



IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 0500064315

FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Burger King

Address : PITX

Contact Person :

Unit / Description :

Time Arrived: 8:52 am Date Attended: 12-05-24

Time Started: 9:00 am Time Ended: 3:30 pm

INCIDENT No.:

JFC - 20241125-197600

Nature of Call/Problem:

Simulation

Units/Materials Complete Details :

Actions Taken:

Cable Management and Stand by
Rearranged the position of Units
Checked, UPS, POS Units, Cash drawer, Printer
Email PC, delivery PC, Server PC, KDS, POS printer

Status: Working
POS one second Display not working
with Power no display detected
POS three second Display not detected
with Power


Patrick Garcia
SE's Signature Over Printed Name


VANESSA LACERDA 12/5/24
End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT