



# IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines  
Tel. No.: (632) 8415-1174

FSR NO. 0500064313

## FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Burger King

Address : PITX

Contact Person :

Unit / Description :

Time Arrived: 10:00am Date Attended: 12-09-24

Time Started: 10:04am Time Ended: 12:00pm

INCIDENT No.:

JFC-20241205-198873

### Nature of Call/Problem:

POS 1 and POS 3 2nd Display with Power

### Units/Materials Complete Details :

### Actions Taken:

Configured BIOS of POS 1 enabled  
VGA Connection checked POS 3  
the 2nd display is working  
Status: working  
installed UPS  
Status: OK

Patrick Garcia

SE's Signature Over Printed Name

VANESSA WERNER

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT