

ANDY P. NGUYEN

SKILLS

DRIVEN – COMPASSIONATE – METICULOUS

POINT OF SALES SYSTEMS – DATA ANALYSIS

EXCEL – POWERPOINT – TABLEAU

COMMUNICATION – PERSONABLE – TRILINGUAL

LEADERSHIP – CONFLICT RESOLUTION – CPR CERTIFIED

RECORD KEEPING – METICULOUS ORGANIZATION

INFORMATION TECHNOLOGY – SCRIPT CODING

HTML – CSS – JS – NODE – MYSQL – REACT

EXPERIENCE

CLUB 33 MEMBER SERVICES COORDINATOR

| THE WALT DISNEY COMPANY | 2019-2020

Managed and maintained over 1,000 high profile accounts using Excel to drive quality itineraries tracking and recording guests' activities while building impactful relationships to create personalized vacations for doctors, lawyers, celebrities, and Disney Executives.

ADVENTURE GUIDE

| THE WALT DISNEY COMPANY | 2017-2019

Toured nationally through Disney inspired vacations for families all over the world, facilitating history, excursions, and family experiences while maintaining strict timing, organization, and positive resolutions for all parties involved. Offstage work included using Excel and PowerPoint to create personalized showcases for parties and instructional slideshows for necessary logistics of weeklong trips between hotel stays, national park excursions, and theme park etiquette.
(All you needed to do was have fun.)

OBJECTIVE

To obtain the Data Entry Specialist position with ABK and get my foot in the door with the company of my dreams; The one in which helped create my childhood and drive who I am today. With a strong understanding for impactful leadership and guest service, my goal is to create and sustain an encouraging and successful environment through building relationships, driving a strong team, and continue the promise to be an invaluable asset to why, how, and what Blizzard stands for.



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INTERESTS

VOLLEYBALL – CYCLING
SWIMMING – YOGA – DIVING
SNOWBOARD – SKATEBOARD
DISNEY – FAMILY – TRAVEL
FASHION – FOOD – TEA
MAGIC THE GATHERING
POKEMON THE CARD GAME
DIABLO 1, 2, & 3
HEARTHSTONE
STARCRRAFT: BROODWAR

ANDY P. NGUYEN

YOUTH EDUCATION SERIES FACILITATOR

| THE WALT DISNEY COMPANY | 2016-2018

Facilitated educational programs with large groups of young adults while creating a fun and energetic experience while learning external and internal leadership and conflict resolution.

DISNEYLAND HOTEL RESORT INSTRUCTOR

| THE WALT DISNEY COMPANY | 2015-2019

Created and maintained the training of over 300 aquatic safety coordinators throughout the Disneyland Resort using physical exercises as well as created PowerPoint informationals to cater to individual maneuvers and rescues and acted as a permanent consult for the recreation department of all three hotels. Daily responsibilities included tracking and analyzing the quality of our safety coordinators by record of audits using Excel.

EDUCATION

HIGHSCHOOL DIPLOMA | UPLAND HIGH

Attended 2008-2011

Graduated with Honors

Medals in Choir: Madrigals, Vocal Jazz, Springboard Diving, Swim, Waterpolo, and Student Government.

BA CS | PENDING 2024 | WILMINGTON

Attending online education at Wilmington University in Delaware to achieve my bachelor's degree in Computer Science with the goal to create digital work for Blizzard, Square-Enix, and The Walt Disney Company.

FULL STACK WEB DEVELOPMENT CERT

| UCI CODING BOOTCAMP |

UNIVERSITY OF IRVINE, CALIFORNIA

Attending the University of Irvine, California's Coding Bootcamp for Full Stack Web Development. Will complete in June of 2021.