

COMPANY OVERVIEW

Name: DSONA

Industry: eCommerce

Founded: 2021

Headquarters: Seattle, Washington, USA

Description:

DSONA is a U.S.-based online retail company that sells premium tech accessories, home essentials, and small electronics. The company's mission is to provide *high-quality, affordable, and eco-conscious products* to modern consumers.

DSONA operates primarily online through its website **www.dsona.com**, shipping products across the U.S. and parts of Canada.

PRODUCT AND PRICING

Product	Description	Price (USD)
DSONA AirPods Case	Silicone protective case for Apple AirPods (Gen 1–3)	\$12.99
DSONA FastCharge 65W Adapter	Compact fast-charging USB-C power adapter	\$34.99
DSONA SmartCable	3-in-1 USB-C/Lightning/Micro-USB braided cable (1.5m)	\$19.99
DSONA Aroma Diffuser	Quiet ultrasonic essential oil diffuser	\$28.50
DSONA Smart LED Bulb	Wi-Fi-enabled bulb controllable via mobile app	\$15.00

SHIPPING POLICY

- Standard shipping within the U.S.: 3–5 business days, flat rate \$4.99
- Free shipping on orders over \$50
- Expedited shipping (1–2 days): \$14.99
- Orders to Canada: 7–10 business days, flat rate \$9.99

RETURN & REFUND POLICY

- Returns accepted within 30 days of delivery for unused items in original packaging.
- Refund processed within 5–7 business days after inspection.

- Some electronics may be subject to a 10% restocking fee.

To initiate a return:

1. Go to www.dsona.com/returns
2. Fill out your order number and email.
3. Print your return label.

CUSTOMER SERVICE HOURS

- Monday–Friday: 9 AM – 6 PM PST
- Saturday: 10 AM – 4 PM PST
- Sunday: Closed
- Email: support@dsona.com
- Phone: +1 (206) 555-0199