Securing Declaration be obtained from all the above categories, failing which their offers should be rejected during initial scrutiny.
 - (c) The re-seller / authorized dealers / traders are not exempted for EMD (Bid Security), Turnover and Experience / Past Performance. Hence, experience / past performance and EMD / Bid Security Declaration needs to be submitted with technical bid.
 - (d) Micro & Small Enterprises MSEs, who are manufacture of the Primary Product category or services provided of the primary service category, are also eligible to get benefits of prior experience / past performance and turnover subject to provision of exemption incorporated in Bid / Tender.
15. Bidders who are not exempted with Earnest Money Deposit (EMD), must provide the EMD with a validity for 12 months.
16. Bidder will upload a self-certificate status that, his firm has not been blacklisted by any Government / PSU agencies in the recent, past and also not under liquidation / court receivership / similar proceedings
17. Firm is also required to submit compliance on Buyer Added ATC.
18. The bidder must upload the certificate of the complete details of disclosure of critical components of Audio Conferencing System with procurement agencies/testing agencies (i.e. Hardware/ Software/firmware) along with

the e-bid documents.

19. Bidder shall have uploaded Model, Specification and Brochure of their product along with the bid documents and Brand type must be Registered Brand.
20. **Dispute Resolution**:- Dispute resolution between the Buyer and the Bidder must comply with the provisions outlined in Chapter 9.9 of the Manual for Procurement of Goods, Second Edition, 2024, as well as General Terms & Conditions of GeM.
21. Preference to Make in India products (For bids < 200 Crore): Preference to Make in India (MII), MHA, Public Procurement Section L/No. P-45021/2/2017-pp(BE-II) dated 16/09/2020 and amended time to time must be adhered.
22. **Liquidated Damages** :- If the bidder fails to deliver any or all of the Goods/Services within the original/ revised delivery period(s) specified in the contract, the Buyer will be entitled to deduct/recover the Liquidated Damages for the delay, unless covered under Force Majeure conditions aforesaid, @ 0.5% of the contract value of delayed quantity per week or part of the week of delayed period as pre-estimated damages not exceed 10 % of the contract value of delayed quantity without any controversy/dispute of any sort whatsoever.
23. **Risk Purchase Clause** : - In the event of failure of seller to deliver or dispatch the stores within the stipulated dates/period of the supply order /AT, or the event of breach of any of the terms and conditions of the AT, the buyer will have the right to purchase the subject store elsewhere at the risk and cost of defaulting seller after giving a notice. The cost as per Risk Purchase exercise may be recovered from the bills pending with the buyer even against any other supplies outside this contract or even from the pending bills with any other Govt. Department/ Ministry. In the event of contract being cancelled for any breach committed and the purchase effecting repurchase of the subject store at the risk and cost of seller, the buyer is not bound to accept the lower offer of Benami or allied sister concern of the seller.
24. **Right to Rejection**: Store will be accepted after inspection and only if they are found up to the standard specification. The decision of the BSF shall be final as to the quality of the stores and shall be binding upon the seller and in case of any of the stores supplied not being found as per specification shall be liable to be rejected or replaced and any expenses or losses caused to the seller should be borne by the seller and ensured by the seller that stores supplied should be best in quality and free from all defects. The rejected stores must be removed by the sellers from the consignee's premises within 15 days from the date of the intimation about rejection at the risk and cost of the seller. The in-charge stores concerned will take reasonable view of such materials but in no case shall be responsible for any loss, shortage, damage that may occur to it while it is in the premises of the consignee.
25. All Queries related to the Tender will be submitted on GeM Portal only.
26. Bidder participating as authorized dealer will not be given exemption in annual turnover & experience criteria will upload authorization letter/certificate and confirmation the required warranty support on that product issued by OEM in favour of them.
27. The bidder must upload a certificate from the OEM regarding the percentage of the Local Content and the details of locations at which the local value addition is made along with their bid as per **Appendix - B**.
28. The store will be supplied by the seller to **consignee location i.e. 1st Floor, Block No.10, CGO Complex, Lodhi Road, New Delhi-110003** on free of cost duly ensured for the transit.
29. **Payment**: 100 % payment will be made after completion of Installation Testing Commissioning of the stores and successful of survey /JRI at **Consignee location (i.e. 1st Floor, FHQ BSF HQ, Block No 10, CGO Complex, Lodhi Road, New Delhi)** by detailed BSF Board of officers in the presence of Rep of the Firm.
30. The firm will repair the defective equipment at consignee location after intimation of any defect and resolve the defect within the prescribed time limit under Guarantee/ Warranty terms and condition of the bid. The firm will keep a stock of the running spares in order to avoid any unnecessary delay in the repair and maintenance of the equipment.
31. The bidder is required to submit bid specific acceptance of OEM to support the spare parts and accessories of the quoted items for at least 05 years after completion of Guarantee/ Warranty period.
32. Delivery period of the Audio Conferencing System with accessories is **30 days including Installation Testing Commissioning** of the stores at Consignee location .
33. **Force Majeure Clause (FMC)** : - A force Majeure (FM) means extraordinary events or circumstance beyond human control such as an event described as an act of God (like a natural calamity) or events such as a war,

strike, riots, crimes (but not including negligence or wrong-doing, predictable /seasonal rain and any other events specifically excluded in the clause). An FM clause in the contract frees both parties from contractual liability or obligation when prevented by such events from fulfilling their obligations under the contract. An FM clause does not excuse a party's non-performance entirely, but only suspends it for the duration of the FM. The firms have to give notice of FM as soon as it occurs and it cannot be claimed ex-post facto. There may be a FM situation affecting the purchase organisation only, in such a situation, the purchase organisation is to communicate with the supplier along similar lines as above for further necessary action. If the performance in whole or in part of any obligation under this contract is prevented or delayed by any reason of FM for a period exceeding 90 (Ninety) days, either party may at its option terminate the contract without any financial repercussion on either side.

34. Joint Receipt Inspection (JRI) as per specification/ parameter as mentioned in GeM e-Bidding ATC at Srl No. 1.
35. The firm shall submit the declaration in respect of Conflict of Interest as per **Appendix "C"** along with the bid documents failing which their bid shall be rejected.
36. All the potential bidders should try to attend the pre-bid meeting schedule on 02.06.2025 (11:00 hrs). In case any potential bidder is unable to attend the pre bid meeting, he can send his queries through e-mail before the pre-bid date an e-mail ID comdteqpt@bsf.nic.in so that the queries can be discussed during the pre-bid itself. If there is any supplementary query arising after the pre-bid meeting, then the said bidder must send his query latest by 03.06.2025 (1100 hrs) on e-mail ID comdteqpt@bsf.nic.in so that the buyer is able to formulate reply/ clarification of such query well in time before the bid opening date.
37. Firm to upload the OEM certificate regarding compliance of specifications of audio conference system with technical bid.
38. Firm will provide AMC/CAMC charges for 5 years after guarantee/ warranty period of 5 years along with technical bid documents separately in PDF file. Firm is bounded for AMC/ CAMC charges after guarantee/ warranty period. However, AMC/CAMC charges will not be considered for determination of L-1.
39. The NIC 5 digit code in UDYAM Registration should be 26405 of the tendered item

Appendix - "A"

Tender Enquiry No....

Dated

BID SECURING DECLARATION CERTIFICATE (On Firm's letter head)

To

Director General, Border Security Force

ICT Dte (C-Eqpt Section), Room No. 304,

9th Block, CGO Complex, Lodhi Road, New Delhi - 110 003

Sir,

Tender/GeM. Bid No. _____ We, M/S _____
under take that if we withdraw or modify our bid during the period of validity, or we are awarded the contract and we fail to sign the contract, or to submit a performance security before the deadline defined in bids documents, we will be suspended for the period of 02 years from being eligible to submit bids for contract with procuring entity i.e. Border Security Force (BSF), Ministry of Home Affairs.

Yours Faithfully

(Signature of the Authorized Signatory of Bidder, with Official seal)

-

APPENDIX-B

CERTIFICATE INDICATING PERCENTAGE OF LOCAL CONTENT REQUIREMENT FOR CLASS-1 LAOCAL SUPPLIER AND CLASS-II LOCAL SUPPLIER. (ON OEM LETTER HEAD)

Tender No..... dated..... for supply of

S/No	Details	-
i.	Types of Supplier (Class- 1 local supplier or Class- II Local supplier	-
ii	Percentage of local content	-
iii	Self - Certificate less than Rs. 10 Crore. Above Rs. 10 Crore, enclosed a certificate from the Statutory auditor or cost Auditor of the company (in case of companies) or from a practicing cost accountant or practicing chartered accountant (in respect of other than companies)	-
iv	Location (S) at which the local value addition is carried out .	-
v	Debarment for violation of Ministry of Commerce and Industry, Department for Promotion of Industry and Internal Trade (Public Procurement Section) order dated 04/06/2020.	-

Signature of bidder: -

Name in block letter: -.....

Name of Bidder: -

Full address: -

-

Appendix - "C"

DECLARATION IN RESPECT OF CONFLICT OF INTEREST

TENDER

DATED,.....

1	Name of firm	Office address of firm, phone No , Fax No. & Email ID	Firm's works Address as per Vendor Registration , Phone No. Fax No. Email ID	Type of Firm (Sole Proprietorship/ Partnership/ Limited Liability partnership/private limited company /public limited company)	CIN LLPIN of firm	GST Registration No of the Firm
	(1)	(2)	(3)	(4)	(5)	(6)

2	Name of all Owner(s) / Director(s) of firm	Father's/Husband's name of all owners/Director(s)	DIN	Full residential Address	Adhar Card of owner / Director (s) of firm be attached	Udyam Registration Certificate No....., attached a copy
	(1)	(2)	(3)	(4)	(5)	(6)

03. WE HEREBY DECLARE AND CONFIRM THAT no bid has been submitted for the quoted item by any other Private Limited or Public Limited Company or Limited Liability Partnership (LPP) or Partnership Director, Partner or Proprietor . The work "relative " is defined as under :-

The companies Act , 2013 Sec 2(77) " relative " & " MoF Manual for Procurement of Goods (Para 5.1.4) ", with reference to any person, means anyone who is related to another, if :-

- (i) They are member of a Hindu Undivided Family .
- (ii) They are husband and wife: or
- (iii) One person is related to the other in such manner as prescribed below :-
 - a) Father including step- father
 - b) Mother including step- mother
 - c) Son including step-son
 - d) Son's wife,
 - e) Daughter ,
 - f) Daughter's husband,
 - g) Brother including step-brother,
 - h) Sister including step- sister.

04. WE FURTHER DECLARE THAT we have carefully read and understood the clause relating to " Conflict of Interest " of Tender No

05. We hereby Certify that our firm M/s (Firm name) do not have any **Conflict of Interest** with other bidders for particular quoted item viz..... (Items name) we hereby declare and confirm that the above information and particulars are true and correct.

Place : For(firm name)

Date : _____ Signature of Director/Partner/Proprietor /Authorized Signatory
 Name.....
 Designation
 (With official Stamp)

LAND BORDER SHARING CERTIFICATE

APPENDIX- "D"

(To be in the Company letter head)

Certificate regarding compliance of Ministry of Finance, Department of Expenditure, Public Procurement Division Order No-F No-6/1 8/2019-PPD date 23/07/2020.

I Certify that (Name of the Firm) is not covered by the definition of the bidder as mentioned in Annexure -III of MoF order No. 6/18//2019-PPD dated 23/07/2020 and is thus not required to be registered with the Competent Authority for this purpose.

OR

I certify that (Name of the Firm) comes within the ambit of clauses mentioned in Annexure -III of MoF order No. 6/18//2019-PPD dated 23/07/2020 and for this purpose, it is registered with the Competent Authority. Valid registration certificate No..... dated issued by is enclosed.

(Strike off the portion not applicable)

Signature of tenderer: ____

Name of block letter: ____

Name of firm: ____

Full address: ____

3. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

4. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

5. **Forms of EMD and PBG**

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

xxxxxxxxxx

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

6. **Generic**

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

7. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

8. **Warranty**

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during

the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

9. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

10. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

11. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

12. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

13. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

14. Generic

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

15. Financial Criteria

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

16. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

17. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

18. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

DDO FHQ BSF CGO COMPLEX LODHI ROAD

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

19. Generic

Scope of supply includes Training: Number of employees to be trained

5

, Place for Training

1st Floor, CGO Complex Lodhi Road New Delhi

and Duration of training

2

days.

20. Generic

Supplier shall ensure that the Invoice is raised in the name of Consignee with GSTIN of Consignee only.

21. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

22. Generic

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to

exemption provided to such sellers under GeM GTC.

3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---