

### Bid Document/ बिड दस्तावेज़

| Bid Details/बिड विवरण   |   |
|---|---|
| Bid End Date/Time/बिड बंद होने की तारीख/समय                               | 28-05-2025 18:00:00   |
| Bid Opening Date/Time/बिड खुलने की तारीख/समय                              | 28-05-2025 18:30:00   |
| Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से) | 30 (Days)   |
| Ministry/State Name/मंत्रालय/राज्य का नाम                                 | Ministry Of Defence   |
| Department Name/विभाग का नाम  | Department Of Military Affairs  |
| Organisation Name/संगठन का नाम  | Indian Army   |
| Office Name/कार्यालय का नाम   | *****   |
| क्रेता ईमेल/Buyer Email   | ronithomas.453w@gov.in  |
| Total Quantity/कुल मात्रा   | 5   |
| Item Category/मद केटेगरी  | Printer Repair 1 , Printer Repair 2 , Repair MFD Drum Head Cartridge Unit and Developer , Printer New Card fitted Belt Change and Sensor , Epson Printer Repair |
| GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS         | Printer Repair 1, Printer Repair 2, Repair MFD Drum Head Cartridge Unit and Developer, Printer New Card fitted Belt Change and Sensor, Epson Printer Repair     |

| Bid Details/बिड विवरण  |  |
|--|--|
| GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS | <p><b>Searched String:</b> Printer Repair 1</p> <p>Repair and Overhauling Service, Repair, Maintenance and Installation of Plant/ Systems/Equipments, Repair, Maintenance, and Installation of Plant/ Systems/Equipments (Version 2), ANNUAL MAINTENANCE SERVICE - VIDEO CONFERENCING SYSTEM, Annual Maintenance Services for Video Conferencing System (Software Based), Operation And Maintenance Of Lifts (Elevators), Operation And Maintenance Of Substation, Operation And Maintenance Of HVAC System (Heating, Ventilation And Air Conditioning System), ANNUAL MAINTENANCE SERVICE -DATA CENTER ASSETS, Annual Maintenance service-AIR CONDITIONER</p> <p><b>Searched String:</b> Printer Repair 2</p> <p>Repair, Maintenance, and Installation of Plant/ Systems/Equipments (Version 2), Repair and Overhauling Service, Repair, Maintenance and Installation of Plant/ Systems/Equipments, CDN Service - Version 2, Vocational Training Services - Version 2, Professional Training Services (Version 2), Web Casting Service (Version 2), Data Analytics Service (Version 2), Bulk SMS Service (Version-2), Non IT Professional Service (version 2)</p> <p><b>Searched String:</b> Repair MFD Drum Head Cartridge Unit and Developer</p> <p>Category not available on GeM for the text string uploaded by the buyer</p> <p><b>Searched String:</b> Printer New Card fitted Belt Change and Sensor</p> <p>Category not available on GeM for the text string uploaded by the buyer</p> <p><b>Searched String:</b> Epson Printer Repair</p> <p>Repair and Overhauling Service, Repair, Maintenance and Installation of Plant/ Systems/Equipments, Repair, Maintenance, and Installation of Plant/ Systems/Equipments (Version 2), Annual Maintenance Service - Photocopier Machine, ANNUAL MAINTENANCE SERVICE - AUDIO CONFERENCING SYSTEM, ANNUAL MAINTENANCE SERVICE - VIDEO CONFERENCING SYSTEM, Annual Maintenance Services for Video Conferencing System (Software Based), Operation And Maintenance Of Lifts (Elevators), Operation And Maintenance Of Substation, Operation And Maintenance Of HVAC System (Heating, Ventilation And Air Conditioning System)</p> |
|  | <p><b>अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification</b></p> <ul style="list-style-type: none"> <li>• Computer Printer (V2)</li> </ul>  |
|  | <p><b>BOQ Title/बीओक्यू शीर्षक</b></p> <p>as per bid</p>   |
|  | <p><b>MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट</b></p> <p>No</p>   |
|  | <p><b>Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट</b></p> <p>No</p>   |

| Bid Details/बिड विवरण  |                             |
|--|-----------------------------|
| Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया   | No                          |
| Type of Bid/बिड का प्रकार  | Two Packet Bid              |
| Primary product category   | Printer Repair 1            |
| Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय | 2 Days                      |
| Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)                                      | No                          |
| Evaluation Method/मूल्यांकन पद्धति   | Total value wise evaluation |
| Arbitration Clause   | No                          |
| Mediation Clause   | No                          |

#### EMD Detail/ईएमडी विवरण

|                   |    |
|-------------------|----|
| Required/आवश्यकता | No |
|-------------------|----|

#### ePBG Detail/ईपीबीजी विवरण

|                   |    |
|-------------------|----|
| Required/आवश्यकता | No |
|-------------------|----|

#### MII Purchase Preference/एमआईआई खरीद वरीयता

|  |    |
|--|----|
| MII Purchase Preference/एमआईआई खरीद वरीयता | No |
|--|----|

#### MSE Purchase Preference/एमएसई खरीद वरीयता

|   |     |
|---|-----|
| MSE Purchase Preference/एमएसई खरीद वरीयता | Yes |
|---|-----|

1. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are

advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

## Printer Repair 1

### Technical Specifications/तकनीकी विशिष्टियाँ

|                        |                           |
|------------------------|---------------------------|
| Specification Document | <a href="#">View File</a> |
| BOQ Detail Document    | <a href="#">View File</a> |

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता    | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
|----------------|---|----------------|-----------------|------------------------------|
| 1              | *****   | *****Gurdaspur | 1               | 21                           |

## Printer Repair 2

### Technical Specifications/तकनीकी विशिष्टियाँ

|                        |                           |
|------------------------|---------------------------|
| Specification Document | <a href="#">View File</a> |
| BOQ Detail Document    | <a href="#">View File</a> |

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता    | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
|----------------|---|----------------|-----------------|------------------------------|
| 1              | *****   | *****Gurdaspur | 1               | 21                           |

## Repair MFD Drum Head Cartridge Unit And Developer

### Technical Specifications/तकनीकी विशिष्टियाँ

|                        |                           |
|------------------------|---------------------------|
| Specification Document | <a href="#">View File</a> |
| BOQ Detail Document    | <a href="#">View File</a> |

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता    | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
|----------------|---|----------------|-----------------|------------------------------|
| 1              | *****   | *****Gurdaspur | 1               | 21                           |

## Printer New Card Fitted Belt Change And Sensor

### Technical Specifications/तकनीकी विशिष्टियाँ

|                        |                           |
|------------------------|---------------------------|
| Specification Document | <a href="#">View File</a> |
| BOQ Detail Document    | <a href="#">View File</a> |

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता    | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
|----------------|---|----------------|-----------------|------------------------------|
| 1              | *****   | *****Gurdaspur | 1               | 21                           |

## Epson Printer Repair

### Technical Specifications/तकनीकी विशिष्टियाँ

|                        |                           |
|------------------------|---------------------------|
| Specification Document | <a href="#">View File</a> |
| BOQ Detail Document    | <a href="#">View File</a> |

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

| S.No./क्र. सं. | Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी | Address/पता    | Quantity/मात्रा | Delivery Days/डिलीवरी के दिन |
|----------------|---|----------------|-----------------|------------------------------|
| 1              | *****   | *****Gurdaspur | 1               | 21                           |

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity up to 25% of the contracted quantity during the currency of the contract at the contracted rates. The delivery period of quantity shall commence from the last date of original delivery order and in cases where option clause is exercised during the extended delivery period the additional time shall commence from the last date of extended delivery period. The additional delivery time shall be  $(\text{Increased quantity} \div \text{Original quantity}) \times \text{Original delivery period (in days)}$ , subject to minimum of 30 days. If the original delivery period is less than 30 days, the additional time equals the original delivery period. The Purchaser may extend this calculated delivery duration up to the original delivery period while exercising the option clause. Bidders must comply with these terms.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses

on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई

का आधार होगा।

**---Thank You/धन्यवाद---**