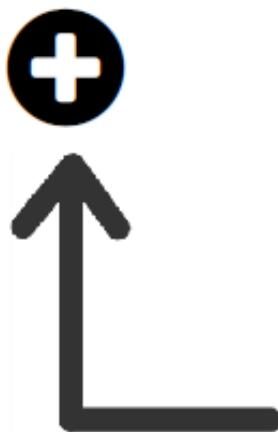




Manage My Account



No organizations have been defined for you. At least one organization is needed and you won't be able to create evaluations, projects, actions or KPI's until at least one organization is available. You can create an organization by clicking on this button.

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Manage My Account

## Add Organization

Organization Name:



## Organizations

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You are in the Organization List page.

At any time you can create new system objects by clicking on this icon. You can create new organizations, evaluations, projects, actions or KPIs from anywhere.

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## Organizations

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2



Federal Board of Revenue

You are in the Organization List page.

Organizations, projects and actions have properties that you can set. You can edit the name as well as the properties by clickin on this icon. You can also add areas to organizations using this icon.



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## Organizations

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Federal Board of Revenue

You are in the Organization List page.

You can view the object page using this icon. In the object page you can see everything about the object.



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 Show People 

## Organizations



Parameters

Federal Board of Revenue

You are in the Organization List page.

You can share this organization with other people by clicking on this button.



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Federal

## Organizations

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You can search using this textbox. You can simply search by entering any text, but you can also search for specific organizations by typing "@organization XXXX" where XXXX is the name of the organization.



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## Organizations

Ivan Krsul [logout](#) [Parameters](#)  Show People 

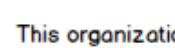
Federal Board of Revenue

This organization has [3 areas](#), [7 Projects](#), [2 actions](#), [378 people](#) and [15 KPIs](#)

Sindth Board of Revenue

This organization has [9 actions](#).

Punjab Board of Revenue



This organization does not have any objects. Create one by clicking on the + icon above.

[Show tips for this page](#)

When this option is selected, the heatmap and the list shows people... when it is not selected, they do not include people.

Ivan Krsul [logout](#)

## Federal Board of Revenue

Organization Name: 

1

Areas: [Add new area for this organization](#)[Save Properties](#)

You are editing the Organization properties

Organizations can have areas. If you define areas you can then associate evaluations, projects, actions and KPIs to those areas. To create an area for an organization just click on this link. You can always delete areas that you don't use.

[Skip](#)

Ivan Krsul [logout](#)

## Federal Board of Revenue

Organization Name: Areas: [Add new area for this organization](#)

- |  |  |                        |
|--|--|------------------------|
|  |  | Human Resources        |
|  |  | Information Technology |
|  |  | Internal Revenue       |
|  |  | Customs                |

[Save Properties](#)[Cancel](#)[Show tips for this page](#)

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## Organizations

- [Add Organization](#) CTRL+N
- [Add Project](#) CTRL+T
- [Add Activity](#) CTRL+A
- [Add Person](#) CTRL+P
- [Add KPI](#) CTRL+K

d of Revenue

[Parameters](#) This organization has [3 evaluations](#), [7 Projects](#), [2 actions](#) and [15 KPIs](#)

Sindh Board of Revenue

This organization has [9 actions](#).

Punjab Board of Revenue

This organization does not have any objects. Create one by clicking on the + icon above.

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## Add New Project

Project Name: VAT Improvements Phase II (Mandatory)

Organization: Federal Board of Revenue (Mandatory)

Area: [ Select Area ] (Optional)

Save ProjectCancel



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VAT Improv

This project does not have

## Projects

1



Parameters



You are in the Project List page.

You can search using this textbox. You can simply search by entering any text, but you can also search for specific organizations by typing "@organization XXXX" where XXXX is the name of the organization, "@area XXXX" or "@project XXXX".

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## Projects

[Parameters](#)VAT Improvements Phase I ([Federal Board of Revenue - VAT Improvements Phase I](#))This project has 5 activities and 2 KPIsImplementation of IT Audit Module ([Federal Board of Revenue - IT Wing](#))This project has 2 activities.VAT Improvements Phase II ([Federal Board of Revenue - VAT](#))

This project does not have any objects. Create one by clicking on the + icon above.

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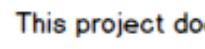
[Show tips for this page](#)

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## Projects

[Parameters](#)

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- [Add Project](#) CTRL+T
- [Add Activity](#) CTRL+A
- [Add Person](#) CTRL+P
- [Add KPI](#) CTRL+K

Implementation of IT Audit Module ([Federal Board of Revenue - IT Wing](#))This project has [2 activities](#).VAT Improvements Phase II ([Federal Board of Revenue - VAT](#))

This project does not have any objects. Create one by clicking on the + icon above.

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## Add New Activity

Activity Name:  (Mandatory)

Organization:  (Optional)

Area:  (Optional)

Project:  (Optional)

[Save Activity](#)[Cancel](#)

These combos need to have auto-complete, so you can type some letters and the options of the combo will only show those items that have those letters. If you type "Valu" the menu would show "Value Added", "Valuation", etc.

Also, the context of the menus depends on what the user selected in the previous menus.

If the user selected "Federal Board of Revenue" in the Organization menu, the areas will be only those areas for that organization and the Projects will be all of the projects for the organization. If the user selects the "Human Resources" area, then the projects will only be those for that area.

These two functions will make it easy to quickly select the context for the activity.



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## Activities

[Parameters](#)Increase taxpayer registration ([Federal Board of Revenue](#))This activity has 6 KPIsDesign of IT Audit Module ([Federal Board of Revenue - IT Wing](#))This activity has 32 KPIs.VAT Law Drafted ([Federal Board of Revenue - VAT](#))

This project does not have any objects. Create one by clicking on the + icon above.

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## Activities

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- [Add Project](#) CTRL+T
- [Add Activity](#) CTRL+A
- [Add Person](#) CTRL+P
- [Add KPI](#) CTRL+K



Design of IT Audit Module ([Federal Board of Revenue - IT Wing](#))



This activity has [32 KPIs](#).



VAT Law Drafted ([Federal Board of Revenue - VAT](#))

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## Activities

[Parameters](#) [\[ Federal Board of Revenue - VAT - VAT Improvements Phase I \]](#) Increase taxpayer registration ([Federal Board of Revenue - VAT - VAT Improvements Phase I](#))This activity has [6 KPIs](#)Design of IT VAT Module ([\(Federal Board of Revenue - VAT - VAT Improvements Phase I\)](#))This activity has [32 KPIs](#).

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## Add New KPI

KPI Name:

(Mandatory)

Organization:

(Mandatory)

[+ Area](#) [Project](#) [Activity](#) [Person](#)

KPI Type:

(Mandatory)

[Save KPI](#)[Cancel](#)

Click here for an explanation on how to select the scope



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## Add New KPI

KPI Name:  (Mandatory)

Organization:  (Mandatory)

+ [Activity](#)

Area: Legal  Project: TARP II

KPI Type:  (Mandatory)

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## Add New KPI

KPI Name:  (Mandatory)

Organization:  (Mandatory)

+ [Activity](#)

Area: Legal  Project: TARP II

KPI Type:  (Mandatory)

[Save KPI](#)

Overall Equipment Effectiveness

- Availability
- Performance
- Quality
- Utilization
- Mean time between failure
- Mean time to repair
- Revenue
- Generic Percentage



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## Add New KPI

KPI Name:

VAT Tax Collection

(Mandatory)

Organization:

Federal Board of Revenue

(Mandatory)

[+ Activity](#)

Area: Legal    Project: TARP II

KPI Type:

Revenue

(Mandatory)

Revenue is the income that an organization has from its normal business activities. In accounting, revenue is often referred to as the "top line" due to its position on the income statement at the very top. This is to be contrasted with the "bottom line" which denotes net income. For private organizations, revenue usually considers income from the sale of goods and services to customers and is also referred to as sales or turnover. For non-profit organizations, revenue may be referred to as gross receipts and typically includes donations from individuals and corporations, support from government agencies, income from activities related to the organization's mission, and income from fundraising activities, membership dues, and financial securities such as stocks, bonds or investment funds.

 Allow Reporting Values using Web Services

Reporting Unit:

Monthly

(Mandatory)

Currency:

US Dollars

measured in

Millions

(Mandatory)

Starting Date:

17/05/15



(Mandatory)

Target Period:

18

months

 KPI Allows Reporting by Categories

KPI Target:

3500

millions of US Dollars

(Mandatory)

[Save KPI](#)[Cancel](#)

Reporting periods can be: Daily, weekly, monthly, quarterly, yearly

This text changes depending on the unit selected

This text changes depending on the unit selected

Functional Evaluation Tool - Add KPI

[http://functional.tools/add\\_kpi](http://functional.tools/add_kpi)

Ivan Krsul [logout](#)

## Add New KPI

KPI Name:  (Mandatory)

Organization:  (Mandatory)

+ [Activity](#)

Area: Legal → Project: TARP II ←

KPI Type:  (Mandatory)

Revenue is the income that an organization has from its normal business activities. In accounting, revenue is often referred to as the "top line" due to its position on the income statement at the very top. This is to be contrasted with the "bottom line" which denotes net income. For private organizations, revenue usually considers income from the sale of goods and services to customers and is also referred to as sales or turnover. For non-profit organizations, revenue may be referred to as gross receipts and typically includes donations from individuals and corporations, support from government agencies, income from activities related to the organization's mission, and income from fundraising activities, membership dues, and financial securities such as stocks, bonds or investment funds.

Allow Reporting Values using Web Services

Reporting Unit:  ? (Mandatory)

Currency:  measured in  ? (Mandatory)

Starting Date:  ? (Mandatory)

Target Period:  months

KPI Allows Reporting by Categories

Reporting Categories:

Taxpayer Segment → Location ←

Category Targets:

LTU, Punjab	<input type="text" value=""/>	millions of US Dollars	? (Mandatory)
LTU, Sindh	<input type="text" value="3500"/>	millions of US Dollars	? (Mandatory)
RTO, Punjab	<input type="text" value="3500"/>	millions of US Dollars	? (Mandatory)
RTO, Sindh	<input type="text" value="3500"/>	millions of US Dollars	? (Mandatory)

Total Target: 10,500 millions of US Dollars

[Save KPI](#) [Cancel](#)

Users can add one or more categories from the list. When they do, the system should allow defining targets for each of the categories. The users can leave the targets blank, in which case that categories should behave as a KPI with no target.



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## Add New KPI

KPI Name:  (Mandatory)

Organization:  (Mandatory)

+ [Activity](#)

Area: Legal Project: TARP II

KPI Type:  (Mandatory)

This is a percentage KPI. You must specify whether the system should consider an increase of percentage as a good thing (Maximize) or a decrease (Minimize) and whether the system should average individual values over the period or add them.

Allow Reporting Values using Web Services

Reporting Period:  ? (Mandatory)

Direction:  ? (Mandatory)

Accumulation Strategy:  ? (Mandatory)

Starting Date:  ? (Mandatory)

Target Period:  quarters

KPI Allows Reporting by Categories

KPI Target:  % ? (Mandatory)

[Save KPI](#)

[Cancel](#)

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## Add New KPI

KPI Name:  (Mandatory)

Organization:  (Mandatory)

+ [Activity](#)

Area: Legal Project: TARP II

KPI Type:  (Mandatory)

Mean time between failures (MTBF) is the predicted elapsed time between inherent failures of a system during operation. MTBF is calculated as the arithmetic mean (average) time between failures of a system. For this type of KPI you must record the "Time between failures" and the system will automatically compute the MTBF from these values.

Allow Reporting Values unsing Web Services

Reporting Unit:  ? (Mandatory)

Starting Date:  ? (Mandatory)

Target Period:  months

KPI Allows Reporting by Categories

KPI Target:      ? (Mandatory)

Save KPI

Cancel

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## Add New KPI

KPI Name:

Increase server reliability

(Mandatory)

Organization:

Federal Board of Revenue

(Mandatory)

[+ Activity](#)

Area: Legal • Project: TARP II •

KPI Type:

Mean time between failure

(Mandatory)

Mean time between failures (MTBF) is the predicted elapsed time between inherent failures of a system during operation. MTBF is calculated as the arithmetic mean (average) time between failures of a system. For this type of KPI you must record the "Time between failures" and the system will automatically compute the MTBF from these values.

 Allow Reporting Values using Web Services

To register the "Time between failures" using the Web Services you enter them in ISO 8601 format: P[ n ]Y[ n ]M[ n ]DT[ n ]H[ n ]M[ n ]S. In this representation, the [ n ] is replaced by the value for each of the date and time elements that follow the [ n ]. For example, "P3Y6M4DT12H30M5S" represents a duration of "three years, six months, four days, twelve hours, thirty minutes, and five seconds".

Web Service ID: SERV-RELIABILITY

? (Mandatory)

Reporting Period:

Monthly

? (Mandatory)

Starting Date:

17/05/15

? (Mandatory)

Target Period:

12

months

 KPI Allows Reporting by Categories

KPI Target:

0 years

2 months

0 days

0 hours

0 minute

? (Mandatory)

[Save KPI](#)[Cancel](#)

This text changes to match the specific data type for the KPI. If the KPI is numeric, the examples are numeric.

If the KPI allows reporting by categories, these instructions should also indicate how categories are reported in the Web Service.

Ivan Krsul [logout](#)

## KPIs



Parameters



			KPI Name	Progress	Trend
			Increase server reliability Federal Board of Revenue - Data Center	0%	-

You are in the KPI List page.

You can edit values for individual KPIs by clicking on this icon.

● ● ●

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## KPIs

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KPI Name  
Increase server reliability  
[Federal Board of Revenue - Data Center](#)

2

Progress

Trend

0%

You are in the KPI List page.

Progress the organization has made with regards to an individual indicator is shown here.



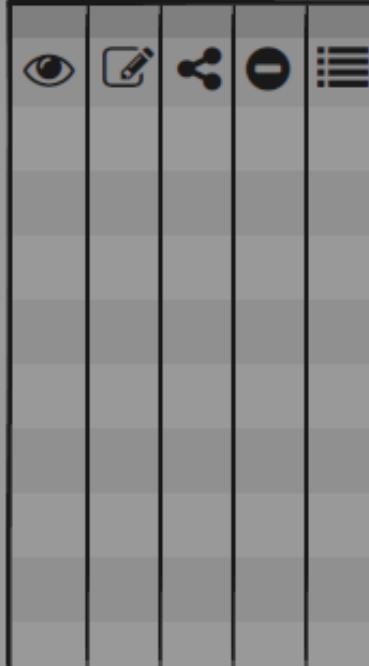
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## KPIs

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Parameters

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You are in the Organization List page.

You can search using this textbox. You can simply search by entering any text, but you can also search for KPIs for specific organizations by typing "@organization XXXX" where XXXX is the name of the organization, "@area XXXX", "@project XXXX", "@kpi XXXX" and you can even search for the progress made by entering "@progress > 50" or "@trend up"



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## KPIs

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KPI Name	Progress	Trend
Increase server reliability <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 90%;">90%</div>	Down 5% from last month
VAT TAX collection <a href="#">Federal Board of Revenue - VAT - VAT Strenghtning P</a>	<div style="width: 60%;">60%</div>	Up 13% from last week
Registered taxpayers <a href="#">Federal Board of Revenue</a>	<div style="width: 5%;">5%</div>	Down 15% from last month
Help Desk Ticket Queue Size <a href="#">Federal Board of Revenue - IT Wing - Help Desk</a>	<div style="width: 15%;">15%</div>	Up 8% from yesterday
PRAL Net profit margin <a href="#">PRAL - Finance</a>	<div style="width: 25%;">25%</div>	-
PRAL GrossProfit margin <a href="#">PRAL - Finance</a>	<div style="width: 90%;">90%</div>	Down 15% from last month
% tax returns filed electronically <a href="#">Federal Board of Revenue - IR Wing</a>	<div style="width: 60%;">60%</div>	Down 2% from last month
% taxpayer issues solved in first phone call <a href="#">Federal Board of Revenue - IT Wing - Help Desk</a>	<div style="width: 5%;">5%</div>	Up 9% from last week
Average staff training hours <a href="#">Federal Board of Revenue - IT Wing</a>	<div style="width: 0%;">0%</div>	Down 2% from last quarter

« 1 2 3 4 »

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## KPIs

[Parameters](#)

[ Federal Board of Revenue - VAT - VAT Improvements Phase 1 ]



		KPI Name	Progress	Trend
		Increase server reliability <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 90%;">90%</div>	Down 5% from last month
		VAT TAX collection <a href="#">Federal Board of Revenue - VAT - VAT Strenghtning P</a>	<div style="width: 60%;">60%</div>	Up 13% from last week
		Registered taxpayers <a href="#">Federal Board of Revenue</a>	<div style="width: 5%;">5%</div>	Down 15% from last month
		Help Desk Ticket Queue Size <a href="#">Federal Board of Revenue - IT Wing - Help Desk</a>	<div style="width: 15%;">15%</div>	Up 8% from yesterday
		PRAL Net profit margin <a href="#">PRAL - Finance</a>	<div style="width: 25%;">25%</div>	-
		PRAL GrossProfit margin <a href="#">PRAL - Finance</a>	<div style="width: 90%;">90%</div>	Down 15% from last month
		% tax returns filed electronically <a href="#">Federal Board of Revenue - IR Wing</a>	<div style="width: 60%;">60%</div>	Down 2% from last month
		% taxpayer issues solved in first phone call <a href="#">Federal Board of Revenue - IT Wing - Help Desk</a>	<div style="width: 5%;">5%</div>	Up 9% from last week
		Average staff training hours <a href="#">Federal Board of Revenue - IT Wing</a>	<div style="width: 0%;">0%</div>	Down 2% from last quarter





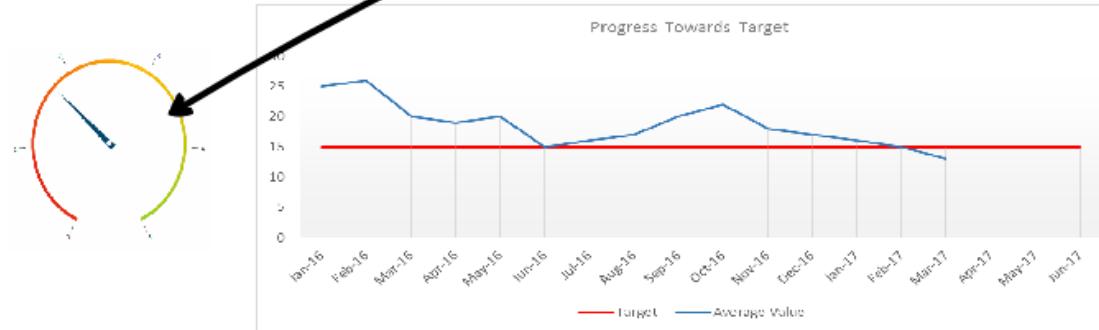
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## KPI - Increase server reliability

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KPI Type: Mean time between failure [?](#)  
 Web Service ID: SERV-RELIABILITY [?](#)  
 Reporting Unit: Month [?](#)  
 KPI Target: 12 months [?](#)  
 Starting Date: 15/01/16 [?](#)



90% progress towards the goal of 2 months between failures

Down 5% from last month

Lowest value: 2 days

Highest value: 1.6 months

Current value: 1.0 months

To date average: 0.7 months

This KPI is in the following dashboards:

Main Dashboard

[Add this KPI to a Dashboard](#)

[Back to KPI List](#)



This chart shows how far we are with respect to the target. If the target was 80% and we are at 50%, we are really at 62% of our goal.

With these icons you can change to see the chart in Bars or Lines. The system should have a reasonable default for each KPI type but when the user changes it, the system should remember this chart type in the future.

This chart shows two lines. The line in red is the target divided equally among the divisions in the chart. For example, if we have a target of 1,000, the reporting unit is months, the target period is 18 months and the accumulation strategy Add is then the red line will have the values 55.5 on the first month, 111.11 on the second, etc.

The second line is the value for the actual KPI measurements.

Date	Value
01/05/2015	1.5 months
01/05/2015	0.7 months
01/05/2015	1.7 months
01/05/2015	1.6 months
01/05/2015	0.2 months
01/05/2015	1.5 months

The information displayed in this section should be specific to each KPI type. For example, this KPI averages over the period since it makes no sense to add mean times between failures. Hence, the system is presenting a "To date average" rather than a "To date sum".

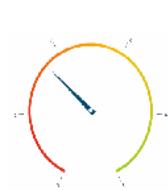
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## KPI - Increase server reliability

When the KPI allows reporting by category, the system should show a Grand Total with the sum/average of all of the data points collected and the details for every individual category combination.

**KPI Type:** Mean time between failure [?](#)  
**Web Service ID:** SERV-RELIBILITY [?](#)  
**Reporting Unit:** Month [?](#)  
**KPI Target:** 12 months [?](#)  
**Starting Date:** 15/01/16 [?](#)

### Grand Total



Progress Towards Target



90% progress towards the goal of 2 months between failures

Down 5% from last month

Lowest value: 2 days

Highest value: 16 months

Current value: 10 months

To date average: 0.7 months

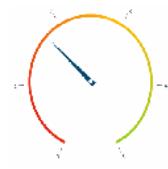
This KPI is in the following dashboards:

Main Dashboard [\(1\)](#)

[Add this KPI to a Dashboard](#)

Date	Value
01/05/2015	15 months
01/05/2015	0.7 months
01/05/2015	1.7 months
01/05/2015	1.6 months
01/05/2015	0.2 months
01/05/2015	15 months

### Category 1, Area 1



Progress Towards Target



90% progress towards the goal of 2 months between failures

Down 5% from last month

Lowest value: 2 days

Highest value: 16 months

Current value: 10 months

To date average: 0.7 months

This KPI is not in any dashboard

[Add this KPI to a Dashboard](#)

Date	Value
01/05/2015	15 months
01/05/2015	0.7 months
01/05/2015	1.7 months
01/05/2015	1.6 months
01/05/2015	0.2 months
01/05/2015	15 months

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KPI Type: Revenue Collection (in Millions of TK)

Web Service ID: REV-COLL

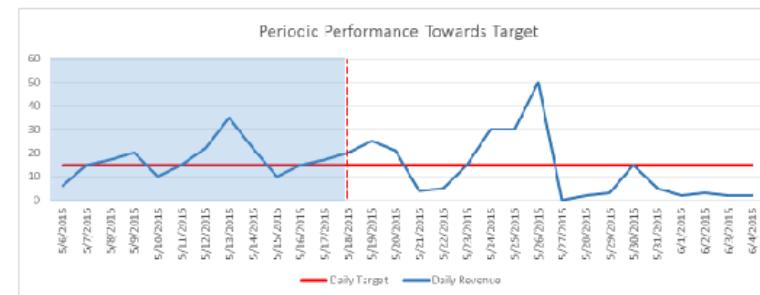
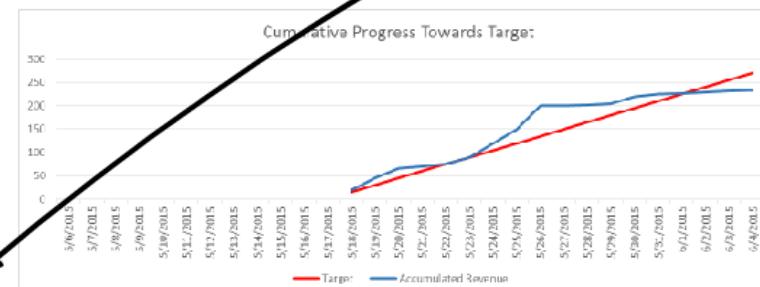
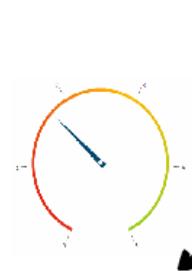
Reporting Unit: Days

KPI Target: 30 days

Starting Date: 17/05/15

Ivan Krusel [logout](#)

## KPI - VAT Tax Collected



40% progress towards the goal of 30 days

Down 5% from last day

Lowest value: 3 M TK

Highest value: 130 M TK

Current value: 4 M TK

To date average: 15 M TK

This KPI is in the following dashboards:

Main Dashboard

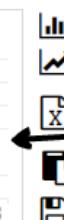
[Add this KPI to a Dashboard](#)[Back to KPI List](#)

Date	Value
01/05/2016	20 M TK
01/15/2016	10 M TK
02/01/2016	21 M TK
02/22/2016	4 M TK
03/12/2016	5 M TK
04/17/2016	15 M TK

This chart shows how far we are with respect to the target. If the target was 80% and we are at 50%, we are really at 62% of our goal.

With these icons you can change to see the chart in Bars or Lines.

The system should have a reasonable default for each KPI type but when the user changes it, the system should remember this chart type in the future.



This chart shows two lines. The line in red is the target divided equally among the divisions in the chart. For example, if we have a target of 1,000, the reporting unit is months, the target period is 18 months and the accumulation strategy Add is then the red line will have the values 55.5 on the first month, 111.11 on the second, etc.

The second line is the value for the actual KPI measurements.

The information displayed in this section should be specific to each KPI type. For example, this KPI averages over the period since it makes no sense to add mean times between failures. Hence, the system is presenting a "To date average" rather than a "To date sum"


←
→
X
Home
Ivan Krsul [logout](#)

## KPI - VAT Tax Collected

KPI Type:

Revenue Collection (in Millions of TK) [?](#)

Web Service ID:

REV-COLL [?](#)

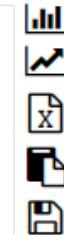
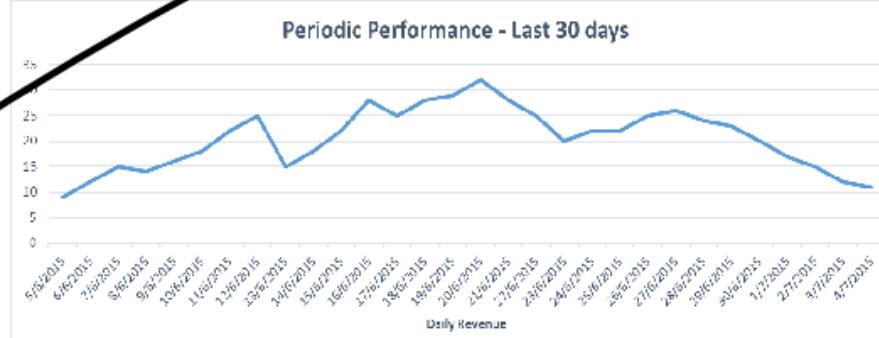
Reporting Unit:

Days [?](#)

KPI Target:

No Target Specified [?](#) Add to KPI Dashboard [?](#)

11


⬇️ Down 5% from last day

Lowest value: 3 M TK

Highest value: 130 M TK

Current value: 4 M TK

To date average: 15 M TK

This KPI is in the following dashboards:

Main Dashboard [\(link\)](#)[Add this KPI to a Dashboard](#)[Back to KPI List](#)

Date	Value
01/05/2016	20 M TK
01/15/2016	10 M TK
02/01/2016	21 M TK
02/22/2016	4 M TK
03/12/2016	5 M TK
04/17/2016	15 M TK

When the target is not specified this number shows the current value of the KPI

With these icons you can change to see the chart in Bars or Lines. The system should have a reasonable default for each KPI type but when the user changes it, the system should remember this chart type in the future.

When the KPI has no target, this chart shows only one line with the value for the actual KPI measurements.

The information displayed in this section should be specific to each KPI type. For example, this KPI averages over the period since it makes no sense to add mean times between failures. Hence, the system is presenting a "To date average" rather than a "To date sum"



## KPI Data Entry - Increase server reliability

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KPI Type: Mean time between failure [?](#)  
Web Service ID: SERV-RELIABILITY [?](#)  
Reporting Period: Last 12 months [?](#)  
Starting Date: 17/05/15 [?](#)  
Value Date:  (Mandatory) ←  
Report new value:      (Mandatory)

[Upload values from an Excel File](#)

	Date	Value
	05/25/2015	1 day, 2 hours, 15 minutes and 30 seconds.
	05/23/2015	2 days, 3 hours, 2 minutes
	05/15/2015	1 hour and 30 minutes
	05/12/2015	1 day and 20 hours
	05/06/2015	18 hours and 25 minutes
	05/01/2015	23 hours and 15 minutes.
	04/23/2015	2 days, 3 hours, 2 minutes
	04/15/2015	1 hour and 30 minutes
	04/12/2015	1 day and 20 hours

« 1 2 3 4 »

Date should default to today, this month, this week, etc.



## KPI Data Entry - VAT Tax Collection

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KPI Type: Revenue

Reporting Period: Last 18 months

Starting Date: 17/05/15

Value Date:  (Mandatory)Report new value: LTU, Punjab  millions of US Dollars LTU, Sindh  millions of US Dollars RTO, Punjab  millions of US Dollars RTO, Sindh  millions of US Dollars [Insert new value](#)[Upload values from an Excel File](#)

	Date	Category	Value
	05/25/2015	LTU - Pujab	2500
	05/25/2015	RTO - Punjab	1800
	05/25/2015	LTU - Sindh	1567
	05/25/2015	RTO - Sindh	789
	05/15/2015	LTU - Pujab	2600
	05/15/2015	RTO - Punjab	1200
	05/15/2015	LTU - Sindh	1899
	05/15/2015	RTO - Sindh	234
	05/15/2015	LTU - Pujab	2600

Date should default to today, this month, this week, etc.



## KPI Data Entry - Increase server reliability

KPI Type: Mean time between failure [?](#)Web Service ID: SERV-RELIABILITY [?](#)Reporting Period: Last 12 months [?](#)Starting Date: 17/05/15 [?](#)

To load values from an Excel file you must have at least two columns in the Excel file named "Date" and "Value". If the values are a time span they must be in ISO 8601 format: durations are represented by the format P[ n ]Y[ n ]M[ n ]DT[ n ]H[ n ]M[ n ]S. For example P1Y2M10DT2H30M. In these representations, the [ n ] is replaced by the value for each of the date and time elements that follow the [ n ]. Leading zeros are not required. You can download a [sample Excel for numeric values](#) and a [Sample Excel for time spans](#).

When values exist for dates specified in the Excel File:

- Replace old value with new one  
 Add new value to the old one

[Select File](#)[Enter values manually](#)

	Date	Value
	05/25/2015	1 day, 2 hours, 15 minutes and 30 seconds.
	05/23/2015	2 days, 3 hours, 2 minutes
	05/15/2015	1 hour and 30 minutes
	05/12/2015	1 day and 20 hours
	05/06/2015	18 hours and 25 minutes
	05/01/2015	23 hours and 15 minutes.
	04/23/2015	2 days, 3 hours, 2 minutes
	04/15/2015	1 hour and 30 minutes
	04/12/2015	1 day and 20 hours

« 1 2 3 4 »

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Ivan Krsul [logout](#)

## KPI Dashboard

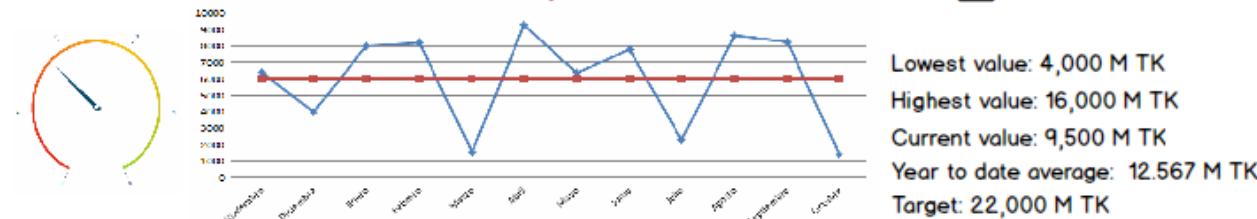
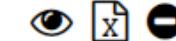
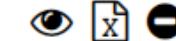
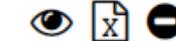
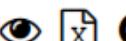
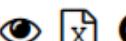
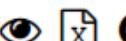
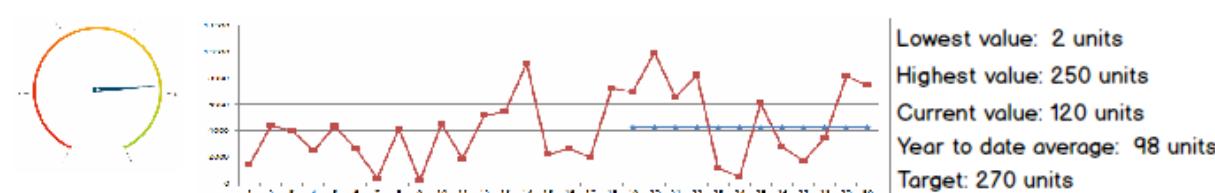
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You have not added any KPIs to this dashboard.  
Please go to the view page of any KPI and add it  
to this dashboard.



## KPI Dashboard

Main Dashboard Financial KPIs Auditing ICT People + ←

[Rename this Dashboard](#) [Delete this Dashboard](#)VAT Tax Collection (Division 1, Area 2)  Down 5% from last monthIncreased Server Reliability  Down 65% from last montProducción de Widgets  Down 2% from last month

With these buttons, the user should be able to add, edit or remove dashboards. The only restriction is that the users should not be able to rename or delete the Main Dashboard

Ivan Krsul [logout](#)

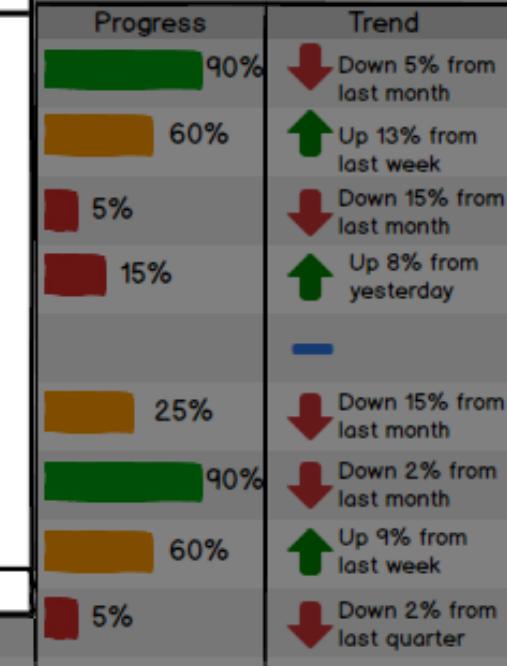
## KPIs

[Parameters](#)

## Search

Organization: Area: Project: Activity: KPI Target: Trend:  All  Up  Down[Search](#)[Cancel](#)

Federal Board of Revenue - IT Wing

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## KPIs

Ivan Krsul [logout](#)

[ Federal Board of Revenue - Data Center - Target &gt; 20 ]

					KPI Name	Progress	Trend
					Increase server reliability <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 90%;">90%</div>	
					Offsite Recovery Site Construction <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 60%; background-color: orange;">60%</div>	
					Integrated current account implementation <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 30%; background-color: orange;">30%</div>	

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## KPIs



@organization "Federal Board of Revenue" and

Parameters

Ivan Krsul [logout](#)

					KPI Name	Progress	Trend
					Increase server reliability <a href="#">Federal Board of Revenue - Data Center</a>	90%	Down 5% from last month
					Offsite Recovery Site Construction <a href="#">Federal Board of Revenue - Data Center</a>	60%	Up 13% from last week
					Integrated current account implementation <a href="#">Federal Board of Revenue - Data Center</a>	30%	Up 5% from last month

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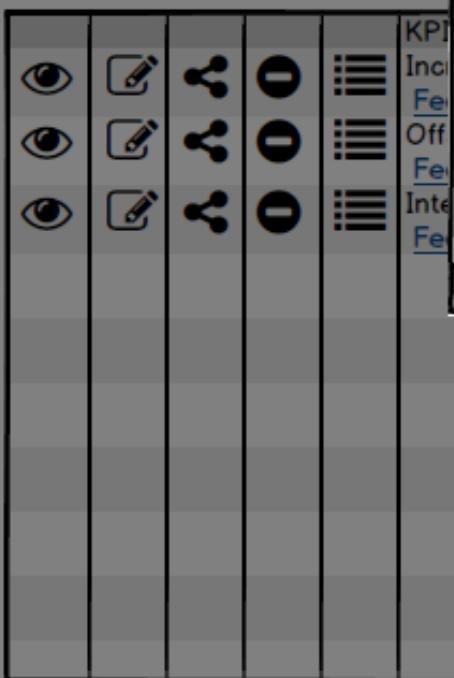


## KPIs



@organization "Federal Board of Revenue" and

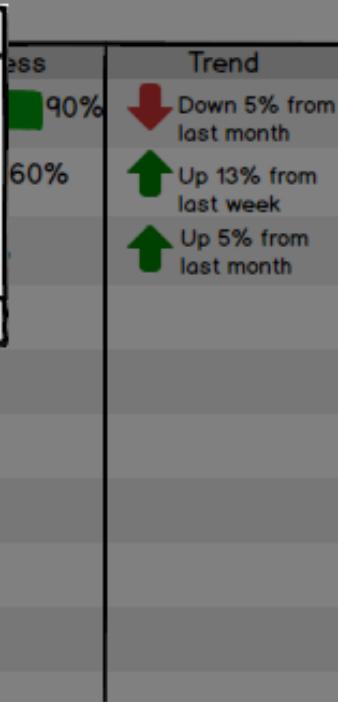
Parameters



## Save Search

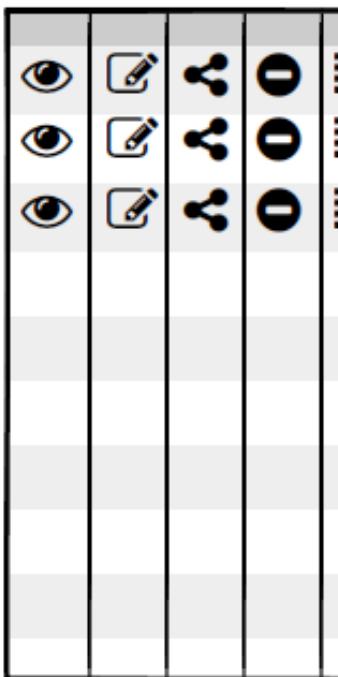
Search Name: 

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## KPIs

Ivan Krsul [logout](#)

[ Saved: KPIs for Data Center Availability ]

[ Saved: KPIs that are way underperforming ]

[ Federal Board of Revenue" ]

[ Federal Board of Revenue - Data Center ]

[ Federal Board of Revenue - Data Center - KPI Target &gt; 50 ]

[ (Federal Board of Revenue - Data Center) or (PRAL - Finances) ]

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## KPIs

[Federal Board of Revenue - Data Center]Ivan Krsul [logout](#)

					KPI Name	Progress	Trend
					Increase server reliability <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 90%;">90%</div>	Down 5% from last month
					Offsite Recovery Site Construction <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 60%;">60%</div>	Up 13% from last week
					Integrated current account design <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 10%;">10%</div>	Up 5% from last month
					Integrated current account implementation <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 30%;">30%</div>	





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## KPIs



reliability

Ivan Krsul [logout](#)[Parameters](#)[\[ Federal Board of Revenue - Data Center \]](#)

					KPI Name	Progress	Trend
					Increase server reliability <a href="#">Federal Board of Revenue - Data Center</a>	<div style="width: 90%;">90%</div>	Down 5% from last month

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Ivan Krsul [logout](#)

## VAT Improvements Phase I

### Activities for Project

	Activity Name	KPIs	KPI Progress
	Increase taxpayer registration ( <a href="#">Federal Board of Revenue</a> )	<a href="#">32 KPIs</a>	
	VAT Law Drafted ( <a href="#">Federal Board of Revenue - VAT</a> )	<a href="#">4 KPIs</a>	

### KPIs for Project

	KPI Name	Progress	Trend
	VAT TAX collection <a href="#">Federal Board of Revenue - VAT - VAT Improvements Phase I</a>	90%	Down 5% from last month
	% VAT declarations filed electronically <a href="#">Federal Board of Revenue - VAT Improvements Phase I</a>	60%	Up 13% from last week

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Act

- Add Organization CTRL+N
- Add Project CTRL+T
- Add Activity CTRL+A
- Add KPI CTRL+K

## VAT Improvements Phase I

Activity Name	KPIs	KPI Progress
Increase taxpayer registration ( <a href="#">Federal Board of Revenue</a> )	<a href="#">32 KPIs</a>	
VAT Law Drafted ( <a href="#">Federal Board of Revenue - VAT</a> )	<a href="#">4 KPIs</a>	

### KPIs for Project

KPI Name	Progress	Trend
VAT TAX collection <a href="#">Federal Board of Revenue - VAT - VAT Improvements Phase I</a>	90%	Down 5% from last month
% VAT declarations filed electronically <a href="#">Federal Board of Revenue - VAT Improvements Phase I</a>	60%	Up 13% from last week

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# Federal Board of Revenue

## Areas for Organization

	Activity Name	KPIs	KPI Progress
Eye icon	IT Wing ( <a href="#">Federal Board of Revenue</a> )	<a href="#">32 KPIs</a>	
Eye icon	Inland Revenue ( <a href="#">Federal Board of Revenue</a> )	<a href="#">66 KPIs</a>	
Eye icon	Customs ( <a href="#">Federal Board of Revenue</a> )	<a href="#">156 KPIs</a>	
Eye icon	Administration ( <a href="#">Federal Board of Revenue</a> )	<a href="#">6 KPIs</a>	
Eye icon	Legal ( <a href="#">Federal Board of Revenue</a> )	<a href="#">4 KPIs</a>	

## Projects for Organization

	Project Name	KPIs	KPI Progress
Eye icon	Increase taxpayer registration ( <a href="#">Federal Board of Revenue</a> )	<a href="#">32 KPIs</a>	
Eye icon	VAT Law Drafted ( <a href="#">Federal Board of Revenue - VAT</a> )	<a href="#">4 KPIs</a>	

## Activities for Organization

	Activity Name	KPIs	KPI Progress
Eye icon	Increase taxpayer registration ( <a href="#">Federal Board of Revenue</a> )	<a href="#">32 KPIs</a>	
Eye icon	VAT Law Drafted ( <a href="#">Federal Board of Revenue - VAT</a> )	<a href="#">4 KPIs</a>	

## KPIs for Organization

	KPI Name	Progress	Trend
Eye icon	VAT TAX collection <a href="#">Federal Board of Revenue - VAT - VAT Improvements Phase I</a>	90%	Down 5% from last month
Eye icon	% VAT declarations filed electronically <a href="#">Federal Board of Revenue - VAT Improvements Phase I</a>	60%	Up 13% from last week

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## Increase Taxpayer Registration

### KPIs for Activity

	KPI Name	Progress	Trend
	VAT TAX collection <a href="#">Federal Board of Revenue - VAT - VAT Improvements Phase I</a>	90%	Down 5% from last month
	% VAT declarations filed electronically <a href="#">Federal Board of Revenue - VAT Improvements Phase I</a>	60%	Up 13% from last week

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Ivan Krsul [logout](#)

## Share Organization

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You are sharing an Organization: Federal Board of Revenue

Who can manage this organization:

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

Who can create Areas for this organization:

Everyone

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

Who can create KPIs for this organization:

Everyone

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

Who can create Projects for this organization:

Everyone

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

Who can create Activities for this organization:

Everyone

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

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## Share Project

You are sharing a Project: Fedeerall Board of Revenue

Who can manage this project:

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

Who can create KPIs for this project:

Everyone

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

Who can create Activities for this project:

Everyone

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

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## Share Activity

You are sharing an Activity: Renew Server Licenses

Who can manage this activity:

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

Who can create KPIs for this activity:

Everyone

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

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## Share KPI

You are sharing a KPI: General Revenue

How would you like to share the KPI:

 Everyone can see this KPI

[ All Divisions ] ▾

[ All Areas ] ▾

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

Lili Maceda Blanco (lmaceda@gmail.com)

Owner

Make owner ▾



Can View ▾



Can view and enter data ▾

[Invite more people](#)[Back to KPI List](#)

Ivan Krsul [logout](#)

## Add New Person

Name:	Ivan Krsul	(Mandatory)
ID:	4556322345	(Mandatory)
Organization:	Federal Board of Revenue	(Mandatory)
Area:	[ Select Area ]	(Optional)

Save PersonCancel

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Ivan Krsul [logout](#)

## People

[Parameters](#) Ivan Krsul (4556322345) ([Federal Board of Revenue](#))This person has [6 KPIs](#)Rahesh Sumaran ([Federal Board of Revenue - IT Wing](#))This person has [32 KPIs](#).Saima Salin ([Federal Board of Revenue - Audit](#))

This person does not have any KPIs. Create one by clicking on the + icon above.

Security

Organizations

Projects

Activities

People

KPIs

KPI Dashboard

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Manage My Account

Ivan Krsul [logout](#)

Ivan Krsul (4556322345)

## KPIs for Person

	KPI Name	Progress	Trend
	VAT TAX collection	<div style="width: 90%;">90%</div>	Down 5% from last month
	% VAT declarations filed electronically	<div style="width: 60%;">60%</div>	Up 13% from last week

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## Share Activity

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You are sharing a Person: Ivan Krsul

Who can manage this person:

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

Who can create KPIs for this person:

Everyone

Ivan Krsul (me)

Vladimir Calderón ( vladimir.caldeonr@gmail.com)

Charles Blanco (chblanco@gmail.com)

[Invite more people](#)

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KPI Name:

Users trained

(Mandatory)

Organization:

[ Select Organization ]

(Mandatory)

+ Area Project Activity Person



Selection of  
context is disabled  
until the user  
selects an  
organization

KPI Name:

Users trained

(Mandatory)

Organization:

Federal Board of Revenue

(Mandatory)

+ [Area](#) [Project](#) [Activity](#) [Person](#)



Users can click on  
any of these links  
to select part of  
the context

KPI Name:  (Mandatory)

Organization:  (Mandatory)

+ Area Project Activity Person

Human Resources  
ICT  
Audit and  
Customs  
Legal

Popup menu should be searchable (auto complete) since it is possible that it may contain many items

KPI Name:  (Mandatory)

Organization:  (Mandatory)

+ [Project](#) [Activity](#) [Person](#)

Area: Legal 

KPI Name:

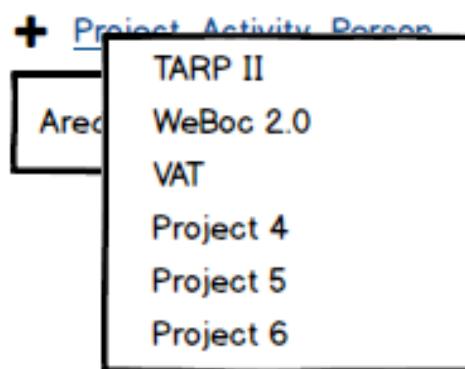
Users trained

(Mandatory)

Organization:

Federal Board of Revenue

(Mandatory)



The list should be intelligent as it should only display the Projects that were created for the Area selected. Combo boxes should always display only those elements that are appropriate

KPI Name:  (Mandatory)

Organization:  (Mandatory)

+ Activity

Area: Legal  Project: TARP II

Click here to go back to the Add KPI Screen



Notice that the list no longer has the Person item. Once the user has selected a Project or Activity he cannot select a Person and vice versa.