

Yeiska G. De La Torre Fernandez

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OBJECTIVE:

Seeking to advance my professional career as Software Developer

TECHNICAL SKILLS:

- Programming Languages: Java, JavaScript, jQuery, AJAX, HTML, CSS.
- Frameworks: Spring, Hibernate, Maven, Log4j.
- Platforms: Windows.
- BBDD & Clients: MySQL, Tomcat.
- IDEs & Applications: Eclipse, Note++, Sublime.
- Ability to perform well under pressure and execute tasks within a given time
- Hard worker, meticulous, able to learn quickly, and always looking for excellence
- Languages: Bilingual; able to speak, read and write in English and Spanish
- 2 years experience in development of websites and applications

PROFESSIONAL EXPERIENCE

Synchrony Financial – Altamonte Spring, Fl. USA.

3/2018 – Present

Collector: Handle out-bound and in-bound calls, set up payment arrangements, counsel cardholders on their financial situations and provide great customer service, communication with influencing skills to figure out why a payment is late and how to fix the situation. Also tackle the important work of getting past due accounts up to date, and most importantly. Improve service by using customer service skills.

Be an effective listener, with great communication skills and strong customer service skills. Be proficient computer skills, comfortable utilizing PowerPoint, Word, Excel and Outlook programs.

Walgreens Company - Windermere, Fl. USA

3/2013 – 3/2018

Shift Lead: Lead team members. Clearly communicates goals and responsibilities to team members, resolves conflicts and enhances cooperation. Manages financial transactions correctly and trains. Provide resources and suggests continuous improvement opportunities for team members' tasks and projects. Consistently provides a high level of dependability in coordinating

with store management. Complete store opening and closing duties. Provide excellent customer service. Perform preventive maintenance, implement loss prevention procedures.

Acinox. Camagüey, Cuba
4/2011-5/2012

Computer Specialist: Development, debug and test of web applications using JAVA, JavaScript, HTML, CSS, Log4j, .properties, Beans, Eclipse, Tomcat, MySQL. Frameworks like Hibernate, Spring, Maven, and tools programs such as Log4j.

Electric Company of Camagüey, Cuba
3/2009 – 4/2011

Software Technician: Programming dynamic web pages for the Electric Company of Camagüey. Creation of configuration files, beans, properties, DAO, using JAVA, HTML, CSS, JavaScript, Eclipse, Tomcat, and MySQL. Frameworks like Hibernate, Spring, Maven. Also repair and installation of computers (software and hardware).

University of Ciego de Avila. Cuba
8/2001 - 1/2009

Deputy Dean of the University: Directed professors, addressed teaching and research issues, compiled, administered, and graded university exams, evaluated and graded professors. Facilitated and moderated class discussions and meetings.

EDUCATION

- Currently a student attending UCF University of Central Florida Full stack web development program. May – nov/2018.
- W3Cx.HTML5.1: HTML5 Part 1: HTML5 Coding Essentials and Best Practices. December, 7 2015
- University of Camagüey. Cuba. Electrical Engineering (5 years, Gold Title), Graduated in July 2001, Cumulative GPA: 5.12/5
- "IPVCE Máximo Gómez Báez" Camagüey, Cuba. Electronic Systems (4 years, Gold Title), Graduated in June 1996, Cumulative GPA: 99.5/100

-References Available on Request