



IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 0100207504

FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer: SACI Counter dept

Address: SM Sucat

Contact Person:

Unit / Description:

Time Arrived: 4:00 PM

Date Attended: 1-24-25

Time Started: 4:00 PM

Time Ended: 8:15 PM

INCIDENT No.:

IDS-20250120-203420

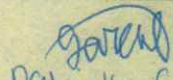
Nature of Call/Problem:

PR-3617 Back office Printer going offline
due to loose USB Port

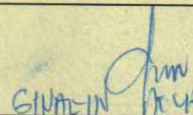
Actions Taken:

Replaced motherboard
Printer did not start
installed the old Motherboard
Printer is Running and Printing
Bracket is also broken
Status: for Request

Units/Materials Complete Details:


Patrick Garcia

SE's Signature Over Printed Name


GILBERTO RIVERA

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:

TOSHIBA

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