



IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 010 0204851

FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Lawson
Address : Pillar Village
Contact Person :
Unit / Description :

Time Arrived: 3:00PM Date Attended: 1-10-25
Time Started: 3:00PM Time Ended:
INCIDENT No.: IDS-20250110-202396

Nature of Call/Problem:

Server Monitor flickering Screen

Units/Materials Complete Details :

Actions Taken:

- Replaced Power adapter
- checked UPS
R# Tested and Observed

Status: OK

UPS sometimes shutdown while printing
Recommendation Observe if UPS shutdown
again

Patrick Garcia

SE's Signature Over Printed Name

Alvin P. P. P.

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:

TOSHIBA

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