

IDEASERV SYSTEMS, INC.

97A ORCHIDS ST. BERNABE SUBDIVISION PARANAQUE CITY

EMPLOYEES MONITORING ATTENDANCE SHEET, PARANAQUE OFFICE

Date	Day	Schedule	Time In	Time Out	Destination	Remarks	Signature
2-8-25	sat	Bamto5Ph	7:56am	9:25am	Galdilacks 73	Ci/	garen
					FIF CLUE TO	(V.	Osarein
			3:13Pm	5:43 pm	MDC ZaRote, Road	SV	BONTEN
				8:36 pm	Branch out	8	
2-9-25	Sun	1 +010PM	1:41 pm	10:06PM	affice but		Saria
2-10-25	Mon	1+010	1:26PA	1:36 pm	Fly Dragon T3	SV	garas
10-23	MOCT	1,1010	1,2011.	1-36 37	ATC Complex	V2	gara
				10:00pm	Branchout	30	700 21
2-11-25	Tues	V3495300	8: 16am	Q To		-	
			4/-	9:25 0 0	SM sugat PM		JEVER
			8:36Am	8:42ph	Office out		gorax
7-124	_	_			Day off	_	-
52-13-2		_	_		DOXOFF		_
2-14-25	-	_	_	_	absent	_	
2-15-25	Sat	1.4010	17:35 AM	2:41 PM	MDC Latherto	CV	gavan
			4:23 84		Office out		genew
2-16-25	SUA	1 +010	12:49 AM	10:00pm	Office Gut		gareig
2-17-25	Mon	9anto6pm	8:42am	3:15pm	MDC san antonio	V2	Garria
			5:01 PM	6:00pm	office out		oswai
1-18-3	tres	8:30 to 5:30	8:38am	2:30PM	Gina's Pasalulona	SV	Jores
			5.50pm	5:55pm	Branchout		
\sim	~	-		_	Darott		~
L-20-25	thus	8:30to5:30	8:30CM	10:29 gm	GRI talon laspings	SV.	garias
			6-13Pm	6:15 PM	Branchous		0
		19	X25				
2-21-35	tri	8.30+05:30	8:28am	9:51 am	MDC san antonio	SV	garen
			5 530	F . 51	MDC Sucat Canay nay		
			3:53PM	5:31pm	office out		
						Af 1	
		Classell				Ano De	

Patrick Jeri L. Garcia
Technical Support Engineer

Noted by: ARNOLD CAIRO

Head, Paranaque Office



PHILLOGIX SYSTEMS, INC

CALL CENTER SOFTWARE/HARDWARE SUPPORT GROUP CHANGE OF SCHEDULE/DAY-OFF FORM

NAME: Patricl (Jeri L Garcia	_	DATE FIELD:
WORK SHIFT	SATURDAY SCHED.	
1st 2nd 3rd	157	2nd 3rd
FROM: 1:06-PM to 10:00PM	FROM:	
TO: 0:000m to 6:6:004m	75 TO:	
REASONS: Requested by Sir Arnold	Naoremorning Duty	
	As A	
DATUIN	MWW/	

PHILLOGIX SYSTEMS, INC CALL CENTER SOFTWARE/HARDWARE SUPPORT GROUP CHANGE OF SCHEDULE/DAY-OFF FORM

all his Gara	DATE FIELD:
NAME: Patrick Jeri Garcia	SATURDAY SCHED.
WORK SHIFT 1st 2nd 3rd FROM: 1000pm to 10:00pm TO: 8:000m to 5:00pm 2025	1st
REASONS: Goldiloclu T3 Dismontling	
GOTONO EMPLOYEE'S SIGNATURE	APPROVED BY

PHILLOGIX SYSTEMS, INC CALL CENTER SOFTWARE/HARDWARE SUPPORT GROUP CHANGE OF SCHEDULE/DAY-OFF FORM

NAME: POTICK LET L GARCIG	DATE FIELD:
WORK SHIFT 1st 2nd 3rd FROM: 1.00pm to 10:00pm Feb To: 8:30amto 5:30 PM 2025	SATURDAY SCHED. 1st 2rd 3rd FROM: TO:
REASONS:SM Sucat PM	
EMPLOYEE'S SIGNATURE	NOTED BY APPROVED BY
Note: This form should be submitted a day before the reques	ited date:



Authorized Service Provider of:

IdeaServ Systems, Inc. 441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines Tel. No.: (632) 8415-1174

FSR NO. 050 0057823

FIELD SERVICE REPORT

NO CHARGE CHARGE	ASC WARRANTY OTHERS
Customer: Gina's Pasalubong	Time Arrived: 3 11 pm Date Attended: 2 - 16-25 Time Started: 2 11 pm Time Ended: 5 5004
Address: PTTV	Branch out 5:50PM MACK
Contact Person :	INCIDENT No.: APS - 26250214 - 206462
Unit / Description :	INCIDENT NO.
	Units/Materials Complete Details :
Nature of Call/Problem:	Units/Materials Complete Details :
Cina's Pasalubong PITX: Unable to send	
sales to admin	
A University	
Actions Taken:	
Lan was not connected to pos	
connected lan cable	
still pointernet	
Lan cable is connected to PITX not yet	
active no extra lan for POS Wifi	
DITY It recomends wifi dangle to \$	ole
1717	
Garley	EDWANDSM OCTAVO
Patricle Carcin SE's Signature Over Printed Name	End User / Officer's Signature Over Printed Name





FIELD SERVICE REPORT

FSR NO. 020089049

SOFTWARE HARDWARE	OTHERS
Customer: MDC (13)	Time Arrived: 6.33PM Date Attended: 28-23
Address: Las piñas Zapote rood	Time Started: 6:33 PM Time Ended: \ 8 - 12PM
Contact Person :	Branch out: 8:36pm Anology
Unit / Description :	INCIDENT No.: PLS - 20/25 0 106 - 205 139
Onit / Bescription :	PLS - 20250208 - 205 140
Nature of Call/Problem:	Units/Materials Complete Details :
tos#4 Monitor has no power	
tos #1 Keyboard Enter was haird to pre	SS
Actions Taken:	
Replaced tos 4 Kerboard Monitor	
Replaced Tos#1 Keyboard	
tested and observed	
Statusiok	
SATEW	Dem Meinel
Patrick Garcia	John Tugue CS
SE's Signature Over Printed Name	End User / Officer's Signature Over Printed Name



IdeaServ Systems, Inc. 441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines Tel. No.: (632) 8415-1174

FSR NO. 050 0057888

FIELD SERVICE REPORT

NO CHARGE CHARGE	ASC WARRANTY UTHERS
Customer: Gold Oct(s	Time Arrived: 120 am Date Attended: 2 - 20 - 3
Address: Talon Laspinas	Time Started: 11 20 9M Time Ended 6: 13 PM
Contact Person :	Branch out: 6:13 pm Amode
Unit / Description :	INCIDENT No.: GITSM -35776
Nature of Call/Problem:	Units/Materials Complete Details :
for backup of Files	
Actions Taken:	
Backed up Files and transfered file:	
to New Mpc	
(Kerston)	11/4/
Patrick Garcia	1116 Wal maion 14 7-20-25
SE's Signature Over Printed Name	End User / Officer's Signature Over Printed Name
Authorized Service Provider of: and	
d' A	PSOFT



IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 010 0204883

FIELD SERVICE REPORT

Customer: Complex	Time Arrived OOPM Date Attack 12 - 10 - 25
Address : ATC	Date Attended:
Contact Person :	Branch Out : 10:00 Pm June C-
Init / Description :	INCIDENT No.: 493 - 29250210 - 70593
	7 20210 20075
ature of Call/Problem:	
S NO POWER	Units/Materials Complete Details :
THE PART OF THE PA	
HALENS THANK TO	August 19 August
tions Taken:	
ached power button wire.	
ested and observed wires	
ached power button wire.	
ested and observed wires	
ached power button wires sted and observed atus: OK	MARY ALLS A MINISTERS

Authorized Service Provider of:

TOSHIBA

Leading Innovation >>> TOSHIBA GLOBAL COMMERCE SOLUTIONS