



IdeaServ Systems, Inc.

441 Lt. Artiga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 0500064327

FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer: JOLLIBEE SM BF

Address: PARANAQUE

Contact Person :

Unit / Description :

Time Arrived: 11:00 AM Date Attended: 12.12.24

Time Started: 11:05 AM Time Ended: 12:00 PM.

INCIDENT No.:

JFC. 20241211.199453

Nature of Call/Problem:

KDS UNABLE TO OPEN / NO POWER

Units/Materials Complete Details :

Actions Taken:

CHECK KDS GRILL

CHECK UPS THEN LOCATE THE KDS GRILL CONNECTION

ISOLATE KDS

WE TRIED TO USE THE AVAILABLE KDS FOR ISOLATION

ISOLATE IS OKAY

GRILL KDS DEFECTIVE MOTHER BOARD

STATUS: FOR REQUESTING OF MOTHER BOARD UNIT

JOHN LUCAS M. LOT / Patrick Jeri Garcia
SE's Signature Over Printed Name

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT