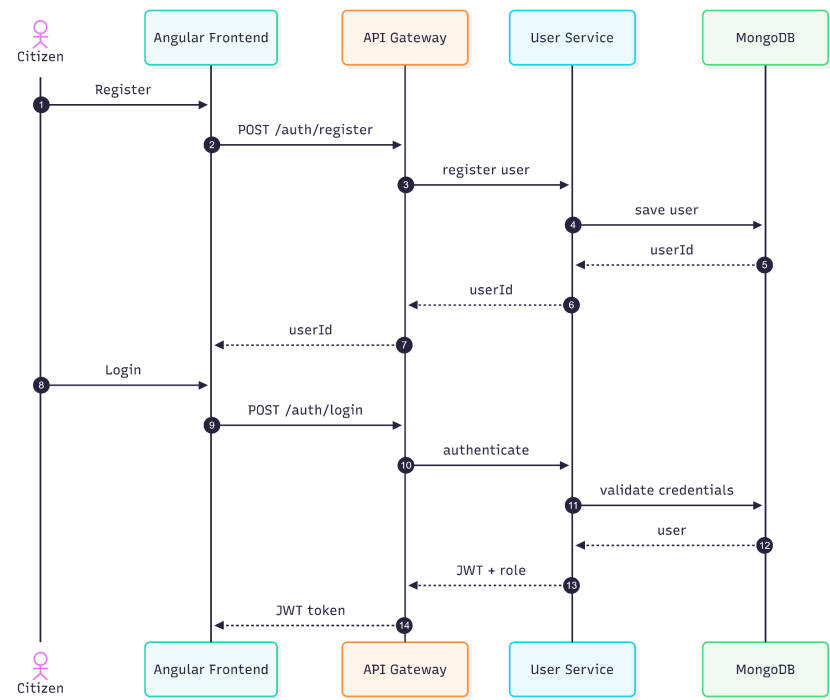
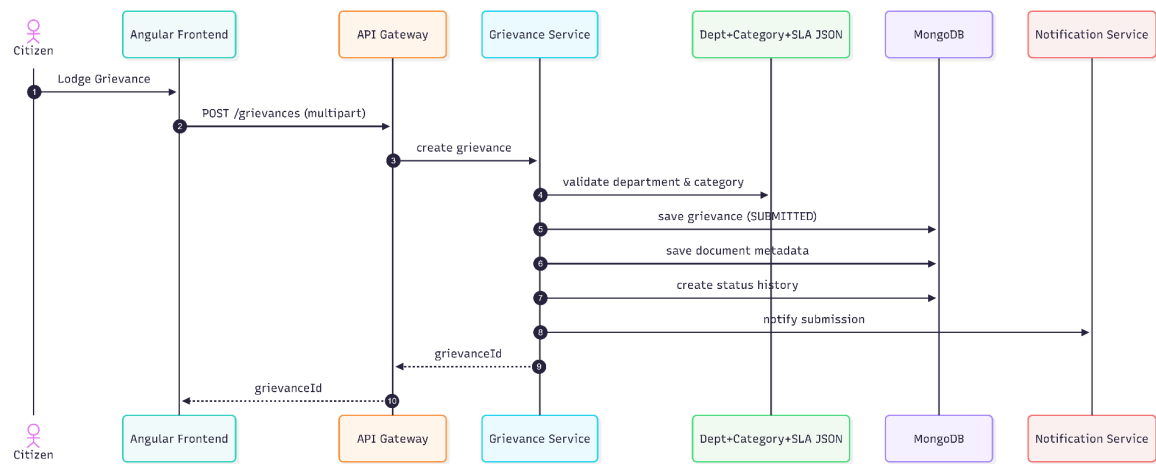


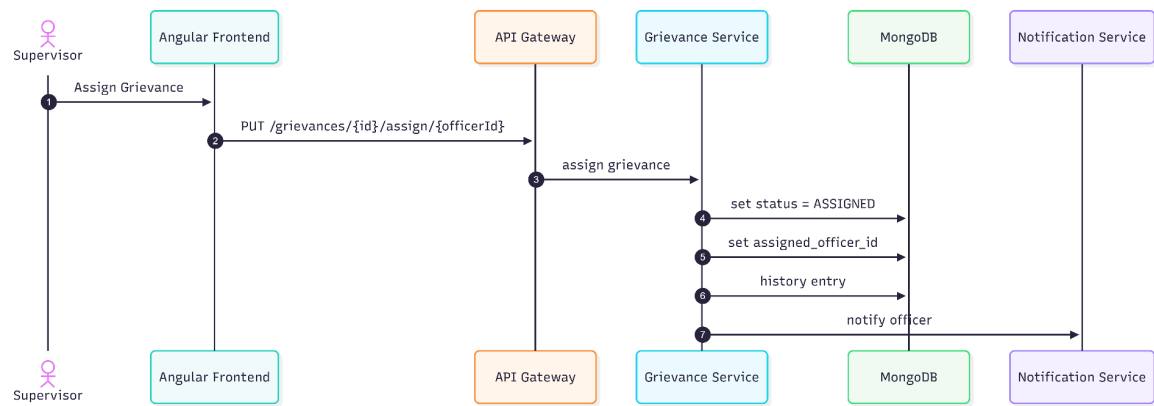
User Registration & Login



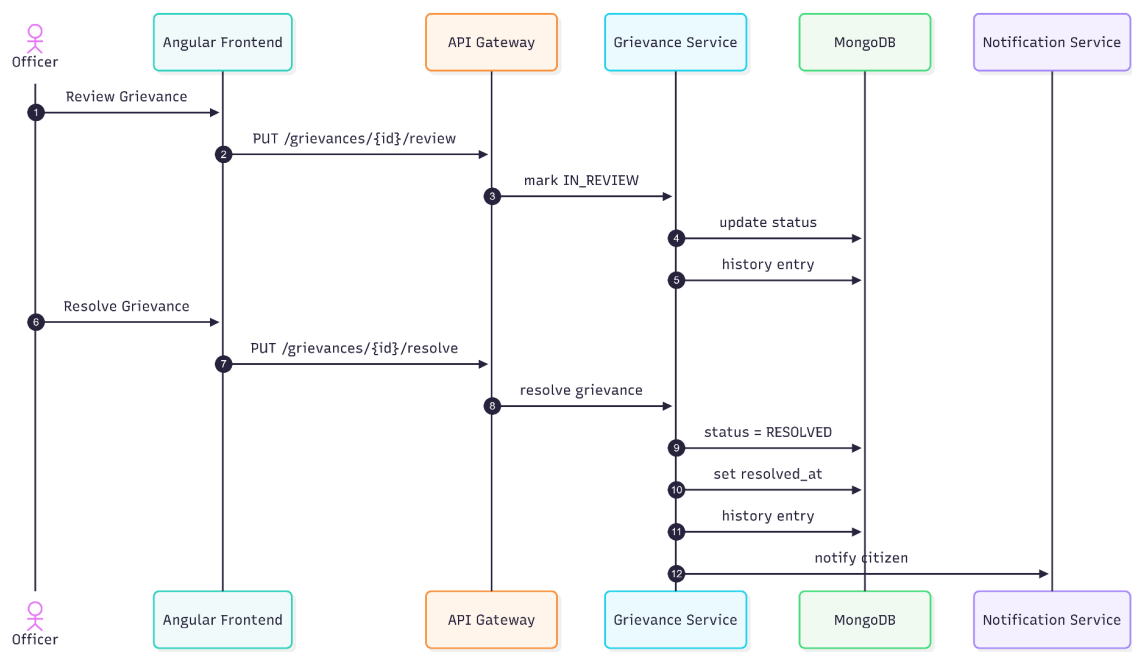
Grievance Creation (With Document Upload)



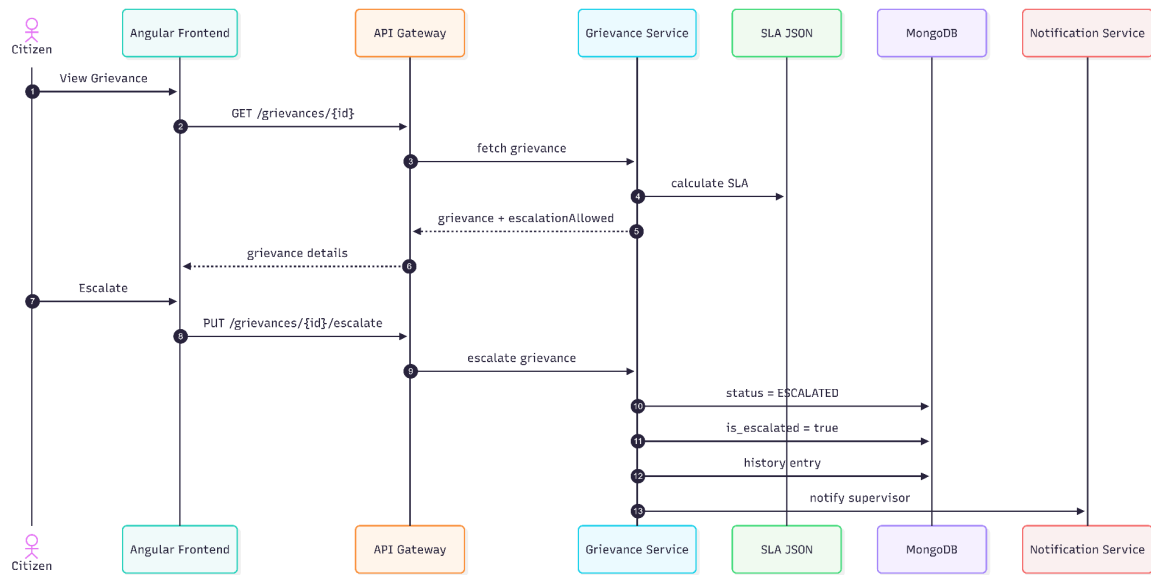
Grievance Assignment (Supervisor → Officer)



Grievance Review & Resolution (Officer Flow)



## SLA Evaluation & Escalation (No Scheduler)



## Feedback Submission

