

Aurora

Your Onboarding App

Antony Costa, Leonor Fernandes

Context

Why we need to rethink the onboarding Experience

Remote work, flexible working hours and massive restructurings

Companies are facing a hard time integrating new employees.

The current job market is **unstable and dynamic**, and a new solution is necessary to smoothen the integration of employees.

Make or break

A good experience can dictate the future success of an employee.

New times & needs

We need new, dynamic solutions that leverage cutting-edge technology.

Trim the fat

Onboarding should be simple and adjusted to each new employee's needs.

People

Why we need to rethink the onboarding Experience

Theory wasn't enough. We needed to talk to people.

What have we learned? **Onboarding makes people anxious:** being welcomed into a new company is an **overwhelming experience**.



We interviewed **HR Reps.** and **people who recently went through a onboarding**

Drive to digitalize

Companies and employees alike are urging for a digitalization of the onboarding experience


Need to connect

There is a need for easy, dynamic ways to connect.

Self-learning

New employees deserve to control their own pace, revisit topics at ease and have tools to simplify their own independent learning.

Aurora is your App
for a seamless
employee integration
without the
corporate bloat

Aurora  - Your Onboarding App

Human Resources New Employee

▼ Create Onboarding Plan

Aurora will generate questions from your company's existing documentation

Handbook Organizational Chart Role Documentation


Escolher ficheiro Nenhum fic...selecionado

Aurora, generate Q&A from file! Faster Q&A Aurora, generate role specific Q&A ?

More Accurate Q&A Enter role here...

Human Resources View

Upload company documentation and generate Questions & Answers

Aurora  - Your Onboarding App

Human Resources New Employee

► Check your Progress

► Your Buddy Aurora

▼ Check your Knowledge

Enter text here... Send Input

Aurora: My name is Aurora and I'm about to check your knowledge! 🗣️

Aurora: According to the document, what are the two characteristics of the most successful people at Valve?

New Employee View

Check your onboarding progress, learn and get quizzed about the several aspects of your intake

Technical frame

Building Aurora

We've used LLMs in several ways throughout the project

- 1 LLMs for Research
- 2 LLMs for Speech Summarization
- 3 LLMs to generate Datasets

Document pre-processing & Vectorstores

Allowing HR representative to import company documents

- 1 Document Upload 
- 2 Embedded Splits 
- 3 Storage in vectorstores 

Technical frame

Generating Questions & Answers from Documents

The users of our Onboarding App want to check their knowledge.

- 1 Load Context 
- 2 Prompt Engineeing for Q&A Generation 
- 3 Store Q&A 

Answering Questions from Documents

The users of our Onboarding App want an interactive learning method.

- 1 Load Context 
- 2 Prompt Engineering... 
- 2.a ...for "Who" Questions 
- 2.b ...for General Questions 

Technical frame

Answer Evaluation Q&A, New Employee Output

The HR Representative wants to validate the accuracy of the generated Q&A.

1 Load Context 

2.a Q&A Validation 

3.a Update Q&A 

2.b New Employee Evaluation 

3.b Update Progress 

Summarization & Feedback

The users of our Onboarding App want to track their progress.

1 Load Context 

2 Summarize... 

2.a My Buddy Aurora Memory 

2.b Learning Memory & Route 

Achilles' Heel

Aurora's main weaknesses

Aurora can't help with what only "hands-on" tasks can give → Complement this AI tool with various onboarding components

Limited to certain inputs → Integrate other formats (e.g., instructional videos)

Low customization during set-up → Allow HR representative & fine-tune Aurora

Armour Up

Aurora's mitigation plan



Moving Forward ↗

Social Catalyst: an extra tool to bring people together! Considering people's background, hobbies, fun facts or favourite books, Aurora could regularly suggest **new connections**.

Aurora Diagnosis: an initial conversation with Aurora could be used to understand the new employee's objectives, motivations, strengths and weaknesses to prepare a **custom-fit experience**

Drive to win: why can't onboarding be fun? With competitions with other new employees for "the first one to win the trophy", Aurora could evolve towards a **competitive experience**

Embrace the new
dawn of onboarding
with Aurora