

IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 0500064288

FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Goldilocks

Address : Gachalian

Contact Person :

Unit / Description :

Time Arrived: 3:00pm Date Attended: 1-26-25

Time Started: 3:00pm Time Ended: 7:00pm

INCIDENT No.:

GITSM-32842

Nature of Call/Problem:

can't open POS black screen display

Actions Taken:

Cleaned PCIE Resocketed Hard drive

configured bios

Checked Drive Health 100%

tested and observed

Status: OK

Units/Materials Complete Details :

patrick Garcia / Jonathan Rio
SE's Signature Over Printed Name

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT