Investigate_a_Dataset

April 20, 2021

1 Project: Investigate a Dataset (No-show appointments)

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Introduction

This dataset collects information from 100k medical appointments in Brazil and is focused on the question of whether or not patients show up for their appointment. A number of characteristics about the patient are included in each row.

Question 1: Is there relation between SMS received and miss apperment?

Question 2: Which part of the day is more appointment attendance?

Question 3: Which Age Category is more appointment attendance?

1.1.1 General Properties

```
In [32]: # Load the data from URL
    #df = pd.read_csv("noshowappointments-kagglev2-may-2016.csv") can not read file
    # asign url file location from the downloaded 'csv' file
    url='http://d17h27t6h515a5.cloudfront.net/topher/2017/October/59dd2e9a_noshowappointment
```

```
# make a requist to get url file content
         rq=requests.get(url).content
         # read the 'csv' file from the url and its decode type
         df=pd.read_csv(io.StringIO(rq.decode('utf-8')))
In [33]: # print out a few lines.
         df.head()
Out [33]:
               PatientId AppointmentID Gender
                                                         ScheduledDay \
           2.987250e+13
                                                 2016-04-29T18:38:08Z
         0
                                5642903
         1 5.589978e+14
                                                 2016-04-29T16:08:27Z
                                5642503
                                             М
         2 4.262962e+12
                                5642549
                                                 2016-04-29T16:19:04Z
         3 8.679512e+11
                                5642828
                                             F
                                                 2016-04-29T17:29:31Z
         4 8.841186e+12
                                5642494
                                                 2016-04-29T16:07:23Z
                  AppointmentDay
                                                           Scholarship
                                                                        Hipertension
                                  Age
                                            Neighbourhood
         0 2016-04-29T00:00:00Z
                                         JARDIM DA PENHA
                                   62
                                                                     0
                                                                                    1
         1 2016-04-29T00:00:00Z
                                         JARDIM DA PENHA
                                                                     0
                                   56
                                                                                    0
         2 2016-04-29T00:00:00Z
                                   62
                                           MATA DA PRAIA
                                                                     0
                                                                                    0
         3 2016-04-29T00:00:00Z
                                    8 PONTAL DE CAMBURI
                                                                     0
                                                                                    0
         4 2016-04-29T00:00:00Z
                                          JARDIM DA PENHA
                                                                     0
                                                                                    1
                                   56
            Diabetes Alcoholism Handcap
                                           SMS_received No-show
         0
                   0
                               0
                                        0
                                                       0
                                                              No
         1
                   0
                               0
                                        0
                                                       0
                                                              No
         2
                   0
                               0
                                        0
                                                       0
                                                              No
         3
                   0
                               0
                                         0
                                                       0
                                                              No
                               0
                   1
                                                       0
                                                              No
In [34]: # Know no of row and columns
         df.shape
Out[34]: (110527, 14)
In [35]: #Perform operations to inspect data types
         df.info()
<class 'pandas.core.frame.DataFrame'>
RangeIndex: 110527 entries, 0 to 110526
Data columns (total 14 columns):
PatientId
                  110527 non-null float64
                  110527 non-null int64
AppointmentID
Gender
                  110527 non-null object
ScheduledDay
                  110527 non-null object
AppointmentDay
                  110527 non-null object
                  110527 non-null int64
Age
Neighbourhood
                  110527 non-null object
Scholarship
                  110527 non-null int64
Hipertension
                  110527 non-null int64
```

```
Diabetes 110527 non-null int64
Alcoholism 110527 non-null int64
Handcap 110527 non-null int64
SMS_received 110527 non-null int64
No-show 110527 non-null object
dtypes: float64(1), int64(8), object(5)
memory usage: 11.8+ MB
```

The ouput shows that there are 110527 entries described by 14 fields. There are no null fields.

```
In [36]: #Overall Unique Columns (int64 type)
        for column in df.iloc[:,np.r_[2,5:14]].columns:
            print("{}:\n{}".format(column,df[column].unique()))
Gender:
['F' 'M']
Age:
Γ 62 56
          8 76 23 39 21 19 30 29
                                        22 28
                                                54 15 50 40 46
                                                                    4
                                                                   78
 13
     65 45 51 32 12 61
                             38
                                79 18
                                        63 64
                                                85 59
                                                       55
                                                           71 49
            6 2 11 7
                                                    67
                                                                   20
  31 58 27
                             0
                                3
                                    1
                                        69
                                            68
                                                60
                                                       36 10 35
                     5 47 17 41 44 37
  26 34 33 16 42
                                            24 66
                                                   77 81 70 53
                                                                   75
 73 52 74 43 89 57 14
                             9 48 83 72 25 80 87 88 84 82 90
  94 86 91 98 92 96 93 95 97 102 115 100 99 -1]
Neighbourhood:
['JARDIM DA PENHA' 'MATA DA PRAIA' 'PONTAL DE CAMBURI' 'REPÚBLICA'
 'GOIABEIRAS' 'ANDORINHAS' 'CONQUISTA' 'NOVA PALESTINA' 'DA PENHA'
 'TABUAZEIRO' 'BENTO FERREIRA' 'SÃO PEDRO' 'SANTA MARTHA' 'SÃO CRISTÓVÃO'
 'MARUÍPE' 'GRANDE VITÓRIA' 'SÃO BENEDITO' 'ILHA DAS CAIEIRAS'
 'SANTO ANDRÉ' 'SOLON BORGES' 'BONFIM' 'JARDIM CAMBURI' 'MARIA ORTIZ'
 'JABOUR' 'ANTÔNIO HONÓRIO' 'RESISTÊNCIA' 'ILHA DE SANTA MARIA'
 'JUCUTUQUARA' 'MONTE BELO' 'MÁRIO CYPRESTE' 'SANTO ANTÔNIO' 'BELA VISTA'
 'PRAIA DO SUÁ' 'SANTA HELENA' 'ITARARÉ' 'INHANGUETÁ' 'UNIVERSITÁRIO'
 'SÃO JOSÉ' 'REDENÇÃO' 'SANTA CLARA' 'CENTRO' 'PARQUE MOSCOSO' 'DO MOSCOSO'
 'SANTOS DUMONT' 'CARATOÍRA' 'ARIOVALDO FAVALESSA' 'ILHA DO FRADE'
 'GURIGICA' 'JOANA DEARC' 'CONSOLAÇÃO' 'PRAIA DO CANTO' 'BOA VISTA'
 'MORADA DE CAMBURI' 'SANTA LUÍZA' 'SANTA LÚCIA' 'BARRO VERMELHO'
 'ESTRELINHA' 'FORTE SÃO JOÃO' 'FONTE GRANDE' 'ENSEADA DO SUÁ'
 'SANTOS REIS' 'PIEDADE' 'JESUS DE NAZARETH' 'SANTA TEREZA' 'CRUZAMENTO'
 'ILHA DO PRÍNCIPE' 'ROMÃO' 'COMDUSA' 'SANTA CECÍLIA' 'VILA RUBIM'
 'DE LOURDES' 'DO QUADRO' 'DO CABRAL' 'HORTO' 'SEGURANÇA DO LAR'
 'ILHA DO BOI' 'FRADINHOS' 'NAZARETH' 'AEROPORTO'
 'ILHAS OCEÂNICAS DE TRINDADE' 'PARQUE INDUSTRIAL']
Scholarship:
[0 1]
Hipertension:
[1 0]
Diabetes:
```

```
Alcoholism:
[0 1]
Handcap:
[0 1 2 3 4]
SMS_received:
[0 1]
No-show:
['No' 'Yes']
In [37]: #Look for instances of missing or possibly errant data.
         #descriptive statistic
         df.describe()
Out [37]:
                    PatientId
                               AppointmentID
                                                                  Scholarship
                                                          Age
         count
                1.105270e+05
                                1.105270e+05
                                               110527.000000
                                                               110527.000000
         mean
                 1.474963e+14
                                5.675305e+06
                                                    37.088874
                                                                     0.098266
                2.560949e+14
                                7.129575e+04
                                                    23.110205
                                                                     0.297675
         std
                                5.030230e+06
         min
                3.921784e+04
                                                    -1.000000
                                                                     0.000000
         25%
                4.172614e+12
                                5.640286e+06
                                                    18.000000
                                                                     0.000000
         50%
                3.173184e+13
                                5.680573e+06
                                                    37.000000
                                                                     0.000000
         75%
                9.439172e+13
                                5.725524e+06
                                                                     0.000000
                                                    55.000000
                9.999816e+14
                                5.790484e+06
                                                   115.000000
                                                                     1.000000
         max
                 Hipertension
                                      Diabetes
                                                    Alcoholism
                                                                       Handcap
                                110527.000000
                110527.000000
                                                110527.000000
                                                                110527.000000
         count
                      0.197246
                                      0.071865
                                                      0.030400
                                                                      0.022248
         mean
                      0.397921
                                      0.258265
                                                      0.171686
                                                                      0.161543
         std
         min
                      0.000000
                                      0.000000
                                                      0.000000
                                                                      0.000000
         25%
                      0.000000
                                      0.000000
                                                      0.000000
                                                                      0.000000
         50%
                      0.00000
                                      0.000000
                                                      0.000000
                                                                      0.000000
         75%
                      0.00000
                                      0.000000
                                                      0.000000
                                                                      0.00000
         max
                      1.000000
                                      1.000000
                                                      1.000000
                                                                      4.000000
                  SMS_received
                110527.000000
         count
         mean
                      0.321026
         std
                      0.466873
         min
                      0.000000
         25%
                      0.00000
         50%
                      0.000000
         75%
                      1.000000
                      1.000000
         max
In [38]: # count # of unique patient and appointment IDs
         df.loc[:, ['PatientId', 'AppointmentID']].nunique()
Out[38]: PatientId
                            62299
```

[0 1]

AppointmentID 110527

dtype: int64

AppointmentID is unique but PaientId is not i.e. patient may be showed more than 1

1.1.2 Dataset Field: meanning, value range, possible error data:

```
<b>PatienId</b> : Patient Identification number.<BR> (not uniqe-repeated value)
```

AppointmentID : Appointment Identification. (uniqe), may index on it rename it (AppointmentID ==> AppointmentId)

Gender : Patient gender - Male/Female (M/F).

ScheduledDay: Tells us on what day and time the patient set up their appointment. [but it is not in right format 'date'] and we need week day name to analyze on it we may get the time value and convert it to (morning /afternoon/evening) and analyze it

Age: Patient Age. (But there is -ve value '-1') If age is in age ranges it will be useful and may analyzed

AppointmentDay: Appointment date [but it is not in right format 'date']

Neighbourhood: Name of the nearest hospital location to the patient

Scholarship: Is the patient receives a scholarship? (0/1)

Hipertension: Is the patient has hypertension? (0/1)

Diabetes: Is the patient has diabetes? (0/1)

Alcoholism: Is the patient alcoholic? (0/1)

Handcap: The # of patient handicap (0,1,2,3,4) rename it Handcap ==> handicap

SMS_received : Is message sent to the patient? (0/1)

No-show: Is the patient not showed up to their appointment day? (Yes/No) ['No' mean patient showed up, 'Yes' mean patient did not show up.] we may convert its to INT to appere in all statistics and rename it (No-Show ==> No_Show)

1.1.3 Data Cleaning

```
In [39]: # After discussing the structure of the data and any problems that need to be cleaned, perform those cleaning steps in the second part of this section.
```

The youngest person '-1' and the oldest '115' are outliers in the Age field that could potentially be errors.

```
In [43]: #Rename columns (AppointmentID, Handcap, No-show)
         df.rename(
             columns = {'AppointmentID':'AppointmentId',
                              'Handcap': 'Handicap',
                              'No-show':'No_show'},
             inplace = True)
In [44]: #convert column 'No_show' to int type
         \#df['No\_show'] = (df.No\_show == "Yes").astype(int)
In [45]: # Create a function that convert datetime (dt) to its Week Day Nname:
         day_from_datetime = lambda dt: dt.weekday_name
         # Apply the function to the AppointmentDay column
         df['DayOfWeek'] = df.AppointmentDay.apply(day_from_datetime)
         df.DayOfWeek.value_counts().to_frame(name='Number of Appointments')
/opt/conda/lib/python3.6/site-packages/ipykernel_launcher.py:2: FutureWarning: `weekday_name` is
Out[45]:
                    Number of Appointments
                                     25867
         Wednesday
```

Wednesday, and Tuesday were the most higher days for appointments, followed by Monday, Friday, and Thursday. Saturday was the lowest with 39 appointments.

39

25640

22712

19018

17245

Tuesday Monday

Friday

Thursday

Saturday

```
In [46]: #create a function to get part of day from date time
        def TimeCat (Time1):
            Time1 = int(Time1.hour)
                 Time1 < 12 :
                                     return 'Morning'
            elif Time1 >= 18 :
                                     return 'Evening'
            elif Time1 >= 12 : return 'Afternoon'
        #create a column to show the part of day from ScheduledDay
        df['Part_day'] = df.ScheduledDay.apply(TimeCat)
In [47]: df.Part_day.value_counts().to_frame(name='Number of Appointments')
Out [47]:
                   Number of Appointments
        Morning
                                    68476
        Afternoon
                                    40114
                                     1931
        Evening
```

Morning was the most higher day part for appointments, followed by Afternoon. Evening was the lowest with 1931 appointments.

```
In [48]: #create a function to age Category
         def AgeCat (Age1):
             if Age1 < 31:
                                   return 'young'
             elif Age1 < 61 :
                                      return 'Man'
                          return 'Old'
         #create a column to show age Category
         df['Age_Cat'] = df.Age.apply(AgeCat)
In [49]: df.Age_Cat.value_counts().to_frame(name='Number of Appointments')
Out[49]:
                Number of Appointments
                                  45631
         young
         Man
                                  45133
         01d
                                  19757
   'young' was the most higher Age Category part for appointments, followed by 'Man' and 'Old'
was the lowest with 19762 appointments.
In [50]: #df.info()
         df.head()
Out[50]:
               PatientId AppointmentId Gender
                                                       ScheduledDay AppointmentDay
                                                                                      Age
            2.987250e+13
                                 5642903
                                              F 2016-04-29 18:38:08
                                                                         2016-04-29
                                                                                       62
                                              M 2016-04-29 16:08:27
         1 5.589978e+14
                                 5642503
                                                                         2016-04-29
                                                                                       56
         2 4.262962e+12
                                              F 2016-04-29 16:19:04
                                                                         2016-04-29
                                5642549
                                                                                       62
         3 8.679512e+11
                                              F 2016-04-29 17:29:31
                                                                         2016-04-29
                                                                                       8
                                5642828
                                              F 2016-04-29 16:07:23
         4 8.841186e+12
                                5642494
                                                                         2016-04-29
                                                                                       56
                Neighbourhood Scholarship Hipertension Diabetes
                                                                      Alcoholism
         0
              JARDIM DA PENHA
                                          0
                                                        1
                                                                   0
                                                                               0
              JARDIM DA PENHA
                                                        0
         1
                                          0
                                                                   0
                                                                               0
         2
                MATA DA PRAIA
                                                        0
                                                                   0
                                          0
                                                                               0
           PONTAL DE CAMBURI
                                          0
                                                        0
                                                                   0
                                                                               0
         3
              JARDIM DA PENHA
                                          0
                                                                   1
                                                                               0
                      SMS_received No_show DayOfWeek
                                                        Part_day Age_Cat
            Handicap
         0
                   0
                                  0
                                         No
                                               Friday
                                                         Evening
                                                                      01d
                   0
                                  0
                                               Friday
         1
                                         No
                                                       Afternoon
                                                                      Man
         2
                   0
                                  0
                                         No
                                               Friday
                                                                      01d
                                                       Afternoon
         3
                   0
                                  0
                                         No
                                               Friday
                                                       Afternoon
                                                                    young
         4
                   0
                                  0
                                         Νo
                                               Friday
                                                       Afternoon
                                                                      Man
In [51]: #descriptive statistic
         df describe()
Out[51]:
                   PatientId AppointmentId
                                                        Age
                                                                Scholarship
         count 1.105210e+05 1.105210e+05
                                              110521.000000
                                                             110521.000000
                1.474921e+14
                               5.675304e+06
                                                  37.085694
         mean
                                                                   0.098271
                2.560928e+14 7.129576e+04
                                                  23.104606
                                                                   0.297682
         std
```

```
25%
                                5.640285e+06
                4.172457e+12
                                                   18.000000
                                                                    0.000000
         50%
                3.172598e+13
                                5.680569e+06
                                                   37.000000
                                                                    0.000000
         75%
                                5.725523e+06
                9.438963e+13
                                                   55.000000
                                                                    0.000000
         max
                9.999816e+14
                                5.790484e+06
                                                  102.000000
                                                                    1.000000
                 Hipertension
                                     Diabetes
                                                   Alcoholism
                                                                     Handicap
         count
                110521.000000
                                110521.000000
                                                110521.000000
                                                                110521.000000
                      0.197248
                                      0.071869
                                                     0.030401
                                                                     0.022213
         mean
         std
                      0.397923
                                     0.258272
                                                     0.171690
                                                                     0.161440
                      0.00000
                                     0.000000
                                                     0.000000
                                                                     0.000000
         min
         25%
                      0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
         50%
                      0.000000
                                     0.000000
                                                     0.000000
                                                                     0.000000
         75%
                      0.000000
                                      0.000000
                                                     0.000000
                                                                     0.000000
         max
                      1.000000
                                      1.000000
                                                     1.000000
                                                                     4.000000
                  SMS_received
                110521.000000
         count
                      0.321034
         mean
                      0.466876
         std
         min
                      0.00000
         25%
                      0.000000
         50%
                      0.000000
         75%
                      1.000000
                      1.000000
         max
In [52]: #variables frequency
         df[['Age', 'Scholarship', 'Hipertension', 'Diabetes', 'Alcoholism', 'SMS_received', 'No_show'
Out[52]: array([[<matplotlib.axes._subplots.AxesSubplot object at 0x7f174939f240>,
                  <matplotlib.axes._subplots.AxesSubplot object at 0x7f1748cdb160>],
                 [<matplotlib.axes._subplots.AxesSubplot object at 0x7f17442dc240>,
                  <matplotlib.axes._subplots.AxesSubplot object at 0x7f174933c240>],
                 [<matplotlib.axes._subplots.AxesSubplot object at 0x7f1748cdd940>,
                  <matplotlib.axes._subplots.AxesSubplot object at 0x7f1748cdd9e8>]], dtype=objec
```

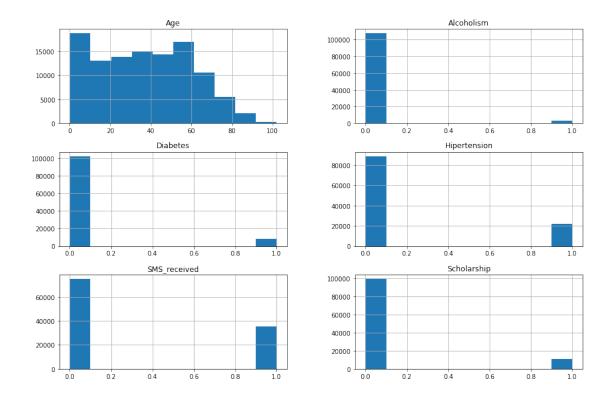
0.000000

0.000000

5.030230e+06

min

3.921784e+04

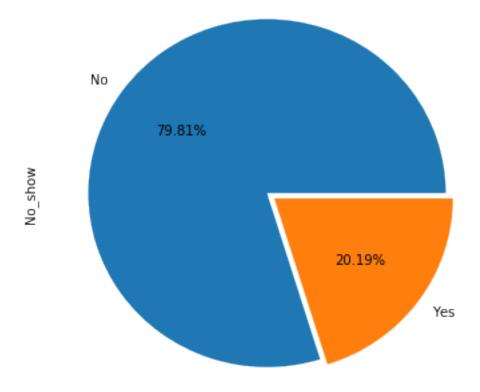


Plot comments: There is a drop down of number of Patient over 60 y, There are fewer Patient with alcoholism, diabetes, hypertension, received sms and scholarship. There are more Patient who show up for their scheduled appointment.

About 20% of all appointments resulted in no shows. The research questions will attempt to answer if the demographics of these populations are the same. They will also try to answer if this proportion is consistant given serveral priori.

Exploratory Data Analysis

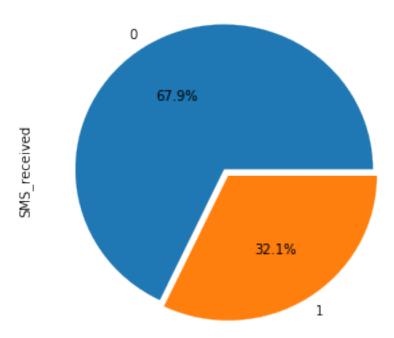
```
In [53]: #Plot the proportion of NoShows as a piechart. Extra parameters are passed to ensure df.No_show.value_counts().plot.pie(figsize=(6,6), autopct='%.2f%%', explode=(0, .05)) plt.show()
```



1.1.4 Research Question 1 (Is there relation between SMS received and miss apperment?)

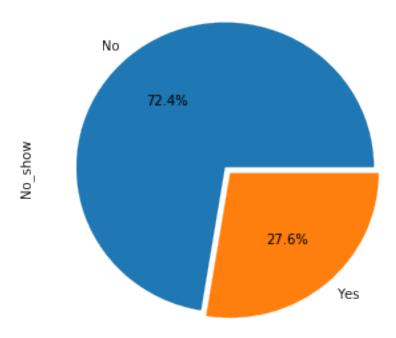
In [54]: df['SMS_received'].value_counts().plot(kind='pie', autopct='%1.1f%%', title='Proportion
Out[54]: <matplotlib.axes._subplots.AxesSubplot at 0x7f17491fcf98>

Proportion of patients receiving SMS



About 32% of patients received SMS reminders, the question is: does receiving SMS made patients likely to attend appointments?.

Appointments missed with SMS recived



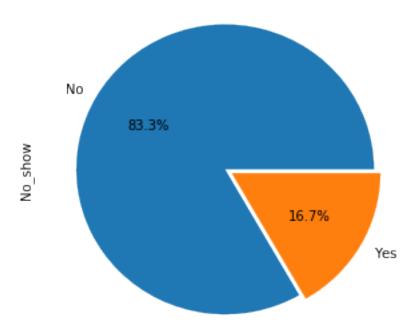
About 27% of patients received SMS reminders and missed appointments

```
In [57]: # what proportion of appointments were missed by those who did not received SMS?

NoSMS['No_show'].value_counts().plot(kind='pie', title='Appointments missed with No SMS
```

Out[57]: <matplotlib.axes._subplots.AxesSubplot at 0x7f1747437438>

Appointments missed with No SMS recived



About 17% of patients does not receive SMS reminders and missed appointments

```
In [58]: # Use this, and more code cells, to explore your data. Don't forget to add
# Markdown cells to document your observations and findings.
```

1.1.5 Research Question 2 (Which part of the day is more appointment attendance?)

Morning was the most higher day part for appointments, followed by Afternoon. Evening was the lowest with 1931 appointments.

```
plt.ylabel('Patient Quantity')
         plt.xticks(rotation=0)
                                                   Traceback (most recent call last)
        NameError
        <ipython-input-60-96805a3435a9> in <module>()
    ----> 2 df.Part_day[Show].value_counts().plot(kind='bar', alpha=0.5,color='red', label='Show
          3 df.Part_day[noshows].value_counts().plot(kind='bar', alpha=0.5, color='blue',label='
          4 plt.legend()
          5 plt.title('Day Parts Appointment Attendance')
        NameError: name 'Show' is not defined
   the above graph show the comparing between Attendance (Show) and Non attendence (No
Show) the next 3 graph show the % of No Show in each Day Part
In [ ]: # split data frame into 3 groups
        Morning = df.query('Part_day == "Morning"')
        Afternoon = df.query('Part_day == "Afternoon"')
        Evening = df.query('Part_day == "Evening"')
In [ ]: Morning['No_show'].value_counts().plot(kind='pie', title='Appointments missed in Morning
   the attendence (Show) in the morning is about 81% to no attendence (NO SHow) 19%
In []: Afternoon['No_show'].value_counts().plot(kind='pie', title='Appointments missed in After
   the attendence (Show) in the Afternoon is about 78% to no attendence (NO SHow) about 22%
```

In []: Evening['No_show'].value_counts().plot(kind='pie', title='Appointments missed in Evening

1.1.6 Research Question 3 (Which Age Category is more appointment attendance?)

```
In []: Show = (df.No_show == 'No')
    noshows = (df.No_show == 'Yes')
    df[Show].Age.plot.hist()
    df[noshows].Age.plot.hist()
    plt.legend(['Show Apointments', 'No Shows'])
    plt.show()
    print('Show Appointments Mean Age:{:.2f}'.format(df[Show].Age.mean()))
    print('Missed Appointments Mean Age:{:.2f}'.format(df[noshows].Age.mean()))
```

the attendence (Show) in the Evening is about 78% to no attendence (NO SHow) about 22%

This histogram overlays the distributions of Show appointments and Mised (No Show) so that they can be compared. The peak near 60 years is much smaller for no shows. The mean is also lower but is not apparent with a histogram.

So the vast majority of patients are 60 or under. Let's divide our patient population into three groups: young (under 30), Man (between 30 and less than 60) and old (60 and over).

```
In [ ]: df.Age_Cat.value_counts().to_frame(name='Number of Appointments')
```

'young' was the most higher Age Category part for appointments, followed by 'Man' and 'Old' was the lowest with 19762 appointments.

Then we will see if there are differences in the rate at which these groups miss appointments.

the attendence (Show) in the Old is about 85% to no attendence (NO SHow) about 15% ## Conclusions

Our exploration has generated the statistics and graphs allowing us to fulfill the purposes of our investigation. We can see how certain factors affect the likelihood of patients missing their appointments.

Is there relation between SMS received and miss apperment? Only around 32% of patients received an SMS reminder, and to our surprise those who did receive it were more likely to miss an appointment (27.6%) than those who didn't (16.7%). Perhaps we should consider no longer sending SMS reminders.

Which part of the day is more appointment attendance? Morning was the most higher day part for appointments, followed by Afternoon. Evening was the lowest with 1931 appointments, the attendence (Show) in the morning is about 81% to no attendence (NO SHow) 19%, the attendence (Show) in the Afternoon is about 78% to no attendence (NO SHow) about 22%, the attendence (Show) in the Evening is about 78% to no attendence (NO SHow) about 22%. The data suggests that the morning is higher day part, so morning need enough doctor's appointments.

Which Age Category is more appointment attendance? Though the vast majority of patients are young (under 30) or Man (between 30 and 60), young people were most likely to miss appointments (22.9%), Old people over 60 were least likely to miss appointments (15.3%), and Man people were in between (19.8%). The data suggests that the older people get, the more diligent they are about keeping doctor's appointments.

Limitations

The are many limitations in the Data:

Most data set variables are categorical , which does not allow a high level of statistical m

The statistics used here are descriptive statistics, not inferential, meaning that any hypotheses or controlled experiments or Inferences can not created With data.

Lot of details for certain factors are not found to draw conclusions. For the SMS received example, the date and time of sending or receiveing SMS that give us that SMS is importent criteria or just neglect it.

In the Age field, we have error like out of range and outliers values which could potentially give low accurate result.