



IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 0500064268

FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Dunkin Donuts PDC-30
Address : Manila Times
Contact Person : Adan

Unit / Description :

Time Arrived: 4:17pm Date Attended: 12-28-24
Time Started: 4:17pm Time Ended: 5:30pm

INCIDENT No.:

APS-20241226-200764

Nature of Call/Problem:

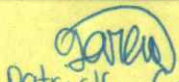
POS Printer Unable to detect/kindly
call apsoft for assistance

Units/Materials Complete Details :

Actions Taken:

Did Self print test printer was unable
to Self print test
Tested other Printer, Printer was able
to print and test print

Note/recommendation: Printer for replacement
status: for recommendation


Patrick Garcia

SE's Signature Over Printed Name


GORON / MARY ROSE T.

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT