



# IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines  
Tel. No.: (632) 8415-1174

FSR NO. 0500064279

## FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Goldilocks

Address : PITX

Contact Person :

Unit / Description :

Time Arrived: 3:21pm

Date Attended: 1-13-25

Time Started: 3:21pm

Time Ended: 4:00pm

INCIDENT No.:

GITSM-31327

GITSM-31618

### Nature of Call/Problem:

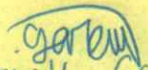
Updating Video Display and Video  
Wall Display

### Actions Taken:

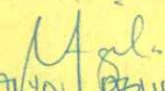
Copied the new video from USB to  
TV internal storage. Deleted the old  
video

Status: OK

### Units/Materials Complete Details :

  
Patrick Garcia

SE's Signature Over Printed Name

  
RINAUN PERALTA

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT