**Neighbors.com -- Neighbor Items/Tools Renting App**

1.1Signup

1.1.1 Create account--provide username and password--and user data or create account with Facebook sign in

1.1.2 Ability to inquire of the user of their main intentions for use (rent and/or list)--customized first experience

1.2 Login

1.2.1 Verify user identity

1.2.2 (None first time) Ability to choose to rent or to list when opening the app.

1.3 Listing Items

1.3.1 Add, view, edit, delete listing

1.3.1.1 Title, description, cost, condition, photos, location, rent or sell, option for contact info, length of listing

1.3.2 Support ability to add contact info per listing

1.3.3 Support feature to have videos and multiple photos

1.3.4 Support feature to promote item on page -- for a nice little fee :)

1.3.5 Feature that reminds user of their listing and if they want to renew it

1.3.6 Feature that recommends changes to listing to optimize rents

1.3.7 Dashboard to see data insight on actualized/completed listings

1.3.8 List acceptable agreement types for accidental damage.

1.3.8.1 Deposit

1.3.8.2 Lister defined terms/costs per type of damage

1.3.8.3 Mediation--company reviews case

1.3.9 Responding to Inquiries about listing

1.4 Manage Active listings

1.4.1 See active listings

1.4.2 Flag/ Report bad renters

1.4.3 Ability to block reported user from site and to review each case.

1.4.3 Communicate with renters--details and meet up

1.4.4 Ability to checkout item--listing becomes active

1.4.5 Ability to close active listing

1.4.6 Support feature to report late or not-returned item

1.4.7 Support feature to update listing with agreement from renter or accept request. 1.4.8 Support ability to take photos at checkout as proof of condition

1.4.9 On payment the listing is checked out.

1.5 Viewing/ Renting Items

1.5.1 Search for item and display items

1.5.1.1 Support search filters

1.5.2 Ability to reserve found listing-- and fill out specifics of rental (pay at meet up)--listing becomes pending

1.5.3 View newly listed items

1.5.4 Report Item/Lister

1.5.5 Ability to join a waitlist

1.5.6 inquire about listing

1.6 Renter managing active rentals

1.6.1 Ability to checkout an item(verify they receive it)--listing becomes active

1.6.2 On payment the listing is checked out.

1.6.2 Support ability to take photos at checkout as proof of condition

1.6.3 Ability to request update to listing or agree to update.

1.6.4 Communicate with lister---details and meet up

1.6.5 Report lister

1.7 Customer Profile

1.7.1 Add credit card info