



IdeaServ Systems, Inc.

441 Lt. Artiaga St., Brgy. Corazon De Jesus, San Juan City, Philippines
Tel. No.: (632) 8415-1174

FSR NO. 0500064254

FIELD SERVICE REPORT

☐ NO CHARGE ☐ CHARGE ☐ ASC WARRANTY ☐ OTHERS

Customer : Mary Grace SM Sucat

Address : Parañaque

Contact Person :

Unit / Description :

Time Arrived: 3:00 PM

Date Attended: 12-03-24

Time Started: 3:05 PM

Time Ended: 4:15 PM

INCIDENT No.:

APS-20241203-198560

Nature of Call/Problem:

Corrupted OS

Units/Materials Complete Details :

Actions Taken:

checked POS unit

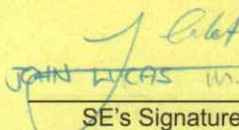
POS unit Blue screen corrupted OS

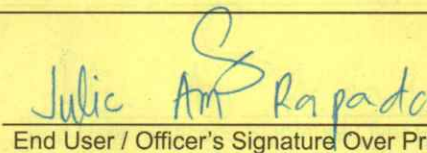
Due to multiple black out POS was
forcefully shutdown

checked UPS: defective UPS not
charging

Pulled out SSD for Reimaging and
Installation of OS

Status: Back job


JOHN LUCAS in. rdt / Patrick J. L. Garcia
SE's Signature Over Printed Name


Julie Ann Rapados
End User / Officer's Signature Over Printed Name

Authorized Service Provider of:



and

APSOFT