

소프트웨어영어기술문서작성 | 6주차 과제

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머리말 : 해당 문서의 목적은 소프트웨어 영어 기술문서작성 과제 수행을 위해 작성되었으며, 영어로 직구할 때 필요한 글쓰기 역량을 향상시키기 위해 수행된 과제 내역입니다.

1. 아마존 직구에서 배송 지연이 발생했다고 가정했을 때, 배송 지연 및 현황 문의 & 주문 제품의 환불을 요구하고자 하는 컴플레인을 보내는 영어 문장을 작성하시오.

제가 아마존에서 구매하고자 하는 제품은 아래와 같습니다.

- https://www.amazon.com/-/ko/dp/B0BKH7Z2NJ/ref=sr_1_1?cid=2ACB7AXRC2SAW&keywords=hackrf&qid=1696900980&prefix=hac.aps.326&sr=8-1
- NooElec HackRF One / 349.95\$

해당 제품을 구매했다고 가정한 후, 해당 제품이 있어야만 프로젝트를 진행할 수 있는 상황이라 가정하고 아래의 컴플레인을 작성하였습니다.

[컴플레인]

Hi.

I am contacting you because there is a shipping problem with the Nooelec HackRF One Software Defined Radio, ANT500&SMA Adapter Bundle for HF, VHF&UHF. Includes SDR with 1MHz-6GHz Frequency Range&20MHz Bandwidth, ANT-500, and 4 SMA Adapters that I ordered.

My order number is ORDER #249-2023991-4746149, my courier is UPS, and my UPS delivery number is #18292199dsade.

I originally knew that I would receive the product on Friday, October 13, but I heard that it will arrive on Monday, October 23 due to a delivery delay.

I was planning to proceed with the project next Wednesday through the product, but we are unable to carry out the project due to a delay, so I am wondering if you could select one of the following plans for this matter and leave an inquiry.

- A. I would like to send the new product by delivery that can arrive by October 13, and then process the return of the product that arrived on October 23.
- B. I'd like to get a refund for that product.
- C. Please make sure that the product arrives by Wednesday, October 18th.

Please choose one from the list.

I hope you have a good day.

Regard.

Lee Chang Yeob.