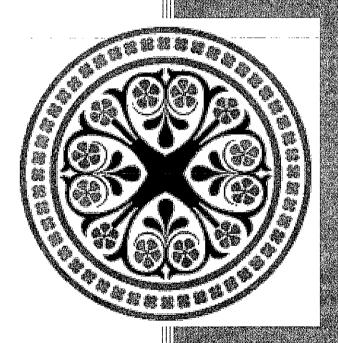
2009-2010

Karra House Inc Annual Report



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Acknowledgements

Kara House Inc receive significant support from numerous individuals, agencies and other organisations who contribute to our efforts to deliver an effective, professional and successful service to women and children escaping domestic violence.

We would like to take this opportunity to thank the Department of Human Services (Vic) who has provided our core funding, and to their staff who have supported Kara House throughout the year. We would also like to acknowledge the work and collaboration with others, and of particular note with that of our peak organisation Domestic Violence Victoria for the help and assistance.

Without the continued support and dedication we would not be able to provide our services.

INTRODUCTION

What is Kara House Inc?

Kara House is part of the Victorian women's refuge service system which aims to provide safe and secure accommodation and support to women with and without children, who experience domestic violence and are in need of relocation from where they usually reside to enhance their safety. Services aim to assist women to address issues they face and their experience of domestic violence.

As a state-wide women's refuge, Kara House provides:

- Short term case management with crisis intervention as necessary and including liaison with specialist management of services;
- Cultural support through secondary consultation and co-case management with specialist services;
- Risk assessment and safety planning with women and children coming into the service;
- Holistic assessment, information, advocacy and active referral to other appropriate support services;
- Partnerships with relevant stakeholders as part of an integrated response to domestic violence including close working relationships with providers of other domestic violence services;
- Secondary consultation and case management with mainstream services regarding the provision of appropriate and effective support to women and children;
- Community education and training to other community services to improve community understanding about issues relating to domestic violence;
- Advocacy at an individual, service system and broader structural level.

Our Mission

Kara House supports the right of women and children to live in safety and without fear - using professional practice informed by Feminist Human Rights and Social Justice Principles

Our Vision

Kara House is committed to providing a physical and personal environment that optimises the privacy, value and strength of the individual.

Philosophy

All women and children should have the right to live free of domestic violence, harassment, discrimination and abuse.

Kara House:

- Primarily provides services to women and their children from diverse cultural and linguistic backgrounds.
- Founded in and operates from a feminist perspective.
- Managed and run by women for women and their children.
- Family/domestic violence predominantly affects women and children and is understood to occur because of the power imbalance between individuals, which are condoned and supported by dominant social attitudes and structures.

Kara House encourages and empowers women to take control of their lives and works towards eradicating all forms of abuse perpetrated against women and children, through:

- providing short-term crisis accommodation;
- outreach support;
- educational activities which encourage changes in individual and community attitudes;
- and strategies which challenge service providers and government to adopt responses that are non-tolerant of violence and provide support to women and their children.

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The Kara House History

In 1978 CO.AS.IT. - an Italian welfare organisation - encouraged by the Women's Movement, received government funds for the establishment of a Women's Refuge. After lengthy discussions and negotiations it was decided that CO-AS-IT would relinquish any responsibility to a new body to be run solely by women. Kara House was established and continues today to provide services with a specific commitment to women, and women and children, from culturally and linguistically diverse backgrounds.

In 1988 the Women's Refuge became incorporated as Kara House. In 2000 Kara House, responding to further community need, introduced a Domestic Violence Outreach Program to support women and their accompanying children through the provision of information, support, assistance and referral which would enhance their ability to live free from violence and abuse. Continuing the expansion of the outreach service, Kara House set up an outreach service specific to meet the needs of lesbian/same sex attracted women experiencing domestic violence in 2002. Kara House provides a sensitive environment recognising the complexity of lesbian social issues.

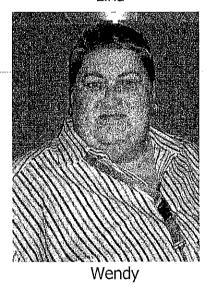
By 1988 twelve nationalities were represented in the service demographics. This number today has risen to up to thirty five nationalities represented each year. Over the past 30 years of service to the community Kara House has continued to provide secure refuge and outreach support and quickly expanded its original focus from Italian women escaping violence to supporting women and children from all cultures and linguistically diverse backgrounds.



Management Committee Membership



Lina



Kath



Suellen



Margaret



Tamsin (photo not available)

Chairperson's Report

On behalf of the Kara House Committee of Management, I am very pleased to present the Annual Report for 2009-2010 financial year.

It has been another very eventful year and the following pages demonstrate the considerable amount of work undertaken to enhance our service for women and children escaping violence.

Following successful Accreditation, work continues in the quality practices initiatives. Every facet of the service requires ongoing review, monitoring and documentation. Mid-term Accreditation review is due in December 2010. We congratulate the Manager and staff for such excellent work in this area.

We welcome funding for a new outreach program A Place to Call Home designed for families requiring intensive support and stable housing. Congratulations are again in order for successful acquisition of funding and the setting up of this new and important initiative.

We have a new office address! In line with our Strategic Plan, we chose not to renew rental contract of previous premises. The aim was to improve the work space and to have access to private interview rooms. This is a major milestone for us and we thank the Manager and staff for their hard work in arranging this complex move.

Changes to the financial management of the service were implemented in line with strategic planning. Brenda House provided us with skilled financial administration for the last ten years. However, we are now in the position to bring this into our direct management. We wish to thank Wendy and Sue from Brenda House for their considerable efforts and wish them well both personally and in their work.

We congratulate Desally (Manager) and staff of Kara House, both past and present, for their skilled service to our clients. This is what our core business is about. We thank them for all their efforts in making this such an eventful and successful year.

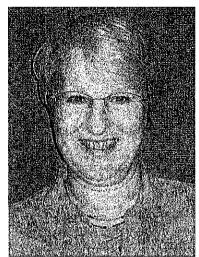
Lina Gibson

Chairperson, Kara House, Inc.

Staff Membership



Desally



Heather



Jen



Veronica



Eline



Laura R (photo not available)



Wendy—Brenda House



Sue—Brenda House

Managers Report

On behalf of the staff of Kara House I have the privilege of writing to report on the work of the staff team for another year. We have had a very full year of growth and change in the organisation and I am pleased to report here on developments in the organisation that will enhance the services available to women and children who come to Kara House seeking to improve their futures. These all enhance the services provided, and also improve the working environment for the staff and women who visit our service.

This year the external environment in which we work has changed providing reduced exit options for women and children from the refuge and other accommodation that we can offer. For clients wishing to exit to the private rental market, options have reduced as the available property vacancies across the state diminish. This together with long waiting lists for community and public housing has decreased the options for women and children exiting our service requiring accommodation.

Other programs and housing options have become available however in the service These include other community housing and programs becoming environment. available_in_the_future_as a direct_result_of_the_Nation Building_Economic_Stimulus_ Plan. Program initiatives including the Safe at Home Program, and the A Place to Call Home Program both of which will be available in our region. Kara House is very pleased that the A Place to Call Home Program will be provided in this region by Kara House commencing in the next financial year.

Other changes for the year have been the decision to cease two arrangements that have been in place for many years. These are the cessation of the contract with Brenda House to provide financial administration of the organisation, and also to move offices after sharing space with the same service.

The work of Kara House has been again this year assisted by many other organisations and individuals. Without their very valued and tireless commitment to the work of Kara House we would not be in a position to offer the level of service that we are able to with their assistance.

There are many service and government departments that have assisted Kara House this year. To the individuals and teams within these services and departments we wish to extend our thanks for your collaborative practice and input into services for our clients. To our sister domestic violence organisations this practice is a very tangible asset to have in our practice orientation and we are very appreciative of these partnerships on a day to day basis.

To the staff team who give so much more than could be asked of them. To their commitment to the work in general but more importantly to the good humour and dedication to the humanity of the work which go beyond the position descriptions of their role I give thanks on behalf of the women and children.

To the other stakeholders, the networks and organisations that we are involved in for their input and continued work on behalf of the survivors of violence, these all have enhanced societal knowledge of violence and the services now available to them.

Over the long history of Kara House the mission of the organisation continues today supporting the rights of women to live safely and without fear with the assistance of the community in which they live.

And not to forget the women and children themselves, that in their time of crisis they are able to give to support each other - we thank them for their community of support.

Management Committee

To the Management Committee who all volunteer their time and efforts in the vast needs to govern an organisation we thank them for their contributions and thoughts over the year.

Kara House is privileged in having committed members of the management committee providing a wealth of experience both personally and professionally, providing insight into the service. The COM provide a wealth of skills and their work is underpinned by the principle of providing a service by women, for women and children, and they have a considerable commitment to reform of the domestic violence sector and services.

In a changing and developmental environment the Management Committee members are providing a vital service to oversee the operational activities of the organisation. With their personal commitment and engagement in the quality of service as the focus of their endeavours they provide their voluntary services freely and the organisation as a whole owes them our vote of thanks.

Human Resources

I have previously sought to thank the staff for their efforts this year. In particular we wish to thank our departing member of staff Heather for her many years of dedicated commitment to women and particularly children. Heather had a joint responsibility for many years as our direct service Children's Resource Worker, work that she both enjoyed and put many hours of her own time into for the enrichment of the children which she came into contact with.

This year we also welcomed two Laura's. Laura R joined the organisation in response to Heather's leaving as the Children's Resource Worker, and Laura Z to

take on the new role of Finance/Administration Worker. We welcome both to the staff.

Kara House has also welcomed two students during the year and we are pleased that they completed their placements successfully and wish to thank them for their efforts during their time with us. To Isabelle and Angela we hope that you will complete your studies, and take your experience in working with women and children into your future endeavours.

To our locum that have assisted Kara House this year covering absences of staff and high needs periods we thank Christina for filling in at these times.

Training and Development

During the year the staff has maintained their efforts to increase and develop their skills and as a consequence bring the improved knowledge back to other staff members to continually improve client and organisational practices. This year training has taken place in —

- the Common Risk Assessment Framework (CRAF)
- Women with Disabilities
- Fire Training
- Introduction to Homelessness Services
- Mental Health Crisis Response
- OH&S
- Family Violence Protection Act
- Family Violence and Family Law
- IT Trainings Opening Doors, Local Area Services Network (LASN), and the DHS Funded Channel
- Residential Tenancies Act and Family Violence Act
- Fair Work Act
- Dual Diagnosis
- Sexual Assault
- Child Seat Belt Training and
- Elder Abuse

Finances

Kara House are pleased to report that we continue to operate from a very healthy financial position and look forward to the future in a financially stable position. Our contract with Brenda House which expired on the 30th June has not been renewed as a consequence of a strategic decision to bring the operations within the scope of our direct service team. Brenda House have provided the financial administration role for Kara House for many years and we wish to applaud their efforts over this time, and to directly thank Wendy and Sue for their personal efforts. Kara House have extended the contract until the completion of the accounting period and auditing of the financial accounts for 2009 to 2010 to provide a smooth handover to our new Finance/Administration Worker - Laura Z.

The audited report of accounts follows later in this Annual Report. The service agreement with the department continues until 2012. The new program A Place to Call Home being funded for a three year period commencing in 2010-2011, however part funding has been received (\$38,000) in 2009-2010 chart of accounts – separately accounted for.

Again thanks to Brenda House and the staff of the department when required in relation to financial accounting matters.

Initiatives

A Place to Call Home (APTCH)

We have been pleased to receive funding for this new program details of which are included later in this report from Veronica the worker for this program. This program will intake new clients in the next financial year from all domestic violence services in the Eastern Metropolitan Region of Melbourne ensuring these high needs families will have intensive support and obtain their public housing without the long waiting periods and the need to move house again.

Continuous Quality Improvement

Kara House continues their efforts to providing improved and value added services to women and children. I will mention here several outcomes of the development of these over the year.

Firstly, of the efforts to continue the work of standards integration, and the quality practices for Accreditation. Evidence of these being, the continued documentation of practice initiatives; the ongoing review and monitoring; and the improvements in practice initiatives that flow through every facet of the organisation. The mid-term review of our quality practice is due next December at which time we will show the evidence of this improvement.

The improvements to operating environment include changes to the physical environment of the refuge. These include improvements in access via the driveway and gate modifications, installation of concrete pathways, and with the assistance of grant funding the improvement in children's play and safety equipment. As mentioned previously, we have moved into more spacious offices, with dedicated interview rooms and reception facilities. The rooms are light and airy with improved safety for staff, women and children. We wish to thank the organisation who is subleasing this space to Kara House without naming them for high security reasons. With the move to new premises the organisation is also providing another value added service. Together with the phone number change Kara House also added the facility of a 1800 number for clients to access the services without phone call changes (other than by their mobile plan provider in some cases) thereby improving their ability to call their support workers without the additional call costs incurred. Kara House also was granted a funded service via VCOSS for an OH&S Audit of the refuge premises. A previous audit some three years ago developed the ongoing

Collaborative and Partnership Practice

Kara House is a member of many regional and state wide networks which add to the work of this organisation working towards the improvement of services and responses for women and children.

evidence of good practice and this year after the audit Kara House was rewarded

with a Certificate of Recognition for OH&S work by VCOSS and WorkSafe.

One which will be mentioned here is the work with DV East. DV East member services have for nearly twenty years met monthly to share information, plan and coordinate service delivery programs and services, establish protocols between related services in the Eastern Metropolitan Region and respond to issues that affect clients, and providing domestic violence refuge and outreach services in the region. Thanks also to the continued work of all the other networks providing improved partnership and collaborative practices for the benefit of service responses to the survivors of violence.

Benefactors

Kara House provides many other value added services providing for and exceeding the immediate needs of clients that come to Kara House in most cases. Clients are provided with requisites including - culturally appropriate food; clothing (with new shoes where possible); children's needs including toys and local school uniform apparel; and other add on services including access to a library and new books, telephone cards, Metcards, taxi vouchers etc

Kara House prides itself on having a large resource of materials for the immediate benefit of women and children arriving with very little or nothing from our large garage as our repository of these requisites. These needs may be required in the immediate crisis time, or for lengthy periods until income entitlements have been secured. Or, these may be needed in a longer term for non-permanent residency clients awaiting visa and immigration matters to be resolved to allow either work or a Centrelink income to commence.

It should be noted that these services are not funded, and through the generous support of external donors and limited internal recurrent funding sources these services are made possible.

We cannot thank these organisations and friends of Kara House for their continued and valued support. Without these people the services could not be provided by Kara House to women and children. Many of these organisations and friends are listed later in this report however others do not wish to be mentioned here but our thanks go to all.

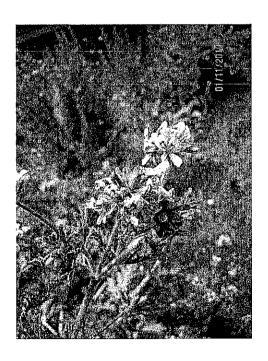
Conclusion

My personal thanks to everyone who has contributed their time, their efforts, both tangible and the intangible thoughts and contributions to the services of Kara House. Without this level of service the staff would be overstretched to provide outcomes for the clients. The staff does see the outcomes of the work but many others do not have this privilege. And to these, Kara House can only pass on our thanks.

There is also more work to be done and the staff continually gives more than can be expected, my personal thanks go to them and to the Management Committee members in finding this time to contribute over and over again.

My personal thanks to all.

Desally



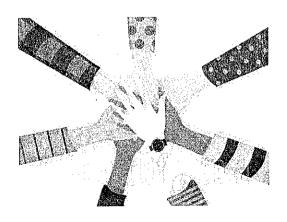
Senior Domestic Violence Worker / A Place to Call Home Program

2010 has been a year of changes for Kara House. We have welcomed new staff and farewelled old and moved office premises. Our relocation had been mooted for some time and the process of accreditation identified several areas where the existing office space fell short. After a great deal of planning the move officially took place at the end of June. Our new workspace is open and light and we have quickly adapted to both our new premises and the Salvation Army EastCare neighbours.

Along with our new premises have come some other changes. Kara House has taken on a new initiative from DHS; A Place to Call Home (APTCH). This new initiative has come out of the Australian Governments Nation Building Economic Stimulus Plan. The APTCH program allows for women and children with high needs who are approved for Government housing on the Segmented Waiting List, to remain in their Transitional Housing property, provided it is DHS owned. The family will be supported by Kara House for a period of twelve months with a focus on building linkages to the local area. Kara House will eventually be supporting six clients in the first year of APTCH. This is an exciting new initiative as it eliminates the requirement of families to move repeatedly, thereby reducing stress and facilitating community inclusion and the beginning of a fresh start. The program is experiencing a slow start and my role currently is around educating the other Domestic Violence services in the East about the program, and advocating with housing managers regarding additional properties for APTCH referrals. Following Kara house undertaking the provision of the APTCH program and the resultant growth in staff it was decided that it was time to introduce a Senior Domestic Violence Support Worker role. I am privileged to have undertaken this position. The role is still very much in the development stages but ultimately it is expected that the Senior Domestic Violence Support worker will undertake many of the day to day staff supervisory tasks and will stand in for the manager during periods of leave. It is also expected that the position will attend some meetings thereby freeing up the manager to deal with the business of running Kara House.

2010-2011 will be a very busy year as my new role will require additional training, learning and time management.

Veronica



Domestic Violence Support Worker

Once again the end of the year is upon us and it's a perfect opportunity to look back and reflect on the clients we have supported and the challenges we have faced and overcome.

As always our first priority is towards our clients. As I review the NDCA statistics over the past twelve months there is a noticeable rise in referred clients attending with increasing multiple and complex issues, including mental health, drug and alcohol and the involvement of child protection. Due to the need for ongoing services to support these issues therefore increases the need to apply for a segment one public housing application, which may take several years to finalise. During this time the client and her children remain unsettled, and the transitional properties slow to be available for other women.

After streamlining the old office, and ticking all the OH&S boxes we moved to the new premises in Box Hill. It was a swift and easy process to adjust our current OH&S checklist to accommodate the new office. The separate client interview room is a bonus and the work stations are spacious and afford more privacy. A separate office for the Finance Worker provides her with required privacy whilst newly erected shelving provides safe storage for the archives. Because we are sharing the premises with another service we attend a combined OH&S meeting sharing risk management concerns and ideas.

Safety at the refuge is a continuing process with a formal checklist completed monthly, both inside and out, using the assistance of an ongoing maintenance timetable. At the weekly resident's meeting we ask the clients if they are aware of any breakages or safety issues, thus isolating any concerns that may occur between the monthly check.

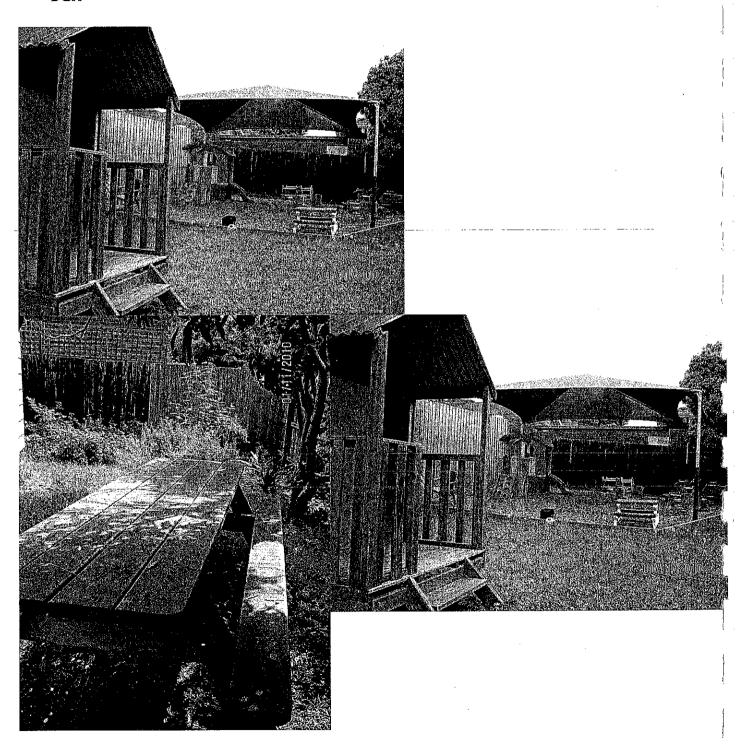
Specialised Fire Services certifies that the refuge is fire safe and provides a monthly check of equipment. It is during this time we conduct an emergency evacuation drill with the clients ensuring they understand the process of leaving the refuge during an emergency and assembling in a safe area.

Ensuring that the first aid kits at the refuge have been adequately stocked on a continuous basis has been an ongoing matter. We have decided in an effort to continuously improve services for women and children, to trial providing at intake small first aid kits for personal use which we have purchased. Whilst we continue to supply a central first aid kit and provide clients with relevant contact numbers for health care services, we have had positive feedback from the clients that they like the easy accessibility of having their own first aid supplies.

Both office and refuge safety is an ongoing process that involves vigilance by all staff members and we ensure new staff and students receive an OH&S induction when they commence as well as first aid training. Whilst being aware of the more obvious OH&S concerns, for example, trip hazards, electrical cords and so on, we also have to consider being aware of our emotional wellbeing and I am pleased to say the supportive Kara House staff provide a willing ear and a hearty laugh to help get through some of the more difficult days.

I look forward to another challenging but successful year at Kara House.

Jen



Domestic Violence Support Worker

It is now less than 3 years since commencing fulltime employment with Kara House Inc.

It has been a whirl wind of a year, a great learning curve; such as passing accreditation which was a highlight indeed. It was also a time of sadness for me when Heather decided that she was leaving Kara House Inc. Heather is an individual that is truly missed for her sense of humor and of glowing personality.

During this period we were also in the middle of moving to the new location which took a lot of physical work, getting all the boxes packed and labeled for the move, organising time to do it all and at the same time continuing our work with clients.

I will be allocated a student this year, there are nerves here, as it wasn't long ago I was a student myself, I think this is going to be a great challenging experience.

My experience with clients have been a great learning curve, a multiple of clients that I have taken on are non – English speaking clients there have been long phone conversations with interpreters. I have a few long term clients who have been long term in THM properties awaiting Office of Housing properties under segment one and two. This unfortunately has a flow on effect with other clients requiring THM accommodation staying in refuge a lot longer because we have no exits points either to private rental or public housing.

Other portfolio responsibilities mean other changes. Moving to the new location means that there are going to be a lot of changes. At this time I will in the future be working a lot closer to the Finance Worker and paper work will have to be reviewed with the Finance Worker and I am confident with the new arrangements. The car portfolio is still the same, except we had to let go of Joe, who came once every six weeks to wash and clean our vehicles he also will be missed as he would always stop and say hello.

The Garage has been an experience just when we had everything organised boxed and spotless the move happened and it was like a tornado hit it. We continue to receive large amount of donations of clothing and toys and are so grateful that we can distribute these to our clients.

Eline

DV Support Worker / Children's Resource Workers Report

On the 19th July 2010, I commenced my work at Kara House and later became employed as the Children's Resource Worker. During the time1st of July 2009 to 30th June 2010 this position was filled by Heather Hollingsworth and then later by Laura R.

During this support period, Kara House supported a total of 86 children, two of these born during their time with Kara House. Almost half of these were under five years of age. These were spread out across our refuge, transitional properties and Outreach programs.

A grant of \$3000.00 was sought through Street Smart's Kids Relief Project and was successful. This was aimed at providing trauma relief for the younger residents of our refuge. Being in refuge can be a scary time for children who have already experienced significant trauma and are already struggling to cope with the grief experienced at losing everything that is familiar to them. The grant consisted of 30 family activity packs to the value of \$100.00 and included activities such as entry, met cards and food for families to visit the Melbourne Zoological Gardens, Melbourne Aquarium, IMAX theatre and Museum as well as Luna Park. These have proved a welcome break as the families who come to us have a variety of issues and very often are inundated with appointments and have very little money or resources to take their children on a very special outing.

We have also been grateful for donations received through many differing avenues. Things such as toys and clothing are regularly donated and basic children's items such as high chairs, strollers, cots and bedding are sometimes sought and donated. As well as the donations, we purchased two new children's booster seats for our cars, three porta cots and 1 pram for the rufuge as well as craft supplies and a play mat and accessories for our new multi-purpose room.

I have enjoyed my short time in this role so far and look forward with excitement to the future of the Children's Resource Workers role at Kara House.

Tracey



Statistics

| Cultural | No | % | Cultural | No. | % |
|-------------|------------|-------|-----------------------|-----|-------------------------|
| Identity | - 18 miles | | Identity | | North All Windows II |
| Aboriginal | 1 | .95 | New Zealand | 4 | 3.80 |
| Afghanistan | 1 | .95 | Philippines | 3 | 2.85 |
| Australia | 46 | 43.80 | Poland | 2 | 1.90 |
| Austria | 1 | .95 | Romania | 2 | 1.90 |
| Bosnia | 1 | .95 | Somalia | 1 | .95 |
| Bulgaria | 1 | .95 | South Africa | 2 | 1.90 |
| China | 6 | 5.71 | Sudan | 4 | 3.80 |
| Croatia | 2 | 1.90 | Syria | 1 | .95 |
| Egypt | 1 | .95 | Torres Strait Islands | 1 | .95 |
| Ethiopia | 4 | 3.80 | Turkey | 2 | 1.90 |
| Greece | 1 | .95 | Uganda | 2 | 1.90 |
| Israel | 1 | .95 | Ukraine | 1 | .95 |
| Italy | 1 | .95 | United Kingdom | 3 | 2.85 |
| Jordan | 1 | .95 | Vietnam | 4 | 3.80 |
| Lebanon | 2 | 1.90 | | | 1 |
| Macedonia | 3 | 2.85 | Total | 105 | 100 |

| Support Periods: Source of Referral | | Societa No decis Societado No decis Societado |
|--|-----|---|
| Status | No. | % |
| Self | 20 | 19.04 |
| Family/Friends | 0 | 0 |
| Health Services | 2 | 1.90 |
| Other government departments | 0 | 0 |
| Other non-government department | 0 | 0 |
| SAAP agency | 22 | 20.95 |
| Telephone/Crisis Agency | 61 | 58.09 |
| Total | 105 | 100 |

| Support Periods Age of Clients at Int | | 2400 (F) (F) (F) (F) (F) (F) (F) |
|---------------------------------------|-----|---|
| Status | No. | 0/0 |
| 15 – 19 years | 3 | 2.85 |
| 20 – 24 years | 8 | 7.61 |
| 25 – 29 years | 21 | 20 |
| 30 – 34 years | 20 | 19.04 |
| 35 – 39 years | 21 | 20 |
| 40 – 44 years | 13 | 12.38 |
| 45 – 49 years | 7 | 6.66 |
| 50 – 54 years | 4 | 3.80 |
| 55 – 59 years | 3 | 2.85 |
| 60 - 64 years | 3 | 2.85 |
| 65 – 69 years | 0 | 0 |
| 70 – 74 years | 1 | .95 |
| 75 years + | 1 | .95 |
| Total | 105 | 100 |

| Support Periods Length of Support P | | |
|--------------------------------------|-----|-------|
| Status | No. | % |
| 1 – 3 days | 21 | 20 |
| 4 – 7 days | 4 | 3.80 |
| 1 – 2 weeks | 8 | 7.61 |
| 1 – 2 weeks * | 1 | .95 |
| 2 – 4 weeks | 11 | 10.47 |
| 4 – 13 weeks | 37 | 35.23 |
| 4 – 13 weeks * | 1 | .95 |
| 13 – 26 weeks | 10 | 9.52 |
| 13 – 26 weeks * | 2 | 1.90 |
| 26 – 52 weeks | 4 | 3.80 |
| 26 – 52 weeks * | 5 | 4.76 |
| Over 52 weeks | 0 | 0 |
| Over 52 weeks * | 1 | .95 |
| Total | 105 | 100 |

(* ongoing at end of period)

Kara House Financial Indicators Statement

| Statement of | <u>Financial</u> |
|--------------------|------------------|
| <u>Performance</u> | |

| 2009-2010 | 2008-2009 |
|-----------|-----------|
| | l l |

Revenues from Ordinary Activities

Non-recurring Revenues

Employee benefits expense

Depreciation and amortisation expenses

Lease expenses

Borrowing costs expenses

Other expenses

Net Surplus/(Deficit)

| | 47.2308 | 415062 |
|---|---------|--------|
| | | |
| | 2303 | 10250 |
| | 278980 | 307669 |
| n | 8201 | 8432 |
| | 19250 | 19250 |
| | 0 | 0 |
| | 94968 | 115191 |
| | 73207 | 25230 |

Statement of Financial Position as at 30.6.2010

Current Assets

Cash Assets

Receivables

Prepayments

Inventories

Total Current Assets

| 251337 | 172885 |
|--------|--------|
| 0 | 0 |
| 3320 | 3267 |
| 0 | 0 |
| 254657 | 176122 |

Kara House Inc Annual Report

2009-2010

| Receivables | 0 | 0 |
|-------------------------------|--------|--------|
| Other financial assets | 0 | 0 |
| Property, plant and equipment | 25631 | 32138 |
| Intangibles | 0 | 0 |
| Total Non Current Assets | 25631 | 32138 |
| Total Assets | 280018 | 208262 |

Current Liabilities

| Payables | 0 | 583 |
|---|-------|-------|
| Interest bearing liabilities | 0 | 0 |
| Short term provisions (A/L, vested LSL) | 23157 | 20915 |
| Total Current Liabilities | 23157 | 21498 |

Non Current Liabilities

| Total Liabilities | 25050 | 24605 |
|-------------------------------|-------|-------|
| Total Non Current Liabilities | 3107 | 3107 |
| Long term provisions | 3107 | 3107 |
| Interest bearing liabilities | 0 | O |
| Payables | 0 | O |

Equity

| Contri | buted | ΙEq | uity |
|--------|-------|-----|------|
|--------|-------|-----|------|

Reserves

Retained Earnings (Losses)

Total Equity

| 183655 | 259968 |
|---------------|--------|
| | II i |
| 183655 208884 | 183655 |
| | |
| 0 . 0 | 0 |
| 0 | O |

Other Required Information

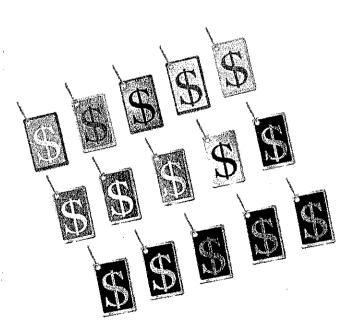
Cash held for restricted purposes

Capital Grants

Unapplied grant revenues

Cash backing for employee entitlements

| 251337 | 172855 |
|--------|--------|
| 0 | 0 |
| 38000 | 0 |
| 8793 | 6000 |



Thank You 2009 - 2010

DV East Member organisations

DV Vic

Women's Domestic Violence Crisis Service

Immigrant Women's Domestic Violence Service

Domestic Violence Resource Centre

Centrelink

Citizens Advice Bureau

The Migrant Resource Centre

Eastern Victims Assistance and Counselling Program

Department of Immigration

Eastern Emergency Relief Network (EER)

Keith Rooney [Eastern Emergency Relief]

The Department of Human Services (EMR)

Child Protection Unit - DHS

Salvation Army - EastCare Housing Services

Community Housing Ltd

Women's Housing Ltd

Metro West Housing - ---

Elgar Court Occasional Care Centre

Elland Ave Occasional Child Care Centre

Box Hill North Primary School

Kerrimuir Primary School

Blackburn High School

Wesley Resilient Kids

Refugee and Immigration Legal Service

The Kiwani's Volunteer Group

Impact for Women Inc

Holeproof

AGL

Children's Book Council

View Club

VCOSS

National Bank of Australia

Commonwealth Bank of Australia

Knitting for the Needy

Zonta Club of Waverley

Don Martin and Partners

Street Smart

Painters Quilt Club - The Society of Folk and Decorative Artists of Vic

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