

Yeng Vang

Saint Paul, MN 55119

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651.797.9809

Authorized to work in the US for any employer

Work Experience

Sales Consultant

AutoNation Ford - White Bear Lake, MN

November 2019 to Present

Provide peerless customer experience at the dealership. Guide customers to their dream car. Assist with personal and private information when dealing with the buying process.

Tow Truck Operator

TowAmerica INC - Saint Paul, MN

April 2018 to November 2019

Operate a flatbed tow truck in a high intense environment. Safely transfer vehicle with care from location A to location B.

REM Mentor Network

Mentor Network - Maplewood, MN

October 2015 to August 2017

Assisted clients with meals, independence promotion, administration medications, took clients on community outings

Customer Service Representative

Comcast - Saint Paul, MN

September 2016 to January 2017

Tend to customer needs. Resolve customer issues and provide great customer service. Sales and commission were included. Had a 91% no call back rate while working with Comcast. Stay up to date with the latest technology and promote our services.

Cashier

Goodwill Easterseals - Woodbury, MN

September 2013 to March 2015

Received payment by cash, credit cards, check or automatic debits

- Proactively engaged with customers and made them feel valued, welcomed, and accepted
- Assisted customers by being attentive of the customers' needs
- Greeted customers and promoted daily sales on the floor as well as over the telephone
- Resolved complex issues

Education

Liberal arts

Century College - White Bear Lake, MN

September 2016 to May 2017

Skills

- Towing (2 years)
- Customer Service (5 years)
- Sales Experience (5 years)