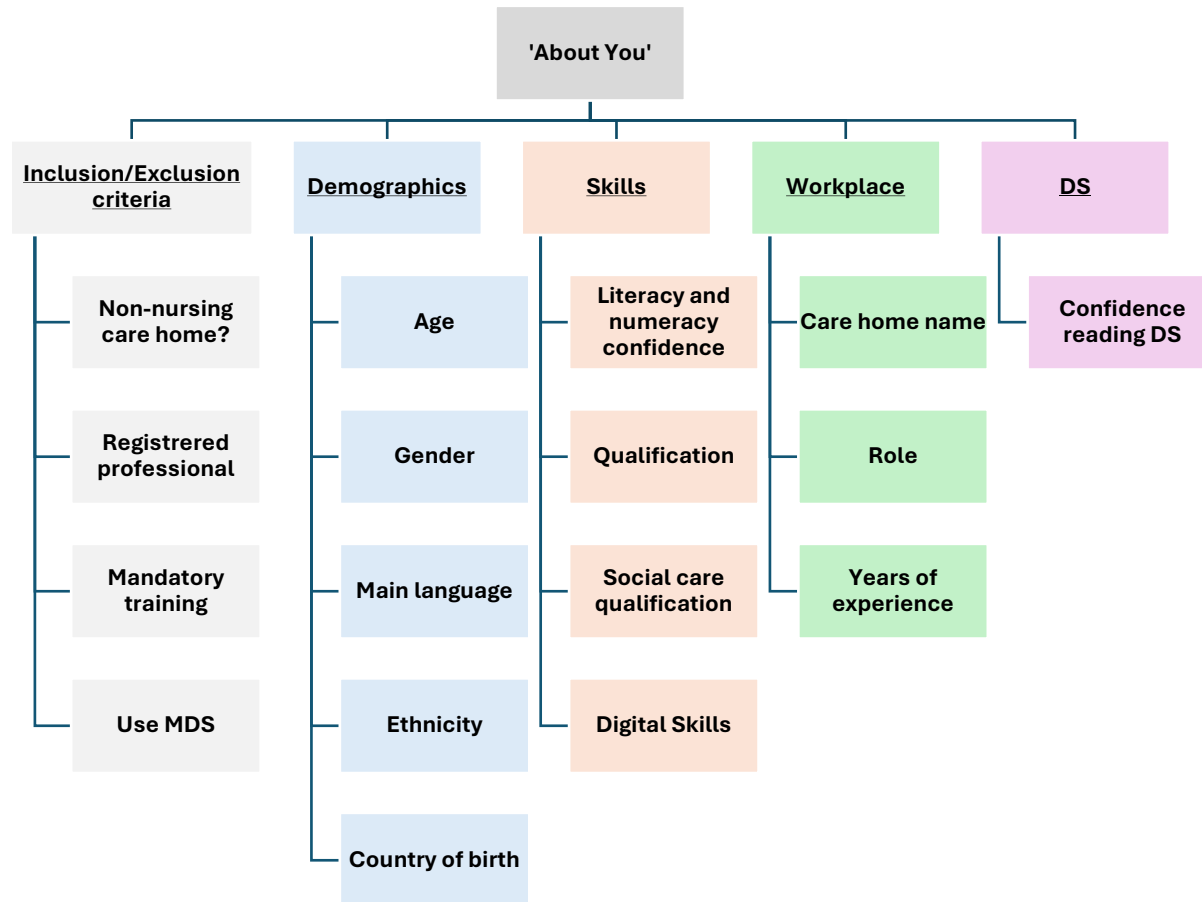


Map of questions



Screening questions

Do you work in a non-nursing residential care home or in non-nursing wing of a residential care home, for older age adults, in England?

☐ Yes

☐ No

Are you a registered social worker or a registered healthcare professional or have or are doing training to for one of these roles, either in the UK or abroad? (e.g. nurse, physiotherapist, occupational therapist, social worker, medical student).

☐ Yes

☐ No

Have you completed mandatory training requirements at the care home you work at?

☐ Yes

☐ No

Do you read hospital discharge summaries as part of your role?

☐ Yes

☐ No

Demographics

1. What is your age?

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2. What is your gender identity?

- ☐ Male
- ☐ Female
- ☐ Other
- ☐ Prefer not to say

3. What is your main language? [Source: Census 2021 (Office for National Statistics, 2020)]

- ☐ English
- ☐ Other, write in _____

4. What is your ethnicity? [Source: adapted from Skills for Care, Appendix A (skillsforcare, n.d.)]

- ☐ White
 - ☐ English/Welsh/Scottish/Northern Irish/British
 - ☐ Irish
 - ☐ Gypsy or Irish Traveller
 - ☐ Any other white background
- ☐ Mixed/Multiple ethnic Group
 - ☐ White and Black Caribbean
 - ☐ White and Black African
 - ☐ White and Asian
 - ☐ Any other Mixed/multiple ethnic background
- ☐ Asian/Asian British
 - ☐ Indian
 - ☐ Pakistani
 - ☐ Bangladeshi
 - ☐ Chinese
 - ☐ Any other Asian background
- ☐ Black/African/Caribbean/Black British
 - ☐ African
 - ☐ Caribbean
 - ☐ Any other Black/African/Caribbean background
 - ☐ Other
- ☐ Arab
- ☐ Any other ethnic group
- ☐ Prefer not to stay

5. What is your country of birth? [Source: Census 2021]

- ☐ England
- ☐ Wales

- ☐ Scotland
- ☐ Northern Ireland
- ☐ Republic of Ireland
- ☐ Elsewhere, write in current name of the country _____

Skills

Literacy and numeracy confidence

Source: [National Numeracy Annual Survey](#)

On a scale of 0 to 10, where 0 is "Not at all confident" and 10 is "Very confident", how confident are you **working with numbers** at work? (Please select the option that best applies)

- ☐ 0 - Not at all confident
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very confident
- ☐ Don't know
- ☐ Prefer not to say

On a scale of 0 to 10, where 0 is "Not at all confident" and 10 is "Very confident", how confident are you using reading and writing skills at work? (Please select the option that best applies)

- ☐ 0 - Not at all confident
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10 - Very confident
- ☐ Don't know
- ☐ Prefer not to say

On a scale of 1-5, where 1 means very poor and 5 means very good, how would you rate each of the following? (Please select an option on each row)

My reading and writing skills

- ☐ 5 - Very good
- ☐ 4 - Fairly good
- ☐ 3 - Neither good nor poor

- ☐ 2 - Fairly poor
- ☐ 1 - Very poor
- ☐ Don't know
- ☐ Prefer not to say

My maths and numeracy skills

- ☐ 5 - Very good
- ☐ 4 - Fairly good
- ☐ 3 - Neither good nor poor
- ☐ 2 - Fairly poor
- ☐ 1 - Very poor
- ☐ Don't know
- ☐ Prefer not to say

What is your highest level of qualification? *[Source: based on census 2021 answer classification]*

- ☐ No qualifications
- ☐ Level 1 and entry level qualifications: 1 to 4 GCSEs grade A* to C, Any GCSEs at other grades, O levels or CSEs (any grades), 1 AS level, NVQ level 1, Foundation GNVQ, Basic or Essential Skills
- ☐ Level 2 qualifications: 5 or more GCSEs (A* to C or 9 to 4), O levels (passes), CSEs (grade 1), School Certification, 1 A level, 2 to 3 AS levels, VCEs, Intermediate or Higher Diploma, Welsh Baccalaureate Intermediate Diploma, NVQ level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First or General Diploma, RSA Diploma Apprenticeship
- ☐ Level 3 qualifications: 2 or more A levels or VCEs, 4 or more AS levels, Higher School Certificate, Progression or Advanced Diploma, Welsh Baccalaureate Advance Diploma, NVQ level 3; Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma
- ☐ Level 4 qualifications or above: degree (BA, BSc), higher degree (MA, PhD, PGCE), NVQ level 4 to 5, HNC, HND, RSA Higher Diploma, BTEC Higher level, professional qualifications (for example, teaching, nursing, accountancy)
- ☐ Other: vocational or work-related qualifications, other qualifications achieved in England or Wales, qualifications achieved outside England or Wales (equivalent not stated or unknown)

3. Do you have a qualification relevant to social care? *[Source: adapted from Skills for Care]*

- ☐ Yes
- ☐ No

4. How confident do you feel about using these digital tools?

Please rate each item on a scale of 1 (very confident) to 5 (not at all confident).

	1 (not at all confident)	2	3 (somewhat confident)	4	5 (very confident)	Not sure what this tool is
QR codes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
URL (web address e.g. www.nhs.uk)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Patient portal	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Workplace

1. What is the name of the non-nursing care home you currently work at? If you work at more than one care home choose the care home you have worked at the most.

Why are we asking this question? We want to make sure we collect data from a range of care homes across the country and look at the impact of care home characteristics such as size.

Answer:

2. What is your main job role in the care home? *[Source: adapted, Skills for Care 'Main job role']*

- ☐ Qualified nurse
- ☐ Support and outreach (direct care)
- ☐ Care worker (direct care)
- ☐ Registered manager
- ☐ Senior management
- ☐ Senior care worker (direct care)
- ☐ Other (manager)
- ☐ Other (direct care)

TERMINATE: If qualified nurse selected end survey

3. How long have you worked in adult social care, in any role? *[Source: adapted, Skills for Care]*

- ☐ Less than a year
- ☐ 1-3 years
- ☐ 3 to 9 years
- ☐ More than 10 years

Discharge summaries

1. How easy do you find it to understand hospital discharge summaries?

- 1- Very difficult to understand
- 2- Difficult to understand
- 3- Neutral
- 4- Easy to understand
- 5- Very easy to understand

Why did you give this rating?

(free text)

Validated measures

Participants will then complete:

- Health literacy questionnaire
- Health numeracy questionnaire
- Ehealth literacy questionnaire

End

Thank you

Thank you for participating in this survey.

As a thank you we would like offer you a £15 voucher for your time. If you would like to receive the voucher, please input the email address you would like the voucher to be sent to. You will receive your voucher within 5 working days.

Answer: [email address]