Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2025/B/6145322
Dated/दिनांक : 08-05-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	15-05-2025 12:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	15-05-2025 12:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Defence
Department Name/विभाग का नाम	Department Of Military Affairs
Organisation Name/संगठन का नाम	Indian Army
Office Name/कार्यालय का नाम	**********
क्रेता ईमेल/Buyer Email	cpriyanka.151y@gov.in
Total Quantity/कुल मात्रा	2
Item Category/मद केटेगरी	3 Part Automated Hematology Analyzer (V2) (Q2) , Semi Automatic Bio Chemistry Analyser (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	3 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	15 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes

Bid Details/बिड विवरण	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Past Performance/विगत प्रदर्शन	10 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	3 Part Automated Hematology Analyzer (V2)
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	11000

ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने है। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

COMMANDING OFFICER
431 Field Hospital, Department of Military Affairs, Indian Army, Ministry of Defence
(Commanding Officer, 431 Field Hospital)

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM of the product offered in the bid {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts and delivery acceptance certificates like CRAC to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Preference to Make In India products (For bids < 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. However, eligible micro and small enterprises will be allowed to participate .The

buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023.
OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

7. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 OM_No.1_4_2021_PPD_dated_18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
8. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
9. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.

3 Part Automated Hematology Analyzer (V2) (1 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
GENERAL	Product Description	3 Part Automated Hematology Analyzer
PRODUCT INFORMATION	Type of Configuration	Bench top
	Type of system offered	Closed system
	Type of Automation	Fully Automatic
	Automatic Start Up,shut down and sample analysis	Yes
	Analysis principle	Based on principle of counting and sizing
	Multi channel analysis for better resolution	Yes
	Type of cell counting	3 Part WBC Differential
	Testing mode selection available	CBC Mode

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Analysis available	WBC, Lymph#, Lymph%, Granulocytes #, Granulocytes%, Mixed #, Mixed%, RBC, HGB, HCT, MCV, PCV, MCH, MCHC, RDW-SD, RDW-CV, PLT, MPV, PDW-SD, PDW-CV, PCT, PLCR, P-LCC
	Should have three histograms of WBC, RBC, PLT	Yes
	MID% analysis	Yes
	MTD# analysis	Yes
	Gran% analysis	Yes
	Gran# analysis	Yes
	Analysis method for WBC	Electrical Impedance
	Method for platelet measurement	Electrical Impedance
	RBC Measurement method	Electrical Impedance
	Hb measurement	Cyanide free Colorimetry
	Types of modes of running sample	Open vial, Capillary, Closed, Pre dilute
	Maximum sample aspiration volume needed in any of modes	Less than 50 µl
	Minimum sample volume required	20 µl or less
	Throughput capacity of analyser in (samples/ hour)	50-60, 60-70
	Linearity of Platelet	0 to 300 * 10^3 cells/ micro litres
	RBC Linearity	0 to 8 x 10^6 per micro litre or more
	Hemoglobin linearity	0 to 25 gm per litre
	WBC linearity	0 to 3000 * 10^3 cells/ micro litres
	Analyses time for cytopenic samples	Yes
	Directly measures MCV	Yes
	Time taken by the analyser to produce the test results (Analysis time) in seconds	40-60
	Availability of Auto dilution	Yes
	Types of reagents	1 Hemolyzing Reagent,1 Diluent,1 Cleansing Solution, 1 Hemolyzing Reagent, 1 Diluent, 1 Cleansing Solution, Enzymatic Cleaner, Probe Cleaner
	Quality assurance system with calibration and controls	Yes
	Quality control programs	Atleast 3

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Type of Calibration	Both (automatic and manual)
	Direct aspiration for capillary blood from finger prick	Yes, No
	Floating discriminator for platelets and RBC counting for reliable RBC and PLT data	Yes
	Automatic probe wipe	Yes
	Separate diluting nozzles for RBC and WBC	Yes
	Double bathing mechanism	Yes
	Automatic electric clog removal	Yes
DATA MANAGEMENT AND DISPLAY	Type of data management	Inbuilt system
	Display	LCD, LED Or higher
	Inbuilt monitor size in inches	More than 5
	PC Monitor size (When PC provided externally)	NA (if Inbuilt system)
	PC hard disk	NA
	RAM capacity of PC System	NA (if no PC provided)
	Processor	NA
	HIS/LIS Interface	HL7
	Type of external storage	USB
	Number of USB Port	4
	Data management systems	Provide histograms in display and print
	Facility for user defined flagging	Yes
	Type of user Interface or data entry	All three (touchscreen, handheld barcode reader facility and manual)
	Database capability of storing sets of results and graphics	? 50000
	Facility for workload recording	Yes
	Auto stop function in event of unacceptable control data	Yes
	Ability to transmit results to host computer	Yes
	Have auto cleaning function in the analyser’s software	Yes
	Type of printer unit	Inbuilt

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Printer type	Thermal Printer
POWER REQUIREMENTS	Type of power supply	230-240 VAC,50-60 Hz
	Power Backup facility	Yes
	Type of UPS	Online, Offline
	Rating of UPS in KVA	0.5, 1
	Back up time in minutes	30, 60, 120 Or higher **(minute)**
Accessories, spare parts and consumables	Offered equipment unit to be supplied with sufficient consumables (with at least 2/3rd of total shelf life) required for, sufficient to carry out haematological testing of samples	1000
	Two set of all tubings	Yes
	Reagent expiry time should be minimum of 1 year	Yes
	Alerts for operator for level of reagents and to empty waste when indicated	Yes
	Availability of micro capillary adapter	Yes
	Operating temperature and humidity	Capable of operating continuously in ambient temperature of 15 to 35 deg C and relative humidity of 15 to 85% in ideal circumstances
CERTIFICATION AND REPORTS	Compliance to Medical Device Rules (MDR) 2017 as amended till date	Yes
	Availability of valid drug license for the product issued from the competent authority defined under Drugs and Cosmetic Act 1940 and Rules made there under as amended till date	Yes
	Manufacturing unit certification	ISO:13485 (Latest)
	Availability of Test Report for each supplied batch/product as per Medical Device Rules (MDR) 2017 as amended till date	Yes
	Electrical Safety Standards	IEC/EN 60601-1 or equivalent BIS Standard
	Submission of all necessary certifications, licenses and test reports to the buyer at the time of bid submission and/or along with supplies as per buyer requirement	Yes

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
WARRANTY	**Warranty in years (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)**	5 Or higher **(year)**
Miscellaneous Parameters	User/Technical/Maintenance manuals to be supplied in English in hard and soft copy	Yes
	Details of equipments and procedures required for local calibration and routine maintenance to be supplied and advanced maintenance task documentation also to be furnished	Yes
	List of important spares and accessories, with their part numbers to be supplied to the buyer at the time of supplying the equipment	Yes
	The Principal Manufacturer must have direct Presence/approved service center In India	Yes
	OEM/Reseller shall ensure uninterrupted availability of all spares for 10 years	Yes
	Availability of toll free facility for technical support maintened by OEM or authorized agencies	Yes
	Installation and demonstration of equipment and training to be provided after completing supplies before acceptance	Yes
	Calibration certificates as per NABH requirement	Yes
	Time to attend breakdown calls	within 48 hrs

Additional Specification Parameters - 3 Part Automated Hematology Analyzer (V2) (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
CAMC Agreement	Minimum Five years CAMC agreement. Rates of CAMC within 0-4% cost of eqpt per year without escalation. Terms & condition of CAMC are submitted on Non judicial paper of Rs 100 and notary.

Specification Parameter Name	Bid Requirement (Allowed Values)
Reagents availability	Reagents should have available on GEM for Quoted Model & provide link.
To ensure economy as well as better reagent inventory management, the number of reagent types “that are required to be connected to the system” for operation should not exceed 2 types preferably	To ensure economy as well as better reagent inventory management, the number of reagent types “that are required to be connected to the system” for operation should not exceed 2 types preferably
Instrument should have in-built Real time Inventory Management system to track usage of reagents.	Instrument should have in-built Real time Inventory Management system to track usage of reagents.
The instrument should have colored 10.4” LCD touch screen with intuitive menu icons for easy operation	The instrument should have colored 10.4” LCD touch screen with intuitive menu icons for easy operation

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	**********	**********JHANSI	1	15

Semi Automatic Bio Chemistry Analyser (1 pieces)

(Minimum 50% and 20% Local Content required for qualifying as Class 1 and Class 2 Local Supplier respectively/क्रमशः श्रेणी 1 और श्रेणी 2 के स्थानीय आपूर्तिकर्ता के रूप में अर्हता प्राप्त करने के लिए आवश्यक)

Technical Specifications/तकनीकी विशिष्टियाँ

* जेम केटेगरी विशिष्टि के अनुसार / As per GeM Category Specification

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Configuration & Physical Characteristics	**User Interface:**	LCD display with Touch Key board, Mechanical key board
	Flow cell type:	Permanent flow cell

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Wavelength Selection & Measurement range (wavelengths):	Automatic (wavelength) selection facility with 6 position filter wheel (with all six filters in position), covers standard wavelengths in the range of 340 to 630 nm, Automatic (wavelength) selection facility with 8 position filter wheel (with all filters in position), covers standard wavelengths in the range of 340 to 700 nm 6 fixed and 2 free positions, Automatic Wavelength selection facility with 6 position static photometer covers standard wavelength in the range of 340 to 630 nm, Automatic Wavelength selection facility with 8 position static photometer covers standard wavelength in the range of 340 to 700 nm 6 fixed and 2 free positions Or higher
	Absorbance range:	0 to 2.5 unit, 0 to 3 unit Or higher
	Number of programmable Channels for chemistries:	50 to <100, >=100 to 200, >= 200 Or higher
	Assay /Calculation types available in analyser:	End point with factor or standard, Fixed time with factor or standard, Kinetic; Enzyme kinetics with factor or standard, Absorbance, Sample blanking, Differential mode with factor or standard
	Calibration Types available:	Linear factor, Multi point, Point to point, Log-Logit, Spline, 1- point calibration, 2-point calibration, Polygonal multi standard (Calibration Curve)
	3 levels control facility with day to day Levy-Jennings curve stored and displayed, available:	Yes
	Sample incubator facility available:	Yes
Flow Cell	**Flow cell material**	Quartz, Quartz + Metallic
CONSUMABLES	**Equipment is suitable for use of consumables under:**	Open System Or higher
PRINTER AND COMPUTER/LABORATORY INTERFACE	**Lab Interface system (LIS) compatible viz analyser equipment preloaded with Software needed for lab interface:**	Yes
Quality Certifications & Warranty	**Equipment shall meet internationally recognised for Electromagnetic Compatibility (EMC) for electro medical equipment: 61326-1 and certified to be compliant with IEC 61010-1, IEC 61010-2-281**	Yes, No
	Equipment Manufacturer have ISO 13485 certification for quality standards:	Yes
	Warranty Period:	5 year Or higher

Additional Specification Parameters - Semi Automatic Bio Chemistry Analyser (1 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
CAMC Agreement	Minimum Five years CAMC agreement. Rates of CAMC within 0-4% cost of eqpt per year without escalation. Terms & condition of CAMC are submitted on Non judicial paper of Rs 100 and notary. 3. Analyzer should offer 150 or more user definable programmable parameters.
2. Analyzer should have 6 static interference filters with wavelength selectable from 340 - 630 n.m. 3. Analyzer should have programmable aspiration volume from 100 µl - 2997 µl.	2. Analyzer should have 6 static interference filters with wavelength selectable from 340 - 630 n.m. 3. Analyzer should have programmable aspiration volume from 100 µl - 2997 µl.
12. Instrument should be BIS certified and US-FDA registered 13 LIS Compatible viz analyser equipment preloaded with Software needed for lab interface.14 Reagents should have available on GEM for Quoted Model & provide link	12. Instrument should be BIS certified and US-FDA registered. 13 LIS Compatible viz analyser equipment preloaded with Software needed for lab interface. 14 Reagents should have available on GEM for Quoted Model & provide link
Accessories to be supplied with each unit of Analyser equipment- 2. Variable pipettes variable (5-50) & (100-1000) , Small Tips 50 nos. & Large Tips- 100 Number & One Preventive Maintenance kit, Free Startup Reagents Kits worth Rupees of Rs. 5000	Accessories to be supplied with each unit of Analyser equipment- 2. Variable pipettes variable (5-50) & (100-1000) , Small Tips 50 nos. & Large Tips- 100 Number & One Preventive Maintenance kit, Free Startup Reagents Kits worth Rupees of Rs. 5000
1.Analyzer should have user friendly software and have facility of HELP & CALIB key. 2.Analyzer should have a separate port to directly connect to a dry block incubator and also a separate port to connect to an external keyboard.	1.Analyzer should have user friendly software and have facility of HELP & CALIB key. 2.Analyzer should have a separate port to directly connect to a dry block incubator and also a separate port to connect to an external keyboard.

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	**********	**********JHANSI	1	15

Special terms and conditions-Version:1 effective from 09-08-2023 for category 3 Part Automated Hematology Analyzer (V2)

1. 1. *A*ll Provisions of Drugs and Cosmetics Act, 1940 and Rules (including Medical Device Rule 2017) made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organization (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
   2. The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
   3. In case of authorized resellers/distributors, it will be the legal & regulatory liability of the manufacturer to ensure that their resellers/distributors are operating in compliance with all relevant laws and regulations and are properly licensed to sell the manufacturer's products, including verifying the validity and authenticity of drug license held by them.
   4. The price offered by the seller/bidder shall not, in any case exceed the DPCO/NPPA controlled price or price fixed by State Government, if any. The seller must reduce the prices if there is any reduction in DPCO/NPPA ceiling price or price fixed by State Government, if any.
   5. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions (“GTC”), whenever there are any conflicting provisions.
   6. **Comprehensive warranty:** Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
   7. **Service centres:** Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
   8. **Source of supply:** It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
   9. **Packing and Marking:** Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transhipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
   10. **Spare Parts:** Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.
   11. **Installation, Training, Manuals:** Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and

tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.

12. **Electrical safety checking:** Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent .In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
13. **Software:** All software updates should be provided free of cost during warranty period.

Special terms and conditions-Version:1 effective from 11-02-2025 for category Semi Automatic Bio Chemistry Analyser

1. 1. *A*ll Provisions of Drugs and Cosmetics Act, 1940 and Rules (including Medical Device Rule 2017) made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organization (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
   2. The sellers are registered on GeM based on self declaration of valid Medical Device License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of Medical Device license, product certification, manufacturer certification/licenses, test reports etc.
   3. In case of authorized resellers/distributors, it will be the legal & regulatory liability of the manufacturer to ensure that their resellers/distributors are operating in compliance with all relevant laws and regulations and are properly licensed to sell the manufacturer's products, including verifying the validity and authenticity of Medical Device license held by them.
   4. The price offered by the seller/bidder shall not, in any case exceed the DPCO/NPPA controlled price or price fixed by State Government, if any. The seller must reduce the prices if there is any reduction in DPCO/NPPA ceiling price or price fixed by State Government, if any.
   5. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions (ATC) in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions (GTC), whenever there are any conflicting provisions.
   6. **Comprehensive warranty:** Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
   7. **Service centres:** Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
   8. **Source of supply:** It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
   9. **Packing and Marking:** Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transhipment (if any), rough handling, open storage etc. without any damage, deterioration etc. .The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination,. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date,

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11. **Installation, Training, Manuals:** Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. They shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any requirements regarding the installations, training and manuals the same shall also be applicable.
12. **Electrical safety checking:** Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee .They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent .In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
13. **Software:** All software updates should be provided free of cost during warranty period.

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. **Generic**

   OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be (Increased quantity ÷ Original quantity) × Original delivery period (in days), subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

2. **Buyer Added Bid Specific ATC**

   Buyer Added text based ATC clauses

12. **Documents to be submitted by the seller:**

(a) Compliance Sheet of GeM BID.

(b) Copy of Valid Drug License (As applicable)

(c) Previous Three-Year Turnover of the seller and the OEM.
(d) Warranty under taking certificate declaring that **05-year warranty and pr eventive maintenance and calibration at consignee location every thr ee monthly.**

(e) OEM Authorisation certificate against quoted item.

(f) Copy of GST registration certificate.

(g) Undertaking by the seller Attached as Annexure.

(h) Warranty and CAMC condition undertaking certificate on judicial paper by O EM submitted before Contract order placed.
(j) CAMC rates should be clearly mentioned in undertaking and list of items n ot covered under CAMC mentioned.
(h) Each page should be stamped and signed by your appropriate head.

13. **Earliest Acceptable year of Manufacture**: Latest year of mfg quality /life certificate will be need to be enclosed with the bill

14. **Warranty:**

(i) The seller warrants that the goods supplied under the supply order con form to technical specifications prescribed and small perform according to the said technical specifications.
(ii) The seller warrants for a period of 60 months from the date of accepta nce of stores by inspecting Board of Officers or date of installation and commis sioning, whichever is later, that the goods/stores supplied under the supply ord er and each component used in the manufacture thereof shall be free from all types of defects/ failures.
(iii) If within the period of warranty, the goods are reported by the buyer to have failed to perform as per the specifications, the seller shall either replace or rectify the same free of charge, within a maximum period of 45 days of notif ication of such defect received by the seller, provided that the goods are used and maintained by the buyer as per instruction contained in the operating man ual. Warranty of the equipment would be extended by such duration of downti me. Record of repairs shall be provided free of cost by the seller. The sellers al so undertake to diagnose, test, adjust, calibrate and replace/repair the goods/e quipment arising due to accidents by neglect or misuse by the operator or dam age due to transportation of goods during the warranty period, at the cost mut ually agreed to between the buyer and seller.
(iv) The seller also warrants that necessary services (including calibrate, pr eventive maintenance) and repair back up during the warranty period of the e quipment shall be provided by the seller and he will ensure that the downtime is within 05% of the warranty period.
(v) Seller shall associate technical personnel of maintenances agency and quality assurance agency of the buyer during warranty repair and shall also pr ovide the details of complete defects reasons and remedial actions for defects.
(vi) If particular equipment/goods fails frequently and or, the cumulative do wntime exceeds 05% of the warranty period, the complete equipment shall be replaced free of cost by the seller within a stipulated period of 21 days of recei pt of the notification from the buyer. Warranty of the replaced equipment woul d start from the date of acceptance after joint receipt inspection by the buyer/ date of installation and commissioning.

(vii) In case the complete delivery of engineer support packages is delayed beyond the period stipulated in this supply order, the seller undertakes that th e warranty period for the goods/stores shall be extended to that extent.

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3. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document Click here to view the file.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for attached categories, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---