



Philips, Inc.

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FIELD SERVICE REPORT

FSR NO. 020 **084928**

☐ SOFTWARE

☐ HARDWARE

☐ OTHERS

Customer: Mercury Drug store
Address: Las Piñas City Talon
Contact Person:

Time Arrived: 8:00 PM Date Attended: 12-15-24
Time Started: 8:00 PM Time Ended: 9:00 AM

INCIDENT No.:

PLS-20241215-199824

Unit / Description:

Nature of Call/Problem:

POS #2 Keyboard credit card swiper
not functioning

Units/Materials Complete Details :

Actions Taken:

Replaced POS #2 Keyboard

Status: Working

Patrick Garcia

SE's Signature Over Printed Name

VERON DE LA CRUZ

End User / Officer's Signature Over Printed Name