

COMPANY OVERVIEW

Name: DSONA

Industry: eCommerce

Founded: 2021

Headquarters: Seattle, Washington, USA

Description:

DSONA is a U.S.-based online retail company that sells premium tech accessories, home essentials, and small electronics. The company's mission is to provide *high-quality, affordable, and eco-conscious products* to modern consumers.

DSONA operates primarily online through its website www.dsona.com, shipping products across the U.S. and parts of Canada.

PRODUCT AND PRICING

Product	Description	Price (USD)
DSONA AirPods Case	Silicone protective case for Apple AirPods (Gen 1–3)	\$12.99
DSONA FastCharge 65W Adapter	Compact fast-charging USB-C power adapter	\$34.99
DSONA SmartCable	3-in-1 USB-C/Lightning/Micro-USB braided cable (1.5m)	\$19.99
DSONA Aroma Diffuser	Quiet ultrasonic essential oil diffuser	\$28.50
DSONA Smart LED Bulb	Wi-Fi-enabled bulb controllable via mobile app	\$15.00

SHIPPING POLICY

- Standard shipping within the U.S.: 3–5 business days, flat rate \$4.99
- Free shipping on orders over \$50
- Expedited shipping (1–2 days): \$14.99
- Orders to Canada: 7–10 business days, flat rate \$9.99

RETURN & REFUND POLICY

- Returns accepted within 30 days of delivery for unused items in original packaging.
- Refund processed within 5–7 business days after inspection.

- Some electronics may be subject to a 10% restocking fee.

To initiate a return:

1. Go to www.dsona.com/returns
2. Fill out your order number and email.
3. Print your return label.

CUSTOMER SERVICE HOURS

- Monday–Friday: 9 AM – 6 PM PST
- Saturday: 10 AM – 4 PM PST
- Sunday: Closed
- Email: support@dsona.com
- Phone: +1 (206) 555-0199