

# Quiz

- Failure Mode and Effects Analysis is a relatively new quality tool.

False

- Risk Management is a critical part of:

ISO 9000/2015

The Malcolm Baldrige Framework for Performance

Any Quality System

All of the above

- FMEA is typically done by an individual expert working alone.

False

- Why do we need to talk to our customers when doing FMEA?

To learn how they intend to use our product