

2739 Bowers Harbor Rd.
Traverse City, MI 49686

Michael Havenga

(231)409-4962
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EDUCATION AND HONORS

Central High School—Traverse City, MI

Graduation Date: June 2018

- Programming in HTML & Javascript- 2 Years
- Technology and Engineering- 1 Years
- German- 2 Years
- Photography - 1 Year
- Career Internship: Tech Central - 2 Years

TBAISD Career Tech-Center—Traverse City, MI

Graduation Date: June 2018

- Information and Technology- Networking (CCNA)- 1 Years
Inducted: Fall 2016
- Information and Technology- PC Maintenance (PC Pro/ A+)- 1 Years
Inducted: Fall 2017
Job Shadow: Server work for local NMSH organization - Nov, 2017 to Apr, 2018

TECHNICAL SKILLS

- Strong understanding of linux CLI & GUI
- Proven ability to diagnose and troubleshoot windows operating systems
- Small device repair - iPhones & Android devices
- Mobile Laptop Repair
- Educated in CCNA Networking
- Deep understanding of Desktop computer troubleshooting and repair
- Applicable knowledge of HTML & CSS
- Basic webadmin understanding
- Strong understanding of Windows, MacOS, and Linux GUI and CLI

AWARDS & CERTIFICATIONS

- CCNA Cisco Certificate
- PASSES EDGE Safety Certification
- Perfect Attendance Award for First Quarter- CTC 2016-17
- ACT Gold Certification 2016-17

WORK EXPERIENCE

Server Technician, Northwest Michigan Supportive Housing, Traverse City, MI

Nov, 17 - Present

- Host meetings regarding server design and function
- Full configuration of cloud storage server
- MariaDB Database deployment
- Network port configuration
- Configuration of Linux based server

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WORK EXPERIENCE - CONTINUED

Repair Technician, Tech Central TCAPS—Traverse City, MI

Jan, 18 - Present

- Laptop Repair
- OS Imaging
- Providing Students with Troubleshooting assistance
- Maintain a respectful and professional manner while providing assistance
- Complete rebuild of two Makerbot 3D Printers

Stocker/IT, The Peninsula Market—Traverse City, MI

June, 17 - Present

- Work with Revel POS systems
- Keeping shelves and displays stocked
- Cleaning floors, bathrooms, tables, windows and displays
- Engage with customers to ensure a positive shopping experience

Busser, Jolly Pumpkin & Mission Table—Traverse City, MI

Aug, 16 - Dec, 16

- Engaged and built rapport with customers to ensure positive dining experience

Dishwasher, The Boathouse—Traverse City, MI

Jul, 15 - Aug, 15

- Maintained cleanliness of kitchen