Steven D Yecla

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Summary

Passionate about IT support and troubleshooting, with a strong interest in helping users solve technical issues. At the same time, I enjoy web design, UI/UX, and front-end development as a hobby, and I'm eager to grow these skills professionally if given the opportunity.

Technical Skills

Hardware troubleshooting	Figma	JavaScript	PHP (backend)
Software troubleshooting	Canva	React	MySQL
Basic networking (LAN/Wi-Fi setup)	HTML	Bootstrap	Excel
Basics of Packet Tracer	CSS	Tailwind	

Work Experience

Creative Bananas (Web Developer Intern)

Feb 2025 — April 2025

- Developed and maintained websites using WordPress
- Translated design mockups into fully functional, responsive web pages
- Implemented basic SEO practices

Creative Bananas (Web Design Intern)

Feb 2025 — April 2025

- Created website and UI designs using Figma, including responsive layouts and interactive prototypes
- Provided detailed handoffs to developers for implementation
- Followed brand guidelines and user experience best practices

Education

University of Cabuyao (PnC) Bachelor of Science in Information Technology	2009-2015
AMA Computer College Calamba Campus Information and Communication Technology (ICT)	2015-2019
Pulo National High School Information and Communication Technology (ICT)	2019-2021
Pulo Elementary School	2021-2025

Certificates

- CISCO: IT Customer Support Basics Course Completion
- CISCO: Computer Hardware Basics Course Completion
- CISCO: HTML Essentials Course Completion
- TESDA: Developing Designs for User Interface Training Completion
- TESDA: Developing Designs for User Experience Training Completion