```json
{
    "intents": [
        {
            "tag": "greeting",
            "patterns": [
                "Hi",
                "Hey",
                "How are you",
                "Is anyone there?",
                "Hello",
                "Good day",
                "Good morning",
                "Good afternoon",
                "Good evening"
            ],
            "responses": [
                "Hey :-)",
                "Hello, thanks for visiting",
                "Hi there, what can I do for you?",
                "Hi there, how can I help you?"
            ]
        },
        {
            "tag": "shop open time",
            "patterns": ["Are you open today?", "When do you open today?", "What are your hours today?",
                "opening time",
                "what time do you open the shop",
                "what is your opening time",
                "what time do you close the shop",
                "Do you have the shop open on sunday",
                "open", "open time",
                "when do you open"

            ],
            "responses": ["It's an online store. you can order anytime",
                "you can order anytime, your order will be delivered on the same day if you order before 4pm. ",
                "Delivery timings everyday 4pm to 10pm"
            ]
        },
        {
            "tag": " collect from store",
            "patterns": [
                "can I collect the things at your store","shop", "Is there any option to collect my order from the store?",
                "Do you have a shop","can I come and collect from the store","collect from store"
            ],
            "responses": [
                "It's an online store. We won't be at store all the time.But if you want, you can collect from infanterigatan 23, solna, stockholm"
            ]
        },
        {
            "tag": " Store location",
            "patterns": ["where do located?",
                "Can you send me your location?",
                "Can you send me your address?",
                "Where are you located",
                "where is your shop",
                    "where are you", "address"

            ],
            "responses": ["infanterigatan 23, solna, stockholm. We won't be at store all the time. Please contact customer support and know when they will be at store. "
            ]
        },
        {
            "tag": "goodbye",
```

```json
    "patterns": ["Bye", "See you later", "Goodbye","ok thank you"],
    "responses": [
      "See you later, thanks for visiting",
      "Have a nice day",
      "Bye! Come back again soon."
    ]
  },
  {
    "tag": "General statement",
    "patterns": ["I am living in", "We are in", "I am from","I need", "I have placed my order", "My order number is","I
need some help", "I will not at home"],
    "responses": [
      "Ok, How can I help you "

    ]
  },
  {
    "tag": "ok",
    "patterns": ["ok", "hmm", "Aha"],
    "responses": [
      "Ok. any other questions?"

    ]
  },
  {
    "tag": "thanks",
    "patterns": ["Thanks", "Thank you", "That's helpful", "Thank's a lot!"],
    "responses": ["Happy to help!", "Any time!", "My pleasure"]
  },
  {
    "tag": "items",
    "patterns": [
      "Which items do you have?",
      "What kinds of items are there?",
      "What do you sell?"
    ],
    "responses": [
      "We are seeling all necessary indian grocery items",
      "We have all necessary indian grocery items and kitchen appliance"
    ]
  },
  {
    "tag": "payments methods",
    "patterns": [" what are the payment methods do you have","how can I pay the invoice","Do you take credit cards?", "Are
you cash only?",
      "Do you take credit cards?",
      "Can I Pay by swish?",
      "Do you accept Mastercard?",
      "Can I pay with Paypal?",
      "Are you cash only?",
      "do you accept swish payment",
      " Cash on delivery",
      "can i pay by cash?",
      "cash","accept",
      "payment","pay"
    ],
    "responses": [
      "We accept VISA, Mastercard, swish payment, cash on delivery and Paypal",
      "We accept most major credit cards,swish payment, cash on delivery and Paypal"
    ]
  },
  {
    "tag": "swish number",
    "patterns": ["What is the swish number", " to which number should I swish?",
      "May I know the swish number?",
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          " can I have swish number?",
          "To which number should I swish?"
        ],
        "responses": [
          "The swish number is 1230099770 ",
          "You can swish to 1230099770 "
        ]
    },
    {
        "tag": "contact number",
        "patterns": [
          "to which number should I contact?",
          "To whom  can I call?",
           "may i know the customer support number","what is the customer support number","which number is customer support
number", "Do you have Customer Service number?",
           "Can i get a number to call you","to which number should I contact to cancle my order?","which number should I
contact to cancle my order?", "to which number should I contact to add items?", "which number should I contact to add items?"

        ],
        "responses": [
          "Please contact the customer support 072 770 0345 by whatsapp ",
          "You can contact the customer support 072 770 0345 by whatsapp   "
        ]
    },
    {
        "tag": "Mixer,wet Grinder",
        "patterns": [
          "Do you have mixer- grinder?",
          "Is mixer- grinder available at your store?",
          "when the mixer-grinder available?"

        ],
        "responses": [
           " Please check our website to check availability. If it is out of stock, then we dont have. you can contact our
customer support to check our check availability"
        ]
    },
    {
        "tag": "Mixer, wet Grinder brand",
        "patterns": [
          "what is the brand name of mixer grinder?",
          "May I know the brand name of mixer grinder?",
          "how many liters is mixer grinder?"

        ],
        "responses": [
           " Product - Wet grinder, Brand - Ultra, Capacity - 1.75L, weight - 12kg. Product - Mixer Grinder, Brand - Preethi
Steel, Jar - 4nos. For more information please look at product discription or contact customer support"

        ]
    },

    {
        "tag": "Mixer,wet Grinder Price",
        "patterns": [
          "what is the price of mixer grinder?",
          "what is the price of wet grinder?",
          "May I know the price of mixer grinder?",
          "May I know the price of wet grinder?"

        ],
        "responses": [
           " Please check our website for price details. If it is out of stock or if can not see the product in our website,
then we can not say the price of it. Please wait untill it arrive"
        ]
    },
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    {
        "tag": "Pressure Cooker",
        "patterns": [
            "Do you have Pressure Cooker?",
            "Is Pressure Cooker available at your store?",
            "when the Pressure Cooker available?"


        ],
        "responses": [
            " Please check our website to check availability. If it is out of stock, then we dont have. you can contact our
customer support to check our check availability"
        ]
    },
    {
        "tag": "Pressure Cooker brand",
        "patterns": [
            "what is the brand name of Pressure Cooker?",
            "May I know the brand name of Pressure Cooker?",
            "how many liters is Pressure Cooker?",
            " Is it Induction based?"


        ],
        "responses": [
            " Product - Pressure Cooker, Brand - Butterfly, Capacity - 3L, weight - 2.5kg. Base - Induction base. For more
information please look at product discription or contact customer support"


        ]
    },
    {
        "tag": "Product check",
        "patterns": [
            "Do you have in your store?",
            "Is it available at your shop?",
            "i would like to have in your shop ",
            "When you will receive items?",
             "Do you have in your shop?",
            "Is it available at your store?",
            "i would like to have in your shop ",
              "i would like to order in your shop ",
            "When you will receive items?",
            "do you sell "


        ],
        "responses": [
            " Please look at our website to check availability. If it is out of stock, then we dont have. you can contact our
customer support to check when it will available again"
        ]
    },
     {
        "tag": "Product Available",
        "patterns": [
            "what are the products do you have","what products do you have","what are the products you are selling",
            "what kind of products do you have?","what kind of products are selling?",
            "what kind of products are selling?",
            "what products are available?",
            "what products "


        ],
        "responses": [
            " Please look at our website nilagroceries.se"
        ]
    },
    {
        "tag": "outside stockholm",
        "patterns": ["Do you deliver to gothenberg", "Do you deliver uppsala", "Do you deliver to?","Is your service available
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at?","Do you supply in","Is it avilable fecility in ","Do you ship to","Will you do home delivery ?","do you deliver to"],
        "responses": [

            "we deliver all over sweden . within stockholm we do home delivery. If your area is not in stockholm, then we will
send your order by DHL. You have to pay 99kr upto 20kg for DHL. The DHL will leave your parcel to your near by shop. It will
take 4 - 7 workingdays."

        ]
    },

    {
        "tag": "delivery",
        "patterns": [
            "How long does delivery take?",
            "How long does shipping take?",
            "When do I get my delivery?",
            "When will u deliver?",
            "when will you deliver?",
            "Any tentative date for delivery",
            "expect the order",
            "When do I get my order?"
        ],
        "responses": [
            "Delivery takes 2-4 days. if you are outside the stockholm it will take 3-5days. You can contact our customer
support number to know the exact date of delivery",
            "Shipping takes 2-4 days. if you are outside the stockholm it will take 3-5days. You can contact our customer
support number to know the exact date of delivery"
        ]
    },

    {
        "tag": "website problem",
        "patterns": ["I can't log in to your site", "I did not any confirmation mail"],
        "responses": [
            "Have register yourself? please check in spam or junk mail folder as well. Please contact customer support if you
didn't receive any confirmation email"

        ]
    },

        {
        "tag": "trouble to place order ",
        "patterns": ["Invaild ", "I could not place my order", "Invalid shipping method","No shipping charge is defined to the
zipcode entered"],
        "responses": [
            "Enter your postal code without space. If does not work again,Please try after some time and also leave message to
customer support"

        ]
    },
  {
        "tag": "Add item",
        "patterns": ["Can you please add the item in my previous order", "Is it possible to add item?","can you please add "],
        "responses": ["If your order status is procesing then it is difficult to add. better to contact the customer support"

        ]
    },

{
        "tag": "Cancel order",
        "patterns": ["Can you please cancel order", "I want to cancel my order", "how can I cancle my order", "I would like to
cancle my order","cancle","cancle my order", "cancle the order","kindly cancle my order","what is the procedure to cancle the
order?"],
        "responses": [
            "If your order status is processing then it is difficult to cancel. better to conduct the customer support to cancel
your order"

        ]
    },
```

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{
        "tag": "vegetables",
        "patterns": ["Do you have vegetables?", "When can we expect the vegetables","May i know when the vegitables are
available"],
        "responses": [
           "we are planning to sell vegetables again as soon as possible. we will post the information once the vegatables are
available for sales."

        ]
    },
{
        "tag": "request product from india",
        "patterns": ["Can you please get from India?", "Is it possible to get from India?","India"],
        "responses": ["we will try for our next consignment"
        ]
    },

{
        "tag": "free delivery",
        "patterns": ["Do u have any minimum quantity to be ordered", "any minimum amount of purchase", "can you kindly provide
price for shipping ","Do I need to pay extra money for home delivery?","how much are we supposed to order for free
delivery","minimum","Limit","deliver charge"],
        "responses": [
           "There is no restriction on minimum amount of purchase or minimum quntity to order. But For free delivery within
stockholm you have to order for minimum 500kr. If your area is not in stockholm, then we will send your order by DHL. You have
to pay 99kr upto 20kg for DHL. The DHL will leave your parcel to your near by shop. It will take 4 - 7 workingdays."

        ]
    },
{
        "tag": "Invoice",
        "patterns": ["can you please send my invoice", "can you please share my bill","invoice", "bill","can you send me the
invoice","can i have my invoice"],
        "responses": ["please check in spam or junk mail folder. Please contact customer support if you didn't receive any
invoice email. they will resend the invoice."

        ]
    },

{
        "tag": "complaints",
        "patterns": ["your products are not good", "not quality", "not satisfied", "some bugs","some dust","bad","worst
service", "very slow"],
        "responses": [
           "Thank you for your feedback. we will improve the quality & service in future."

        ]
    },

{
        "tag": "change delivery time",
        "patterns": ["I will not at home today can you please deliver tomorrow", "can you deliver tomorrow","can you deliver to
different address"],
        "responses": [
           "Please contact the customer support"

        ]
    },
{
        "tag": "Price",
        "patterns": ["what is the price of", "how much it is","what is the cost of the item","price", "cost"],
        "responses": [
           "Please check our website for price details. If it is out of stock or if can not see the product in our website,
then we can not say the price of it. Please wait untill it arrive"

        ]
    },
{
        "tag": "discount",
```

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        "patterns": ["do you have any offer", "do you have any discount", "offer","discount"],
        "responses": [
            "please check Stock clearance sales , SALES tags in our website to see the available offers"

        ]
    },

{
        "tag": "expire date",
        "patterns": ["what is the expire date of the product", "expire", "expire date","best before"],
        "responses": [
            "All the products which are in stock are having reasonable expire date. The products which are close to best before
will be at stock clearance sale tag. Kindle check the product description in our website"

        ]
    },
{
        "tag": "return product",
        "patterns": ["Can I return the product", "how can I return the item", "return","I want to give it back the product",
"give it back"],
        "responses": [
            "please return the item when we come for next delivery or you can give it at our store"

        ]
    },

{"tag": "coupon",
            "patterns": ["what is the coupon", "send me the coupon"],
            "responses": ["Sorry, no coupon", "No coupon available"]

        },
    {
        "tag": "funny",
        "patterns": [
            "Tell me a joke!",
            "Tell me something funny!",
            "Do you know a joke?"
        ],
        "responses": [
            "Why did the hipster burn his mouth? He drank the coffee before it was cool.",
            "What did the buffalo say when his son left for college? Bison."
        ]
    }
    ]
}
```