

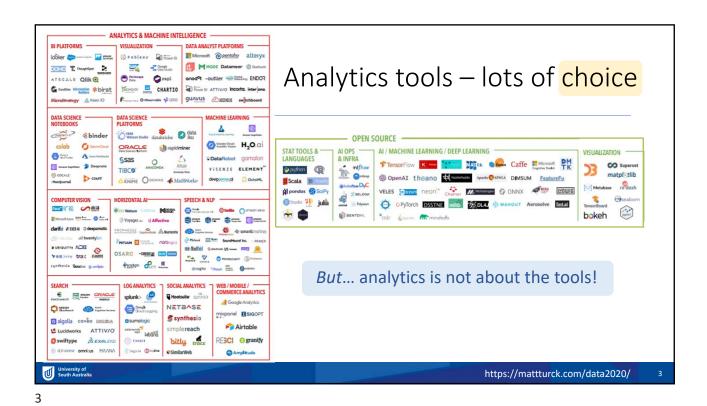
What is Big Data analytics?

 A broad term that encompasses the processes, technologies, frameworks and algorithms to extract meaningful insights from data.



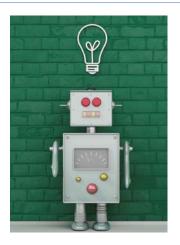
University of South Australia

Bahga A & Madisetti V 2016, Big Data Science & Analytics: A Hands-On Approach



Types of analytics Information **Insights Action Decision** What happened? So what? **PREDICTIVE** Now what? **Analytics DESCRIPTIVE** Forecasts Simulations **Analytics PRESCRIPTIVE** Reports **Analytics** Alerts What is likely Optimisation Inquisitive to happen? Planning **Pre-emptive Analytics Analytics** Queries Data Mining What is required Why is something to do more? happening? University of South Australia Sivarajah, U, Kamal, MM, Irani, Z & Weerakkody, V 2017, Critical analysis of Big Data challenges and analytical methods, Journal of Business Research, vol. 70, pp. 263-286.

Machine learning



- A method of data analysis that automates analytical model building.
- A branch of artificial intelligence (AI) based on the idea that systems can learn from data, identify patterns and make decisions with minimal human intervention.



Supervised learning

- Algorithms are trained using 'labelled' data – inputs where desired outputs are known.
- Patterns used to predict the values of the label on additional 'unlabelled' data.
- E.g. anticipate when credit card transactions are likely to be fraudulent.
- E.g. classification and regression.



University of South Australia

_

Unsupervised learning



- Used against data that has no 'labels'.
- Explore the data to find a structure within that data.
- For example, identify segments of customers with similar attributes who can then be treated similarly in marketing campaigns.
- E.g. nearest-neighbour or k-means clustering.

University of South Australia

Other types of machine learning

- Semi-supervised
 - Uses both labelled and unlabelled data.
- Reinforcement learning
 Trial and error to discover actions with highest 'rewards'.



University of South Australia

8

Artificial Intelligence (AI)

- Human-like intelligence displayed by software or machines.
- Powered by Big Data and machine learning.
- Used in a broad range of industries to make decisions critical to life, death and personal wellness.



University of South Australia

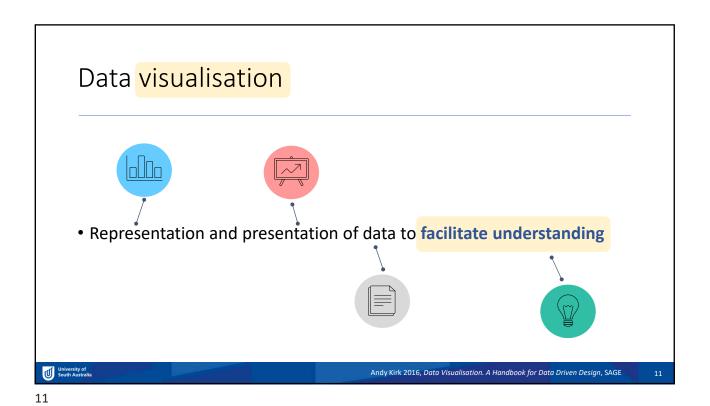
q

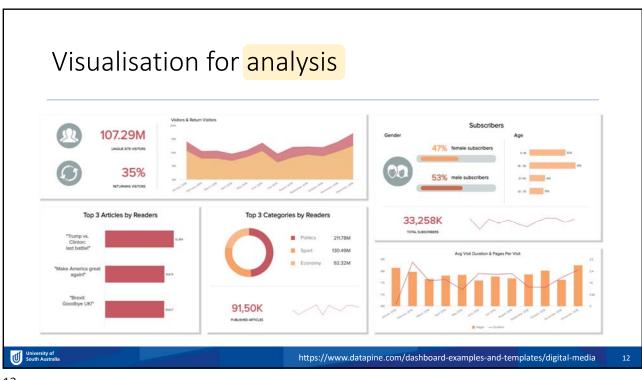
Explainable Artificial Intelligence (XAI)

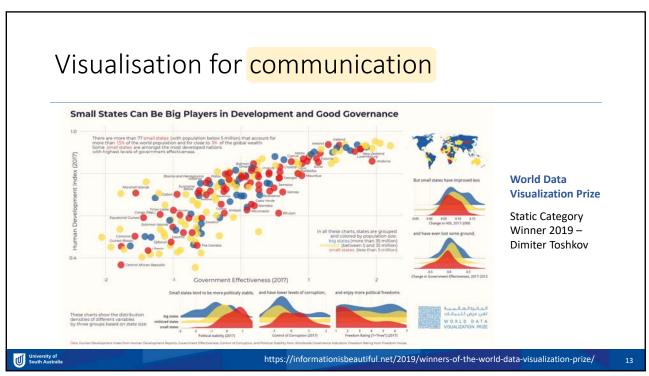
- Emerging field in machine learning.
- Making the 'black box' of AI transparent.
- A built-in model able to give a transparent report of why it took specific decisions.
- Traceability to allow humans to stop or control tasks when needed.



University of South Australia 10







13

WARNING

This material has been reproduced and communicated to you by or on behalf of the **University of South Australia** in accordance with section 113P of the Copyright Act 1968 (Act).

The material in this communication may be subject to copyright under the Act. Any further reproduction or communication of this material by you may be the subject of copyright protection under the Act.

Do not remove this notice