

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	03-06-2025 10:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	03-06-2025 10:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	180 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Defence
Department Name/विभाग का नाम	Department Of Military Affairs
Organisation Name/संगठन का नाम	Indian Army
Office Name/कार्यालय का नाम	*****
क्रेता ईमेल/Buyer Email	rajveeryadav.057n@gov.in
Total Quantity/कुल मात्रा	15669
Item Category/मद केटेगरी	Nalidixic Acid 500 mg Tab , Naloxone 400mg Inj , Naproxen 500mg Tab , Nimodipine Inj 0.2 mg to 0.6 mgobiliqueml vial of 50 ml Infusion Inj , Nitrofurantoin 100 mg Tab , Nitroglycerin 5mg Controlled Release Patches , Nor Ethisterone 5mg Tab , Norfloxacin Syp 100mgobilique5ml Bott of 30 ml , Norgestrel IP 0.5 mg and Ethinylestradiol 0.05 mg Tab , Obstetric antiseptic cream containing Dichloroxylenol 1percent Terpeneol 1percent Phenol 0.25percent in lubricant base , Oxazepam 30 mg tab , Oxcarbamazepine 150 mg Tab , Oxcarbapazine 600 mg Tab , Oxytocin 5 units per 1.0 ml amp Inj
GeMARPTS में खोजी गई स्ट्रिंग / Searched Strings used in GeMARPTS	Nalidixic Acid 500 mg Tab , Naloxone 400mg Inj , Naproxen 500mg Tab , Nimodipine Inj 0.2 mg to 0.6 mg/ml vial of 50 ml Infusion Inj , Nitrofurantoin 100 mg Tab , Nitroglycerin 5mg Controlled Release Patches , Nor-Ethisterone 5mg Tab , Norfloxacin Syp 100mg/5ml Bott of 30 ml , Norgestrel IP 0.5 mg and Ethinylestradiol 0.05 mg Tab , Obstetric antisptic cream Dichloroxylenol1%,Terpeneol 1%, Phenol,0.25% , Oxazepam 30 mg tab , Oxcarbamazepine 150 mg Tab , Oxcarbapazine 600 mg Tab , Oxytocin 5 units per 1.0 ml amp Inj
	Searched String: Nalidixic Acid 500 mg Tab Anti TB Drugs - Levofloxacin 500 mg Tablets, GLACIAL ACETIC ACID, Anti TB Drugs - Pyrazinamide 500mgTablet, Mefenamic Acid Tablet, Anti TB Drugs - Cycloserine 125 mg (Capsule / Tablet), Ammonium acetate, Anti TB Drugs - Isoniazid 300 mg Tablet, ASCORBIC ACID, Anti TB Drugs - Ethionamide 250 mg Tablets, Hydrofluoric Acid

Bid Details/बिड विवरण	Searched String: Naloxone 400mg Inj
<p>GeMARPTS में खोजा गया परिणाम / Searched Result generated in GeMARPTS</p>	<p>Naloxone Injection, Ultra low temperature laboratory deep freezer, Buprenorphine + Naloxone Tablet, Buprenorphine + Naloxone Tablets (V2), Platform Trolley, Injector Diagnosis and Cleaning System Kit For Educational Purpose, Hydroxychloroquine Tablet, Endoscopic Injection Needle, Modular Metal Drawer File Cabinet Pedestal, Endoscopic Injection Needle (V2)</p>
	<p>Searched String: Naproxen 500mg Tab</p> <p>Anti TB Drugs - Pyrazinamide 500mgTablet, Platform Trolley, Tab Washer-IS:8068, Urine Drug Screen Kit, Baclofen, Squeegee Washer Wiper Mopper (V2), Modular Table / Meeting Table / Centre Table (V2), Laminators, Overbed Tables, Desktop Computers</p>
	<p>Searched String: Nimodipine Inj 0.2 mg to 0.6 mg/ml vial of 50 ml Infusion Inj</p> <p>Category not available on GeM for the text string uploaded by the buyer</p>
	<p>Searched String: Nitrofurantoin 100 mg Tab</p> <p>Anti TB Drugs - Pyridoxine 100 mg Tablets, Urine Drug Screen Kit, First Line Anti TB Drugs for NTEP - Ethambutol 100 mg Tablets, Nitrofurantoin Tablet, Anti TB Drugs - Levofloxacin 100 mg Dispersible Tablet, Proteinase K, Anti TB Drugs - Moxifloxacin 100 mg Dispersible Tablet, Laminators, Anti TB Drugs - Clofazimine 100 mg Capsules, Imatinib Tablet</p>
	<p>Searched String: Nitroglycerin 5mg Controlled Release Patches</p> <p>Power Generator - DG Set (up to 900 KVA), Desvenlafaxine Tablets, Cat 6 Patch cord, Metoprolol Tablet, Submersible Pump Starters (Motor starter controls), Carbamazepine Tablets (V2), Mass Flow Controllers, Online UPS (V2), air purifiers, Retro - Fit Emission Control Equipment for Diesel Generators (V2)</p>
	<p>Searched String: Nor-Ethisterone 5mg Tab</p> <p>Norethisterone Tablet, Urine Drug Screen Kit, Hot / Cold Water Dispenser (V2), Laminators, Flow Table(Northern Coalfields Limited)</p>
	<p>Searched String: Norfloxacin Syp 100mg/5ml Bott of 30 ml</p> <p>Shaker Incubator, Amoxicillin + Clavulanic Oral Liquid, measured volume set, Clarithromycin Oral Liquid (V2), Laboratory Glassware - Burettes (V2) as per IS 1997, Cefixime Oral Liquid, Ondansetron Oral Liquid, Urine Drug Screen Kit</p> <p>Searched String: Norgestrel IP 0.5 mg and Ethinylestradiol 0.05 mg Tab</p> <p>Switch Mode Power Supply (SMPS) as per IS 14886:, Diphenhydramine Hydrochloride + Ammonium Chloride + Sodium Citrate + Menthol, Electric Kettles and Jugs for Household as per IS 367, Digoxin Tablet, Automatic Optical Level, Levothyroxine Tablet, Spices And Condiments -</p>

Bid Details/बिड विवरण	Coriander, Whole And Ground as per IS 2443, Micro/Semi-Micro/Analytical weighing balance, Emergency lighting and accessories (PORTABLE EMERGENCY LIGHTING SYSTEM Tower type With AC Genset), Vertical Blinds (V2)
	<p>Searched String: Obstetric antispptic cream Dichloroxylenol1%,Terpineol 1%, Phenol,0.25%</p> <p>Irrigation Equipment Sprinkler Pipes (V2) as per IS 14151 (Latest), Enamel, Synthetic, Exterior (A) Under Coating (B) Finishing Paint (V3) Confirming to IS 2932, Air Quality Monitor (Indoor), Lacto Phenol Cotton Blue Solution, Thiamethoxam 25% WG, D and C Set, Irrigation Equipment - Polyethylene Pipes for Irrigation Laterals as per IS 12786, Regulators for Breathing Apparatus (Diving Instruments or Accessories), PVC Copper Cable Single Core and Multi Core Circular Sheathed Cable with Rigid Conductor (V2) as per IS 694</p> <p>Searched String: Oxazepam 30 mg tab</p> <p>Anti TB Drugs - Isoniazid 300 mg Tablet, Urine Drug Screen Kit, Anti TB Drugs - Cycloserine 125 mg (Capsule / Tablet), Anti TB Drugs - Ethionamide 250 mg Tablets, Laminators, Anti TB Drugs - Linezolid 600 mg Tablets, Zidovudine + Lamivudine + Nevirapine Tablets (V2), Anti TB Drugs - Levofloxacin 500 mg Tablets, Zidovudine + Lamivudine Tablets (V2), First Line Anti TB Drugs for NTEP - Ethambutol 800 mg Tablet</p> <p>Searched String: Oxcarbamazepine 150 mg Tab</p> <p>Anti TB Drugs - Linezolid 150 mg Dispersible Tablet, Urine Drug Screen Kit, Anti TB Drugs - Rifampicin 150 mg Capsule, Anti TB Drugs - Pyrazinamide 150mg Dispersible Tablet, COD (Chemical Oxygen Demand) Analyzer (Closed Reflux), Anti TB Drugs - Cycloserine 125 mg (Capsule / Tablet), Regulators for Breathing Apparatus (Diving Instruments or Accessories), Anti TB Drugs - Isoniazid 300 mg Tablet, Laminators, Anti TB Drugs - Ethionamide 250 mg Tablets</p> <p>Searched String: Oxcarbazapine 600 mg Tab</p> <p>Anti TB Drugs - Linezolid 600 mg Tablets, Urine Drug Screen Kit, Anti TB Drugs - Cycloserine 125 mg (Capsule / Tablet), Anti TB Drugs - Isoniazid 300 mg Tablet, Laminators, Anti TB Drugs - Ethionamide 250 mg Tablets, CIPROFLOXACIN + TINIDAZOLE, Anti TB Drugs - Levofloxacin 500 mg Tablets, Efavirenz Tablets (V2), First Line Anti TB Drugs for NTEP - Ethambutol 800 mg Tablet</p> <p>Searched String: Oxytocin 5 units per 1.0 ml amp Inj</p> <p>Disposable Surgical Rubber Gloves - Prepowdered as per IS 13422, Liquid Consortia (V2), Electric Kettles and Jugs for Household as per IS 367, Minifuge, Mechanically Woven, Double - Twisted, Hexagonal Wire Mesh Gabions, Revet Mattresses and Rock Fall Netting as per IS 16014, Enamel, Synthetic, Exterior (A) Under Coating (B) Finishing Paint (V2) as per IS 2932, Laboratory Glassware - Burettes (V2) as per IS 1997, PCR Mini Cooler, Mass Flow Controllers</p>
अधिसूचना के लिए चयनित प्रासंगिक श्रेणियाँ / Relevant Categories selected for notification	<ul style="list-style-type: none"> • Anti TB Drugs - Isoniazid 300 mg Tablet
BOQ Title/बीओक्यू शीर्षक	DGLP MEDICINE 25

Bid Details/बिड विवरण	
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Past Performance/विगत प्रदर्शन	10 %
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	Yes
RA Qualification Rule	50% Lowest Priced Technically Qualified Bidders
Type of Bid/बिड का प्रकार	Two Packet Bid
Primary product category	Nimodipine Inj 0.2 mg to 0.6 mgobiliqueml vial of 50 ml Infusion Inj
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Estimated Bid Value/अनुमानित बिड मूल्य	88000
Evaluation Method/मूल्यांकन पद्धति	Item wise evaluation/
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. Purchase preference will be given to MSEs having valid Udyam Registration and whose credentials are validated online through Udyam Registration portal as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail themselves of the Purchase preference, the bidder must be the manufacturer / OEM of the offered product on GeM. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises and hence resellers offering products manufactured by some other OEM are not eligible for any purchase preference. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service and Buyer will decide eligibility for purchase preference based on documentary evidence submitted, while evaluating the bid. If L-1 is not an MSE and MSE Seller (s) has / have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such MSE Seller shall be given opportunity to match L-1 price and contract will be awarded for 25% (selected by Buyer) percentage of total quantity. The buyers are advised to refer the OM No. F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if seller is validated on-line in GeM profile as well as validated and approved by Buyer after evaluation of documents submitted.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 10% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.
6. Reverse Auction would be conducted amongst first 50% of the technically qualified bidders arranged in the order of prices from lowest to highest. Number of sellers eligible for participating in RA would be rounded off to next higher integer value if number of technically qualified bidders is odd (e.g. if 7 bids are technically qualified, then RA will be conducted amongst L-1 to L-4). In case number of technically qualified bidders are 2 or 3, RA will be between all without any elimination. If Buyer has chosen to split the bid amongst N sellers, then minimum N sellers would be taken to RA round. In case Primary products of only one OEM are left in contention for participation in RA based on lowest 50% bidders qualifying for RA, the number of sellers qualifying for RA would be increased to get at least products of one more OEM (directly participated or through its reseller) if available. Further, if bid(s) of any seller(s) eligible for MSE preference is / are coming within price band of 15% of Non MSE L-1 or if bid of any seller(s) eligible for Make in India preference is / are coming within price band of 20% of non MII L-1, then such MSE / Make in India seller shall also be allowed to participate in the RA process.

Evaluation Method (Item Wise Evaluation Method)

Contract will be awarded schedulewise and the determination of L1 will be done separately for each schedule. The details of item-consignee combination covered under each schedule are as under:

Evaluation Schedules	Estimated Value	Item/Category	Quantity
Schedule 1	19000	Nalidixic Acid 500 Mg Tab	1000
Schedule 2	2490	Naloxone 400mg Inj	30
Schedule 3	12000	Naproxen 500mg Tab	3000
Schedule 4	9612	Nimodipine Inj 0.2 Mg To 0.6 Mgobiliqueml Vial Of 50 MI Infusion Inj	12
Schedule 5	3030	Nitrofurantoin 100 Mg Tab	3000
Schedule 6	7770	Nitroglycerin 5mg Controlled Release Patches	60
Schedule 7	6000	Nor Ethisterone 5mg Tab	6000
Schedule 8	2880	Norfloxacin Syp 100mgobilique5ml Bott Of 30 MI	90
Schedule 9	1900	Norgestrel Ip 0.5 Mg And Ethinylestradiol 0.05 Mg Tab	100
Schedule 10	10260	Obstetric Antiseptic Cream Containing Dichloroxylenol 1percent Terpineol 1percent Phenol 0.25percent In Lubricant Base	27
Schedule 11	750	Oxazepam 30 Mg Tab	150
Schedule 12	2088	Oxcarbamazepine 150 Mg Tab	900
Schedule 13	9420	Oxcarbapazine 600 Mg Tab	1200
Schedule 14	800	Oxytocin 5 Units Per 1.0 MI Amp Inj	100

Nalidixic Acid 500 Mg Tab**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	1000	30

Naloxone 400mg Inj

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	30	30

Naproxen 500mg Tab

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	3000	30

Nimodipine Inj 0.2 Mg To 0.6 Mgobiliqueml Vial Of 50 MI Infusion Inj

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	12	30

Nitrofurantoin 100 Mg Tab

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	3000	30

Nitroglycerin 5mg Controlled Release Patches

Technical Specifications/तकनीकी विशिष्टियाँ

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	60	30

Nor Ethisterone 5mg Tab

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	6000	30

Norfloxacin Syp 100mgobilique5ml Bott Of 30 MI

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	90	30

Norgestrel IP 0.5 Mg And Ethinylestradiol 0.05 Mg Tab

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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	100	30

Obstetric Antiseptic Cream Containing Dichloroxyleneol 1percent Terpineol 1percent Phenol 0.25percent In Lubricant Base

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	27	30

Oxazepam 30 Mg Tab

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	150	30

Oxcarbamazepine 150 Mg Tab

Technical Specifications/तकनीकी विशिष्टियाँ

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Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	900	30

Oxcarbapazine 600 Mg Tab

Technical Specifications/तकनीकी विशिष्टियाँ

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BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	1200	30

Oxytocin 5 Units Per 1.0 MI Amp Inj

Technical Specifications/तकनीकी विशिष्टियाँ

Specification Document	View File
BOQ Detail Document	View File

Advisory-Please refer attached BOQ document for detailed consignee list and delivery period.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	*****	*****AJMER	100	30

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.

2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
16. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---