



# NEW DEALERS

Hot Pakages 2024

What we offer	SILVER	GOLD	DIAMOND
<b>Credit Value</b>	\$800 \$750 (-6%)	\$2200 \$2000 (-9%)	\$5900 \$5000 (-15%)
Access to wholesale price (700+ products)	✓	✓	✓
Monthly promotion (5% - 50% off)	✓	✓	✓
Professional product images (700+ products)	✓	✓	✓
Easy 31-day return policy with no restocking fee	✓	✓	✓
A+ content graphics with monthly update <sup>(1)</sup>	✓	✓	✓
Dedicated account managers <sup>(2)</sup>	✓	✓	✓
Access to extra discount for big volume orders (on top of monthly promotion) <sup>(3)</sup>	✓	✓	✓
Rebate program of up to 10% of your yearly revenue <sup>(4)</sup>		✓	
Monthly marketing allowance <sup>(5)</sup>		✓	
High quality product videos with monthly update		✓	
Professional product images with human models		✓	

1. A+ Content: to enhance product detail pages with imagery, videos, rich text, comparison charts, and more
2. Dedicated Account Manager: is your main point of contact. In the first meeting, they will explain our products and processes, offering tailored support such as marketing assistance, priority services, rebates, and volume discount programs to help you achieve your goals with us.
3. Big Volume Order: depends on the quantity of each product you purchase, with a minimum order quantity (MOQ) starting from 5 units per SKU required to qualify for the big volume discount.
4. Rebate: is a partial refund or cashback (up to 10%) you'll receive after making purchases that total a certain amount over the course of a year.
5. Monthly Marketing Allowance: is provided to help boost your marketing activities.

Discover more benefits by checking our [Term of conditions](#) here!

Contact us now at <https://omhusa.com/>



# OMHUSA



## TERMS & CONDITIONS

### Price

FOB ONTARIO, CALIFORNIA. ALL PRICES ARE SUBJECT TO CHANGE WITHOUT PRIOR NOTICE. PRICING ERRORS HAPPEN, AND WE RESERVE THE RIGHT TO EITHER HONOR OR CANCEL ORDERS IN THE EVENT OF A PRICING ERROR.

### Payment & Credit

WE TAKE MOST PAYMENT TYPES SUCH AS CREDIT CARDS (INCLUDING APPLE PAY OR GOOGLE PAY), COMPANY CHECKS, ACH OR WIRE TRANSFER. NET30 IS AVAILABLE TO A LIMITED NUMBER OF DEALERS THAT HAVE HIGH CREDIT RATING AND REQUIRE GOOD REFERENCES. FOR INTERNATIONAL ORDER, WE ACCEPT WIRE TRANSFER ONLY (EXCEPT SMALL ORDERS). IF YOU NEED TO PAY FOR AN INVOICE, PLEASE [CLICK HERE](#) TO PAY US VIA CREDIT CARD, GOOGLE PAY OR APPLE PAY.

### Natural Materials

WOOD IS A NATURAL MATERIAL THAT HAS DIFFERENT COLORS, GRAIN PATTERNS AND OVERALL TEXTURE AND APPEARANCE. ALL WOOD WILL CHANGE COLOR UNDER THE EFFECT OF UV LIGHT AND OXIDATION. OUR PRODUCTS ARE MADE OF NATURAL WOOD, THUS THE FINAL PRODUCTS' COLOR MAY BE DIFFERENT FROM THE PICTURES ON THE WEB SITE OR CATALOG OR ANY PICTURES IN EMAIL COMMUNICATION.

### Return & Refund Policy

WE HAVE RECENTLY IMPLEMENTED AN **EASY 31-DAY RETURN POLICY WITH NO RESTOCKING FEE** FOR OUR VALUED CUSTOMERS.

#### \*\*\*FOR DAMAGED OR DEFECTIVE ITEMS:

1. REPORT DAMAGES OR DEFECTS: IF YOU NOTICE ANY DAMAGES OR ISSUES WITHIN 7 DAYS OF RECEIVING YOUR SHIPMENT, EMAIL US AT [SERVICE@OMHUSA.COM](mailto:SERVICE@OMHUSA.COM) WITH PICTURES. MOST ISSUES WITH WOODEN SHIP MODELS CAN BE FIXED EASILY WITH SUPER GLUE OR WOOD GLUE.
2. FOR FIXABLE DAMAGE: WE'LL SWIFTLY GUIDE YOU THROUGH THE NECESSARY STEPS TO REPAIR IT. IF REPLACEMENT PARTS ARE REQUIRED AND AVAILABLE, WE'LL DO IT FAST AND FOR FREE.
3. FOR NON-FIXABLE DAMAGE: IN THE EVENT THAT DAMAGE CAN'T BE FIXED, WE'LL SORT IT OUT. WE'LL EITHER PICK IT UP OR TELL YOU HOW TO DISPOSE IT SAFELY. THEN, WE'LL SEND A NEW ONE ASAP. AND IF, BY CHANCE, A REPLACEMENT ISN'T READILY AVAILABLE, REST ASSURED, A FULL REFUND WILL BE ISSUED WITHOUT DELAY.

#### \*\*\*FOR ALL OTHER REASONS (INCLUDING INCORRECT ORDERS OR CHANGE OF MIND):

IF FOR ANY REASON YOU ARE NOT SATISFIED WITH YOUR PURCHASE, PLEASE DON'T HESITATE TO CONTACT US AT [SERVICE@OMHUSA.COM](mailto:SERVICE@OMHUSA.COM). WE ARE COMMITTED TO MAKING IT RIGHT FOR YOU. ALTERNATIVELY, YOU MAY FOLLOW THESE STEPS TO RETURN THE PRODUCT TO US FOR A REFUND:

1. REACH OUT TO US WITHIN 31 DAYS OF RECEIVING THE SHIPMENT TO OBTAIN AN EASY RETURN AUTHORIZATION.
2. FOR A SMOOTH RETURN PROCESS, PLEASE ENSURE THE ITEM IS SECURELY PACKED IN ITS ORIGINAL PACKAGE, CLEARLY MARKED WITH THE PROVIDED RA#. PLEASE SHIP THE ITEM(S) BACK TO OUR WAREHOUSE WITHIN 7 DAYS OF RECEIVING THE RA#. ONCE THE ITEM IS RECEIVED IN ITS ORIGINAL CONDITION, WE'LL SWIFTLY PROCESS THE 100% REFUND WITH NO RESTOCKING FEE.
3. FOR DEALERS, PLEASE NOTE THAT THE ORIGINAL SHIPPING COST IS NON REFUNDABLE. FOR CONSUMERS, SINCE THE REGULAR GROUND SHIPPING IS FREE, YOU WILL RECEIVE 100% FULL REFUND, ANY EXTRA SHIPPING COST PAID SUCH AS EXPRESS SHIPPING OR INTERNATIONAL SHIPPING IS NON-REFUNDABLE.

### Construction

OMH MODELS ARE ALL HANDCRAFTED BY SKILLFUL AND EXPERIENCED CRAFTSMEN. THEY ARE BUILT TO SCALE ACCORDING TO THE ORIGINAL PLANS OR PICTURES OF THE ACTUAL ITEM USING "PLANK ON FRAME" OR "PLANK ON BULK HEAD" CONSTRUCTION METHOD. OMH MODELS ARE NOT KIT; THEY ARE COMPLETELY BUILT FROM SCRATCH. EACH MODEL COMES WITH A NICE WOODEN STAND FOR DISPLAY. PLEASE [CLICK HERE](#) TO LEARN MORE.

### Ship Models Measurement

ALL PRODUCTS INCLUDING SHIP MODELS ON THIS WEB SITE ARE MEASURED IN MAXIMUM DISPLAY DIMENSION (INCHES) AND ILLUSTRATED IN THE PICTURE.



### Backorders

OUR STANDARD POLICY IS TO SHIP ALL BACK ORDERS. LEAD TIME OF ORDER MAY VARY, PLEASE CONTACT OMH FOR MORE INFORMATION.

### Minimum order

A DEPOSIT IS REQUIRED TO OPEN A TRADE ACCOUNT WITH OMH, AND THE AMOUNT DEPENDS ON THE PACKAGE YOU CHOOSE. THERE IS NO MINIMUM AMOUNT REQUIRED FOR ORDERS AFTER THE INITIAL ORDER.

### Delivery

MOST ITEMS WILL BE SHIPPED WITHIN TWO BUSINESS DAYS VIA FEDEX/UPS. SHIPMENTS TAKE APPROXIMATELY 2-5 BUSINESS DAYS WITHIN THE 48 STATES. A TRACKING NUMBER IS PROVIDED UPON SHIPMENT OF EACH ORDER. OVERSIZED ITEMS MAY BE SHIPPED VIA COMMON CARRIERS. IF ADDRESS IS LOCATED IN THE STATES OF HAWAII OR ALASKA, PLEASE CONTACT US FOR EXACT SHIPPING QUOTE OR UTILIZE THE ONLINE SHIPPING ESTIMATE IN THE DROP SHIP AREA.

### Other Conditions

TYPOGRAPHICAL AND STENOGRAPHIC ERRORS SUBJECT TO CORRECTION. PURCHASER TERMS INCONSISTENT WITH THOSE STATED HEREIN WHICH MAY APPEAR ON PURCHASER'S FORMAL ORDER WILL NOT BE BINDING TO OMH.

### Freight & Shipping

STANDARD GROUND SHIPPING IS FREE FOR CONSUMERS IN THE CONTINENTAL USA. FOR DEALERS, ALL FREIGHT CHARGES ARE INVOICED WITH EACH ORDER AS A SEPARATE AMOUNT AT THE BOTTOM OF THE INVOICE AND NO DISCOUNTS ARE ALLOWED ON FREIGHT, WITH EXCEPTION OF PROMOTIONS. FOR DROP SHIPPERS, ALL FREIGHT CHARGES ARE LISTED ON DROP SHIP PRICE LIST.

### Contact us

1500 S MILLIKEN AVE STE. G ONTARIO, CA 91761

CUSTOMER SERVICE

HOURS M-F 9:00AM-5:00PM PST

PHONE (909) 598-2525

EMAIL: [SERVICE@OMHUSA.COM](mailto:SERVICE@OMHUSA.COM)

TOLL FREE (888) 900-1805

EMAIL: [SALE@OMHUSA.COM](mailto:SALE@OMHUSA.COM)

**Old Modern Handicrafts Inc.**

1500 S Milliken Ave Ste. G

Ontario, CA 91761

Phone: 909 598 2525

Toll Free: 888 900 1805

service@omhusa.com

[www.omhusa.com](http://www.omhusa.com)Credit Card Authorization Form

Customer name: \_\_\_\_\_

Company Name: \_\_\_\_\_

Credit card Number: \_\_\_\_\_

Expiration date: \_\_\_\_\_

Security Code (last 3digit in the back, or 4 digit in the front for AMEX )\_\_\_\_\_

Card Holder name: \_\_\_\_\_

Billing address for credit card: \_\_\_\_\_

City, state, zip code: \_\_\_\_\_

Amount to be charged: \_\_\_\_\_

Invoice/PO #: \_\_\_\_\_

Other information \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

I agree for Old Modern handicrafts to charge to my credit card the exact amount showed above until I notify OMHUSA otherwise.

Card holder's signature: \_\_\_\_\_ Date \_\_\_\_\_



## Dealership Application

*Please check all that apply to your business:*

Drop Ship  Retail Store  Online  Distributor  Mail Order  Designer

Company Name \_\_\_\_\_ Phone \_\_\_\_\_

Website \_\_\_\_\_ Fax \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Ship to Address (if different) \_\_\_\_\_  
\_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

### Contact 1

Owner/President \_\_\_\_\_ Buyer \_\_\_\_\_

Email \_\_\_\_\_ Email \_\_\_\_\_

Phone \_\_\_\_\_ Ext. \_\_\_\_\_ Phone \_\_\_\_\_ Ext. \_\_\_\_\_

### Contact 2

\*Tax ID# \_\_\_\_\_ How long in business? \_\_\_\_\_ Annual sales \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

Other Comments: \_\_\_\_\_

### Payment Information

Credit Card  Company Check  \*\*Net 30 (upon approval)  Wire Transfer

Billing Address (if different than shipping) \_\_\_\_\_  
\_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

\*Please email us a copy of your resale certificate (mandatory in CA) or business license. A deposit (depending on the package) is required for new dealers.



## Minimum Advertised Pricing (MAP) Policy

Old Modern Handicrafts (OMH) has a MAP policy in effect for most of its products distributed to retailers. This policy will guarantee that all of our dealers can compete on an equal basis and not be subjected to arbitrary and damaging price cutting by a small group of retailers. The MAP pricing policy applies to all retail channels including (but not limited to) retail locations, catalogs, internet sales and online auctions.

If a product on OMH displays a MAP price other than zero, this MAP price is the minimum price that dealers may display in any advertising for that given product. Advertising is considered to include printed and broadcast advertising media, printed catalogs and pricing displayed on internet and online auction sites. Please refer to the OMH Dealer Network website to view the Minimum Advertised Pricing for our products. Dealers displaying a price lower than our designated MAP price for any given product will be considered in violation of our MAP pricing policy.

Adherence to the MAP policy is mandatory for all OMH dealers. Dealers who are found to be non-compliant with our MAP policy will have their dealer privileges with OMH suspended immediately.

### Please Sign and Date

By signing below, I agree to adhere to the OMH MAP policy and I understand that any violation of this policy may result in the immediate suspension of my dealer privileges.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

\*Please email us a copy of your resale certificate (mandatory in CA) or business license. A deposit (depending on the package) is required for new dealers.