



IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 0100205979

FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : SM Sucat - The SM Store

Address : SM Sucat

Contact Person :

Unit / Description :

Time Arrived: 11:05 AM Date Attended: 12-31-24

Time Started: 11:32 AM Time Ended: 10:18 PM

INCIDENT No.:

IDS-20241202-198410

Nature of Call/Problem:

Request 4 support personnel for POS
Hardware Replacement activities.

Units/Materials Complete Details :

Actions Taken:

- Replaced and Setup ^{new} POS.
- Dismantled old POS.
- Support IT for assistance.
- Cable Management
- Fix all connection
- Assemble POS.

RINE VELASCO. / Patrick Garcia
SE's Signature Over Printed Name

RHP ✓
RHP HARRY E. GARCIA
End User / Officer's Signature Over Printed Name

Authorized Service Provider of:

TOSHIBA

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