



# IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines  
Tel. No.: (632) 8415-1174

FSR NO. 050 0060884

## FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Gabilocks

Address : Manila

Contact Person :

Unit / Description :

Time Arrived: 9:50am

Date Attended: 1-22-25

Time Started: 10:00am

Time Ended: 5:08pm

INCIDENT No.:

GITSM-32489

### Nature of Call/Problem:

Setup of MPC office printer  
Biometrics and printer

### Actions Taken:

installed MPC  
installed Biometrics  
installed Office Printer  
installed Teltonika and Fortinet  
When placed inside cabinet the signal is  
Weak temporary moved Fortinet below  
POS

Tested and Observed

Status: OK

### Units/Materials Complete Details :

Patrick Garcia

SE's Signature Over Printed Name

Infancia Lumbra

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT