




Yashwanth Gowda M

Analyst

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 yashwanth-gowda-m

Enthusiastic Cloud Platform Support professional with 2.4 years of experience in managing and optimizing cloud environments. Skilled in troubleshooting, performance monitoring, and ensuring high availability. Seeking to leverage my expertise and enthusiasm to drive impactful solutions and support a dynamic team.

Work Experience

Platform Support Engineer | HCLTech, Chennai, Tamil Nadu | 15th September 2022 – Current Date.

- Managed and supported GemFire environments to ensure stability and reliability in PCF cloud environment.
- Established standards and best practices for GemFire, providing user education.
- Conducted cluster design, code reviews, and performed quarterly version upgrades.
- Deployed and configured GemFire clusters, including nodes, regions, and WAN replication.
- Monitored performance, configured alerting, and handled backup, restore, and disaster recovery.
- Provided 24x7 operational support and applied monthly OS patches for security.

Technical Skills:

Programming Language	: C, Python
Operating Software	: Linux [RHEL 8], Windows
Version Control	: Git, GitHub, Bitbucket
Configure Management Tools	: Ansible & Chef
Monitoring	: ServiceNow, New Relic, Splunk
Software/Tools	: MS VS code, VMware Tanzu GemFire, Confluent Kafka
Other Tools	: Cisco Packet Tracer

Soft skills:

- Team player with ability to work independently
- Take ownership of assigned tasks
- Good listener with excellent communication skills.
- Strong interpersonal skills
- Eager to learn new Skills/Technology
- Interested in technology, innovation
- Passionate, Resilient, Proactive, Open-Minded, And Able to Manage Pressure.

Achievements

- Two time Awarded “Silver Club Member – HCL Jewel” as for the month April 2024 & November 2024. And nominated for several time.
- Received “Reward & Recognition” for handling “Critical migration”.
- Created several multipurpose dashboards in ServiceNow, New Relic & Splunk. To optimize infrastructure & improve monitoring & troubleshooting. It helps to increase 40% Team efficiency.
- Got Consecutive EP ratings in Annual Performance

Certification

- [AWS Certified Cloud Practitioner](#) – 15th Feb 2025
- [Cisco CyberOps Associate](#) – 12th December 2024
- [Introduction to Cybersecurity by Cisco](#) – 8th May 2021

Education

Under Graduation [Bachelors of Engineering]

- Electrical & Electronics @SJB Institute of Technology, Bengaluru [2018-2022]
CGPA: 7.98/10.

Intermediate/SSC

- Science [PCMB] @Jnana Sampada PU College, Kunigal [2016-2018]
Percentage: 91%

High School/HSC

- Jnana Bharathi High School, Kunigal [2015-2016]
Percentage: 94.24%

Volunteering

- Organised "Department Fest - DYUTI" event on 15th June 2022, as Event coordinator.
- Organised "National Energy Conservation Day" event on 14th December 2021, as Student Club Co-ordinator.
- “Tourism Promotion Innovative Approach” as Part AICTE Activity

Languages

Kannada, English, Telugu, Hindi

I hereby declare that the above information is true to the best of my Knowledge

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