

머리말 : 해당 문서의 목적은 소프트웨어 영어 기술문서작성 과제 수행을 위해 작성되었으며, 영어로 직구할 때 필요한 글쓰기 역량을 향상시키기 위해 수행된 과제 내역입니다.

1. 아마존 직구에서 배송 지연이 발생했다고 가정했을 때, 배송 지연 및 현황 문의 & 주문 제품의 환불을 요구하고자 하는 컴플레인을 보내는 영어 문장을 작성하시오.

제가 아마존에서 구매하고자 하는 제품은 아래와 같습니다.

- https://www.amazon.com/-/ko/dp/B0BKHX7Z2NJ/ref=sr_1_1?crid=2ACB7AXRC2SAW&keywords=hackrf&qid=1696900980&sprefix=hac.aps.326&sr=8-1
- NooElec HackRF One / 349.95\$

해당 제품을 구매했다고 가정한 후, 해당 제품이 있어야만 프로젝트를 진행할 수 있는 상황이라 가정하고 아래의 컴플레인을 작성하였습니다.

[컴플레인]

Hi.

I am contacting you because there is a shipping problem with the Nooelec HackRF One Software Defined Radio, ANT500&SMA Adapter Bundle for HF, VHF&UHF.Includes SDR with 1MHz-6GHz Frequency Range&20MHz Bandwidth, ANT-500, and 4 SMA Adapters that I ordered.

My order number is ORDER #249-2023991-4746149, my courier is UPS, and my UPS delivery number is #18292199dsade.

I originally knew that I would receive the product on Friday, October 13, but I heard that it will arrive on Monday, October 23 due to a delivery delay.

I was planning to proceed with the project next Wednesday through the product, but we are unable to carry out the project due to a delay, so I am wondering if you could select one of the following plans for this matter and leave an inquiry.

A. I would like to send the new product by delivery that can arrive by October 13, and then process the return of the product that arrived on October 23.

B. I'd like to get a refund for that product.

C. Please make sure that the product arrives by Wednesday, October 18th.

Please choose one from the list.

I hope you have a good day.

Regard.

Lee Chang Yeob.