



# IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines  
Tel. No.: (632) 8415-1174

FSR NO. 0500064285

## FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Dunkin Donuts	Time Arrived: 10:00am	Date Attended: 1-28-25
Address : Naia	Time Started: 10:00am	Time Ended: 2:00pm
Contact Person :		
Unit / Description :	INCIDENT No.:	APS-20250127-204305

### Nature of Call/Problem:

For checking of POS due to POS hang up  
and Hard touch

### Actions Taken:

Checked drive Health OK  
Went on Stand by  
Tested and Observed

Status: OK

### Units/Materials Complete Details :

Patrick Garcia

SE's Signature Over Printed Name

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT