



स्क्वाड्रन लीडर दृष्टि वशिष्ठा  
कमान अधिकारी

*Squadron Leader Drashti Vashishtha*  
*Commanding Officer*

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18 May 21

Mr Samit Bagde,  
INTEGRITI System and Team  
7, Mulberry, Opp Kaushalya Hospital Gate No.2  
Nr T.M.C, Ganeshwadi, Panchpakhadi,  
Thane (West), Maharashtra

LETTER OF APPRECIATION

*Dear Sir,*

1. Reference is made to the rectification carried out on our 5 KVA UPS from 10 May 21 to 19 May 21.
2. This is to put on record that the timely assistance & prioritization given to our requirement by M/s Integrity Systems is appreciated. I am deeply obliged to the firm for their sheer professionalism and understanding the urgency of equipment serviceability in Defence Forces. Sir, your team has gone beyond the call of duty and exhibited true allegiance to our work philosophy of 'Service before Self'.
3. Kindly accept our deepest gratitude for the co-operation extended by your firm every time. Convey our sincerest appreciation to your entire team, too.

*with warm regards*

*Drashti Vashishtha*