

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	15-05-2025 09:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	15-05-2025 09:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	175 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Civil Aviation
Department Name/विभाग का नाम	Airports Authority Of India (aai)
Organisation Name/संगठन का नाम	Airports Authority Of India
Office Name/कार्यालय का नाम	Airports Authority Of India Chennai Airport
क्रेता ईमेल/Buyer Email	buycon230.aai.tn@gembuyer.in
Item Category/मद केटेगरी	Laundry Service - Commercial/Residential/Transport/Industrial Purpose
Contract Period/अनुबंध अवधि	1 Year(s) 2 Day(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	3 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	1 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid Details/बिड विवरण	
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	1003472
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	HDFC Bank
EMD Amount/ईएमडी राशि	20070

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	HDFC Bank
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	12

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने हैं। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Airports Authority of India
Meenambakkam, Chennai-16

(Chennai Airport)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
-------------------------------	-----

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
---	-----

1. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
2. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
3. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
4. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
5. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.
6. Short Duration Bid has been published by the Buyer with the approval of the Competent authority due to Emergency procurement of critical products/services.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Bidder Annual Turnover should be greater than or equal to 30% of the bid valueYes

Minimum X years (up to 3 years) of experience in related type of space1

Additional Project Experience : Total X Number Of Projects For Providing Laundry Service With Value Not Less Than Y In The Past Z Year For Industrial/ Residential or Commercial/ Hospitality (like

Hotels/Restaurant)/ Public Transportation entities (like Railways or Bus Station) From Central Government/ State Government/ PSUs/Urban Local Body/ Private Sector Entity:1

Geographic Presence in states:1

Scope of work:[1746249909.pdf](#)

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (113)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	113
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
----------------	--	-------------	--	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	113	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 113 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (596)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	596
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	596	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 596 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (218)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	218
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	218	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 218 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (359)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	359
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	359	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 359 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (39)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	39
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	39	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 39 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (42)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	42
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	42	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 42 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (16)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	16
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	16	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 16 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (10)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	10
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	10	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 10 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (48)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	48
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	48	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 48 Number of months within contract period : 12

Laundry Service - Commercial/Residential/Transport/Industrial Purpose (238)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Type of Space	Office/Commercial/ Institutions/Residential/Public Transport/Hotels
Type of Laundry service	Onsite Laundry (with Buyers Machine)
Type of Laundry Solution	Wet Cleaning
Cycle	Daily
Frequency	1
Average profit in the past three years should be positive(Documentary evidence to be submitted by Service Provider)	NA
X number of employees on payroll of Service Provider(Documentary evidence to be submitted by Service Provider)	NA
Unit of Laundry	Numbers
Quantity Range	238
Size of Laundry	Medium
Addon(s)/एडऑन	
Ironing	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Weight in Kg per month / Number of Cloths per month	Additional Requirement/अतिरिक्त आवश्यकता
1	Jayakrishnan. K	600016,Operational Offices, Airports Authority of India, Chennai International Airport,	238	<ul style="list-style-type: none"> Total weight in Kg / Number of Pieces for Ironing per month : 238 Number of months within contract period : 12

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

Airports Authority Of India
payable at
Chennai Airport

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

3. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

Airports Authority Of India
Account No.
00040350003736
IFSC Code
HDFC0000004
Bank Name
HDFC
Branch address
ITC centre, Annasalai, Chennai-16

Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

4. Purchase Preference (Centre)

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are

excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

5. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

6. **Buyer Added Bid Specific ATC**

Buyer uploaded ATC document [Click here to view the file.](#)

7. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

1. The bidder shall submit the undertaking as per the attached format alongwith tech bid. Non-submission of the required undertaking, undertaking not as per the prescribed format, undertaking without signature/rubber stamp etc. are liable for bid rejection. Hence, the bidders are required to ensure submission of the duly required undertaking strictly as per the format, with original signature of the authorised signatory and also with bidder/company seal/rubber stamp as required.

2. The bidder shall submit average turn over certificate (duly mentioning last 3 years' turn over) duly signed by Chartered accountant with **UDIN**.

3. Experience/past project performance shall be evaluated based on either (A) Value or (B) Quantity criteria; as follows: _

(A) Value Criteria - Bidder should have successfully completed similar supplies or with better (higher) requirements

1. One Work Order of value equal to 80% or more of the estimated cost

OR

2. Two separate Works Orders, each for a value equal to 50% or more of the estimated cost

OR

3. Three separate Work Orders, each for a value equal to 40% or more of the estimated cost.

OR

(B) QUANTITY CRITERIA

1. One order of similar items of minimum total quantity 80% or more of the quantities tendered.

Or

2. Two separate orders of similar items of minimum total quantity 50% or more of the quantities tendered.

Or

3. Three separate orders of similar items of minimum total quantity 40% or more of the quantities tendered.

The above criteria should be completed in last 7 years, for Government Departments or Public Undertakings or Private sectors (within India). Similar supplies, works or services shall mean "Laundry Services (washing and Ironing of cloths)".

The proof for past experience/past project experience shall be supported with Copy of Purchase/work order and its completion certificate duly mentioning purchase organization's name, address, e-mail, phone number, item & Qty. ordered, rate & value of order and its completion date, Qty. & value of completion etc. (In case of contracts through GeM portal, the bidder shall submit copy of GEMC as well as its corresponding C RAC and no copy of GEM invoice is required/submitted).

-

4. Performance Security

Performance Security for the 3% of the awarded value shall be submitted within 15 days of award of GEM contract. The payment to the seller shall become due only after receipt of Performance Security (PBG) by the buyer and verification of its genuineness. No interest shall be payable upon the performance security/PBG or any other amounts payable by the seller to the buyer under the contract. If the seller fails or neglects to observe or perform any of his obligations under the contract it shall be lawful for the buyer to forfeit either in whole or in part, the performance security furnished by the seller. If the seller duly performs and completes the contracts in all respects, the buyer shall return the performance security in whole upon completion of the prescribed period.

In case the contractor fails to submit the PBG within the stipulated period (15 days of GEMC) interest at 12 % P.A on performance guarantee amount would be levied (non-refundable) for the delayed period of submission and shall be deducted from the first bill payable to the contractor. In case, the successful bidder fails to submit the performance bank guarantee within 60 days of the issue of GEMC, AAI reserves the right to forfeit the EMD and cancel the order.

The Performance Bank Guarantee shall be submitted as per the following details:

Corporate Name: AIRPORTS AUTHORITY OF INDIA,

Bank Name: ICICI bank,

IFSC: ICIC0000007,

BG Advising message : IFN 760COV

Based on the above inputs, the BG confirmation message through **SFMS** shall be triggered to the beneficiary bank (ie, ICICI bank)

Bidders are requested to upload scanned copy/image of transaction/remittance details etc. in case the EMD is submitted as RTGS in favour of AAI; along with the tech. bid.

.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses

on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

---Thank You/धन्यवाद---