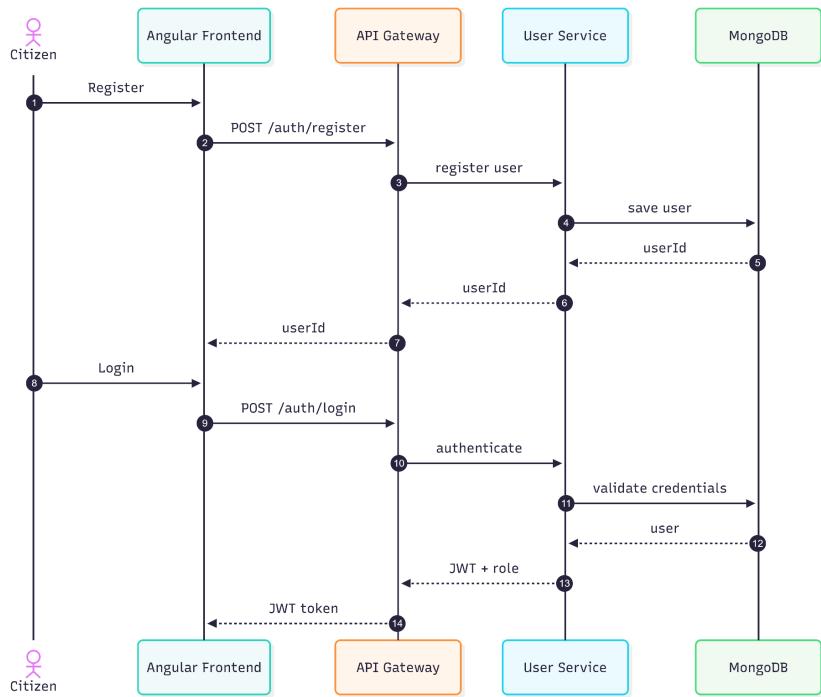
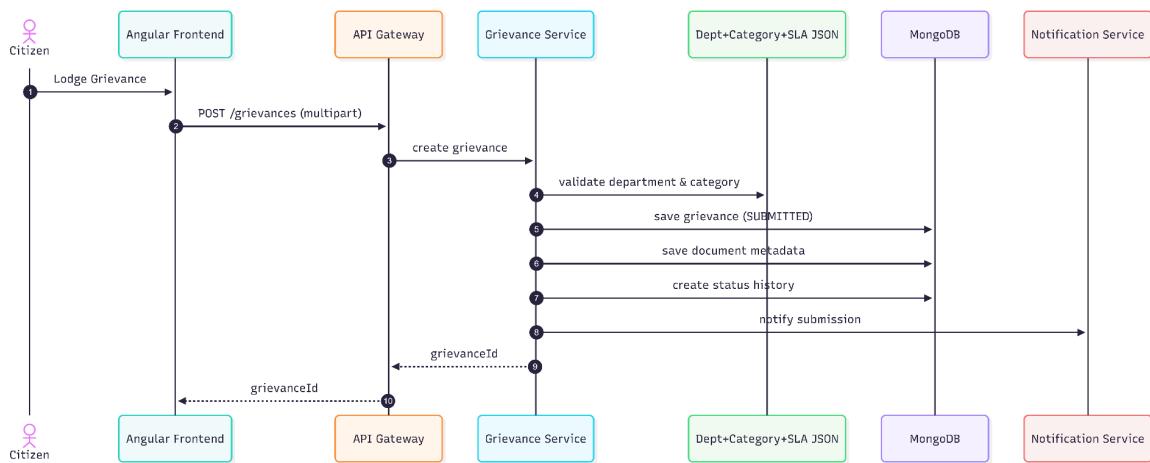


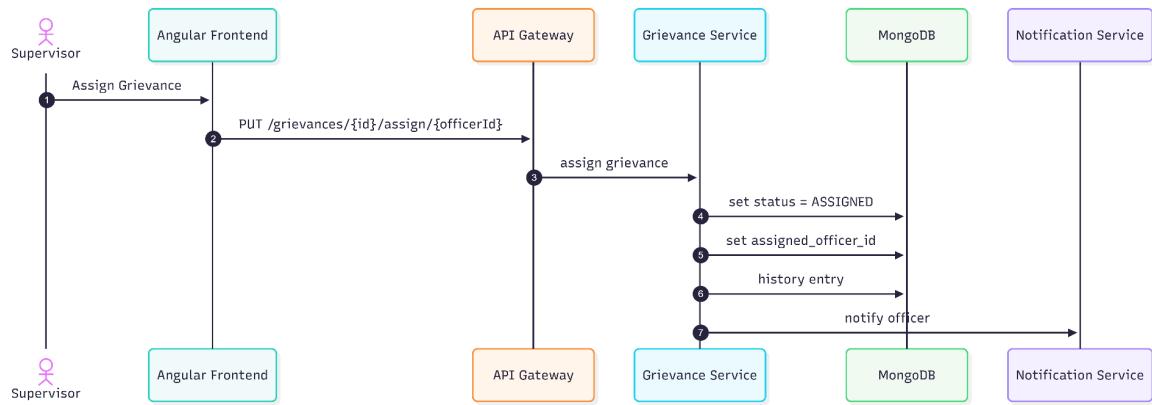
User Registration & Login



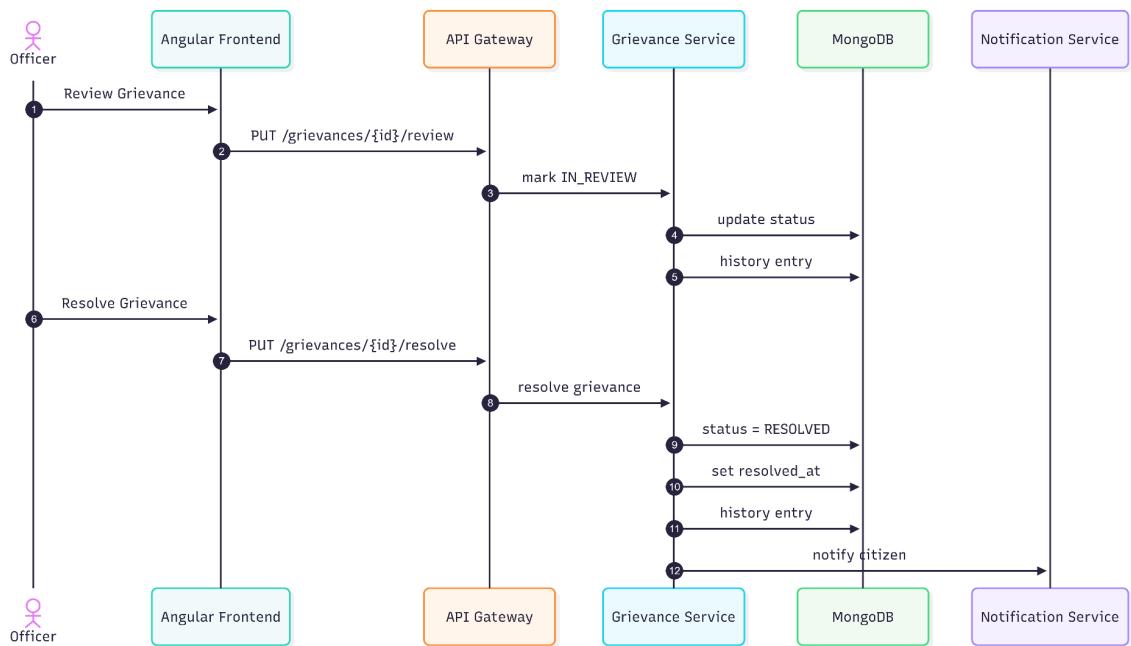
Grievance Creation (With Document Upload)



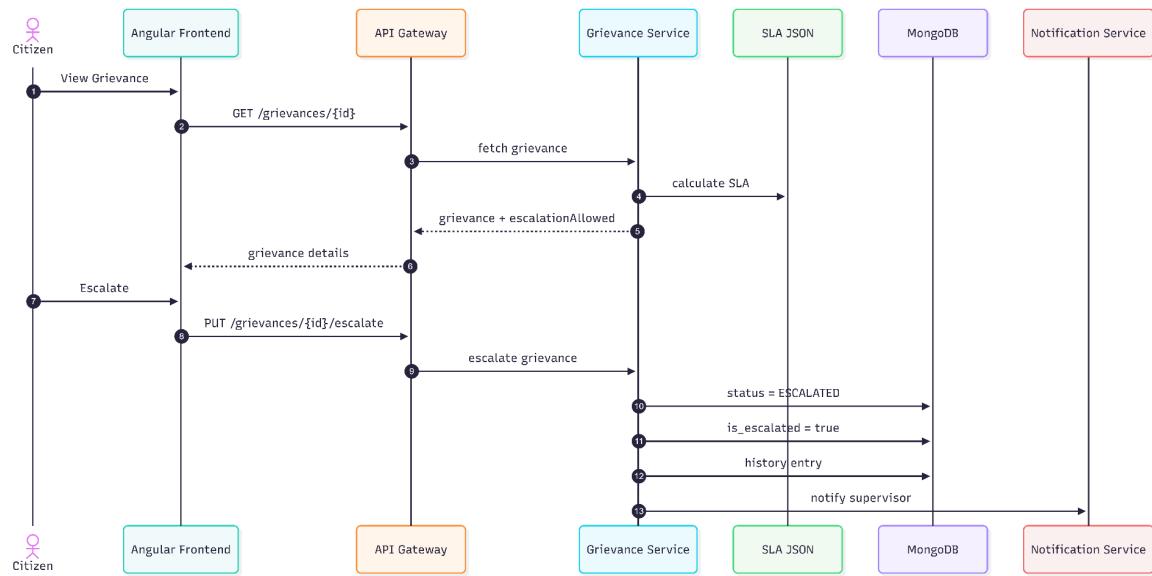
Grievance Assignment (Supervisor → Officer)



Grievance Review & Resolution (Officer Flow)



SLA Evaluation & Escalation (No Scheduler)



Feedback Submission

