



**IdeaServ Systems, Inc.**

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines  
Tel. No.: (632) 8415-1174

**FSR NO. 0500064294**

**FIELD SERVICE REPORT**

☐

NO CHARGE

☐

CHARGE

☐

ASC WARRANTY

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OTHERS

Customer : Dunkin Donuts

Address : SM BF

Contact Person :

Unit / Description :

Time Arrived: 5:15 pm

Date Attended: 2-6-25

Time Started: 5:15 pm

Time Ended: 7:00 pm

INCIDENT No.:

APS-20250206-205469

Nature of Call/Problem:

DD SM BF Parañaque POS white screen  
POS unable to boot

Actions Taken:

Reset CMOS  
Tested and Observed

Status: OK

Units/Materials Complete Details :

Garcia  
Patrick Garcia

SE's Signature Over Printed Name

Andriela  
Andriela Badiola

End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT