

**Bid Document/ बिड दस्तावेज़**

Bid Details/बिड विवरण	
<b>Bid End Date/Time/बिड बंद होने की तारीख/समय</b>	15-05-2025 10:00:00
<b>Bid Opening Date/Time/बिड खुलने की तारीख/समय</b>	15-05-2025 10:30:00
<b>Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)</b>	180 (Days)
<b>Ministry/State Name/मंत्रालय/राज्य का नाम</b>	Ministry Of Electronics And Information Technology
<b>Department Name/विभाग का नाम</b>	Department Of Electronics And Information Technology
<b>Organisation Name/संगठन का नाम</b>	Semiconductor Laboratory
<b>Office Name/कार्यालय का नाम</b>	160071
<b>क्रेता ईमेल/Buyer Email</b>	buyer3.scl.pb@gembuyer.in

Bid Details/बिड विवरण	
Item Category/मद केटेगरी	Customized AMC/CMC for Pre-owned Products - CAMC of Split Window Cassette ACs 104 Nos with compressor for a period of one year as per scope of work attached as annexure A and Part A of BOQ attached as annexure B; Bluestar Voltas Hitachi Daikin Llyod .. , Customized AMC/CMC for Pre-owned Products - CAMC of Hiwall Inverter Split ACs 14 Nos without compressor for a period of one year as per scope of work attached as annexure A and Part B of BOQ attached as annexure B; Bluestar Voltas Hitachi Daikin Llyo.. , Customized AMC/CMC for Pre-owned Products - CAMC of Window ACs 03 Nos without compressor for a period of one year as per scope of work attached as annexure A and Part C of BOQ attached as annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool;.. , Customized AMC/CMC for Pre-owned Products - CAMC of Refrigerators and deep freezerschest coolers for a period of one year as per scope of work attached as annexure A and Part D of BOQ attached as annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB W.. , Customized AMC/CMC for Pre-owned Products - CAMC of Water Coolers with cooling capacity 20Lthr for a period of one year as per scope of work attached as annexure A and Part E of BOQ attached as annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Whi.. , Customized AMC/CMC for Pre-owned Products - CAMC of Water Coolers with cooling capacity 40Lthr for a period of one year as per scope of work attached as annexure A and Part E of BOQ attached as annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Whi.. , Customized AMC/CMC for Pre-owned Products - CAMC of Water Coolers with cooling capacity 150Lthr for a period of one year as per scope of work attached as annexure A and Part E of BOQ attached as annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Wh.. , Customized AMC/CMC for Pre-owned Products - CAMC of Fan coil units 11 Nos for a period of one year as per scope of work attached as annexure A and Part F of BOQ attached as annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool; Comprehensive ..
Contract Period/अनुबंध अवधि	1 Year(s)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC),OEM Authorization Certificate,Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid

Bid Details/बिड विवरण	
<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	3 Days
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation
<b>Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है</b>	Yes
<b>Arbitration Clause</b>	No
<b>Mediation Clause</b>	No

#### EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
-------------------	----

#### ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

#### Beneficiary/लाभार्थी :

Semi-Conductor Laboratory  
Semiconductor Laboratory, Ministry of Electronics and Information Technology Sector 72 S.A.S Nagar Punjab 160071  
(Semi-conductor Laboratory)

#### MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
-------------------------------	-----

#### MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
---	-----

1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued

by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM\\_No.1\\_4\\_2021\\_PPD\\_dated\\_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

2. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

**Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा**

**Scope of Work:**[1745316638.pdf](#)

**Special Terms and Conditions/Penalty/Payment Terms pertaining to the Bid/Contract:**[1745316658.pdf](#)

**Product/Equipment Details:**[1745316698.pdf](#)

**Financial Breakup Required:**[1745406627.pdf](#)

**Customized AMC/CMC For Pre-owned Products - CAMC Of Split Window Cassette ACs 104 Nos With Compressor For A Period Of One Year As Per Scope Of Work Attached As Annexure A And Part A Of BOQ Attached As Annexure B; Bluestar Voltas Hitachi Daikin Llyod .. ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Product category	CAMC of Split Window Cassette ACs 104 Nos with compressor for a period of one year as per scope of work attached as annexure A and Part A of BOQ attached as annexure B
Product Brand	Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of Work
Manpower Required	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Prem Chand	160071,SECTOR 72, S.A.S NAGAR, MOHALI, PUNJAB	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 12</li> </ul>

**Customized AMC/CMC For Pre-owned Products - CAMC Of Hiwall Inverter Split ACs 14 Nos Without Compressor For A Period Of One Year As Per Scope Of Work Attached As Annexure A And Part B Of BOQ Attached As Annexure B; Bluestar Voltas Hitachi Daikin Llyo.. ( 1 )**

#### Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
<b>Core</b>	
Product category	CAMC of Hiwall Inverter Split ACs 14 Nos without compressor for a period of one year as per scope of work attached as annexure A and Part B of BOQ attached as annexure B
Product Brand	Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of Work
Manpower Required	Yes
<b>Addon(s)/एडऑन</b>	

#### Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
----------------	---	-------------	--------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Prem Chand	160071,SECTOR 72, S.A.S NAGAR, MOHALI, PUNJAB	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 12</li> </ul>

**Customized AMC/CMC For Pre-owned Products - CAMC Of Window ACs 03 Nos Without Compressor For A Period Of One Year As Per Scope Of Work Attached As Annexure A And Part C Of BOQ Attached As Annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool;.. ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Product category	CAMC of Window ACs 03 Nos without compressor for a period of one year as per scope of work attached as annexure A and Part C of BOQ attached as annexure B
Product Brand	Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of Work
Manpower Required	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
----------------	---	-------------	--------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Prem Chand	160071,SECTOR 72, S.A.S NAGAR, MOHALI, PUNJAB	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 12</li> </ul>

**Customized AMC/CMC For Pre-owned Products - CAMC Of Refrigerators And Deep Freezerschest Coolers For A Period Of One Year As Per Scope Of Work Attached As Annexure A And Part D Of BOQ Attached As Annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB W.. ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Product category	CAMC of Refrigerators and deep freezerschest coolers for a period of one year as per scope of work attached as annexure A and Part D of BOQ attached as annexure B
Product Brand	Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of Work
Manpower Required	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
----------------	---	-------------	--------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Prem Chand	160071,SECTOR 72, S.A.S NAGAR, MOHALI, PUNJAB	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 12</li> </ul>

**Customized AMC/CMC For Pre-owned Products - CAMC Of Water Coolers With Cooling Capacity 20Lthr For A Period Of One Year As Per Scope Of Work Attached As Annexure A And Part E Of BOQ Attached As Annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Whi.. ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Product category	CAMC of Water Coolers with cooling capacity 20Lthr for a period of one year as per scope of work attached as annexure A and Part E of BOQ attached as annexure B
Product Brand	Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of Work
Manpower Required	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
----------------	---	-------------	--------------------------------	--



S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Prem Chand	160071,SECTOR 72, S.A.S NAGAR, MOHALI, PUNJAB	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 12</li> </ul>

**Customized AMC/CMC For Pre-owned Products - CAMC Of Water Coolers With Cooling Capacity 40Lthr For A Period Of One Year As Per Scope Of Work Attached As Annexure A And Part E Of BOQ Attached As Annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Whi.. ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Product category	CAMC of Water Coolers with cooling capacity 40Lthr for a period of one year as per scope of work attached as annexure A and Part E of BOQ attached as annexure B
Product Brand	Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of Work
Manpower Required	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
----------------	---	-------------	--------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Prem Chand	160071,SECTOR 72, S.A.S NAGAR, MOHALI, PUNJAB	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 12</li> </ul>

**Customized AMC/CMC For Pre-owned Products - CAMC Of Water Coolers With Cooling Capacity 150Lthr For A Period Of One Year As Per Scope Of Work Attached As Annexure A And Part E Of BOQ Attached As Annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Wh.. ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Product category	CAMC of Water Coolers with cooling capacity 150Lthr for a period of one year as per scope of work attached as annexure A and Part E of BOQ attached as annexure B
Product Brand	Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of Work
Manpower Required	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
----------------	---	-------------	--------------------------------	--

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Prem Chand	160071,SECTOR 72, S.A.S NAGAR, MOHALI, PUNJAB	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 12</li> </ul>

**Customized AMC/CMC For Pre-owned Products - CAMC Of Fan Coil Units 11 Nos For A Period Of One Year As Per Scope Of Work Attached As Annexure A And Part F Of BOQ Attached As Annexure B; Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool; Comprehensive .. ( 1 )**

**Technical Specifications/तकनीकी विशिष्टियाँ**

Specification	Values
<b>Core</b>	
Product category	CAMC of Fan coil units 11 Nos for a period of one year as per scope of work attached as annexure A and Part F of BOQ attached as annexure B
Product Brand	Bluestar Voltas Hitachi Daikin Llyod IFB Whirpool
Type of service	Comprehensive Maintenance Contract (CMC)
Preventive Maintenance Frequency	As per Scope of Work
Manpower Required	Yes
<b>Addon(s)/एडऑन</b>	

**Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़**

**Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी**

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity of product/ equipment	Additional Requirement/अतिरिक्त आवश्यकता
1	Prem Chand	160071,SECTOR 72, S.A.S NAGAR, MOHALI, PUNJAB	1	<ul style="list-style-type: none"> <li>Number of months within the contract period for which service is required : 12</li> </ul>

## Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

### 1. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. The vendor must have his registered office and service team in tricity of Chandigarh-Mohali-Panchkula to facilitate the SCL with timely response for the maintenance services as per Scope of Work.
2. Bidders shall submit break-up prices in annexure -C and upload the same while submitting their financial document.
3. This contract shall be valid for one year from the date of award . This contract for CAMC after expiry may further be extended for a period of one year upon mutual agreement.

### 2. Buyer Added Bid Specific ATC

Buyer uploaded ATC document [Click here to view the file.](#)

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

**All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.**

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action

in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्यवाई का आधार होगा।

**---Thank You/धन्यवाद---**