



Phillogix Systems, Inc.

433 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City
Tel Nos.: (8) 865-2422 • (8) 865-2423 • Fax No.: (8) 584-7172

FIELD SERVICE REPORT

FSR NO. 020088975

☐ SOFTWARE

☐ HARDWARE

☐ OTHERS

Customer : Mercury drug
Address : Alabang South Supermarket
Contact Person :

Time Arrived: 5:12 pm Date Attended: 1-18-25
Time Started: 5:15 pm Time Ended: 5:40 pm

Unit / Description :

INCIDENT No.: PLS-20250118-203263

Nature of Call/Problem:

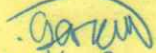
Pos #2 Printer was unable to print

Units/Materials Complete Details :

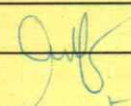
Actions Taken:

Replaced Printer with older model (temporary)
Tested and observed

Status: OK


Patrick Garcia

SE's Signature Over Printed Name


Marion Winston Espino

End User / Officer's Signature Over Printed Name