

BPMN Diagram: Airline Ticket Booking

This diagram represents a simple process for booking an airline ticket using BPMN, covering steps from start to finish, including availability check and payment completion.

Below is the BPMN representation:

1. Start Event: Customer initiates the booking process.
2. Activity: Customer enters trip details (destination, date, number of passengers).
3. Activity: System checks for flight availability.
4. Decision: Is the flight available?
 - If Yes: Proceed with booking and choose payment method.
 - If No: Notify the customer about unavailability.
5. Activity: Customer completes payment.
6. Activity: System issues the ticket and sends it via email.
7. End Event: Process successfully completes.

