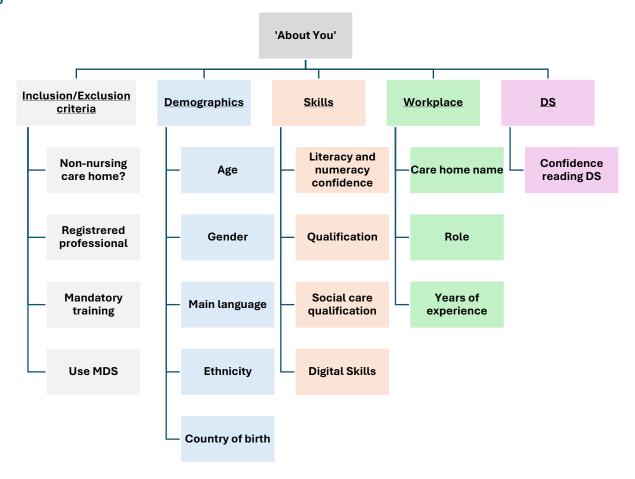
Map of questions



Screening questions

| Do you work in a non-nursing residential care home or in non-nursing wing of a residential care home, for older age adults, in England? | | | | |
|--|---|--|--|--|
| | Yes | | | |
| | No | | | |
| Are you a registered social worker or a registered healthcare professional or have or are doing training to for one of these roles, either in the UK or abroad? (e.g. nurse, physiotherapist, occupational therapist, social worker, medical student). | | | | |
| | Yes No | | | |
| Have you completed mandatory training requirements at the care home you work at? | | | | |
| _ | Yes No | | | |
| Do you | read hospital discharge summaries as part of your role? | | | |
| | Yes No | | | |

Demographics

| 1. Wh | nat is your age? |
|--------|---|
| | |
| 2. Wh | nat is your gender identity? |
| | Male |
| | Female |
| | Other |
| | Prefer not to say |
| 3. Wha | at is your main language? [Source: Census 2021 (Office for National Statistics, 2020)] |
| | |
| | |
| | |
| 4. Wha | at is your ethnicity? [Source: adapted from Skills for Care, Appendix A(skillsforcare, n.d.)] |
| | White |
| | English/Welsh/Scottish/Northern Irish/British |
| | o Irish |
| | Gypsy or Irish Traveller Any other white healtground |
| | Any other white background Mixed/Multiple ethnic Group |
| | White and Black Caribbean |
| | White and Black African |
| | White and Asian |
| | Any other Mixed/multiple ethnic background |
| | Asian/Asian British |
| | o Indian |
| | o Pakistani |
| | Bangladeshi Altimore |
| | O Chinese |
| П | Any other Asian background Black/African/Caribbean/Black British |
| | African |
| | Caribbean |
| | Any other Black/African/Caribbean background |
| | o Other |
| | Arab |
| | , |
| | Prefer not to stay |
| 5. Wha | at is your country of birth? [Source: Census 2021] |
| | England |
| | England Wales |

| | Scotland Northern Ireland Republic of Ireland Elsewhere, write in current name of the country |
|-------------------|---|
| Skills On a se | S cale of 0 to 10, where 0 is "Not at all confident" and 10 is "Very confident", how confident |
| | working with numbers at work? (Please select the option that best applies) |
| | 2 3 4 5 6 7 8 |
| | cale of 0 to 10, where 0 is "Not at all confident" and 10 is "Very confident", how confident using reading and writing skills at work? (Please select the option that best applies) |
| | 2 3 4 5 6 7 8 |
| | cale of 1-5, where 1 means very poor and 5 means very good, how would you rate your and numeracy skills |
| | 5 - Very good 4 - Fairly good 3 - Neither good nor poor 2 - Fairly poor 1 - Very poor Don't know |

| ☐ Prefer not to say | | | | | | | |
|---|---|--|--|---|--|---|--|
| How good a reader do you think you are? | | | | | | | |
| | t | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | or | | | | | | |
| | | | | | | | |
| What is your highest level of qualification? [Source: based on census 2021 answer classification] | | | | | | | |
| No qual | ifications | | | | | | |
| Level 1 and entry level qualifications: 1 to 4 GCSEs grade A* to C, Any GCSEs at other grades, O levels or CSEs (any grades), 1 AS level, NVQ level 1, Foundation GNVQ, Basic or Essential Skills | | | | | | | |
| Level 2 qualifications: 5 or more GCSEs (A* to C or 9 to 4), O levels (passes), CSEs (grade 1), School Certification, 1 A level, 2 to 3 AS levels, VCEs, Intermediate or Higher Diploma, Welsh Baccalaureate Intermediate Diploma, NVQ level 2, Intermediate GNVQ, City and Guilds Craft, BTEC First or General Diploma, RSA Diploma Apprenticeship | | | | | | | |
| Level 3 qualifications: 2 or more A levels or VCEs, 4 or more AS levels, Higher School Certificate, Progression or Advanced Diploma, Welsh Baccalaureate Advance Diploma, NVQ level 3; Advanced GNVQ, City and Guilds Advanced Craft, ONC, OND, BTEC National, RSA Advanced Diploma | | | | | | | |
| Level 4 qualifications or above: degree (BA, BSc), higher degree (MA, PhD, PGCE), NVQ level 4 to 5, HNC, HND, RSA Higher Diploma, BTEC Higher level, professional qualifications (for example, teaching, nursing, accountancy) | | | | | | | |
| Other: vocational or work-related qualifications, other qualifications achieved in England or Wales, qualifications achieved outside England or Wales (equivalent not stated or unknown) | | | | | | | |
| ou have a | a qualification | relevant to | social care? [Sou | rce: adapte | ed from Skills for (| Care1 | |
| | 4 | | | | | | |
| | | | | | | | |
| 110 | | | | | | | |
| 4. How confident do you feel about using these digital tools? | | | | | | | |
| Please rate each item on a scale of 1 (very confident) to 5 (not at all confident). | | | | | | | |
| | 1 (not at all confident) | 2 | 3 (somewhat confident) | 4 | 5 (very confident) | Not sure what this tool is | |
| odes | | | | | | | |
| | ood a read Excellent Good Average Poor Very pood s your hig No qual Level 1 a grades, Basic or Level 2 d (grade 1 Diploma GNVQ, 0 Apprent Level 3 d Certifical Diploma BTEC Na Level 4 d NVQ lev qualifical Other: v England stated of | ood a reader do you thin Excellent Good Average Poor Very poor s your highest level of qualifications Level 1 and entry level grades, O levels or CS Basic or Essential Skill Level 2 qualifications: (grade 1), School Cert Diploma, Welsh Bacca GNVQ, City and Guild Apprenticeship Level 3 qualifications: Certificate, Progression Diploma, NVQ level 3 BTEC National, RSA A Level 4 qualifications (for example of the continuous) of the continuous of | Excellent Good Average Poor Very poor S your highest level of qualification No qualifications Level 1 and entry level qualification grades, O levels or CSEs (any grabasic or Essential Skills Level 2 qualifications: 5 or more (grade 1), School Certification, 1. Diploma, Welsh Baccalaureate In GNVQ, City and Guilds Craft, BTE Apprenticeship Level 3 qualifications: 2 or more Certificate, Progression or Advar Diploma, NVQ level 3; Advanced BTEC National, RSA Advanced Di Level 4 qualifications or above: on NVQ level 4 to 5, HNC, HND, RSA qualifications (for example, teach Other: vocational or work-related England or Wales, qualifications stated or unknown) Four have a qualification relevant to the state of the sta | Excellent Good Average Poor Very poor S your highest level of qualification? [Source: based of the poor very poor No qualifications Level 1 and entry level qualifications: 1 to 4 GCSI grades, O levels or CSEs (any grades), 1 AS level, Basic or Essential Skills Level 2 qualifications: 5 or more GCSEs (A* to C of (grade 1), School Certification, 1 A level, 2 to 3 AS Diploma, Welsh Baccalaureate Intermediate Diplications, Apprenticeship Level 3 qualifications: 2 or more A levels or VCEs Certificate, Progression or Advanced Diploma, William Diploma, NVQ level 3; Advanced GNVQ, City and BTEC National, RSA Advanced Diploma Level 4 qualifications or above: degree (BA, BSc), NVQ level 4 to 5, HNC, HND, RSA Higher Diploma qualifications (for example, teaching, nursing, accomplementations), England or Wales, qualifications achieved outsid stated or unknown) Four have a qualification relevant to social care? [Sour Yes No accomplementation of the search item on a scale of 1 (very confident) to 5 (confident) to 5 (confident) to 5 (confident) to 5 (confident) | Excellent Good Average Poor Very poor S your highest level of qualification? [Source: based on census 2] No qualifications Level 1 and entry level qualifications: 1 to 4 GCSEs grade A grades, O levels or CSEs (any grades), 1 AS level, NVQ level Basic or Essential Skills Level 2 qualifications: 5 or more GCSEs (A* to C or 9 to 4), (grade 1), School Certification, 1 A level, 2 to 3 AS levels, VC Diploma, Welsh Baccalaureate Intermediate Diploma, NVC GNVQ, City and Guilds Craft, BTEC First or General Diplom Apprenticeship Level 3 qualifications: 2 or more A levels or VCEs, 4 or mor Certificate, Progression or Advanced Diploma, Welsh Bacc Diploma, NVQ level 3; Advanced GNVQ, City and Guilds Ad BTEC National, RSA Advanced Diploma Level 4 qualifications or above: degree (BA, BSC), higher de NVQ level 4 to 5, HNC, HND, RSA Higher Diploma, BTEC High qualifications (for example, teaching, nursing, accountance) Other: vocational or work-related qualifications, other qualifications (for example, teaching, nursing, accountance) Other: vocational or work-related qualifications, other qualification or wales, qualifications achieved outside England stated or unknown) For unknown) For unknown a qualification relevant to social care? [Source: adapted or unknown) For confident do you feel about using these digital tools? Frate each item on a scale of 1 (very confident) to 5 (not at all of the confident) For unknown and the confident of the confident of the confident or confident) | Excellent Good Average Poor Very poor s your highest level of qualification? [Source: based on census 2021 answer class: No qualifications Level 1 and entry level qualifications: 1 to 4 GCSEs grade A* to C, Any GCS grades, O levels or CSEs (any grades), 1 AS level, NVQ level 1, Foundation Basic or Essential Skills Level 2 qualifications: 5 or more GCSEs (A* to C or 9 to 4), O levels (passe: (grade 1), School Certification, 1 A level, 2 to 3 AS levels, VCEs, Intermedia Diploma, Welsh Baccalaureate Intermediate Diploma, NVQ level 2, Intermedia CNVQ, City and Guilds Craft, BTEC First or General Diploma, RSA Diploma Apprenticeship Level 3 qualifications: 2 or more A levels or VCEs, 4 or more AS levels, Hig Certificate, Progression or Advanced Diploma, Welsh Baccalaureate Adva Diploma, NVQ level 3; Advanced GNVQ, City and Guilds Advanced Craft, CBTEC National, RSA Advanced Diploma Level 4 qualifications or above: degree (BA, BSC), higher degree (MA, PhD, NVQ level 4 to 5, HNC, HND, RSA Higher Diploma, BTEC Higher level, prof qualifications (for example, teaching, nursing, accountancy) Other: vocational or work-related qualifications, other qualifications achiengland or Wales, qualifications achieved outside England or Wales (equistated or unknown) Yes No or confident do you feel about using these digital tools? Trate each item on a scale of 1 (very confident) to 5 (not at all confident). 1 2 3 4 5 (very confident) | |

| | web ss e.g. nhs.uk) | | | | | | | | |
|---|---|--|--|--|--|--|--|--|--|
| Patier portal | | | | | | | | | |
| | Workplace | | | | | | | | |
| | . What is the name of the non-nursing care home you currently work at? If you work at more han one care home choose the care home you have worked at the most. | | | | | | | | |
| Why are we asking this question? We want to make sure we collect data from a range of care nomes across the country and look at the impact of care home characteristics such as size. | | | | | | | | | |
| Answei | Answer: | | | | | | | | |
| 2. Wha | 2. What is your main job role in the care home? [Source: adapted, Skills for Care 'Main job role'] | | | | | | | | |
| | □ Qualified nurse □ Support and outreach (direct care) □ Care worker (direct care) □ Registered manager □ Senior management □ Senior care worker (direct care) □ Other (manager) □ Other (direct care) | | | | | | | | |
| TERMINATE: If qualified nurse selected end survey | | | | | | | | | |
| 3. How | 3. How long have you worked in adult social care, in any role? [Source: adapted, Skills for Care] | | | | | | | | |
| | □ 1-3 years | | | | | | | | |

Discharge summaries

- 1. How easy do you find it to understand hospital discharge summaries?
 - 1- Very difficult to understand
 - 2- Difficult to understand

- 3- Neutral
- 4- Easy to understand
- 5- Very easy to understand

Why did you give this rating?

(free text)

Validated measures

Participants will then complete:

- Health literacy questionnaire
- Health numeracy questionnaire
- Ehealth literacy questionnaire

End

Thank you

Thank you for participating in this survey.

As a thank you we would like offer you a £15 voucher for your time. If you would like to receive the voucher, please input the email address you would like the voucher to be sent to. You will receive your voucher within 5 working days.

Answer: [email address]