Quiz

 A scatter diagram with points creating a nearly straight line from the upper left to the lower right would indicate:

A negative correlation

- The 80/20 rule is associated with which quality tool
 Pareto Chart
- Which of the following tools is a structured form of brainstorming?
 Cause and Effect Diagram
- In measuring Cost of Poor Quality, as the cost of Appraisal goes up, what would you expect to go down?

The cost of External Failures

• When calculating Defects Per Million Opportunities, it is necessary to determine the number of ways a defect or error could occur.

True

Quiz

If you have a process with three steps, and each step produces 99% good quality, what is the rolled throughput yield?
 97%

Cycle Time is defined as:
 The time from the beginning to the end of a process including wait time and other delays.